

From: [PSC Executive Director](#)
To: [REDACTED]
Subject: 2021-00154
Date: Wednesday, November 24, 2021 2:16:00 PM

Thank you for your comments on the application of Martin County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00154, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00154 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, November 23, 2021 4:43 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2021-00154

From: Diana [REDACTED]
Sent: Sunday, November 7, 2021 7:06 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Martin County Water

To whom it may concern:

Every single year we run into the same issue in fall/winter, and sometimes earlier, where our water is repeatedly shut off due to "low tank levels" and we are expected to function with no water for days or weeks on end. The issue is Martin County Water has received several grants and funds to fix these issues and we haven't seen any improvement over the years. Our water stinks, breaks out some people, and we can't even drink it. If there is a person in this county paying less than \$100 for their water, it's a miracle in itself. They are constantly getting rate increases approved, while we do without the water we are paying for.

The original people in charge were finally removed from office after years of struggle. The county hired a new company to run the Water Company, yet the same issues persist. I have two school aged children and they can't take a shower; I can't wash dishes; we can't even flush the toilet. The water goes off with absolutely no warning and stays off. When it is "on" it's barely a drizzle and they still say that is enough to drain the tank. The biggest outrage among customers is the only ones being forced to deal without water is on the "Warfield side of the hill" (from Buck Creek hill toward Warfield, covering all the way to the Pike County Line), Inez is rarely out of water.

They have a Facebook page: <https://www.facebook.com/Martin-County-Water-Sanitation-District-2001486190140415> where you can read their "updates" and the customer's outrage. These "updates" are all posted after the water is shut off and we have no time to catch up water. Another page is called "Martin County Water Warriors" where customers share their issues and outrage: <https://www.facebook.com/groups/978877328860250> we are going days or weeks without water, and some customers still receive bills in excess of \$300. Something needs to be done.

I am fully aware this little county isn't a priority, but we've suffered far too long as it is. We are paying taxes; we deserve running water. At this point we will even settle for the

sludge that's pumped through our lines and passed off as water typically, as long as it stays running.

Sincerely,

Diana Marcum and every other fed-up Martin County Resident.

*Martin County Water District
387 East Main Street, Suite 140
Inez, KY 41224

*Craig Miller
Martin County Water District
c/o Alliance Water Resources, Inc.
1402 East Main Street
Inez, KY 41224

*Cassandra Moore
Martin County Water District
c/o Alliance Water Resources, Inc.
1402 East Main Street
Inez, KY 41224

*Brian Cumbo
Attorney at Law
P.O. Box 1844
Inez, KENTUCKY 41224

*Mary V. Cromer
Appalachian Citizens' Law Center, Inc.
317 Main Street
Whitesburg, KENTUCKY 41858