

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case Number 2021-00154
Date: Wednesday, June 9, 2021, 10:15:00 AM

Thank you for your comments on the application of Martin County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00154, in any further correspondence. The documents in this case are available at [View Case Filings for 2021-00154 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Kathy Fletcher [REDACTED]
Sent: Tuesday, June 8, 2021, 11:15 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Re: Case number 2021-00154

10:40



<  **Kathy Fletcher**
April 3, 2020 · 

Quick question.. is the Martin County Water Company allowed to show up and start digging your yard up with out proper permission?? What i woke up to this morning.





Write a comment...



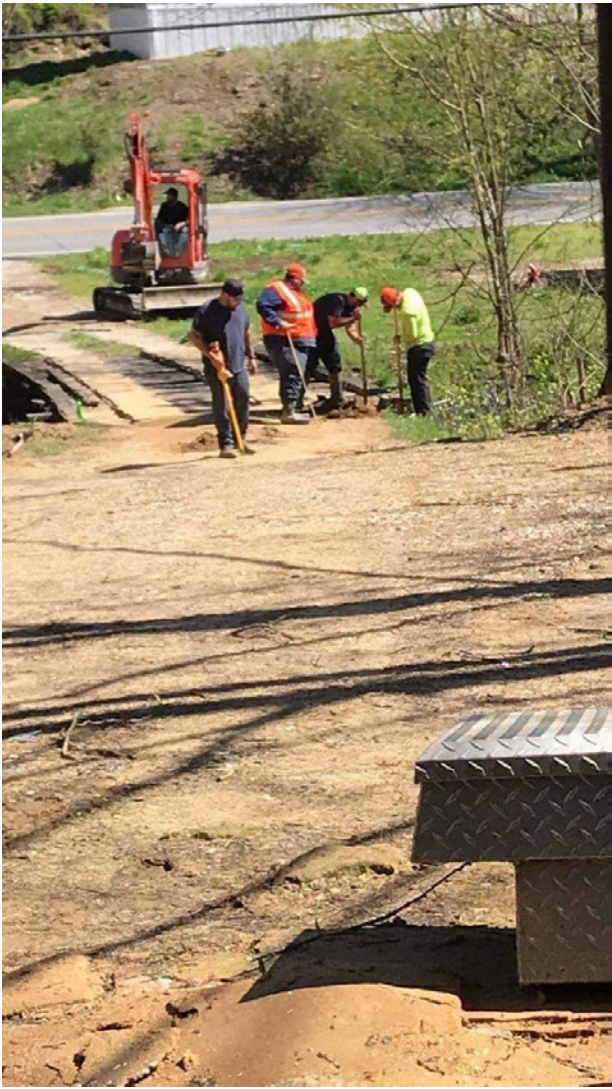
On Tue, Jun 8, 2021 at 10:58 AM Kathy Fletcher <[REDACTED]> wrote

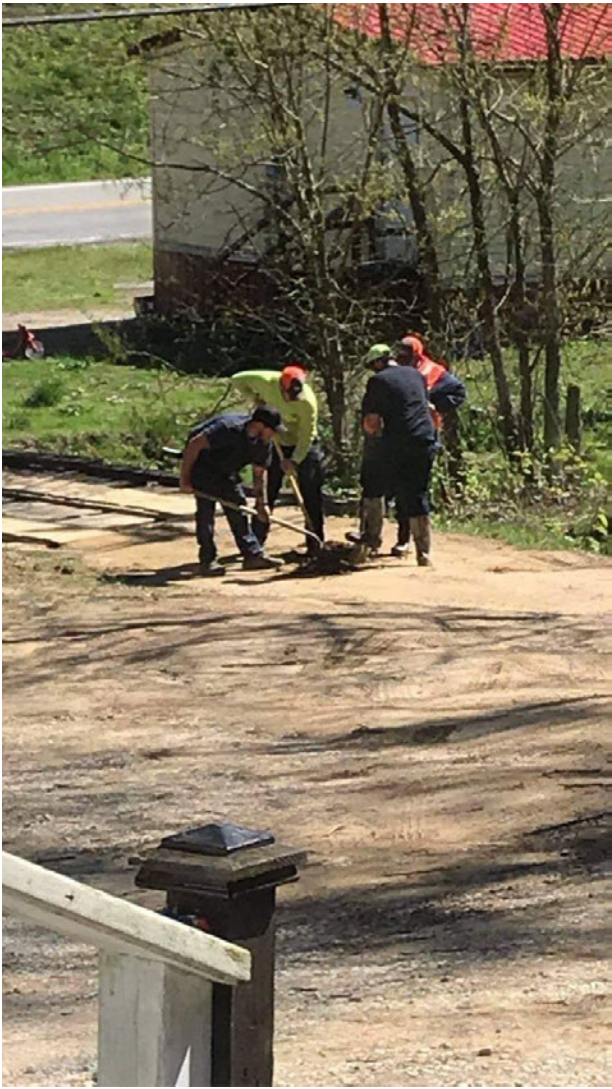
[REDACTED]

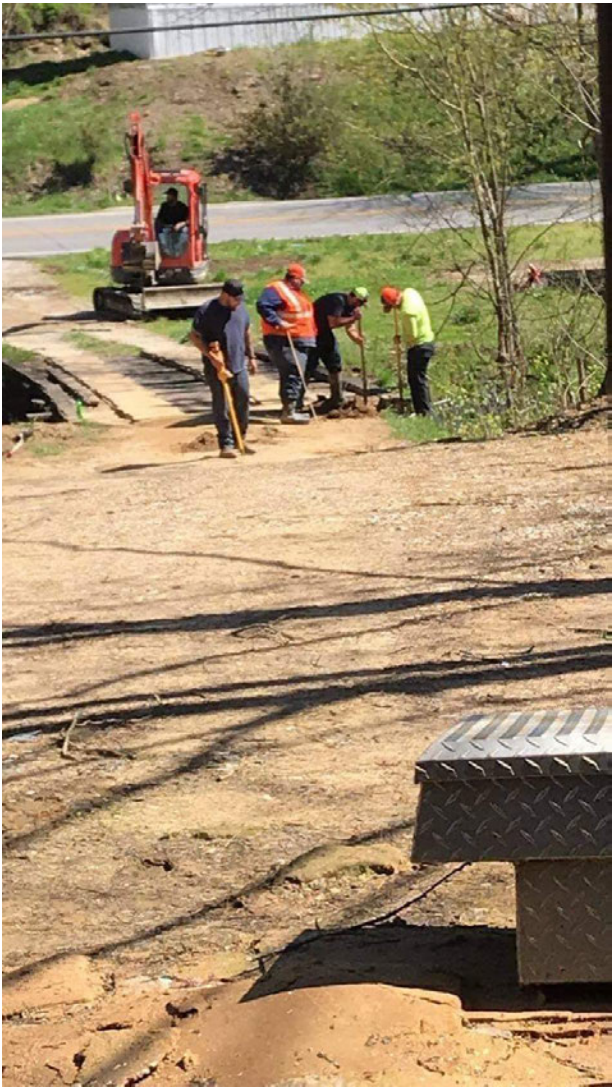


























On Tue, Jun 8, 2021 at 10:53 AM Kathy Fletcher <[REDACTED]> wrote

My name is Kathleen Collins and I am a lifelong Martin County resident. I strongly oppose any additional water rate increase especially, during a deadly pandemic. Citizens have suffered such hardships over this past year or so. I truly feel another rate increase would be devastating to this already poverty-stricken community. Most Martin County citizens are on a fixed income and those who are lucky enough to have a job generally only make minimum wage due to the fact that minimum wage jobs are basically all we have here in the county. We should not have to pay any type of rate increase when we can barely drink or use the water. The added cost we all ready pay to purchase water each and every month is hard enough without more additional cost. We should not have to pay a higher rate for water we still cannot drink. It is not our fault that previous funds were mismanaged by the former Martin County District! I believe money should come from Federal Government Agencies and not the poor citizens of this county.

I would also like to address another concern I have regarding the service provided by the current water management Alliance. I believe my rights were violated tremendously by Alliance during the mandatory pandemic lockdown imposed by the Governor last April. Several employees came on my property without notice and dug several holes near my bridge, driveway, and home trying to locate lines or a meter to disconnect my service due to non-payment. They were not supposed to be shutting off anyone's water during that time nor were they supposed to be on anyone's property. No one had been vaccinated at that current time. I suffer from COPD and being exposed to COVID could have had a deadly effect on me or any member of my family.

My property joins the Martin County Water waste Station property located on Rt 40 Blacklog. Over the past several years I have had property damaged caused by the water company constantly working close to my driveway. I feel all the digging that was done alongside my bridge and my previous drain ditch being covered up led to my bridge being washed away during the recent flooding.

I have attached pictures and a video of them digging on my property during the lockdown. I have also attached pictures of the damages to my driveway and bridge. The water district claims they were trying to locate my water meter but the areas they were digging are not areas a water meter would have been placed. To my knowledge, they are only allowed to pull a meter for nonpayment and not allowed to cut service lines like they were trying to do since they cannot locate my meter. The water company had never offered me any type of payment plan before attempting to cut service lines coming into the home. However, I intend to pay my bill in full as soon as possible.

As a citizen of Martin County, I am humbly requesting that you please reject any additional rate increase that would add to the hardships that I myself or any other county resident would have to face.

I appreciate you taking the time to read and review my statement. Please feel free to call or email me with any questions or concerns. My email address is [REDACTED]. My home phone number is [REDACTED].

Sincerely,
Kathleen Collins

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