

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case# 2021-00154 Water Concerns
Date: Thursday, May 20, 2021 2:50:00 PM

Thank you for your comments on the application of Martin County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00154, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00154 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, May 19, 2021 3:11 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case# 2021-00154 Water Concerns

From: Jaime Smialek (smi-lick) [REDACTED]
Sent: Sunday, May 16, 2021 12:56 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case# 2021-00154 Water Concerns

Hello,

I am a concerned citizen very worried about the price hikes on water and how that will affect the community of Martin County. As you know many people in the area are living in poverty or on a fixed income. The increases that have already happened need to be reversed to pre-2018 pricing.

This increase in a basic necessity for life must be stopped.

It is your responsibility to make sure that clean quality water is affordable to the community or you have failed at your job. These people deserve better.

--

|

Jaims Smialek

(she/they)



[WEBSITE](#) // [INSTAGRAM](#) // [FACEBOOK](#) // [PINTEREST](#)

"Don't ask yourself what the world needs.
Ask yourself what makes you come alive,
and go and do that, because what the world
needs is people who have come alive."

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, May 20, 2021 2:51:00 PM

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Best Regards,

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Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, May 17, 2021 9:59 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, May 16, 2021 12:39 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Sunday, May 16, 2021 at 12:38 PM

Name: Clayton Davis
Address: 22 Red Oak Drive
City: Inez
State: Ky
Zip Code: 41224
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Martin County Water District

State the nature of your concern: I am writing this complaint to address the proposed water rate hike, after said company has took over the water was suppose to be better. However it has not improved, we went days without water in the winter and was not discounted on our bills. I pay for sewer and am charged the same amount as water use and sometime I could've washed

my car or moped with water in a bucket. I refuse to pay a water hike for faulty equipment I pay my bill always on time. I request the PSC to deny a rate hike. Open grant funding and bail this water district out. Leave the consumers alone, us that actually work and pay our bills are fed up with the rate increases.

Have you contacted the utility about the problem: Yes

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case 2021-00154
Date: Thursday, May 20, 2021 2:51:00 PM

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Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Jimmie Pack [REDACTED]
Sent: Monday, May 17, 2021 1:53 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2021-00154

I am a resident of Martin County and am appalled at the thought of another rate increase. Most residents live below the poverty line. Seniors are already choosing whether to buy food and medicine or pay outrageous water bills. With a loss rate of 76% which is their own numbers, a rate increase won't solve the problem. You as a group have the responsibility to demand the water district get loss rates under control before considering another rate increase. If the loss rate falls so would the cost of treatment for water that no one uses. Thank you for at least considering a denial of the rate increase.

Jimmie R Pack
Warfield, KY 41267

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Martin County Water Rate Increase
Date: Thursday, May 20, 2021 2:51:00 PM

Thank you for your comments on the application of Martin County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00154, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00154 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Jordan Armstrong [REDACTED]
Sent: Monday, May 17, 2021 9:25 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Martin County Water Rate Increase

To whom it concerns,

As a resident of Kentucky I am horrified to hear about the proposed water rate increase for Martin County residents. This will be yet another proposed increase by the county, with several increases amassing a 70% rise in the counties water bills since 2018. This is unacceptable. I fear the residents, many of who are on a fixed income or minimum wage jobs, will suffer gravely. Please do not let this happen.

A concerned resident,
Jordan Armstrong
American Sign Language Interpreter
[REDACTED] (Voice & Text)

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Water Bill Increase
Date: Thursday, May 20, 2021 2:50:00 PM

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Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Coral Bowman [REDACTED]
Sent: Thursday, May 13, 2021 8:38 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Water Bill Increase

I'm a citizen of Martin County and I cannot fathom why y'all think it would be ok to raise our water bill! The water here is undrinkable! Why should we be paying more for water that we can't even use? The people here are NOT happy about this.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Water Quality in Kentucky's Martin County
Date: Thursday, May 20, 2021 2:51:00 PM

Thank you for your comments on the application of Martin County Water District. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00154, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00154 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: K. B. [REDACTED]
Sent: Sunday, May 2, 2021 10:11 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Water Quality in Kentucky's Martin County

Hi there,

I'm a concerned citizen who is emailing about Martin County of Kentucky. I am aware of the terrible water quality the people of this county are plagued with. I am also aware of the incredible high rates they must pay for this awful water. I AM ALSO AWARE of the fact that there is going to be AN INCREASE OF THE RATE PEOPLE WILL HAVE TO PAY FOR THEIR WATER, DESPITE THE HORRIBLE CONDITIONS.

I am disgusted with what the people of this county are having to go through. Clean water is essential for life. No person should ever have to experience this. Certainly no American should have to go through this, especially with how much money our country has. If the government can't manage to protect the fundamental right of access to clean water for its citizens, then it's not a government worth living by or paying for.

You should be ashamed of yourselves and lose your jobs if you allow this to happen. Do not increase the rate for the people of Martin County. Do improve the water quality.

If you can't handle that, you should quickly step down from your positions and quit making citizens pay for your failures.

Sincerely,
Kellianne Bazzell



Virus-free. www.avg.com

*Martin County Water District
387 East Main Street, Suite 140
Inez, KY 41224

*Craig Miller
Martin County Water District
c/o Alliance Water Resources, Inc.
1402 East Main Street
Inez, KY 41224

*Cassandra Moore
Martin County Water District
c/o Alliance Water Resources, Inc.
1402 East Main Street
Inez, KY 41224

*Brian Cumbo
Attorney at Law
P.O. Box 1844
Inez, KENTUCKY 41224

*Mary V. Cromer
Appalachian Citizens' Law Center, Inc.
317 Main Street
Whitesburg, KENTUCKY 41858