

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC FUNDING FOR THE) CASE NO.
TELECOMMUNICATIONS RELAY SERVICE) 2021-00404

ORDER

On November 12, 2021, the Commission, on its own motion, initiated a formal review of the adequacy of the Telecommunications Relay Service (TRS) fund surcharge. Pursuant to the Commission's Order in Case No. 2017-00358,¹ the Commission conducts a formal review of the TRS fund on an annual basis to determine whether adjustments to the surcharge are necessary to reduce the potential for large balance shortfalls and overages.

All local exchange carriers and commercial mobile radio service providers were served with a copy of the November 12, 2021 Order and were provided the opportunity to file comments regarding this proceeding. As of November 30, 2021, the deadline for filing comments, no local exchange carrier or commercial mobile radio service provider has filed a comment in this proceeding.

Currently, the TRS surcharge is \$0.01 per month. The Commission seeks to match collections with expenses, to the extent possible. The TRS program costs vary monthly because they are based, in part, on TRS usage. The TRS surcharge revenue

¹ Case No. 2017-00358, *Funding for Telecommunications Relay Service* (Ky. PSC Mar. 21, 2018).

varies monthly because it is based on the number of access lines served by the carriers who collect the surcharge.

At the beginning of December 2020, the balance of the TRS fund was \$888,308.41; the balance at the beginning of December 2021 was \$778,886.05, a decrease of approximately \$109,400 for an average monthly shortfall of slightly more than \$9,100. Due to the current balance of the TRS fund, the TRS fund can sustain for monthly shortfalls for 2022. Therefore, the Commission finds that no adjustments are required to the TRS surcharge because the fund balance has not reached a level that would require an increase or decrease in the surcharge to meet the funding requirement of the TRS program.

Pursuant to the annual review schedule established in Case No. 2017-00358, the Commission finds that the next annual review of the TRS fund should commence approximately 90 days prior to the end of 2022, with the goal of implementing any changes, if necessary, on January 1, 2023. An Order should be issued within 60 days of the initiation of the annual review so that providers will have ample time to implement any changes if ordered. The Commission notes that annual formal reviews are in addition to ongoing monitoring of the TRS fund and do not prevent the Commission from making any necessary changes in the interim period

IT IS THEREFORE ORDERED that:

1. The TRS surcharge shall remain at \$0.01 per month.
2. Carriers shall continue to remit the TRS surcharge monthly via the online portal established by the Commission.

3. A copy of this Order shall be served on all local exchange carriers and commercial mobile radio service providers in Kentucky.

4. This case is closed and removed from the Commission's docket.

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By the Commission

ENTERED
JAN 31 2022 rcs
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:



Executive Director

Case No. 2021-00404

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Gulf Breeze, FL 32561

*Unitas Global LLC
Unitas Global LLC
700 Flower Street, Suite 575
Los Angeles, CA 90017

*SHENANDOAH CABLE TELEVISION, LLC
SHENANDOAH CABLE TELEVISION, LLC
500 Shentel Way
Edinburg, VA 22824

*iCommerce Services, Inc.
iCommerce Services, Inc.
200 Central Avenue
Osseo, MN 55369

*Tailwind Voice & Data, Inc.
Tailwind Voice & Data, Inc.
5929 Baker Road, Suite 470
Minnetonka, MN 55345

*Strata Pointe Technologies, LLC
Strata Pointe Technologies, LLC
160 Rochester Drive
Louisville, KY 40214

*Google Voice, Inc.
Google Voice, Inc.
1600 Amphitheatre Pkwy
Mountain View, CA 94043

*Liberty Mobile Wireless, LLC
Liberty Mobile Wireless, LLC
16001 Collins Avenue, #1204
Sunny Isles Beach, FL 33160

*Cumberland Connect, LLC
Cumberland Connect, LLC
1940 Madison Street
Clarksville, TN 37043

*Best Buy Health, Inc. d/b/a GreatCall
Best Buy Health, Inc. d/b/a GreatCall d/b/a
10935 Vista Sorrento Pkwy, Suite 200
San Diego, CA 92130

*Lexvor Inc.
Lexvor Inc.
19800 MacArthur Blvd
Irvine, CA 92612

*Mitel Cloud Services, Inc.
Mitel Cloud Services, Inc.
1149 N Alma School Road
Mesa, AZ 85201

*Telecom Management, Inc. dba Pioneer
Telecom Management, Inc. dba Pioneer
500 Washington Avenue, Suite 300
Portland, ME 04103

*OneStream Networks, LLC
OneStream Networks, LLC
500 Lee Road, Suite 200
Rochester, NY 14606

*Big River Telephone Company, LLC
Big River Telephone Company, LLC
24 South Minnesota
P. O. Box 1608
Cape Girardeau, MO 63703

*Telecom Management, Inc. dba Pioneer
Telecom Management, Inc. dba Pioneer
500 Washington Avenue, Suite 300
Portland, ME 04103

*DepositionConferencing.com, Inc.
DepositionConferencing.com, Inc.
12350 NW 39th Street, Suite 101A
Coral Springs, FL 33065

*MetroPCS Michigan, LLC
MetroPCS Michigan, LLC
12920 SE 38th Street
Bellevue, WA 98006

*Zefcom, LLC
Zefcom, LLC
4245 Kemp Blvd, Suite 220
Wichita Falls, TX 76308

*Network Innovations, Inc.
Network Innovations, Inc.
350 N Orleans Street, Suite 1300N
Chicago, IL 60654

*Fusion Cloud Services, LLC
Fusion Cloud Services, LLC
210 Interstate North Parkway, Suite 300
Atlanta, GA 30339

*Alliance Global Networks, LLC
Alliance Global Networks, LLC
1221 Post Road East
Westport, CT 06880

*SelecTel, Inc. d/b/a SelecTel Wirele
SelecTel, Inc. d/b/a SelecTel Wireless
1825 N Bell Street
Fremont, NE 40504

*Global Connection Inc. of America dba Stand Up
Global Connection Inc. of America dba Stand Up
842 Monmouth Street
Newport, KY 41071

*Metropolitan Telecommunications of K
Metropolitan Telecommunications of Kentucky dba
55 Water Street, 32nd Floor
New York, NY 10041

*OnStar, LLC dba Telematics Services
OnStar, LLC dba Telematics Services
300 Renaissance Center
MC 482-C14-C66
Detroit, MI 48265

*Advanced Global Communications, Inc.
Advanced Global Communications, Inc.
13314 West Highway 42
Prospect, KY 40059

*American Broadband and Telecommunica
American Broadband and Telecommunications
1 Seagate, Suite 600
Toledo, OH 43699

*Gabb Wireless, Inc.
Gabb Wireless, Inc.
250 W Center Street #320
Provo, UT 84601

*Excess Telecom Inc.
Excess Telecom Inc.
9928 Anthony Place
Beverly Hills, CA 90210

*American Broadband and Telecommunica
American Broadband and Telecommunications
1 Seagate, Suite 600
Toledo, OH 43699

*Wing Tel Inc.
Wing Tel Inc.
26 Broadway, Suite 801
New York, NY 10004

*Mountain Rural Telephone Cooperative
Mountain Rural Telephone Cooperative
425 Main Street, Suite 1
P. O. Box 399
West Liberty, KY 41472

*SQF, LLC
SQF, LLC
16 Middle Street, 4th Floor
Portland, ME 04101

*2600Hz, Inc. dba ZSWITCH
2600Hz, Inc. dba ZSWITCH
140 Geary Street, Floor 3
San Francisco, CA 94108

*Crown Castle Fiber LLC
Crown Castle Fiber LLC
1220 Augusta Drive, Suite 600
Houston, TX 77057

*Blue Casa Mobile, LLC
Blue Casa Mobile, LLC
114 E Haley Street, Suite A
Santa Barbara, CA 93101

*Claro Enterprise Solutions, LLC
Claro Enterprise Solutions, LLC
3350 SW 148th Avenue, Suite 400
Miramar, FL 33027

*CoreTel Kentucky, Inc.
CoreTel Kentucky, Inc.
213 South Main Street
Anderson, SC 29624

*BTC Broadband, LLC
BTC Broadband, LLC
159 West Second Street
P. O. Box 209
La Center, KY 42056

*Inviacom, Inc.
Inviacom, Inc.
2022 Van Buren Avenue
Indian Trail, NC 28079

*Thing5 LLC
Thing5 LLC
354 Birnie Avenue, Suite 200
Springfield, MA 01107

*Spectrotel of the South LLC dba Touc
Spectrotel of the South LLC dba Touch Base
3535 State Highway 66, Suite 7
Neptune, NJ 07753

*Matrix Telecom, LLC dba Excel Teleco dba
Matrix Telecom, LLC dba Excel
433 East Las Colinas Blvd, Suite 500
Irving, TX 75039

*ConnectMe, L.L.C.
ConnectMe, L.L.C.
198 Route 9, Suite 201
Manalapan, NJ 07726

*Spectrotel of the South LLC dba Touc
Spectrotel of the South LLC dba Touch Base
3535 State Highway 66, Suite 7
Neptune, NJ 07753

*Matrix Telecom, LLC dba Excel Teleco dba
Matrix Telecom, LLC dba Excel
433 East Las Colinas Blvd, Suite 500
Irving, TX 75039

*Infinity Tech Services, LLC
Infinity Tech Services, LLC
P. O. Box 223
Gallipolis, OH 45631

*Gibson Connect, LLC
Gibson Connect, LLC
1207 S College Street
P. O. Box 47
Trenton, TN 38382

*Intrado Safety Communications, Inc.
Intrado Safety Communications, Inc.
1601 Dry Creek Drive
Longmont, CO 80503

*Telco Experts, LLC
Telco Experts, LLC
169 Ramapo Road, Floor 3
Suite 303
Oakland, NJ 07436

*HELLO MOBILE TELECOM LLC
HELLO MOBILE TELECOM LLC
499 East Sheridan Street, Suite 400
Dania Beach, FL 33004

*Airus, Inc.
Airus, Inc.
840 S Canal Street, 7th Floor
Chicago, IL 60607

*Clear Live, LLC
Clear Live, LLC
500 Washington Avenue, Suite 300
Portland, ME 04103

*Q Link Wireless, LLC
Q Link Wireless, LLC
499 East Sheridan Street, Suite 400
Dania, FL 33004

*BetterWorld Telecom, LLC
BetterWorld Telecom, LLC
11951 Freedom Drive, 13th Floor
Reston, VA 20190

*Utility Telecom Group, LLC
Utility Telecom Group, LLC
4202 Coronado Ave
Stockton, CA 95204

*Ooma, Inc.
Ooma, Inc.
525 Almanor Avenue, Suite 200
Sunnyvale, CA 94085

*ComTech 21, LLC
ComTech 21, LLC
One Barnes Park South
Wallingford, CT 06492

*Skye Telecom LLC
Skye Telecom LLC
915 Broadway Street, Suite 100
Vancouver, WA 98660

*dishNet Wireline, LLC
dishNet Wireline, LLC
9601 S Meridian Blvd
Englewood, CO 80155

*New Horizons Communications Corp.
New Horizons Communications Corp.
200 Baker Avenue, Suite 300
Concord, MA 01742

*Wholesale Carrier Services, Inc.
Wholesale Carrier Services, Inc.
12350 NW 39th Street
Coral Springs, FL 33065

*EnTelegent Solutions, Inc.
EnTelegent Solutions, Inc.
2520 Whitehall Park Drive, Suite 200
Charlotte, NC 28273

*Boomerang Wireless, LLC
Boomerang Wireless, LLC
955 Kacena Road, Suite A
Hiawatha, IA 52233

*YMax Communications Corp.
YMax Communications Corp.
1655 Palm Beach Lakes Blvd.
Suite 1012
West Palm Beach, FL 33401

*ALLNETAIR, INC.
ALLNETAIR, INC.
801 Northpoint Parkway, #K-7
West Palm Beach, FL 33407

*Republic Wireless, Inc.
Republic Wireless, Inc.
940 Main Campus Drive, Suite 300
Raleigh, NC 27606

*Sage Telecom Communications, LLC dba
Sage Telecom Communications, LLC dba
1149 South Hill Street, Suite H-400
Los Angeles, CA 90015

*Locus Telecommunications, LLC
Locus Telecommunications, LLC
2200 Fletcher Avenue, Suite 600
Fort Lee, NJ 07024

*Torch Wireless Corp.
Torch Wireless Corp.
4320 Deerwood Lake Pwky
Suite 101-158
Jacksonville, FL 32216

*Zayo Group, LLC
Zayo Group, LLC
1401 Wynkoop Street
Denver, CO 80202

*Marconi Wireless Holdings, LLC
Marconi Wireless Holdings, LLC
30870 Russel Ranch Road, Suite 250
Westlake Village, CA 91362

*Touchtone Communications, Inc.
Touchtone Communications, Inc.
3 Wing Drive, Suite 103
Cedar Knolls, NJ 07927

*Plintron Technologies USA LLC
Plintron Technologies USA LLC
40 Lake Bellevue Drive, Suite 350
Bellevue, WA 98005

*NetZero Wireless, Inc. dba magicJack
NetZero Wireless, Inc. dba magicJack Wireless
30870 Russell Ranch Road, Suite 250
Westlake Village, CA 91362

*Touchtone Communications, Inc.
Touchtone Communications, Inc.
3 Wing Drive, Suite 103
Cedar Knolls, NJ 07927

*U. S. South Communications, Inc.
U. S. South Communications, Inc.
250 Williams Street, Suite M-100
Atlanta, GA 30303

*Magna5 LLC
Magna5 LLC
3001 Dallas Pkwy, Suite 610
Frisco, TX 75034

*STX Group LLC dba Twigby
STX Group LLC dba Twigby
1418 Kensington Square Court, Building B
Murfreesboro, TN 37130

*Neutral Tandem-Kentucky, LLC
Neutral Tandem-Kentucky, LLC
550 West Adams Street, Suite 900
Chicago, IL 60661

*WANRack, LLC
WANRack, LLC
15700 College Blvd, Suite 200
Lenexa, KS 66219

*i-Wireless, LLC
i-Wireless, LLC
1 Levee Way, Suite 3104
Newport, KY 41071

*Time Warner Cable Information Servic
Time Warner Cable Information Services
12405 Powerscourt Drive
St. Louis, MO 63131

*Lycamobile USA, Inc.
Lycamobile USA, Inc.
24 Commerce Street, Suite 100
Newark, NJ 07102

*Crexendo Business Solutions, Inc.
Crexendo Business Solutions, Inc.
1615 S 52nd Street
Tempe, AZ 85281

*Windstream Norlight, LLC
Windstream Norlight, LLC
4001 Rodney Parham Road
Little Rock, AR 72212

*Electric Plant Board of the City of dba
Electric Plant Board of the City of Hopkinsville dba
1820 E. 9th. Street
P. O. Box 728
Hopkinsville, KY 42240

*Access, Inc. dba Access Voice & Data
Access, Inc. dba Access Voice & Data Solutions,
1441 Lincoln Avenue
Louisville, KY 40213

*US LEC of Tennessee, LLC
US LEC of Tennessee, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Foothills Rural Telephone Cooperativ
Foothills Rural Telephone Cooperative
1621 Kentucky Route 40 W
P. O. Box 240
Staffordsville, KY 41256

*Consumer Cellular, Incorporated
Consumer Cellular, Incorporated
12447 SW 69th Avenue
Portland, OR 97223

*Business Telecom, LLC d/b/a EarthLink Business
Business Telecom, LLC d/b/a EarthLink Business
4001 N Rodney Parham Road
Little Rock, AR 72212

*Cellular Services, LLC
Cellular Services, LLC
1621 KY Route 40W
P. O. Box 240
Staffordsville, KY 41256

*Tennessee Independent Telecommunicat dba
Tennessee Independent Telecommunications
211 Commerce Street, Suite 610
Nashville, TN 37201

*Windstream New Edge, LLC
Windstream New Edge, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*TracFone Wireless, Inc.
TracFone Wireless, Inc.
9700 NW 112th Avenue
Miami, FL 33178

*Gen Mobile Inc.
Gen Mobile Inc.
2215 Artesia Blvd, Suite 1243
Redondo Beach, CA 900278

*Windstream Kentucky West, LLC
Windstream Kentucky West, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*IM Telecom, LLC d/b/a Infiniti Mobil
IM Telecom, LLC d/b/a Infiniti Mobile
500 North Central Expressway, Suite 202
Plano, TX 75074

*NextGen Communications, Inc.
NextGen Communications, Inc.
2401 Elliott Avenue, Suite 200
Seattle, WA 98121

*DeltaCom, LLC
DeltaCom, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream NuVox, LLC
Windstream NuVox, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Broadview Networks, Inc.
Broadview Networks, Inc.
4001 N Rodney Parham Road
Little Rock, AR 72212

*Kentucky RSA #1 Partnership
Kentucky RSA #1 Partnership
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Talk America, LLC
Talk America, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*PAETEC Communications, LLC
PAETEC Communications, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Rural Cellular Corporation dba Verizon Wireless
Rural Cellular Corporation dba Verizon Wireless
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Network Telephone, LLC
Network Telephone, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream NTI, LLC
Windstream NTI, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Alltel Corporation d/b/a Verizon Wir
Alltel Corporation d/b/a Verizon Wireless
2200 Cabot Drive, Suite 400
Lisle, IL 60532

*McLeodUSA Telecommunications Service
McLeodUSA Telecommunications Services, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream Kentucky East, LLC
Windstream Kentucky East, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Visible Service LLC
Visible Service LLC
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*The Other Phone Company, LLC
The Other Phone Company, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*American Telephone Company, LLC
American Telephone Company, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Kynect Communications, LLC
Kynect Communications, LLC
14675 Dallas Parkway, Suite 150
Dallas, TX 75254

*Windstream Communications, LLC
Windstream Communications, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Cellco Partnership dba Verizon Wirel
Cellco Partnership dba Verizon Wireless
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Win.Net Telecommunications, Inc.
Win.Net Telecommunications, Inc.
11900 E Osage Rd
Louisville, KY 40223

*Windstream KDL, LLC
Windstream KDL, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Verizon Americas LLC dba Verizon Wir
Verizon Americas LLC dba Verizon Wireless
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Easy Telephone Service Company dba E
Easy Telephone Service Company dba Easy
4352 SE 95th Street
Ocala, FL 34480

*PNG Telecommunications, Inc. dba Pow dba
PNG Telecommunications, Inc. dba PowerNet
8805 Governor's Hill Drive
Suite 250
Cincinnati, OH 45249

*Level 3 Communications, LLC
Level 3 Communications, LLC
100 CenturyLink Drive
Monroe, LA 71203

*Simwood Inc.
Simwood Inc.
5016 Spedale Ct #306
Spring Hill, TN 37174

*PNG Telecommunications, Inc. dba Pow dba
PNG Telecommunications, Inc. dba PowerNet
8805 Governor's Hill Drive
Suite 250
Cincinnati, OH 45249

*Level 3 Telecom of Kentucky, LLC
Level 3 Telecom of Kentucky, LLC
100 CenturyLink Drive
Monroe, LA 71203

*Cintex Wireless, LLC
Cintex Wireless, LLC
9920 Brooklet Drive
Houston, TX 77099

*Granite Telecommunications, LLC
Granite Telecommunications, LLC
100 Newport Avenue Extension
Quincy, MA 02171

*Conexon Connect LLC
Conexon Connect LLC
2001 Grand Blvd, Suite 700
Kansas City, MO 64108

*Duo County Telephone Cooperative Cor
Duo County Telephone Cooperative Corporation,
2150 N Main Street
P. O. Box 80
Jamestown, KY 42629

*Granite Telecommunications, LLC
Granite Telecommunications, LLC
100 Newport Avenue Extension
Quincy, MA 02171

*AmeriVision Communications, Inc. d/b
AmeriVision Communications, Inc. d/b/a Affinity 4
2037 Laskin Road
Virginia Beach, VA 23454

*Spectrum Mobile, LLC
Spectrum Mobile, LLC
12405 Powerscourt Drive
St. Louis, MO 63131

*TelCove Operations, LLC
TelCove Operations, LLC
100 CenturyLink Drive
Monroe, LA 71203

*MuniNet Fiber Agency
MuniNet Fiber Agency
1500 Broadway Street
Paducah, KY 42001

*Velocity Networks of Kentucky, Inc.
Velocity Networks of Kentucky, Inc.
5550 77 Center Drive, Suite 220
Charlotte, NC 28217

*Global Crossing Local Services, Inc.
Global Crossing Local Services, Inc.
100 CenturyLink Drive
Monroe, LA 71203

*E. Ritter Communications, L.L.C. dba
E. Ritter Communications, L.L.C. dba Ritter
2400 Ritter Drive
Jonesboro, AR 72401

*TIME CLOCK SOLUTIONS, LLC
TIME CLOCK SOLUTIONS, LLC
6920 Spring Valley Drive, Suite 101
Holland, OH 43528

*CenturyLink Communications, LLC dba dba
CenturyLink Communications, LLC dba Lumen
100 CenturyLink Drive
Monroe, LA 71203

*The Electric Plant Board of the City d/b/a
The Electric Plant Board of the City of Paducah,
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Paducah, KY 42001

*Campus Communications Group, Inc.
Campus Communications Group, Inc.
601 North Country Fair Drive
Champaign, IL 61821

*Franklin Electric Plant Board
Franklin Electric Plant Board
309 N High Street
P. O. Box 349
Franklin, KY 42135

*Fore Street Telecom, LLC
Fore Street Telecom, LLC
7 Custom House Street
Portland, ME 04101

*Lumos Networks, LLC
Lumos Networks, LLC
1200 Greenbrier Street
Charleston, WV 25311

*Intrado Communications, LLC
Intrado Communications, LLC
3200 West Pleasant Run Road
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*Sprint Spectrum, L.P. Agent for WirelessCo., L.P.
Sprint Spectrum, L.P. Agent for WirelessCo., L.P.
3065 Akers Mill Road, SE
MS: GAATLD0102
Atlanta, GA 30039

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SprintCom, Inc.
3065 Akers Mill Road, SE
MS: GAATLD0102
Atlanta, GA 30039

*Sprint Communications Company, L.P.
Sprint Communications Company, L.P.
3065 Akers Mill Road, SE
MS: GAATLD0102
Atlanta, GA 30039

*Assurance Wireless USA, L.P.
Assurance Wireless USA, L.P.
3065 Akers Mill Road, SE
MS: GAATLD0102
Atlanta, GA 30039

*T-Mobile Central, LLC dba T-Mobile
T-Mobile Central, LLC dba T-Mobile
12920 SE 38th Street
Bellevue, WA 98006