

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC FUNDING FOR THE) CASE NO.
TELECOMMUNICATIONS RELAY SERVICE) 2021-00404

ORDER

On March 24, 2018, the Commission issued an Order in Case No. 2017-00358¹ stating that the Commission would conduct an annual formal review as to the adequacy of the Telecommunications Relay Service (TRS) fund surcharge. The Commission found that annual reviews of the TRS fund would reduce the potential for large balance shortfalls and overages by making any necessary adjustments to the surcharge. The adjustments would be implemented on the first day of the following calendar year.

Pursuant to Case No. 2017-00358, the Commission finds that a proceeding should be opened to review the TRS fund and to determine whether the TRS surcharge should be adjusted. The Commission further finds that a copy of this Order should be served on all local exchange carriers and commercial mobile radio service providers and that those utilities should be given an opportunity to file comments regarding this proceeding. The Commission directs all filers to the Commission's July 22, 2021 Order in Case No. 2020-00085² regarding filings with the Commission. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

¹ Case No. 2017-00358, *Funding for Telecommunications Relay Service* (Ky. PSC Mar. 21, 2018).

² Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

IT IS THEREFORE ORDERED that:

1. The Commission opens this proceeding to conduct a formal review of the TRS fund to determine if a change in the surcharge is warranted.
2. Any comments shall be filed no later than November 30, 2021.

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By the Commission

ENTERED
NOV 12 2021 rcs
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:


Executive Director

Case No. 2021-00404

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iCommerce Services, Inc.
200 Central Avenue
Osseo, MN 55369

*Tailwind Voice & Data, Inc.
Tailwind Voice & Data, Inc.
5929 Baker Road, Suite 470
Minnetonka, MN 55345

*Strata Pointe Technologies, LLC
Strata Pointe Technologies, LLC
160 Rochester Drive
Louisville, KY 40214

*Google Voice, Inc.
Google Voice, Inc.
1600 Amphitheatre Pkwy
Mountain View, CA 94043

*Liberty Mobile Wireless, LLC
Liberty Mobile Wireless, LLC
16001 Collins Avenue, #1204
Sunny Isles Beach, FL 33160

*Cumberland Connect, LLC
Cumberland Connect, LLC
1940 Madison Street
Clarksville, TN 37043

*Best Buy Health, Inc. d/b/a GreatCall
Best Buy Health, Inc. d/b/a GreatCall d/b/a
10935 Vista Sorrento Pkwy, Suite 200
San Diego, CA 92130

*Lexvor Inc.
Lexvor Inc.
19800 MacArthur Blvd
Irvine, CA 92612

*Mitel Cloud Services, Inc.
Mitel Cloud Services, Inc.
1149 N Alma School Road
Mesa, AZ 85201

*Telecom Management, Inc. dba Pioneer
Telecom Management, Inc. dba Pioneer
500 Washington Avenue, Suite 300
Portland, ME 04103

*OneStream Networks, LLC
OneStream Networks, LLC
500 Lee Road, Suite 200
Rochester, NY 14606

*Big River Telephone Company, LLC
Big River Telephone Company, LLC
24 South Minnesota
P. O. Box 1608
Cape Girardeau, MO 63703

*MetroPCS Michigan, LLC
MetroPCS Michigan, LLC
12920 SE 38th Street
Bellevue, WA 98006

*Blue Casa Mobile, LLC
Blue Casa Mobile, LLC
114 E Haley Street, Suite A
Santa Barbara, CA 93101

*Claro Enterprise Solutions, LLC
Claro Enterprise Solutions, LLC
3350 SW 148th Avenue, Suite 400
Miramar, FL 33027

*Zefcom, LLC
Zefcom, LLC
4245 Kemp Blvd, Suite 220
Wichita Falls, TX 76308

*Network Innovations, Inc.
Network Innovations, Inc.
350 N Orleans Street, Suite 1300N
Chicago, IL 60654

*Fusion Cloud Services, LLC
Fusion Cloud Services, LLC
210 Interstate North Parkway, Suite 300
Atlanta, GA 30339

*Alliance Global Networks, LLC
Alliance Global Networks, LLC
1221 Post Road East
Westport, CT 06880

*SelectTel, Inc. d/b/a SelectTel Wirele
SelectTel, Inc. d/b/a SelectTel Wireless
1825 N Bell Street
Fremont, NE 40504

*Global Connection Inc. of America dba Stand Up
Global Connection Inc. of America dba Stand Up
842 Monmouth Street
Newport, KY 41071

*Metropolitan Telecommunications of K
Metropolitan Telecommunications of Kentucky dba
55 Water Street, 32nd Floor
New York, NY 10041

*OnStar, LLC dba Telematics Services
OnStar, LLC dba Telematics Services
300 Renaissance Center
MC 482-C14-C66
Detroit, MI 48265

*Advanced Global Communications, Inc.
Advanced Global Communications, Inc.
13314 West Highway 42
Prospect, KY 40059

*American Broadband and Telecommunica
American Broadband and Telecommunications
1 Seagate, Suite 600
Toledo, OH 43699

*Gabb Wireless, Inc.
Gabb Wireless, Inc.
250 W Center Street #320
Provo, UT 84601

*Excess Telecom Inc.
Excess Telecom Inc.
9928 Anthony Place
Beverly Hills, CA 90210

*American Broadband and Telecommunica
American Broadband and Telecommunications
1 Seagate, Suite 600
Toledo, OH 43699

*Wing Tel Inc.
Wing Tel Inc.
26 Broadway, Suite 801
New York, NY 10004

*Mountain Rural Telephone Cooperative
Mountain Rural Telephone Cooperative
425 Main Street, Suite 1
P. O. Box 399
West Liberty, KY 41472

*SQF, LLC
SQF, LLC
16 Middle Street, 4th Floor
Portland, ME 04101

*2600Hz, Inc. dba ZSWITCH
2600Hz, Inc. dba ZSWITCH
140 Geary Street, Floor 3
San Francisco, CA 94108

*Crown Castle Fiber LLC
Crown Castle Fiber LLC
1220 Augusta Drive, Suite 600
Houston, TX 77057

*CoreTel Kentucky, Inc.
CoreTel Kentucky, Inc.
213 South Main Street
Anderson, SC 29624

*Ooma, Inc.
Ooma, Inc.
525 Almanor Avenue, Suite 200
Sunnyvale, CA 94085

*ComTech 21, LLC
ComTech 21, LLC
One Barnes Park South
Wallingford, CT 06492

*BTC Broadband, LLC
BTC Broadband, LLC
159 West Second Street
P. O. Box 209
La Center, KY 42056

*Inviacom, Inc.
Inviacom, Inc.
2022 Van Buren Avenue
Indian Trail, NC 28079

*Thing5 LLC
Thing5 LLC
354 Birnie Avenue, Suite 200
Springfield, MA 01107

*Spectrotel of the South LLC dba Touc
Spectrotel of the South LLC dba Touch Base
3535 State Highway 66, Suite 7
Neptune, NJ 07753

*Matrix Telecom, LLC dba Excel Teleco dba
Matrix Telecom, LLC dba Excel
433 East Las Colinas Blvd, Suite 500
Irving, TX 75039

*ConnectMe, L.L.C.
ConnectMe, L.L.C.
198 Route 9, Suite 201
Manalapan, NJ 07726

*Spectrotel of the South LLC dba Touc
Spectrotel of the South LLC dba Touch Base
3535 State Highway 66, Suite 7
Neptune, NJ 07753

*Matrix Telecom, LLC dba Excel Teleco dba
Matrix Telecom, LLC dba Excel
433 East Las Colinas Blvd, Suite 500
Irving, TX 75039

*Infinity Tech Services, LLC
Infinity Tech Services, LLC
P. O. Box 223
Gallipolis, OH 45631

*Gibson Connect, LLC
Gibson Connect, LLC
1207 S College Street
P. O. Box 47
Trenton, TN 38382

*Intrado Safety Communications, Inc.
Intrado Safety Communications, Inc.
1601 Dry Creek Drive
Longmont, CO 80503

*Telco Experts, LLC
Telco Experts, LLC
169 Ramapo Road, Floor 3
Suite 303
Oakland, NJ 07436

*HELLO MOBILE TELECOM LLC
HELLO MOBILE TELECOM LLC
499 East Sheridan Street, Suite 400
Dania Beach, FL 33004

*Airus, Inc.
Airus, Inc.
840 S Canal Street, 7th Floor
Chicago, IL 60607

*Clear Live, LLC
Clear Live, LLC
500 Washington Avenue, Suite 300
Portland, ME 04103

*Q Link Wireless, LLC
Q Link Wireless, LLC
499 East Sheridan Street, Suite 400
Dania, FL 33004

*BetterWorld Telecom, LLC
BetterWorld Telecom, LLC
11951 Freedom Drive, 13th Floor
Reston, VA 20190

*Utility Telecom Group, LLC
Utility Telecom Group, LLC
4202 Coronado Ave
Stockton, CA 95204

*Skye Telecom LLC
Skye Telecom LLC
915 Broadway Street, Suite 100
Vancouver, WA 98660

*Magna5 LLC
Magna5 LLC
3001 Dallas Pkwy, Suite 610
Frisco, TX 75034

*STX Group LLC dba Twigby
STX Group LLC dba Twigby
1418 Kensington Square Court, Building B
Murfreesboro, TN 37130

*dishNet Wireline, LLC
dishNet Wireline, LLC
9601 S Meridian Blvd
Englewood, CO 80155

*New Horizons Communications Corp.
New Horizons Communications Corp.
200 Baker Avenue, Suite 300
Concord, MA 01742

*Wholesale Carrier Services, Inc.
Wholesale Carrier Services, Inc.
12350 NW 39th Street
Coral Springs, FL 33065

*EnTelegent Solutions, Inc.
EnTelegent Solutions, Inc.
2520 Whitehall Park Drive, Suite 200
Charlotte, NC 28273

*Boomerang Wireless, LLC
Boomerang Wireless, LLC
955 Kacena Road, Suite A
Hiawatha, IA 52233

*YMax Communications Corp.
YMax Communications Corp.
1655 Palm Beach Lakes Blvd.
Suite 1012
West Palm Beach, FL 33401

*ALLNETAIR, INC.
ALLNETAIR, INC.
801 Northpoint Parkway, #K-7
West Palm Beach, FL 33407

*Republic Wireless, Inc.
Republic Wireless, Inc.
940 Main Campus Drive, Suite 300
Raleigh, NC 27606

*Sage Telecom Communications, LLC dba
Sage Telecom Communications, LLC dba
1149 South Hill Street, Suite H-400
Los Angeles, CA 90015

*Locus Telecommunications, LLC
Locus Telecommunications, LLC
2200 Fletcher Avenue, Suite 600
Fort Lee, NJ 07024

*Torch Wireless Corp.
Torch Wireless Corp.
4320 Deerwood Lake Pwky
Suite 101-158
Jacksonville, FL 32216

*Zayo Group, LLC
Zayo Group, LLC
1401 Wynkoop Street
Denver, CO 80202

*Marconi Wireless Holdings, LLC
Marconi Wireless Holdings, LLC
30870 Russel Ranch Road, Suite 250
Westlake Village, CA 91362

*Touchtone Communications, Inc.
Touchtone Communications, Inc.
3 Wing Drive, Suite 103
Cedar Knolls, NJ 07927

*Plintron Technologies USA LLC
Plintron Technologies USA LLC
40 Lake Bellevue Drive, Suite 350
Bellevue, WA 98005

*NetZero Wireless, Inc. dba magicJack
NetZero Wireless, Inc. dba magicJack Wireless
30870 Russell Ranch Road, Suite 250
Westlake Village, CA 91362

*Touchtone Communications, Inc.
Touchtone Communications, Inc.
3 Wing Drive, Suite 103
Cedar Knolls, NJ 07927

*U. S. South Communications, Inc.
U. S. South Communications, Inc.
250 Williams Street, Suite M-100
Atlanta, GA 30303

*Neutral Tandem-Kentucky, LLC
Neutral Tandem-Kentucky, LLC
550 West Adams Street, Suite 900
Chicago, IL 60661

*IM Telecom, LLC d/b/a Infiniti Mobil
IM Telecom, LLC d/b/a Infiniti Mobile
500 North Central Expressway, Suite 202
Plano, TX 75074

*NextGen Communications, Inc.
NextGen Communications, Inc.
2401 Elliott Avenue, Suite 200
Seattle, WA 98121

*WANRack, LLC
WANRack, LLC
15700 College Blvd, Suite 200
Lenexa, KS 66219

*i-Wireless, LLC
i-Wireless, LLC
1 Levee Way, Suite 3104
Newport, KY 41071

*Time Warner Cable Information Servic
Time Warner Cable Information Services
12405 Powerscourt Drive
St. Louis, MO 63131

*Lycamobile USA, Inc.
Lycamobile USA, Inc.
24 Commerce Street, Suite 100
Newark, NJ 07102

*Crexendo Business Solutions, Inc.
Crexendo Business Solutions, Inc.
1615 S 52nd Street
Tempe, AZ 85281

*Windstream Norlight, LLC
Windstream Norlight, LLC
4001 Rodney Parham Road
Little Rock, AR 72212

*Electric Plant Board of the City of dba
Electric Plant Board of the City of Hopkinsville dba
1820 E. 9th. Street
P. O. Box 728
Hopkinsville, KY 42240

*Access, Inc. dba Access Voice & Data
Access, Inc. dba Access Voice & Data Solutions,
1441 Lincoln Avenue
Louisville, KY 40213

*US LEC of Tennessee, LLC
US LEC of Tennessee, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Foothills Rural Telephone Cooperativ
Foothills Rural Telephone Cooperative
1621 Kentucky Route 40 W
P. O. Box 240
Staffordsville, KY 41256

*Consumer Cellular, Incorporated
Consumer Cellular, Incorporated
12447 SW 69th Avenue
Portland, OR 97223

*Business Telecom, LLC d/b/a EarthLink Business
Business Telecom, LLC d/b/a EarthLink Business
4001 N Rodney Parham Road
Little Rock, AR 72212

*Cellular Services, LLC
Cellular Services, LLC
1621 KY Route 40W
P. O. Box 240
Staffordsville, KY 41256

*Tennessee Independent Telecommunicat dba
Tennessee Independent Telecommunications
211 Commerce Street, Suite 610
Nashville, TN 37201

*Windstream New Edge, LLC
Windstream New Edge, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*TracFone Wireless, Inc.
TracFone Wireless, Inc.
9700 NW 112th Avenue
Miami, FL 33178

*Gen Mobile Inc.
Gen Mobile Inc.
2215 Artesia Blvd, Suite 1243
Redondo Beach, CA 900278

*Windstream Kentucky West, LLC
Windstream Kentucky West, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*DeltaCom, LLC
DeltaCom, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream KDL, LLC
Windstream KDL, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Verizon Americas LLC dba Verizon Wir
Verizon Americas LLC dba Verizon Wireless
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Windstream NuVox, LLC
Windstream NuVox, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Broadview Networks, Inc.
Broadview Networks, Inc.
4001 N Rodney Parham Road
Little Rock, AR 72212

*Kentucky RSA #1 Partnership
Kentucky RSA #1 Partnership
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Talk America, LLC
Talk America, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*PAETEC Communications, LLC
PAETEC Communications, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Rural Cellular Corporation dba Verizon Wireless
Rural Cellular Corporation dba Verizon Wireless
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Network Telephone, LLC
Network Telephone, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream NTI, LLC
Windstream NTI, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Visible Service LLC
Visible Service LLC
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*McLeodUSA Telecommunications Service
McLeodUSA Telecommunications Services, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream Kentucky East, LLC
Windstream Kentucky East, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Kynect Communications, LLC
Kynect Communications, LLC
14675 Dallas Parkway, Suite 150
Dallas, TX 75254

*The Other Phone Company, LLC
The Other Phone Company, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*American Telephone Company, LLC
American Telephone Company, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Win.Net Telecommunications, Inc.
Win.Net Telecommunications, Inc.
11900 E Osage Rd
Louisville, KY 40223

*Windstream Communications, LLC
Windstream Communications, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Cellco Partnership dba Verizon Wirel
Cellco Partnership dba Verizon Wireless
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Easy Telephone Service Company dba E
Easy Telephone Service Company dba Easy
4352 SE 95th Street
Ocala, FL 34480

*PNG Telecommunications, Inc. dba Pow dba
PNG Telecommunications, Inc. dba PowerNet
8805 Governor's Hill Drive
Suite 250
Cincinnati, OH 45249

*Level 3 Communications, LLC
Level 3 Communications, LLC
100 CenturyLink Drive
Monroe, LA 71203

*Simwood Inc.
Simwood Inc.
5016 Spedale Ct #306
Spring Hill, TN 37174

*PNG Telecommunications, Inc. dba Pow dba
PNG Telecommunications, Inc. dba PowerNet
8805 Governor's Hill Drive
Suite 250
Cincinnati, OH 45249

*Level 3 Telecom of Kentucky, LLC
Level 3 Telecom of Kentucky, LLC
100 CenturyLink Drive
Monroe, LA 71203

*Cintex Wireless, LLC
Cintex Wireless, LLC
9920 Brooklet Drive
Houston, TX 77099

*Granite Telecommunications, LLC
Granite Telecommunications, LLC
100 Newport Avenue Extension
Quincy, MA 02171

*Conexon Connect LLC
Conexon Connect LLC
2001 Grand Blvd, Suite 700
Kansas City, MO 64108

*Duo County Telephone Cooperative Cor
Duo County Telephone Cooperative Corporation,
2150 N Main Street
P. O. Box 80
Jamestown, KY 42629

*Granite Telecommunications, LLC
Granite Telecommunications, LLC
100 Newport Avenue Extension
Quincy, MA 02171

*AmeriVision Communications, Inc. d/b
AmeriVision Communications, Inc. d/b/a Affinity 4
2037 Laskin Road
Virginia Beach, VA 23454

*Spectrum Mobile, LLC
Spectrum Mobile, LLC
12405 Powerscourt Drive
St. Louis, MO 63131

*TelCove Operations, LLC
TelCove Operations, LLC
100 CenturyLink Drive
Monroe, LA 71203

*MuniNet Fiber Agency
MuniNet Fiber Agency
1500 Broadway Street
Paducah, KY 42001

*Velocity Networks of Kentucky, Inc.
Velocity Networks of Kentucky, Inc.
5550 77 Center Drive, Suite 220
Charlotte, NC 28217

*Global Crossing Local Services, Inc.
Global Crossing Local Services, Inc.
100 CenturyLink Drive
Monroe, LA 71203

*E. Ritter Communications, L.L.C. dba
E. Ritter Communications, L.L.C. dba Ritter
2400 Ritter Drive
Jonesboro, AR 72401

*TIME CLOCK SOLUTIONS, LLC
TIME CLOCK SOLUTIONS, LLC
6920 Spring Valley Drive, Suite 101
Holland, OH 43528

*CenturyLink Communications, LLC dba dba
CenturyLink Communications, LLC dba Lumen
100 CenturyLink Drive
Monroe, LA 71203

*The Electric Plant Board of the City d/b/a
The Electric Plant Board of the City of Paducah,
1500 Broadway Street
Paducah, KY 42001

*Campus Communications Group, Inc.
Campus Communications Group, Inc.
601 North Country Fair Drive
Champaign, IL 61821

*Franklin Electric Plant Board
Franklin Electric Plant Board
309 N High Street
P. O. Box 349
Franklin, KY 42135

*Fore Street Telecom, LLC
Fore Street Telecom, LLC
7 Custom House Street
Portland, ME 04101

*Lumos Networks, LLC
Lumos Networks, LLC
1200 Greenbrier Street
Charleston, WV 25311

*Intrado Communications, LLC
Intrado Communications, LLC
3200 West Pleasant Run Road
Suite 300
Lancaster, TX 75146

*Sprint Spectrum, L.P. Agent for WirelessCo., L.P.
Sprint Spectrum, L.P. Agent for WirelessCo., L.P.
3065 Akers Mill Road, SE
MS: GAATLD0102
Atlanta, GA 30039

*SprintCom, Inc.
SprintCom, Inc.
3065 Akers Mill Road, SE
MS: GAATLD0102
Atlanta, GA 30039

*Sprint Communications Company, L.P.
Sprint Communications Company, L.P.
3065 Akers Mill Road, SE
MS: GAATLD0102
Atlanta, GA 30039

*Assurance Wireless USA, L.P.
Assurance Wireless USA, L.P.
3065 Akers Mill Road, SE
MS: GAATLD0102
Atlanta, GA 30039

*T-Mobile Central, LLC dba T-Mobile
T-Mobile Central, LLC dba T-Mobile
12920 SE 38th Street
Bellevue, WA 98006