COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of	of:
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ELECTRONIC TARIFF FILING OF COLUMBIA)	
GAS OF KENTUCKY, INC. TO EXTEND ITS)	CASE NO.
SMALL VOLUME GAS TRANSPORTATION)	2021-00386
SERVICE	j	

<u>ORDER</u>

On June 28, 2024, the Commission ordered post-hearing informal conferences (IC) run by Commission Staff, to occur twice a year through December 2028 or until further Order by the Commission.¹ The first post-hearing informal conference was held on August 28, 2024. In Case No. 2024-00092, the parties requested that the next biannual meeting occur during the week of April 13, 2025, or April 20, 2025.² Having considered the settlement proposal with regard to the ICs in Case No. 2024-00092, and being otherwise sufficiently advised, the Commission finds that the next IC, to be held virtually, should be scheduled on April 15, 2025, at 9 a.m. Eastern Daylight Time. Commission Staff will contact participants by electronic mail to provide details for joining the conference by video link. The primary purpose of the ICs is to facilitate discussion between the intervenors and Columbia Kentucky, as they work together to improve the CHOICE program and reach to customer. The Commission reminds all participants that the role of Commission Staff in these ICs is to act as facilitators.

¹ Order (Ky. PSC June 28, 2024).

² Case No. 2024-00092, *Electronic Application of Columbia Gas of Kentucky, Inc. for an Adjustment of Rates; Approval of Depreciation Study; Approval of Tariff Revisions; and Other Relief* (Ky. PSC Dec. 30, 2024 as amended January 16, 2025), Joint Stipulation Agreement (filed Oct. 14, 2024).

IT IS THEREFORE ORDERED that an IC, to be held virtually, shall be scheduled
on April 15, 2025, at 9 a.m. Eastern Daylight Time.
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PUBLIC SERVICE COMMISSION

Chairmai

Commissioner

Commissioner

ATTEST:

Executive Director

ENTERED

MAR 4 2025

KENTUCKY PUBLIC

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2021-00386 DATED

AGENDA

Commission Staff hereby gives notice that the following topics are to be discussed at the informal conference in this proceeding.

- Eligible Customer Lists: Updates on customer information that Columbia
 Kentucky provides to the Choice Program suppliers.
- 2. <u>Contract Portability</u>: Discussion about ways to improve contract portability for Choice Customers after a move.
- 3. <u>Autopay</u>: Issues include what percentage of Columbia Kentucky customers participates in auto pay and how Columbia Kentucky can improve Choice Program reach for these types of customers.
- 4. <u>Updates on Cost-Tracking</u>: Updates from Columbia Kentucky regarding billing employees for time spent on the Choice Program and a general discussion regarding costs for this case. Columbia Kentucky should bring any documentation regarding the cost tracking to this IC.
- 5. <u>Fees and Cost Structures</u>: Discussion on how other states commissions and NiSource affiliates have structured fees for similar CHOICE programs, and what kind of cost support those commissions require for setting program fees.
- 6. <u>Cost Allocation</u>: Discussion on how NiSource allocates costs to CHOICE Program activities for Columbia Kentucky and other jurisdictions.

- 7. <u>Clarification on Uncollectible Expenses</u>: A continuation on the issue of uncollectible expense that was originally brought up in Case No. 2024-00092.¹ A discussion on how Columbia Kentucky makes a determination as to the uncollectible amount charged to suppliers.
- 8. <u>Shopping Website</u>: Discussion between Columbia Kentucky and suppliers about additional ways for customers to locate information about the Choice Program on Columbia's website or alternative website options.

¹ Case No. 2024-00092, Electronic Application of Columbia Gas of Kentucky, Inc. for an Adjustment of Rates; Approval of Depreciation Study; Approval of Tariff Revisions; and Other Relief (Ky. PSC Dec. 30, 2024 as amended January 16, 2025), Joint Stipulation Agreement (filed Oct. 14, 2024).

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