

RECEIVED

JAN 21 2021

PUBLIC SERVICE
COMMISSION

Mary Lou Zeh
8007 Sycamore Creek Drive
Louisville, KY 40222

[REDACTED]
[REDACTED]
January 18, 2021

Public Service Commissioner
PO Box 615
Frankfort, KY 40602

Dear Public Service Commissioner:

I am writing as a concerned LG&E customer, regarding your proposed rate increase totaling 21.2% for 2021. As you are well aware we are in the midst of a global pandemic with many of your customers having lost their jobs as a result. A rate increase of this magnitude will present a great hardship for me. Many of us are on fixed incomes.

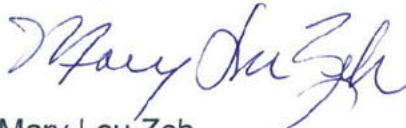
I am 71 years old, am on Social Security, and lost my part time job that supplemented my income. I keep my thermostat at 73, 74 degrees during the day and lower it to 70 degrees at night. My house is chilly, to some cold. I get by wearing several layers. I am a very frugal person, but can only cut out so much.

Your rate increase, in my opinion, is heartless during these times. I urge you to reconsider, cancelling the entire increase. If you feel you must institute an increase I urge you to please lower the rate.

I would welcome the opportunity to speak further with you regarding this matter. Please contact me at the above number.

Please reference case number: 2020-00349

Thank you,


Mary Lou Zeh