

Stanley Houston
1804 Blue Ridge Dr
Lexington, Ky 40505

Jan. 8, 2021

Public Service Commission
311 Lower Blvd
Frankford, Ky 40601

RECEIVED

JAN 11 2021

PUBLIC SERVICE
COMMISSION

CEO of KU is paid over two million dollars a year. For what? To make sure KU applies for rate increases often in order for more higher pay and benefits. There are people who would do the job at half the price. Is or is this rate increase tied to the loss of revenue due to viruses caused going out of business of KU customers?

KU was running a TV ad telling customers and the PSC it wants part of the 11% rate increase for equipment investments. KU does not mention any kind of equipment. Did not mention if they would actually purchase any equipment. Equipment may be top of the line vehicles for the CEO and family -

KU continues to be customers to contribute our own hard earned dollars so KU can use our dollars to pay for power used by other customers who will not pay their KU bills - There are several agencies plus the local

governments that will pay the bills, what does KU do with the customers contributed dollars to the "NO PAY Fund" when all the dollars are not used? Do they claim it as profit dollars to the IRS as they are supposed to do?

Will KU spend rate increase dollars on lobbyist? KU has spent thousands of rate payers dollars on lobbyist. KU has lobbyist working governments to get cut the amount of dollars they have to pay solar panel owner for unused power the sell KU. KU has been paying full price for unused power and they want to cut that in half and want a rate increase also. Greedy, greedy, greedy! People with out solar panels will no see any duction in their bills if KU does get the rate cut of buying unused power for solar panel owners.

KU is kicking their customers when they are down. Customers have been laid off, people have lost their jobs because the virus has caused places to shut their doors for ever.

KU sends a news letter to customers with bills. The news letters are paid for with rate payers dollars.

I am enclosing a few examples. One is the "Enjoyable holiday season". Got this one right after KU requested the latest rate increase. Kick us when we are down! Rub it in, Rub it in.

The other one is "Add outdoor lighting". This one also came after the rate increase request. More outdoor lighting increases power usage, resulting in more revenue for KU. KU is thinking people do not know they requested a rate increase and people will fall for this.

I noticed there was not any info about the KU rate increase in any of the newsletters. Guess why?

Stanley Houston

WE HOPE YOU HAVE A VERY ENJOYABLE HOLIDAY SEASON



Please make a note that KU's service centers (including drive-thru windows) and call centers will be closed Thursday, December 24 (Christmas Eve); Friday, December 25 (Christmas); and Friday, January 1 (New Year's Day).

Rest assured that, as always, our line technicians, field operators and other key workers will be on the job those days to keep the power flowing and be ready to make any necessary repairs should an outage or other emergency occur.

While there have been many challenges that have come our way this year, we want to wish you and your family a safe and wonderful holiday season – however you choose or are able to celebrate!

KU Contact Information



Online – My Account

lge-ku.com

Residential Service Center

800-981-0600

Self-service anytime day or night

Reps available Monday–Friday

7 a.m.–7 p.m. (Eastern Time)

For Hearing- or Speech-Impaired

Dial 711

Business Service Center

859-367-1200

800-383-5582

Monday–Friday

8 a.m.–6 p.m. (Eastern Time)

In-Person

Customer Service Walk-in Centers

Monday–Friday

9 a.m.–5 p.m. (Eastern Time)

Editor

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lge-ku.com



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ADD OUTDOOR LIGHTING AND SHOW YOUR FRIENDS HOW BRIGHT YOU ARE



Adding or enhancing outdoor lighting can improve visibility, increase safety and make an area more welcoming. KU offers an LED lighting service and a variety of outdoor LED lighting

options for residential, business and industrial customers. If you partner with us, we'll install and maintain your outdoor lighting. If any lights go out or need maintenance, we'll make the repairs at no extra cost.

LED lighting offers plenty of advantages over conventional lighting.

LEDs:

- Use 40–80% less energy.
- Last four times longer.
- Are more environmentally friendly.
- Provide improved visibility thanks to better field depth and peripheral vision.

LEDs distribute light at sharper, more defined angles to illuminate directly in the intended direction. Most of our LED lights are at 3,000 Kelvin, which approximates daylight at noon.

Call KU at **800-981-0600** (press 1-2-5) to request more information or visit lge-ku.com/lighting to review our list of available lighting fixtures and poles, including features and pricing information.

Simplify your life and reduce your paper pile. Just give us your email address. Go to lge-ku.com/paperless.



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