May 6, 2021

MAY 1 2 2021

PUBLIC SERVICE COMMISSION

Dear Ms. Linda C. Bridwell, PE.

CASE NO. 2020-00290

For the most part, this writing is in response to your "Commission Staff's Fourth Request For Information to Bluegrass Water Utility Operating, LLC".

Members of the Randview Lagoon System would like to express our appreciation to you for your continued interest towards a positive outcome of our sewer system. Your recent letter of citation to Bluegrass Water, dated April 29, is indicative of that interest (we feel) to ascertain a better solution to our present situation. Questions #11 thru #15 are especially noteworthy to members of our Randview Lagoon Membership (presently we are approximately 55 houses in total). You, representing the PSC, have requested some very astute and revealing information. Unfortunately, we members of Randview don't have much confidence in the responses (which may or may not be forthcoming), that could provide the answers and/or information the PSC is (and should be) looking for....And, more importantly, the information that is **essential** to discover the **best** manner to move forward for our system. Personally, I feel that their answers will continue to obfuscate, in order to continue with their profit-motive plan to maximize their interest at the cost of our West Kentucky lagoon members (Randview subdivision).

Many of our membership would like to hear just how Bluegrass Water could possibly answer #11 truthfully. Does the PSC seriously think that this company would have investigated any means to connect (attach) with the services of another "sewer service provider" that could provide the capacity and facility to fulfill our needs ??! ...... AND, if they knew of a "nearest known facility", does the PSC really expect Bluegrass Water would have "obtained an estimate or otherwise investigated what it would cost to connect any of its systems to the facilities of another sewer provider" ??! AND STILL MORE... does the PSC remotely think that they would have "had any communication with a city, county, or other entity" in which they could possibly attach one or more of its systems to an existing municipal system ??! ... Is the PSC really THAT surprised ?!

Answers to these questions, many of us feel, are quite evident to us already. Please reference Bluegrass Water's introductory letters to our Randview lagoon membership, November 19, 2020...... They <u>NEVER</u> mentioned or considered ANY other facility or jurisdiction to be involved in finding ANY solution to our stated "problem" (<u>THEIR WORDS.....</u> "The Randview wastewater system is unable to properly treat wastewater because of the system's failing lagoon. WE plan to make improvements to address the issues with your sewer system.".....PERIOD.

NONE OF THEIR STATED PLAN INCLUDED ANYTHING YOU MENTIONED IN YOUR #11. ------ Randview Lagoon members have talked with the local city and county officials. We have talked with Mayfield Electric and Water, the public sewer system (servicing residents of the same Randview Subdivision, approximately 75 feet

from my residence !!)..... and NONE of our county or city or local utility members were contacted by Bluegrass, PRIOR to the November 19, 2020 letter....(And we would wager SINCE, over the issues you raise in your #11 inquiry). It is my opinion, shared by many other fellow members, that this company is seeking only to MAXIMIZE their returns on their purchase..... PERIOD....and will use any means at their disposal to justify their end to achieve that goal. (They are NOT a public utility, operating in the public's interest..... they are a FOR-PROFIT COMPANY, operating in their own interest FIRST).

Question: Is it true that they even repeatedly ignore YOU at the PSC, when you are requesting information?

Perhaps there are just a few other questions, concerns, and remarks needed to be stated in this **Case 2020-00290**: ... We feel our PSC can definitely be a potential source for hope and progress in determining an "outcome" which will benefit the Kentucky citizens that they purportedly represent.

- 1) Did the PSC ever have our lagoon independently inspected by an authorized Kentucky state agency? When was that inspection performed, and what were the findings? Did those findings correspond to the statements made by Bluegrass Water as to the condition of our lagoon system? Does the PSC truly believe the claim by Bluegrass that they must/will invest over \$324,000 to bring our sewer system up to standard? In lieu of the PSC's #11 #15 questions (see PSC document of April 29, 2021), does the PSC actually believe that Bluegrass Water has acted in "good faith and consideration" in determining a best outcome for the membership of the Randview lagoon sewer system? **Did YOU**, the **PSC**, ever inquire of, and have discussions with, any of our neighboring sewer systems, or municipalities, that could have been employed in a more economical manner in assisting our "failing Randview system" (i.e. the city of Mayfield, and its Mayfield Electric and Water and Sewer system).? **You at the PSC did, didn't you?** ---- We can all be ASSURED that Bluegrass Water NEVER sought out any of that same cooperative method. (It is my opinion that YOU, at the PSC, already know the answer to your #11 question of April 29, 2021).
- 2) Is it the job of the PSC to sanction the sale of such an asset as the Randview Lagoon Sewer System? Given the inspection findings that certainly the PSC has in its hands, is it the job of the PSC to sanction a sale of an asset in such <u>disrepair</u> to an outside (out of state) FOR-PROFIT company, regardless of the ultimate cost to our Randview lagoon members? Bluegrass Water EXPECTS our PSC to approve their rate of \$96.14 per month from each of our Randview lagoon members, as a reward for their company's "planned efforts" (Note: Our household bill at Mayfield Electric and Water and Sewer based on our water usage would cost us an average of \$20. per month). Does the PSC have the authority to recommend changes to the law that would prevent the sale of an asset in disrepair, and/or set fines on those individuals or companies that participate

in sales of that nature, which profit them at the public's expense? Is it also the jurisdiction of the PSC to make certain that proper records are reported and maintained in any sale of such assets to the proper recording agencies? Please correct me if I am wrong, but didn't Bluegrass report to the PSC that they paid \$20,000 for the purchase of our Lagoon? However, only \$10,000 was recorded at the Graves County Courthouse on the deed of transfer from Mr. Waldrop to Bluegrass Water UOC. To the best of our knowledge, no clarification from the PSC has yet been offered on the actual sales cost of our system to Bluegrass Water.

- 3) We are certain that the PSC is now aware of a recent letter from our Graves County Attorney, Mr. John Cunningham, to the Graves County Health Department. (If you are not, we can very easily provide you with a copy). Essentially, this letter represents his "findings" in regard to the situation we Randview Lagoon members presently abide..... Our "agreement" with our previous "trustee" (Waldrop) has been broken, and we can now request an inspection of our property (cost is \$150 dollars) from our local health department to move forward, if we so desire, with an installation of our own individual septic system....leaving the Bluegrass Water UOC (and its outrageous "plan" to shear us like a bunch of sheep) behind. This can be, of course, a rather expensive method to avoid being further involved with the "Missouri Bluegrass business".... And, in some people's minds, a "step backwards" in the over all quality of our subdivision.... but it is a means for MANY of us in our community to right the wrong that is being perpetrated upon us. We (my wife and I), along with the many others who have already decided to do so, will consider this direction. Given the results of our inspection, I may even attempt to initiate an agreement with our local Mayfield Electric Company (with our county's permission) to provide their sewer services to us and several of our neighbors, by extending their sewer line through our property (along with land for a lift-pump station). Thanks to Mr. Cunningham, several of us may be freed from getting fleeced by the Missouri business. As I already mentioned, our lagoon membership includes approximately 55 households. I seriously doubt if that number will remain remotely close to that figure, especially if the PSC continues to allow Bluegrass to move forward with their plan, and charge us outrageous fees.
- 4). Lastly, I would like to point out to the PSC that members of our Randview Lagoon have been in contact with many public officials in our area and throughout the state. In these discussions, our members have not encountered ONE political (public) official that is supportive of the direction that has taken place with our system. Many have remarked that they are appalled at the behavior and lack of respect which we have received from our former "trustee" (both the father and son have been an utter disgrace) by their breaking of the trust in our agreement and not maintaining the standards of the Randview lagoon, and then selling our system (without any consideration to its membership) to the overt, self-serving, and closed profit-minded predator-company named Bluegrass Water.

---- Our hope is that the PSC, along with dedicated local and state officials, and local business leaders can move forward to find a better way to serve our Randview community, and the general public's interest.

I am copying this letter to <u>MANY</u>.....

- ..... Members of our Randview Lagoon (thanking them for their input)
- ..... Our local public officials.... Asking for their written and **vocal** oral support, and thanking them for their courage to stand up for what is right.

..... et alia

We members are aware of the PSC dates for "OPEN HEARINGS" on our case. At this time, my wife and I have not decided if we will travel to Frankfort to attend. The following is my contact information, if any would care to continue a conversation with me regarding our case (or statements that I have written here):

Respectfully submitted,

Kevin B. Krill
210 Bel Aire Drive
Mayfield, KY. 42066

Phone

?? L Date - Why date, right?



Dear Bluegrass Water Customer,

After implementing professional operations and investing more than \$5,000,000 in improving water and wastewater infrastructure in your community, Bluegrass Water Utility Operating Company (Bluegrass Water) is working to ensure you have access to clean, safe, and reliable drinking water and wastewater systems. As a result, Bluegrass Water has filed an application for an adjustment of rates and approval of construction with the Kentucky Public Service Commission, and a hearing has been scheduled for the application as follows.

In compliance with 807 KAR 5:001, Section 9(2)(b), Bluegrass Water Utility Operating Company, LLC gives notice of the following hearing. A hearing shall be held on Tuesday, May 18, 2021, at 1 p.m. Eastern Daylight Time and Wednesday, May 19, at 9 a.m. Eastern Daylight Time, which is for the Application of Bluegrass Water Utility Operating Company, LLC for an Adjustment of Rates and Approval of Construction, Case No. 2020-00290. The hearing shall be held by video link, with Commission staff contacting participants by electronic mail to provide details for joining the hearing.

This hearing will be streamed live and may be viewed on the PSC website, psc.ky.gov. Public comments may be made at the beginning of the hearing. Those wishing to make oral public comments may do so by following the instructions listed on the PSC website, psc.ky.gov.

We look forward to serving you and your community for generations to come. Thank you for the opportunity to provide you with safe, reliable, and environmentally sustainable water resources.

Sincerely,

Josiah Cox

President

Bluegrass Water Utility Operating Company, Inc.

He's joking, right? # 5 MILLION IN RAND VIEW ?

GROSS EXAGERRATION
FROM MISSOURI

**\** 1 866-752 8982

♠ bluegrasswatercoc.com