From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	FW: case # 2020-00290
Date:	Wednesday, December 16, 2020 7:51:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, December 15, 2020 5:15 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: case # 2020-00290

From: Angela Castle < >
Sent: Sunday, December 13, 2020 12:00 PM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: case # 2020-00290

Hello. My name is Angela Castle. I live at 110 Fallow Circle in Georgetown, Ky. I received the letter from Bluegrass Water for the rate increase. ITS OVER 600% INCREASE! That is unacceptable and I REQUEST INTERVENTION ON THIS MATTER! This will be a huge burden on many residents. The residents should not have to pay for upgrades. That responsibility should fall on the company that chose to buy the existing company knowing what upgrades would be needed.

I ask that you not allow this to occur.

Thank you,

Angela Castle

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: Anthony Black
Sent: Monday, December 14, 2020 11:33 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2020-00290

This sewer rate increase is absurd and basically robbery for customers. Please do the right thing and stop it from happening.

Sent from Mail for Windows 10

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	Case # 2020-000290 Request for Intervention
Date:	Monday, December 21, 2020 9:43:00 AM
Attachments:	Water Usage History.pdf

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:58 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case # 2020-000290 Request for Intervention

CAUTION PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

From:

Sent: Wednesday, December 16, 2020 2:33 PM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: Case # 2020-000290 Request for Intervention

CAUTION PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

Dear Sirs/Madams:

On November 25, 2020 I received a letter by mail from Bluegrass Water UOC dated November 19, 2020 explaining that they are my new sewer services provider and that they

have requested from the PSC a rate increase of \$71.14 per month (from \$25.00 to \$96.14) for Randview Subdivision. This would increase my annual sewer expenses from \$300 to \$1154 and equates to a percentage increase of 284.6%.

I am a single person, owner and the only resident of a house at 101 Randview Drive, located within the Randview Subdivision. My average water usage (see attached 12 month history) is 1500 gallons per month. I feel the proposed rate increase is unwarranted, unreasonable, and excessive for the amount of water discharged by my residence to the sewer system.

Secondly, I don't understand nor do I agree with all of the included sewer systems across the state owned by Bluegrass UOC being lumped together in this rate adjustment request with the same proposed rates for each system. Why should I have to pay for improvements/updates to these other systems?

Thirdly, the letter from Bluegrass UOC states that the Randview lagoon system is failing and is unable to properly treat wastewater. It also states that the lagoon's drainage field is not functioning properly, causing illegal wastewater discharge that threatens the community's health and the environment. If this is true, why are the customers just now being notified and why were the previous owners of the system (Randview Septic Inc, Ralph Waldrop) not cited for these deficiencies and made to comply with state requirements? Why should the customers be punished because sewer revenues were mismanaged and contractual agreements for operation and maintenance not met by the previous sewer system owner? Shouldn't the Public Service Commission intervene to ensure fair treatment and to protect customers/residents in these matters?

Lastly, I am concerned that the proposed excessive sewer rate would be an impediment if I ever decide to sell my house in the future.

Please consider this letter as a request for intervention by the PSC in this rate adjustment case (Case # 2020-00290) with Bluegrass UOC for the reasons listed within.

Sincerely,

Belva A Wilkerson 101 Randview Drive Mayfield, KY 42066



			Mayfield El	ectric Water	System					
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1304	Nov 2020	32	13.04	\$14.25	\$0.43	\$14.68	\$0.00			
1305	Oct 2020	31	13.05	\$14.25	\$0.43	\$14.68	\$0.00			
1604	Sep 2020	32	16.04	\$14.25	\$0.43	\$14.68	\$0.00			
1289	Aug 2020	29	12.89	\$14.25	\$0,43	\$14.68	\$0.00			
1629	Jui 2020	30	16.29	\$14.25	SD.43	\$14.68	\$0.00			
1420	Jun 2020	31	14.2	\$14.25	\$0.43	\$14.68	\$0.00			
1498	May 2020	30	14.98	\$14.25	\$0.43	\$14.68	\$0,00			
1395	Apr 2020	30 32	13.95	\$14.25	\$0,43	\$14.68	\$0.00			
1670	Mar 2020 Feb 2020	<u>32</u> 29	16.7 14.35	\$14.25 \$14.25	\$0.43 \$0.43	\$14.68 \$14.68	\$0.00 \$0.00			
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Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: Chris Cox Sent: Monday, December 14, 2020 11:28 AM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: Sewer

Re: 2020-00290

I am a long time resident of Moonlake Estates and have just learned of a planned takeover of the current sewer system. I understand that the current sewer company has not upgraded their systems and that it will need repairs or upgrades. However, an over 600% increase in the price of sewer service is exorbitant and it should not fall on the homeowners to finance the new company's future business plans. I can see a modest increase since our rates are currently low. This increase makes no sense. Please take this into consideration when thinking about any approvals. Thank you.

Christine Cox

136 Gemini Trl. Georgetown Ky 40324

Sent from my iPhone

Sent from AOL Mobile Mail Get the new AOL app: mail.mobile.aol.com

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	FW: Comments related to case #2020-00297 and #2020-00290
Date:	Wednesday, December 16, 2020 7:50:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, December 15, 2020 5:13 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Comments related to case #2020-00297 and #2020-00290

From: Christopher Jones
Sent: Saturday, December 12, 2020 8:49 PM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: Comments related to case #2020-00297 and #2020-00290

I live in the area that will be affected by the Delaplane Disposal acquisition. The rate increase of 669.1% is utterly absurd and shouldn't even have been on the table in a civil society. This rate increase should be denied and the acquisition itself halted for even proposing such an utterly absurd notion.

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	RE: OUTRAGEOUS SCOTT COUNTY SEWER INCREASES!!!!
Date:	Wednesday, December 16, 2020 7:48:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

-----Original Message-----From: David Tramel Sent: Friday, December 11, 2020 10:16 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: Re: OUTRAGEOUS SCOTT COUNTY SEWER INCREASES!!!!

My previous email is concerning 2020-00290. Thank you for your attention to this matter.

Sent from my iPhone

> On Dec 11, 2020, at 10:13 PM, David Tramel wrote:

>

> My name is David Tramel. I live in Moonlake Estates. I am contacting you about the 'proposed' increases to our sewer bills across several communities here in Scott County. I'm aware that many emails have already been sent regarding these unreasonable price increases, such as a 669% increase! I've never heard of such a increase in all the 32 years I've lived here in Scott County. And the timing of ANY increase could not be worse. This simply cannot be allowed to happen.
> The financial burdens have been growing to unimaginable pressures for everyone, and it's not close to being over yet, with so many families and individuals having continued difficulties making monthly housing payments and rents as well as the real threat of food shortages, which will undoubtedly raise food prices. Further, we have not seen the total impact of the shutdowns

concerning business closings. And someone has the heartless indifference to attempt this kind of highway robbery NOW?!

> If the acquisition has not been completed, then please STOP the proceedings! If the acquisition, has incredibly been allowed to take place, PLEASE STOP THIS INCREASE, ANY INCREASE AT THIS TIME!

> The justification has been given that there has been a strain on the sewer system that requires heavy investment to fix. Why haven't we heard about this until now?? What strains occur that require such a heavy investment?? I have not heard of any issues that would seem to remotely require such a heavy investment as to justify any increase, surely not a 669% increases!

> I'm baffled as to why this acquisition is being entertained if this kind of activity is planned. Is anyone within our County/State government watching out for its residents?!

> Thank you for hearing this sounding of the alarm concerning this burdensome matter to our Scout County residents/families. Please put a firm stop to this activity.

>

> Sent from my iPhone

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

-----Original Message-----From: Dawn Ross Sent: Saturday, December 12, 2020 10:55 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: #2020-00290

I object to a sewer increase! This is absolutely crazy considering the Covid-19 pandemic. So many have lost income.

Dawn Ross

Sent from my iPhone

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	RE: Proposed sewer rate increase
Date:	Wednesday, December 16, 2020 7:49:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: dalcrn

Sent: Saturday, December 12, 2020 10:53 AM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: Proposed sewer rate increase

Ref#2020-00290. Proposed sewer increase rate. I am sending this to complain about this proposed rate increase. I live in Moonlake Subdivision in Georgetown, Ky and this is totally obsurd. We pay for sewer, water, and garbage pickup. This rate would cost more than for sewer than the 3 bills together that we currently are paying. My name is Debra Lee Clark, 145 Gemini Trail. Email is

Sent from my Verizon, Samsung Galaxy smartphone

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	Case #2020-00290 Request for Intervention - Springcrest Sewer Company, Inc
Date:	Monday, December 21, 2020 9:41:00 AM
Attachments:	PSC RfI Letter rate case sewer.pdf

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:46 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case #2020-00290 Request for Intervention - Springcrest Sewer Company, Inc.

From: Donald Smothers
Sent: Thursday, December 17, 2020 11:45 AM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: Case #2020-00290 Request for Intervention - Springcrest Sewer Company, Inc.

December 17, 2020

PSC Public Information Officer<PSC.Info@ky.gov>

Subject: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

To Whom It May Concern:

As residents of Equestrian Woods Subdivision in Jessamine County and a customer of Springcrest Sewer Company, Inc., this email is to express our opposition to the proposed sewer service monthly rate increase requested by Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) for Springcrest Sewer and request that the propose rate increase be denied, as filed. The proposal outlines an increase from our current monthly rate of \$27.43 to \$96.14, an increase of 250.5%, which we consider excessive.

Based on information provided in the filing and related documents, the improvement costs for Springcrest Sewer are cited as \$76,000 for a system that serves approximately 40 customers, exclusively in the Equestrian Woods subdivision and several commercial customers that front Harrodsburg Rd. The proposed increase of \$68.71 for those 40 customers increases Bluegrass Water revenue by \$32,980 annually, resulting in a recovery of improvement costs in just over 2 years. We feel the time period for the proposed cost recovery is too short and should be longer so the proposed increase will not be as excessive.

We understand that a modest increase may be justified as necessary to bring the current plant up to PSC, State and County standards to provide safe sewer service to our community, to recover the initial improvement costs over several years, and to establish funding for improvements that may become necessary in the future. However, we feel that these costs should be spread over a reasonable time period. We should not be burdened with paying for purchase/improvements of the other Bluegrass Water operated systems mentioned in the rate case.

We appreciate your consideration of this letter of opposition and request intervention into case # 2020-00290.

Respectfully,

J. Donald Smothers Nancilyn L. Smothers Equestrian Woods Subdivision 103 Spring Mint Ct Nicholasville, KY 40356

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	Case #2020-00290 Request for Intervention, Springcrest Sewer Co., Inc.
Date:	Monday, December 21, 2020 9:32:00 AM
Attachments:	PSC RFI Letter 12-15-2020.pdf

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:13 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case #2020-00290 Request for Intervention, Springcrest Sewer Co.,Inc.

CAUTION PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

From: Ed Heller

Sent: Tuesday, December 15, 2020 2:10 PM

To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>

Subject: Case #2020-00290 Request for Intervention, Springcrest Sewer Co., Inc.

CAUTION PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

To Whom It May Concern,

As per your request, please find attached a letter requesting intervention for case #2020-00290.

Respectfully submitted,

Ed & Ann Heller

December 15, 2020

From: Edward & Ann Heller; 106 Mallard Court; Nicholasville, KY 40356

To: PSC Public Information Officer<PSC.Info@ky.gov>

Subject: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

To Whom It May Concern:

As residents of Equestrian Woods Subdivision in Jessamine County and customers of Springcrest Sewer Company, Inc., this email is to express our *opposition* to the proposed sewer service monthly rate increase requested by Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) for Springcrest Sewer and request that the proposal be denied. The proposal outlines an increase from our current monthly rate of \$27.43 to \$96.14, an increase of 250.5%, which we consider excessive. According to the filing, Bluegrass Water is seeking to spread the costs of acquisition and improvements to approximately 25 of its facilities across the customer base.

Based on information provided in the filing and related documents, the improvement costs for Springcrest Sewer are cited as \$76,000 for a system that serves approximately 40 customers, exclusively in the Equestrian Woods subdivision and several commercial customers that front Harrodsburg Rd. The proposed increase of \$68.71 for those 40 customers increases Bluegrass Water revenue by \$32,980 annually, resulting in a recovery of improvement costs in just over 2 years. However, the proposed higher rate would continue unsubstantiated in perpetuity.

We fully understand that a modest increase may be justified as necessary to bring the current plant up to PSC, Kentucky and Jessamine county standards to provide safe sewer service to our community, to recover the initial improvement costs over several years, and to establish funding for improvements that may become necessary in the future. However, we feel that these costs should be spread over a reasonable time period and that we should not be burdened with paying for purchase/improvements of the other Bluegrass Water operated systems.

We appreciate your consideration of this letter of opposition.

Respectfully submitted

Equestrian Woods Jessamine County, KY

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.
Date:	Monday, December 21, 2020 9:35:00 AM
Attachments:	PSC RFI LETTER 12-20-2020.pdf

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:15 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

CAUTION PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

From: Ann Heller <

>

Sent: Tuesday, December 15, 2020 3:32 PM

To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>

Subject: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

CAUTION PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

Please see attached letter of

opposition for Case # 2020-00290

From: Ed Easterly; 107 Mallard Court; Nicholasville, KY 40356

To: PSC Public Information Officer<PSC.Info@ky.gov>

Subject: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

To Whom It May Concern:

As resident of Equestrian Woods Subdivision in Jessamine County and customers of Springcrest Sewer Company, Inc., this email is to express our opposition to the proposed sewer service monthly rate increase requested by Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) for Springcrest Sewer and request that the proposal be denied. The proposal outlines an increase from our current monthly rate of \$27.43 to \$96.14, an increase of 250.5%, which we consider excessive. According to the filing, Bluegrass Water is seeking to spread the costs of acquisition and improvements to approximately 25 of its facilities across the customer base.

Based on information provided in the filing and related documents, the improvement costs for Springcrest Sewer are cited as \$76,000 for a system that serves approximately 40 customers, exclusively in the Equestrian Woods subdivision and several commercial customers that front Harrodsburg Rd. The proposed increase of \$68.71 for those 40 customers increases Bluegrass Water revenue by \$32,980 annually, resulting in a recovery of improvement costs in just over 2 years. However, the proposed higher rate would continue unsubstantiated in perpetuity.

We understand that a modest increase may be justified as necessary to bring the current plant up to PSC, State and County standards to provide safe sewer service to our community, to recover the initial improvement costs over several years, and to establish funding for improvements that may become necessary in the future. However, we feel that these costs should be spread over a reasonable time period and that we should not be burdened with paying for purchase/improvements of the other Bluegrass Water operated systems.

We appreciate your consideration of this letter of opposition.

Respectfully,

Ed Easterly **Equestrian Woods**

Jessamine County, KY

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	2020-00290
Date:	Monday, December 21, 2020 9:46:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Friday, December 18, 2020 9:52 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290

From: Ed Howell Sent: Thursday, December 17, 2020 4:36 PM To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>> Subject:

From: Edward H. Howell

105 Forest Trail

Equestrian Woods

Nicholasville, KY 40356

To: PSC Public Information Officer<<u>PSC.Info@ky.gov</u>>

Subject: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

To Whom It May Concern:

As residents of Equestrian Woods Subdivision in Jessamine County and customers of Springcrest Sewer Company, Inc., this email is to express our opposition to the proposed sewer service monthly rate increase requested by Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) for Springcrest Sewer and request that the proposal be denied. The proposal outlines an increase from our current monthly rate of \$27.43 to \$96.14, an increase of 250.5%, which we consider excessive. According to the filing, Bluegrass Water is seeking to spread the costs of acquisition and improvements to approximately 25 of its facilities across the customer base.

Based on information provided in the filing and related documents, the improvement costs for Springcrest Sewer are cited as \$76,000 for a system that serves approximately 40 customers, exclusively in the Equestrian Woods subdivision and several commercial customers that front Harrodsburg Rd. The proposed increase of \$68.71 for those 40 customers increases Bluegrass Water revenue by \$32,980 annually, resulting in a recovery of improvement costs in just over 2 years. However, the proposed higher rate would continue unsubstantiated in perpetuity.

We understand that a modest increase may be justified as necessary to bring the current plant up to PSC, State and County standards to provide safe sewer service to our community, to recover the initial improvement costs over several years, and to establish funding for improvements that may become necessary in the future. However, we feel that these costs should be spread over a reasonable time period and that we should not be burdened with paying for purchase/improvements of the other Bluegrass Water operated systems.

We appreciate your consideration of this letter of opposition.

Respectfully,

Edward H. Howell

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	Case #2020-00290 Request for Rate Increase
Date:	Wednesday, December 16, 2020 7:46:00 AM
Importance:	High

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, December 15, 2020 5:01 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case #2020-00290 Request for Rate Increase
Importance: High

From: Gail Widmer < Section 2012 Sent: Friday, December 11, 2020 2:26 PM
To: PSC Public Information Officer < PSC.Info@ky.gov>
Subject: Case #2020-00290 Request for Rate Increase
Importance: High

Dear Public Service Commission,

I am writing as a resident of Moonlake Estates in Georgetown, KY, that currently has a proposed rate increase by Bluegrass Water Company of 669.1%, from \$12.50 to \$96.14. As you know, this amount for a monthly sewer charge is not feasible for most homeowners, especially those on fixed incomes, and is at least double what someone would pay for a normal sewer charge in any community in Scott County. This would create undue hardships for many residents of these neighborhoods.

I understand upgrades are needed to the Delaplain Disposal sewer systems and the rate of

\$12.50 was likely not enough to keep the system in compliance. However, with that being said, there needs to be another way to recover costs at more reasonable rates. I request that the PSC deny the 669% rate increase requested by Bluegrass Water Company. The PSC should deny all permanent rate increases of this magnitude since it also includes a monthly charge to residents for upgrade costs. Bluegrass Water should submit a request for a normal sewer charge rate increase that is comparable to all sewer systems in Scott County that would be the basis for its permanent monthly sewer charge. Charges to residents to recover upgrade costs should be a separate request by Bluegrass Water to the PSC. Once Bluegrass Water has recouped their upgrade costs, residents should no longer be paying that portion in future years. Bluegrass Water should be required to provide a monthly invoice to each resident that clearly segregates the normal sewer rate from the cost recovery charges. In addition, the PSC should request financial projections and forecasts from Bluegrass Water that presents different cost recovery scenarios, i.e. 5, 7, 10 years and a reasonable recovery period should be used in order to keep the recoupment of upgrade costs to residents at a more reasonable monthly amount.

I appreciate your consideration regarding this matter and hope that the PSC will consider all of the requests submitted by the residents of Scott County in these neighborhoods.

Sincerely, GAIL L. WIDMER

143 Gemini Trail Georgetown, KY 40324

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	Requesting intervention: case #2020-00290
Date:	Wednesday, December 16, 2020 7:47:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, December 15, 2020 5:01 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Requesting intervention: case #2020-00290

From: D Brenaman
Sent: Friday, December 11, 2020 5:23 PM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: Requesting intervention: case #2020-00290

December 7, 2020

I am writing in response to the recent letter I received from Bluegrass Water Utility Operating Company regarding their purchase of the Delaplain Disposal Company. This communication outlined a dramatic increase in my *sewer only* bill from \$12.50 a month to \$96.14 a month, which is nearly a 700% increase. This unprecedented rate hike poses a financial burden on someone with a fixed income, such as myself, who does not have the luxury of picking up extra hours at work to finance whatever shortfalls there may be. This matter seems very unreasonable, and is a great cause for concern.

I am asking for intervention by the PSC regarding the excessive increase BWUOC is requesting in Case #2020-00290. I appreciate your assistance in this matter.

Respectfully, Janice True Deer Run Estates <u>177 Fallow Circle</u> <u>Georgetown, KY</u> 40324

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: Palmer, Emily
Sent: Monday, December 14, 2020 1:04 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: PSC Case# 2020-00290

To: PSC Public Information Officer <u>Psc.info@ky.gov</u> From: Jonathan and Emily Palmer, <u>129 Alexandra Jett Ln., Georgetown, KY 40324</u> Subject: Request For Intervention Regarding Case #2020-00290 – Bluegrass Water Utility Operating Company Price Increase

To Whom It May Concern,

We recently received a letter from Bluegrass Water Utility Operating Company, LLC dated September 30, 2020 indicating their application and request for adjustment of rates and approval of construction per PSC Case #2020-00290.

Our contact information is as follows:

Jonathan and Emily Palmer, <u>129 Alexandra Jett Lane</u>, <u>Georgetown</u>, <u>KY 40324</u>

We live in the I-75/Delaplain Exchange (Riffton Meadows) neighborhood, which as part of Case #2020-00290. Our neighborhood is facing a potential increase in Total Monthly Sewer - Single Residential service from \$12.50 per month to \$96.14 per month. This is a proposed monthly rate increase of 669.1%.

We strongly request intervention regarding this case under the following grounds:

1. Deceptive Notice - The process used for the notice was deceptive. The letter came in a

very plain envelope, from a name that is completely unrecognizable to us, because it is not where we currently pay our bills. The name was Bluegrass UOC, from an address in Missouri. Nowhere on the envelope did it use the words "utility" or "sewer", nor did it indicate that it contained notice of a utility rate change, proposed change, or anything we might need to respond to. It was mailed bulk first class, during a period when we get piles of junk mail daily. In addition, the notice period was 30 days from the mailing of the notice. The date on the letter was Nov. 19, but there was no postmark. I did not receive my letter until after Thanksgiving. So, when does the notice period begin? This may be within the letter of some law somewhere, but it is not honest or acceptable to approach us in this way. According to the letter, if we don't request an intervention before the 30 day period after the notice was mailed (Dec 18?), the PSC can take final action on the application for purchase (and presumably the proposed rate changes).

2. Outrageous Amount of Increase - The proposed rate increase of 669.1% is totally outrageous and beyond reason. A recent report from <u>energy.gov</u> showed that from 2008-2016, the average annual wastewater price escalation rate in the South-South East region, which includes the state of Kentucky, was 3.2% (U.S. Department of Energy, Office of Energy Efficiency and Renewable Energy, Water and Wastewater Annual Price Escalation Rates For Selected Cities across the United States, September 2017). Based on this information, the proposed rate increase of 669.1% requested by Bluegrass Water Utility Operating Company, LLC would equate to the average annual wastewater price escalation rate of 3.2% being applied for 209 consecutive years all at once.

3. Financial Hardship - This increase will place an undue hardship on us, particularly in the current economic down-turn that we are experiencing as a result of the COVID-19 pandemic. Others in the Delaplain area are single parents, the elderly, people on fixed incomes, hospital workers who haven't seen raises in years and others. A significant portion of us don't get an \$83.64 monthly raise – ever. Comparable sewer rates, even in cities that include water and garbage both in their costs are more like \$40/month. As rural customers, we pay over \$60/month for garbage service, we currently have no free dump available AND we pay for sewer costs separately. We have no city to advocate for us. And, since we are small, non-municipal systems, we are unlikely to receive state funds for system upgrades.

4. Lack of Diligence - It is not clear that Bluegrass Water Utility Water Operating Company, LLC has diligently looked to control costs or obtain multiple bids for proposed system improvements.

5. Excess Profit for a Public Utility - According to its letter dated 11/19/2020, Bluegrass Water Utility Water Operating Company, LLC states that it seeks to increase revenues by \$2,177,052 per year. They say that "Since Bluegrass Water acquired its first systems in Kentucky the company has invested more than \$2.5 million to improve and upgrade their facilities." According to this proposal, they'd get back almost everything they've invested over the years in only one year. They say they have a larger plan to invest \$7.6 million. They would recover that in only 3.6 years; this is for systems with a life far beyond. This is too much burden to place on small residential customers.

6. Inadequate Records Access - In the filing per Case #2020-00290, many of the financial records of Bluegrass Water Utility Operating Company, LLC and their presumed attempts to justify the proposed rate increase are redacted. This makes it impossible for residents of Delaplain or their representatives to fully vet the claims of Bluegrass Water Utility Operating Company, LLC and properly challenge their outrageous, proposed rate increase of 669.1%.

Thank you for your timely consideration of the concerns stated above regarding the proposed rate increase of 669.1% in residential sewer service for I-75/Delaplain residents like us. We look forward to your rejection of this outrageous request of Bluegrass Water Utility Operating

Company, LLC per Case #2020-00290.

Please inform us of any next steps, such as when you will make your determination and whether we have any more opportunity to object.

Sincerely,

Jonathan and Emily Palmer, <u>129 Alexandra Jett Lane, Georgetown, KY 40324</u>

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	RE: Ref Case #2020-00290
Date:	Wednesday, December 16, 2020 7:49:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: karen cash
Sent: Saturday, December 12, 2020 2:00 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Ref Case #2020-00290

Concerning the above case# - we received a letter in the mail from Bluegrass Water Utility Operating Company, LLC, a susidiary of Central States Water Resources, Inc. This letter was dated 19 Nov 2020 and was informing us that they were in the process of acquiring our sewer system Delaplain Disposal. We have had their service for 25+ yrs. and don't recall ever having a problem.

Now this company tells us that Delaplain has consistently failed Ky's permit limits for the systems treated wastewater so they are going to invest \$1.1 million to ensure us of clean, safe and reliable wastewater. We never knew that it wasn't clean, safe and reliable!

I know companies equipment need regular updates, upgrades, etc. to keep everything in order. We really don't have any problem with a rate increase. 25, 50 or even 100% increase would be ok since we know we have enjoyed low rates for a long time. But 660% increase is ridiculous!!! I cannot believe they would ask for 660%!!! They want to buy this company, invest a lot of money to fix problems no one knew they had and up our bill 660%!!!

I sure hope you, the PSC, Schmitt, Chandler, and Matthews will advocate for the consumers on this matter.

Thank you so much.

Karen & Ransie Cash 110 Mariner Dr.

Georgetown, Ky 40324

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

-----Original Message-----From: Kathryn Stump Sent: Saturday, December 12, 2020 11:52 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: Sewer rate

I object to the sewer rate hike 2020 -00290 138 Gemini Tr

Sent from my iPhone

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

-----Original Message-----From: PSC Public Information Officer <PSC.Info@ky.gov> Sent: Tuesday, December 15, 2020 5:16 PM To: PSC Executive Director <PSCED@ky.gov> Subject: 2020-00297

-----Original Message-----From: Larena Lucas < Section 2010 Sent: Sunday, December 13, 2020 3:17 AM To: PSC Public Information Officer < <u>PSC.Info@ky.gov</u>> Subject: Sewer increase

I am requesting a denial of the acquisition of the sewer company 2020-00297 and denial of the rate increase 2020-00290. These rates are outrageous. Please take in to consideration that people will have a hard time paying these raised rates.

Sent from my iPhone

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	Case Related Question. PSC Case#2020-00290
Date:	Monday, December 21, 2020 9:42:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

-----Original Message-----From: PSC Public Information Officer <PSC.Info@ky.gov> Sent: Thursday, December 17, 2020 4:57 PM To: PSC Executive Director <PSCED@ky.gov> Subject: FW: Case Related Question. PSC Case#2020-00290

-----Original Message-----From: Jeanette Laws Sent: Wednesday, December 16, 2020 7:36 PM To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>> Subject: Case Related Question. PSC Case#2020-00290

My contact information is as follows:

Lester Dozier Nancy Dozier Jeanette Laws 133 Alexandra Jett Lane Georgetown,KY 40324

We live in the Delaplain I-75 Exchange (in the Riffton Meadows) neighborhood. We recently received a letter from the Bluegrass Water Utility Operations, LLC stating that they were planning to purchase the Delaplain Sewer Company and in doing so they planned a rate increase Case# 2020-00290. The rate increase for our neighborhood will be increased from our current \$12.50 per month to \$96.14 per month. To say the least, we were shocked at such an increase set forth. I can't believe the cost you want to burden a rural community, with so many senior citizens, single parent households, and families with wages so low they never have an extra dollar. From what I understand, you want to charge a whopping 669.1% rate increase when you take over. This is disgusting and outrageous, and in our house we do not agree with this proposal. This would put a financial hardship on most of the families affected by this increase, not to even mention the already ongoing burden from the COVID-19. Each month, we already pay separately a water bill, a trash removal bill, and a sewer bill. Any increase will hurt us in many ways, so NO!, NO! This increase is not good. Is there anyone that will stand up for us that has some influence? You know how we feel, now let's see if you will help us. Thank you for your concern and time you have taken to help with this problem. We look forward to hearing the good news that the outrageous cost increase did not pass. PSC Case# 2020-00290. Thank you again!

Sincerely, Lester Dozier Nancy Dozier Jeanette Laws 133 Alexandra Jett Lane Georgetown, KY 40324

Sent from my iPad

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	RE: Sewer increase
Date:	Wednesday, December 16, 2020 7:49:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: margie mullins
Sent: Friday, December 11, 2020 11:03 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Sewer increase

2020 00290 I live in moonlake Gemini trail Georgetown ky and I don't want this rate increase 866 percent increase this is not right

Sent from Yahoo Mail for iPhone
Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

-----Original Message-----From: Mark Colgan Sent: Friday, December 11, 2020 7:48 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: Case 2020-00290

I live in moon lake. I understand that there is a need for more funding but a flat rate increase is ridiculous. This seems like a money grab and they will turn around and sell out as soon as they get the money.

Mark Colgan

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	FW: Rate increase for Moonlake Subdivision, Georgetown, Kentucky case reference #2020-00290
Date:	Wednesday, December 16, 2020 7:53:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, December 15, 2020 5:23 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Rate increase for Moonlake Subdivision, Georgetown, Kentucky case reference #2020-00290

From: Lucas and Melissa Cummings
Sent: Monday, December 14, 2020 1:28 AM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: Rate increase for Moonlake Subdivision, Georgetown, Kentucky case reference #2020-00290

Recently, we received notification from Bluegrass Water informing us that the new rate for our sewer service would be increasing 669% by years end. This is an outrage! Bluegrass Water purchased our former service and immediately decided to jack up the cost of our monthly sewer service. Bluegrass Water is buying up all the small sewer providers and are eliminating their competition, so they can charge whatever they want. Please help! This is another example of a big corporation using their money to take advantage of the average everyday working man/woman. Please stop them. Help the working class.

Melissa Cummings

147 Gemini Trail Georgetown, Kentucky Sent from my T-Mobile 4G LTE Device Get <u>Outlook for Android</u>

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	FW: Opposition to 2020-00290
Date:	Wednesday, December 16, 2020 7:52:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, December 15, 2020 5:16 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Opposition to 2020-00290

>

From: Mian S <

Sent: Sunday, December 13, 2020 8:18 AM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: Opposition to 2020-00290

Please record my opposition to rate increases.

Thanks, Mian Shah 117 S Lafayette Dr Georgetown KY 40324

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.
Date:	Monday, December 21, 2020 9:31:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:12 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

From: Mike Noonan < Section Secti

To Whom It May Concern:

As residents of Equestrian Woods Subdivision in Jessamine County and customers of Springcrest Sewer Company, Inc., this email is to express our opposition to the proposed sewer service monthly rate increase requested by Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) for Springcrest Sewer and request that the proposal be denied. The proposal outlines an increase from our current monthly rate of \$27.43 to \$96.14, an increase of 250.5%, which we consider excessive. According to the filing, Bluegrass Water is seeking to spread the costs of acquisition and improvements to approximately 25 of its facilities across the customer base.

Based on information provided in the filing and related documents, the improvement costs for Springcrest Sewer are cited as \$76,000 for a system that serves approximately 40 customers, exclusively in the Equestrian Woods subdivision and several commercial customers that front

Harrodsburg Rd. The proposed increase of \$68.71 for those 40 customers increases Bluegrass Water revenue by \$32,980 annually, resulting in a recovery of improvement costs in just over 2 years. However, the proposed higher rate would continue unsubstantiated in perpetuity.

We understand that a modest increase may be justified as necessary to bring the current plant up to PSC, State and County standards to provide safe sewer service to our community, to recover the initial improvement costs over several years, and to establish funding for improvements that may become necessary in the future. However, we feel that these costs should be spread over a reasonable time period and that we should not be burdened with paying for purchase/improvements of the other Bluegrass Water operated systems.

We appreciate your consideration of this letter of opposition.

Respectfully,

Michael and Joyce Noonan, Equestrian Woods

103 Wood Duck Ct.

Jessamine County, KY

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.
Date:	Monday, December 21, 2020 9:37:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:16 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

From: Nathan HeadSent: Tuesday, December 15, 2020 4:21 PMTo: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>

Cc:

Subject: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

To Whom It May Concern:

As residents of Equestrian Woods Subdivision in Jessamine County and customers of Springcrest Sewer Company, Inc., this email is to express our opposition to the proposed sewer service monthly rate increase requested by Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) for Springcrest Sewer and request that the proposal be denied. The proposal outlines an increase from our current monthly rate of \$27.43 to \$96.14, an increase of 250.5%, which we consider excessive. According to the filing, Bluegrass Water is seeking to spread the costs of acquisition and improvements to approximately 25 of its facilities across the customer base. Based on the information provided in the filing and related documents, the improvement costs for

Springcrest Sewer is cited as \$76,000 for a system that serves approximately 40 customers, exclusively in the Equestrian Woods subdivision and several commercial customers that front Harrodsburg Rd. The proposed increase of \$68.71 for those 40 customers increases Bluegrass Water revenue by \$32,980 annually, resulting in a recovery of improvement costs in just over 2 years. However, the proposed higher rate would continue unsubstantiated in perpetuity.

We understand that a modest increase may be justified as necessary to bring the current plant up to

PSC, State and County standards to provide safe sewer service to our community, to recover the initial improvement costs over several years, and to establish funding for improvements that may become necessary in the future. However, we feel that these costs should be spread over a reasonable time period and that we should not be burdened with paying for purchase/improvements of the other Bluegrass Water operated systems.

We appreciate your consideration of this letter of opposition.

Respectfully, Nathan and Stefany Head Equestrian Woods Residents Jessamine County, KY

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

-----Original Message-----From: Paul Varney Sent: Friday, December 11, 2020 6:17 PM To: PSC Public Information Officer <PSC.Info@ky.gov> Subject: Reference of 2020-00290

My name is Paul Varney and I live at 201 Gemini trail. This proposed rate increase of 669.1% is pretty ridiculous. Many elderly and Residents without jobs live in the neighborhoods that this increase is proposed, this could destroy a monthly budget for them and most residents within these neighborhoods. An increase is fine as long as home owners can afford to pay this amount, and increase over a couple years to budget for this would be a lot more considerate. This increase will also turn people away from buying homes in these neighborhoods. Who can afford \$100 Sewer bill per month and still afford to pay their other bills. Please reconsider this steep increase.

Sent from my iPad

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	2020-00290
Date:	Monday, December 21, 2020 9:42:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:57 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290

From: PSC Consumer Web Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Sent: Wednesday, December 16, 2020 3:29 PM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, December 16, 2020 2:26 PM
To: PSC Consumer Web Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by Wednesday, December 16, 2020 at 2:26 PM

on

Name: Paula Fuller Address: 180 Harting Ridge Road City: West Paducah State: Ky Zip Code: 42086 Phone number where you can be reached: Home phone:

Utility Name: Paducah Water Works/ Bluegrass Water

State the nature of your concern: I am a 72 year old widow living on Social Security. My sewer bill will be raised from \$15 to \$96. No way can I afford for a bill to be increased at that rate. I understand Bluegrass Water recently purchased our system. I spoke to the person that was inspecting back in the spring and he said it looked better than most he had looked at. I do understand rate increases are going to happen but to increase at 6 times the current rate all at a month's notice is not reasonable. I did not receive a letter or call to inform me of this increase. I heard it from a neighbor. Please can you let me know what I need to do to get a more reasonable solution The case number my neighbor gave me is: 2020-00290 Have you contacted the utility about the problem: Yes

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.
Date:	Monday, December 21, 2020 9:38:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:23 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

From: Peter Wdowiarz
Sent: Wednesday, December 16, 2020 9:07 AM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>

Cc:

Subject: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

To Whom It May Concern:

As residents of Equestrian Woods Subdivision in Jessamine County and customers of Springcrest Sewer Company, Inc., this email is to express our opposition to the proposed sewer service monthly rate increase requested by Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) for Springcrest Sewer and request that the proposal be denied. The proposal outlines an increase from our current monthly rate of \$27.43 to \$96.14, an increase of 250.5%, which we consider excessive. According to the filing, Bluegrass Water is seeking to spread the costs of acquisition and improvements to approximately 25 of its facilities across the customer base. Based on information provided in the filing and related documents, the improvement costs for Springcrest Sewer are cited as \$76,000 for a system that serves approximately 40 customers, exclusively in the Equestrian Woods subdivision and several commercial customers that front Harrodsburg Rd. The proposed increase of \$68.71 for those 40 customers increases Bluegrass Water revenue by \$32,980 annually, resulting in a recovery of improvement costs in just over 2 years. However, the proposed higher rate would continue unsubstantiated in perpetuity.

We understand that a modest increase may be justified as necessary to bring the current plant up to PSC, State and County standards to provide safe sewer service to our community, to recover the initial improvement costs over several years, and to establish funding for improvements that may become necessary in the future. However, we feel that these costs should be spread over a reasonable time period and that we should not be burdened with paying for purchase/improvements of the other Bluegrass Water operated systems.

We appreciate your consideration of this letter of opposition. Respectfully,

Peter Wdowiarz, Debbie Wdowiarz

101 Mallard Court Nicholasville KY 40356 Equestrian Woods Jessamine County, KY

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	2020-00290
Date:	Monday, December 21, 2020 9:36:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:16 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290

From: rschjoll Sent: Tuesday, December 15, 2020 4:13 PM To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>> Subject:

Dear sirs,

I would like to file a complaint about the proposed increase by Bluegrass Water for my water and sewer bill. The case # is 2020-00290.

My name is Rachelle Schjoll and I live at 179 Fallow Circle, Georgetown, KY, 40324. I live

in a subdivision named Deer Run Estates.

I am specifically requesting intervention on this matter.

The proposed change requested by Bluegrass Water is 669% higher for water a month than my current rate, and the sewer is 118.5% higher! I am sure I do not need to tell you that this is utterly outrageous!

Please assist and intervene! Thank you,

Rachelle Schjoll

Sent via the Samsung Galaxy S9, an AT&T 5G Evolution capable smartphone

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	FW: Case #2020-00290 and 2020-00297
Date:	Wednesday, December 16, 2020 7:50:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, December 15, 2020 5:10 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case #2020-00290 and 2020-00297

From:

Sent: Saturday, December 12, 2020 1:48 PM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: Case #2020-00290 and 2020-00297

Please deny Bluegrass Water Utility Operating Company request to acquire the sewer system that serves my neighborhood (Deer Run Subdivision) in Scott County. The case number for the acquisition is #2020-00297. The case number for the rate increase is #2020-00290.

They are also requesting rate increase of 669% for my neighborhood. Currently pay \$12.50 per month and they request to raise our monthly rate to \$96.14. I am a 90 year old Army veteran of 37 years. I live on a fixed income and cannot afford this increase.

Raymond L. Shackelford 103 Fallow Circle Georgetown, KY 40324

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	RE: case #2020-00290
Date:	Wednesday, December 16, 2020 7:49:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From:

Sent: Saturday, December 12, 2020 1:45 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: case #2020-00290

Please consider not approving rate hike. My sewer bill is projected to be increased 669% according to case #2020-00290. With COVID this year people can't afford increases. We are disabled and can't afford these increases.

Raymond L. Shackelford 103 Fallow Circle Georgetown, KY 40324

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
То:	
Subject:	FW: 2020-00290
Date:	Wednesday, December 16, 2020 7:54:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, December 15, 2020 5:37 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290

From: PSC Consumer Web Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Sent: Monday, December 14, 2020 2:14 PM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <<u>pscfilings@ky.gov</u>>
Sent: Monday, December 14, 2020 1:57 PM
To: PSC Consumer Web Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by Monday, December 14, 2020 at 1:56 PM

Name: RICKY SHARP Address: 1135 Red Pine Circle City: West Paducah State: KY Zip Code: 42086 Phone number where you can be reached: on

Home phone:

Utility Name: Arcadia Pines Sewer Association

State the nature of your concern: CASE #2020-00290 There is a SURPLUS of over \$20,000 in the Arcadia Pines Sewer Association. The contractor here has stated that it is a gravity fed lagoon, self sufficient except for an occasional varmint that may need evicting. To arbitrarily go up 384% at someone's whim is nothing less than "price gauging"! The facts show that they should be DECREESING the rate!

Have you contacted the utility about the problem: No

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	2020-00290
Date:	Monday, December 21, 2020 9:39:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:23 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290

From: PSC Consumer Web Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Sent: Wednesday, December 16, 2020 12:25 PM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, December 16, 2020 11:42 AM
To: PSC Consumer Web Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by Wednesday, December 16, 2020 at 11:42 AM

on

Name: Robert Foster Address: P.O. Box 3273 City: Paducah State: KY Zip Code: 42002 Phone number where you can be reached: Home phone:

Utility Name: Bluegrass Water Utility Operating Company, Inc.

State the nature of your concern: Physical address: 1240 Red Pine Circle, West Paducah, KY 42086 This address is within Arcadia Pines subdivision. I mailed a packet to the PSC via USPS on 12/15/2020 addressing the details of this case. This email provides an overview of the contents of the packet. PSC Case # 2020-00290 REQUEST: DENY THE RATE INCREASE FOR ARCADIA PINES On the same day Arcadia Pines residents were notified that Bluegrass Water had purchased the Arcadia Pines Sewer System, a request for a 300% rate increase was submitted to the PSC. It alleges system deficiencies that are generic and cited in their requests for rate increases for 20+ other systems they own around the state. I have lived here since October 2010. Each year the system is inspected by the local public health department. If there were significant issues, the system would be cited. The alleged deficiencies are not applicable to Arcadia Pines. The fence does not require repair. There is no need for an all weather road because two sides of the lagoon are 20 feet from a paved road. The system is designed with no moving equipment; hence, no need for an operator. Bluegrass Water must provide specific unique reasons to justify a rate increase at Arcadia Pines. The residents of Arcadia Pines are employed, retired, single mothers of multiple children, and families on fixed incomes whose residence is their primary investment. The proposed rate increase of \$1000+ annually is unconscionable. I respectfully ask that the PSC deny Bluegrass Water's request to increase the sewer rate at Arcadia Pines. Yours truly, Robert Foster Have you contacted the utility about the problem: No

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	Request for Intervention 2020-00290
Date:	Monday, December 21, 2020 9:34:00 AM
Attachments:	image2020-12-15-151106.pdf

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:14 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: Request for Intervention 2020-00290

CAUTION PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

From: Ross Barnette <

Sent: Tuesday, December 15, 2020 3:17 PM To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>> Subject: FW: scan doc

CAUTION PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

Please see attached and thank you for your consideration in amending the proposed increase.

Thank you

Ross Barnette I President, Central Insurance Services O I C Central Insurance Services 2400 Harrodsburg Road, Lexington, KY 40503 Central Insurance Services 2400 Harrodsburg Road Lexington, KY 40503 From: Sent: Tuesday, December 15, 2020 3:11 PM To: Ross Barnette Subject: scan doc

NOTICE: This electronic mail transmission is for the use of the named individual or entity to which it is directed and may contain information that is privileged or confidential. It is not to be transmitted to or received by anyone other than the named addressee (or a person authorized to deliver it to the named addressee). It is not to be copied or forwarded to any unauthorized persons. If you have received this electronic mail transmission in error, delete it from your system without copying or forwarding it, and notify the sender of the error by replying via email or by calling Central Bancshares at (800) 637-6884, so that our address record can be corrected.

From: Ross Michelle Barnette

To: PSC Public Information Officer<PSC.Info@ky.gov>

Subject: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

To Whom It May Concern:

As residents of Equestrian Woods Subdivision in Jessamine County and customers of Springcrest Sewer Company, Inc., this email is to express our opposition to the proposed sewer service monthly rate increase requested by Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) for Springcrest Sewer and request that the proposal be denied. The proposal outlines an increase from our current monthly rate of \$27.43 to \$96.14, an increase of 250.5%, which we consider excessive. According to the filing, Bluegrass Water is seeking to spread the costs of acquisition and improvements to approximately 25 of its facilities across the customer base.

Based on information provided in the filing and related documents, the improvement costs for Springcrest Sewer are cited as \$76,000 for a system that serves approximately 40 customers, exclusively in the Equestrian Woods subdivision and several commercial customers that front Harrodsburg Rd. The proposed increase of \$68.71 for those 40 customers increases Bluegrass Water revenue by \$32,980 annually, resulting in a recovery of improvement costs in just over 2 years. However, the proposed higher rate would continue unsubstantiated in perpetuity.

We understand that a modest increase may be justified as necessary to bring the current plant up to PSC, State and County standards to provide safe sewer service to our community, to recover the initial improvement costs over several years, and to establish funding for improvements that may become necessary in the future. However, we feel that these costs should be spread over a reasonable time period and that we should not be burdened with paying for purchase/improvements of the other Bluegrass Water operated systems.

We appreciate your consideration of this letter of opposition.

Respectfully,

Equestrian Woods Jessamine County, KY

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	2020-00290
Date:	Monday, December 21, 2020 9:44:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Friday, December 18, 2020 9:52 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290

From: PSC Consumer Web Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Sent: Thursday, December 17, 2020 1:42 PM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Thursday, December 17, 2020 1:19 PM
To: PSC Consumer Web Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (Thursday, December 17, 2020 at 1:18 PM) on

Name: Sandra Holt Address: 3370 Tori Trail Ln City: West Paducah State: KY Zip Code: 42086 Phone number where you can be reached: Home phone:

Utility Name: Bluegrass Water Utility Operating Company State the nature of your concern: Case # 2020-00290 Bluegrass Water Utility Operating Company has filed a rate application to take over the sewer system for Carriage Park Subdivision in West Paducah, KY 42086. In doing so they have proposed a 500% rate increase. I have heard that owners of an unimproved lot in the subdivision have received a notification letter for that lot. They have previously never been charged a sewer fee for that lot and shouldn't be, until a sewer permit has been obtained and utilities installed. I also own an unimproved lot in the subdivision. In all due respect, a 500% rate increase in normal times would be outrageous, but even more so during a pandemic. Please deny the rate increase proposed in case # 2020-00290. Sincerely, Sandra Holt Have you contacted the utility about the problem: No

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	Case #2020-00290 Request for Intervention - Springcrest Sewer Company, Inc.
Date:	Monday, December 21, 2020 9:40:00 AM
Attachments:	PSC RfI Letter 121520.pdf

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:38 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case #2020-00290 Request for Intervention - Springcrest Sewer Company, Inc.

CAUTION PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

From: Myers, Sheila

Sent: Wednesday, December 16, 2020 7:35 PM

To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>

Cc: Curt Myers ; Sheila Myers

Subject: Case #2020-00290 Request for Intervention - Springcrest Sewer Company, Inc.

CAUTION PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

To Whom It May Concern:

Please see the attached request letter.

Thanks,

Sheila and Curt Myers

From: Curtis A Myers

To: PSC Public Information Officer<PSC.Info@ky.gov>

Subject: Case # 2020-00290 Request for Intervention – Springcrest Sewer Company, Inc.

To Whom It May Concern:

As residents of Equestrian Woods Subdivision in Jessamine County and customers of Springcrest Sewer Company, Inc., this email is to express our opposition to the proposed sewer service monthly rate increase requested by Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) for Springcrest Sewer and request that the proposal be denied. The proposal outlines an increase from our current monthly rate of \$27.43 to \$96.14, an increase of 250.5%, which we consider excessive. According to the filing, Bluegrass Water is seeking to spread the costs of acquisition and improvements to approximately 25 of its facilities across the customer base.

Based on information provided in the filing and related documents, the improvement costs for Springcrest Sewer are cited as \$76,000 for a system that serves approximately 40 customers, exclusively in the Equestrian Woods subdivision and several commercial customers that front Harrodsburg Rd. The proposed increase of \$68.71 for those 40 customers increases Bluegrass Water revenue by \$32,980 annually, resulting in a recovery of improvement costs in just over 2 years. However, the proposed higher rate would continue unsubstantiated in perpetuity.

We understand that a modest increase may be justified as necessary to bring the current plant up to PSC, State and County standards to provide safe sewer service to our community, to recover the initial improvement costs over several years, and to establish funding for improvements that may become necessary in the future. However, we feel that these costs should be spread over a reasonable time period and that we should not be burdened with paying for purchase/improvements of the other Bluegrass Water operated systems.

We appreciate your consideration of this letter of opposition.

Respectfully,

Curtis A Myers Equestrian Woods Jessamine County, KY

From:	Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To:	
Subject:	FW: 2020-00290
Date:	Wednesday, December 16, 2020 7:53:00 AM

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, December 15, 2020 5:23 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290

From: PSC Consumer Web Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Sent: Monday, December 14, 2020 8:21 AM
To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, December 13, 2020 10:14 AM
To: PSC Consumer Web Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by () on Sunday, December 13, 2020 at 10:13 AM

Name: Stephen Smith Address: 3321 Steele Road City: West Paducah State: KY Zip Code: 42086 Phone number where you can be reached: Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: Case # 2020-00290 We are filing a complaint related to the above mentioned case. The proposed fee increase by this Bluegrass Water Utility Co is highly irregular and would increase our annual sewer fee from \$16.14 to \$96.14 a month which is a 500.9% increase. We respectively ask the KY Public Service Commission to intervene in this case. Thanking you in advance for your help in this case. Stephen W. and Claudia R. Smith Have you contacted the utility about the problem: No



Ms. Martin,

Please allow this to serve as a response to your question below. The Commission considers written comments from customers and the public as discussed below regardless of whether they indicate that they are a "request for intervention." However, any comments or letters received in this matter, whether or not they request intervention, should be located on the main filing page for the case or in the public comments folder for the case, which you can navigate to by clicking on the manila folder labelled "Public Comments" on the main page for the case. A screenshot of the main case filing page with the manila folder circled is below my signature in this email. Any written comment or letter received by the Commission that includes the case number for this case should be in one of those two spots.

With respect to the different placement of the comments and letters, there is a distinction between public comments and a motion to intervene, because a person requesting to intervene is requesting to become a full party to the case, which means that they can generally participate in the case like any other party, among other things. Conversely, public comments are filed in the case record and will be reviewed and considered as part of the record, but a person providing public comments is not deemed to be a party to the case.

In this matter, if a letter requested intervention or included language indicating that it is a request to intervene, then the letter was initially included with other filings in the case on the main page, as opposed to the public comments folder, so the Commission could review the letter to determine whether it meets the procedural and substantive requirements for obtaining intervention, including those requirements in 807 KAR 5:001, Section 4(11). The Commission makes any decision regarding whether intervention should be granted, so I cannot state what the Commission will decide with respect to whether those letters meet the relevant procedural and substantive requirements for intervention. However, if intervention is ultimately denied, then the letters will be considered public comments like the letters that did not include a request to intervene.

Thank you for your attention to this matter.



From: Tina Martin Sent: Friday, December 11, 2020 10:40 AM To: PSC Executive Director <<u>PSCED@ky.gov</u>> Subject: Re: KY PSC Utility Inquiry Brandon,

I have been reviewing the documents filed in case #2020-00290. I know of several people in our subdivision who have written to the PSC voicing their opposition to Bluegrass Water's proposed rate increase, but I am not seeing their letters in the file. If the words "request for intervention" are not stated in the letters, do the letters still get viewed by the PSC and taken into consideration in the decision making process?

Thank you for your information! Tina Martin Arcadia Pines Subdivision W. Paducah, KY

On Mon, Nov 30, 2020, 12:00 PM PSC Executive Director <<u>PSCED@ky.gov</u>> wrote:

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Consumer Web Inquiry PSC.consumer.inquiry@ky.gov
Sent: Wednesday, November 25, 2020 8:29 AM
To: PSC Public Information Officer PSC Public Information Officer https://www.epsc.info@ky.gov

From: KY Public Service Commission scfilings@ky.gov>Sent: Tuesday, November 24, 2020 5:03 PMTo: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (

) on Tuesday, November 24, 2020 at 5:02 PM

Name: Tina Martin Address: 5339 Shelldrake Lane City: Paducah State: KY Zip Code: 42001 Phone number where you can be reached:

Home phone:

Utility Name: Bluegrass Watert Utility Operating Company

State the nature of your concern: Re: Case #2020-00290 I am the former owner and bookkeeper for the Arcadia Pines Subdivision's wastewater disposal system in McCracken County. Since 2007, the service fee for each resident in the subdivision has been \$25 per month. The system has performed efficiently with little maintenance required, and we have kept our expenses at a minimum. We have rarely ever had a problem with the system, except for an occasional burrowing of small animals in the berm. Bluegrass Water UOC approached us and several other subdivisions in McCracken County about their acquisition proposal. They assured us that the rates would remain the same to the residents for at least 12 months after the acquisition, which would give them a historical record of the expenses they would incur. Bluegrass Water UOC acquired our system on 11/19/20. On the very day they acquired our system, Our residents were notified of their proposed rate increase of \$96.14 per month effective 5/1/21. This would mean a 284.6% rate increase for residents of Arcadia Pines Subdivision! This rate increase is unconscionable!! We found it very odd that a neighboring community was told by Bluegrass Water that they had the Exact same deficiencies as our subdivision, which would require the EXACT same \$60,000 of expenses to correct.! It is also odd that our County Health department has not notified us of ANY Deficiencies. As you know, Bluegrass Water is applying for a fixed rate for all the residents they service in subdivisions all over our state. While I understand some systems they purchased may need many repairs, Arcadia Pines Subdivision DOES NOT fall under this category. We have operated this system for over 13 years with VERY FEW PROBLEMS! Had we known Bluegrass Water's ulterior motive for the residents, we would never have agreed to the acquisition. I am pleading the PSC on the behalf of our residents to deny this unbelievable increase for the families involved. 2020 has been a terrible year for many families. The current Pandemic has taken a toll on many of our residents as well. I would respectfully ask the Commission to Deny the request for rate increase.

Have you contacted the utility about the problem: No

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Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

-----Original Message-----From: PSC Public Information Officer <PSC.Info@ky.gov> Sent: Tuesday, December 15, 2020 5:04 PM To: PSC Executive Director <PSCED@ky.gov> Subject: FW: Case #2020-00290 & 2020-00297

-----Original Message-----From: vfraley Sent: Saturday, December 12, 2020 9:34 AM To: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>> Subject: Case #2020-00290 & 2020-00297

Please deny Bluegrass Water Utility Operating Company request to acquire the sewer system that serves my neighborhood (Moonlake Subdivision) in Scott County. The case number for the acquisition is #2020-00297. The case number for the rate increase is #2020-00290. They are also requesting rate increase of 669% for my neighborhood. Currently pay \$12.50 per month and they request to raise our monthly rate to \$96.14.

My husband is disabled and I am his caretaker. We live on a fixed income and cannot afford this increase.

Thank you, Vickie and Kenny Fraley 109 Agena Rd Georgetown, Ky 40324

Sent from my iPad

*Angela M Goad Assistant Attorney General Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KENTUCKY 40601-8204

*John G Horne, II Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KENTUCKY 40601-8204

*Kathryn A Eckert McBrayer PLLC 201 East Main Street Suite 900 Lexington, KENTUCKY 40507

*Katherine Yunker McBrayer PLLC 201 East Main Street Suite 900 Lexington, KENTUCKY 40507

*Larry Cook Assistant Attorney General Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KENTUCKY 40601-8204

*Bluegrass Water Utility Operating Company, LLC 1650 Des Peres Road, Suite 300 St. Louis, MO 63131

*J. Michael West Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KENTUCKY 40601-8204