

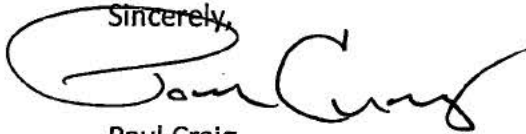
December 11, 2020

Dear Director,

This letter pertains to case #2020-00290. Since we have lived here, we have been on a septic system with rates ranging from \$12.50 to \$20.00 per month. The proposed increase to \$96.14 per month is excessive. The reasons for the improvement do not make sense. If the condition of the system is so bad, where were the state inspectors?

We have a contract which states that the owner would take care of all maintenance and abide by the state regulations. If that has not been done, then the expense should be paid by the owner, Ralph Waldrop. It was his responsibility to keep up the system and that is what we all paid for. Please help up with the situation and relieve our subdivision from this egregious burden.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Craig". The signature is written in a cursive style with a large, looping initial "P".

Paul Craig
89 Mesa Dr.
Mayfield, KY 42066

RECEIVED

DEC 18 2020

PUBLIC SERVICE
COMMISSION