

**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** RE: Case number 2020-00290  
**Date:** Friday, December 11, 2020 2:55:00 PM

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Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

-----Original Message-----

From: Brett Baugher [REDACTED]  
Sent: Thursday, December 10, 2020 8:47 AM  
To: PSC Public Information Officer <PSC.Info@ky.gov>; Mandi Baugher <mandibaugher@hotmail.com>  
Subject: Case number 2020-00290

To whom it may concern:

My name is Brett Baugher and my family and I are residents of Marshall Ridge subdivision in West Paducah KY. My address is 185 Harting Ridge RD West Paducah KY 42086. I'm contacting you in regards to a proposed rate increase from \$15 to \$96 per month in our sewer services. I have not received a notice in regards to the increase but my neighbors have. I'm unsure why I haven't been included in this notification but would request that I be added to the distribution list and provided a copy of the notice. Residents of our subdivision come to you with extreme opposition to the proposed increase to our rates. \$96 per month is an absurd proposal that will impose severe financial hardships on the residents of Marshall Ridge. This will have an adverse affect of retention of current residents and will divert future residents and essentially driving down property value. Furthermore, we would like to understand what services would warrant such an increase? I think the residents of Marshall Ridge are reasonable folks but this a unreasonable proposal. I look forward to your response.

Thank you,  
Brett Baugher

**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** Case Related Question 2020-00290  
**Date:** Friday, December 11, 2020 7:47:00 AM

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Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

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**From:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Sent:** Thursday, December 10, 2020 3:50 PM  
**To:** PSC Executive Director <[PSCED@ky.gov](mailto:PSCED@ky.gov)>  
**Subject:** FW: Case Related Question 2020-00028

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**From:** BARI THOMSON <[REDACTED]>  
**Sent:** Tuesday, December 8, 2020 11:47 AM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case Related Question 2020-00028

David and Bari Thomson  
3360 Tori Trail Lane  
West Paducah, Ky 42086

We need intervention on this case. It is a true hardship to us, retired people on fixed incomes. To have a 500.9% increase in the Carriage Park Subdivision is unreasonable and sure sounds unlawful! This could cause us to sell our home and move to another state. Kentucky is not as reasonable to reside in as we are finding out. We relocated here in late December of 2019 and have found our costs much more than what we had read. Please recognize the hardship this is going to create for us as well as many other neighbors who are also retired.

Dave and Bari Thomson

Sent from [Mail](#) for Windows 10

**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** 2020-00290  
**Date:** Friday, December 11, 2020 7:45:00 AM

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Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

---

**From:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Sent:** Thursday, December 10, 2020 3:46 PM  
**To:** PSC Executive Director <[PSCED@ky.gov](mailto:PSCED@ky.gov)>  
**Subject:** 2020-00290

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**From:** PSC Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Sent:** Tuesday, December 8, 2020 3:24 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Tuesday, December 8, 2020 3:20 PM  
**To:** PSC Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Tuesday, December 8, 2020 at 3:19 PM

-----  
Name: Gabriel Shaw  
Address: 8310 Danube Dr.  
City: West Paducah  
State: KY  
Zip Code: 42086  
Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: To Whom It May Concern, I recently received a letter from Bluegrass Water Utility Operating Company LLC indicating their application and request for adjustment of rates and approval of construction per CASE #2020-00290. I live in Carriage Park Subdivision, which is part of the case #2020-00290. Our neighborhood is facing a potential increase in Total monthly sewer from \$16.00 per month to \$96.14 per month resulting in a monthly proposed rate increase of 500.9%. Intervention is requested immediately based on the following: 1) Insufficient notification/communication 2) Outrageous Amount of Increase (500.9%) 3) The financial hardship this will cost families not only during a pandemic but under normal conditions as well. Thank you for your time and consideration in the refusal of this request. Gabriel Shaw [REDACTED]

Have you contacted the utility about the problem: No

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**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** 2020-00290  
**Date:** Friday, December 11, 2020 7:46:00 AM

---

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

---

**From:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Sent:** Thursday, December 10, 2020 3:49 PM  
**To:** PSC Executive Director <[PSCED@ky.gov](mailto:PSCED@ky.gov)>  
**Subject:** 2020-00290

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**From:** PSC Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Sent:** Tuesday, December 8, 2020 3:20 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Tuesday, December 8, 2020 3:08 PM  
**To:** PSC Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Tuesday, December 8, 2020 at 3:07 PM

-----  
Name: Greg Wilson  
Address: 8305 Danube Drive  
City: West Paducah  
State: KY  
Zip Code: 42086  
Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water

State the nature of your concern: I am requesting intervention regarding the matter in Case 2020-00290. The proposed increase is from \$16.00 to \$96.14 a month. That's a 500.9% increase. Please put a stop to this increase. Greg Wilson 8305 Danube Dr. West Paducah, KY 42086 Carriage Park Subdivision Thank you for your attention in this matter. Greg Wilson

Have you contacted the utility about the problem: No

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**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** 2020-00290  
**Date:** Friday, December 11, 2020 7:43:00 AM

---

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

---

**From:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Sent:** Thursday, December 10, 2020 3:45 PM  
**To:** PSC Executive Director <[PSCED@ky.gov](mailto:PSCED@ky.gov)>  
**Subject:** 2020-00290

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**From:** PSC Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Sent:** Tuesday, December 8, 2020 4:48 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Tuesday, December 8, 2020 4:04 PM  
**To:** PSC Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, December 8, 2020 at 4:03 PM

-----  
Name: Joe and Lori Wiggins  
Address: 150 Pinewood Trail  
City: West Paducah  
State: Kentucky  
Zip Code: 42086  
Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: We are opposed to a rate increase of our sewage bill of 284.56%. The rate is proposed to go from \$25.00 a month to \$96.14 per month at Arcadia Pines Subdivision. Our sewage system has been operating for 13 years without any major issues . I oppose this rate increase. Case #2020-00290. Joe and Lori Wiggins

Have you contacted the utility about the problem: Yes

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**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** 2020-00290 Request for Intervention  
**Date:** Friday, December 11, 2020 2:57:00 PM

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Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

---

**From:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Sent:** Friday, December 11, 2020 2:23 PM  
**To:** PSC Executive Director <PSCED@ky.gov>  
**Subject:** FW: 2020-00290 Request for Intervention

---

**From:** McLean Katrina <[REDACTED]>  
**Sent:** Friday, December 11, 2020 12:05 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Cc:** <[REDACTED]>  
**Subject:** 2020-00290 Request for Intervention

Dear Executive Director,

As residents of the Rifton Meadows community in Scott County Kentucky, this email is to express our opposition to the proposed sewer service acquisition by Bluegrass Water Company of Delaplain Road Disposal and to the subsequent rate increase filed prematurely by Bluegrass. We request that the acquisition and rate increase be denied. The proposal outlines an increase from Delaplain's current monthly rate of \$12.50 per household to \$96.14, which is a 669.1% increase and should be ruled as excessive by any reasonable standard. A monthly sewer rate of nearly \$100 for a single family residence is grossly egregious as compared to similar services found in other local communities. According to the filing, Bluegrass Water Company is seeking to spread the cost of improvements (some \$6M in total) to all of its facilities across its entire customer base. The filing documents cite that Bluegrass is seeking a Unified Tariff Rate to reduce "rate shock" and spread the burden of expenses incurred across the systems it owns/operates. Bluegrass should be

expected to allocate all operating and necessary improvement expenses to each respective system and not set its rates in such a way that forces some systems to subsidize others. The methodology to spread the costs of its entire system across its entire customer base unfairly imposes any inherent disadvantages of its size and sub optimal acquisition decisions to systems/communities which should not suffer those negative impacts.

Based on the information provided in the filing and related documents, improvement costs at the Delaplain Disposal Wastewater Treatment System are cited as \$1,181,700 for a community of 300 residences. The proposed monthly increase of \$83.64 for those 300 residences increases Bluegrass revenue by \$25,092 per month, which is \$301,104 annually. Note that this does not include the revenue generated from the current monthly rate of \$12.50 per residence, nor does it include the Commercial increase that is proposed. This illustrates that the improvement costs would be recovered by Bluegrass in less than four years. However, the proposed higher rate would continue unsubstantiated in perpetuity. Clearly, Bluegrass seeks to make this acquisition in order to retain a quick return on its investment and then profit off the backs of its ratepayers for many years to come. In contrast, Delaplain has consistently held its rates at affordable levels for its ratepayers, while delivering safe and reliable sewer services to its community.

The filing does not demonstrate a just and reasonable, nor a sustained, need for that excessive rate in order to provide adequate sewer services to residents of Rifton Meadows, or to those served by the Delaplain system in totality.

We appreciate your consideration of this letter of opposition and trust that the Commissioners will review this and any information provided by Intervening parties participating in this case.

Respectfully,  
Katrina McLean  
Resident of Rifton Meadows

125 Alexandra Jett Lane  
Georgetown, KY 40324



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**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** Arcadia Subdivision Case # 2020-00290  
**Date:** Friday, December 11, 2020 7:44:00 AM

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Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

---

**From:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Sent:** Thursday, December 10, 2020 3:46 PM  
**To:** PSC Executive Director <PSCED@ky.gov>  
**Subject:** FW: Arcadia Subdivision Case # 2020-00290

**From:** Lori Wiggins [REDACTED]  
**Sent:** Tuesday, December 8, 2020 4:45 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Arcadia Subdivision Case # 2020-00290

We received correspondence from Bluegrass Utility Operating Company stating that the Arcadia Pines Subdivision Sewage Association would be dissolved and they would maintain the sewage system.

Our current rate is \$25.00 per month and is proposed to increase to \$96.41 a month, making that a 284.56% increase. This is a tremendous rate increase!!

I have spoken with the previous owners, Ricky and Tina Martin and they think that this a tremendous increase, gouging the homeowners of Arcadia Pines Subdivision. Some of the builders, the Burnett family agree that this is too high.

Our sewage system has been here 15 years as I understand it. We moved from the city to the county to lower our utilities since we are senior citizens.

Our present system is in good working order.

Chain link fence-good shape, no repairs needed

Leaking berm would be under general maintenance and would not cause this kind of increase unless you intend on putting an entire new system. But our present system works fine.

Access road- none is needed since the entire lagoon is in the subdivision. We do not need an

access road because there is not enough room to build a road or even get a vehicle in there. Professional Operators are not needed. All homes have their own septic tank Our lagoon is very small and does not require being seen after on a daily, weekly or even monthly basis. 24/7 customer service. I believe your company is out of St. Louis Mo. We have never needed to call the owners about the lagoon with any problems.

Other subdivisions that you have acquired may need a lot of repair, but not at Arcardia Pines Subdivisions expense. THIS IS JUST PLAIN GOUGING OF OUR OWNERS. Several owners have related that they would not pay this enormous fee, would sell their homes and move. Thank you for taking the time to read my concerns.

Joe and Lori Wiggins 150 PineWood Trail, West Paducah, Ky 42086

[REDACTED]

Lori

**From:** Bruner, Brandon S (PSC) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** Case # 2020-00290 - Requesting Intervention  
**Date:** Friday, December 11, 2020 2:56:00 PM  
**Attachments:** [image002.png](#)

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Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

---

**From:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Sent:** Friday, December 11, 2020 2:22 PM  
**To:** PSC Executive Director <[PSCED@ky.gov](mailto:PSCED@ky.gov)>  
**Subject:** FW: Case # 2020-00290 - Requesting Intervention

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**From:** Hoskins, Stacie <[REDACTED]>  
**Sent:** Friday, December 11, 2020 10:40 AM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case # 2020-00290 - Requesting Intervention

I would like to request in intervention pertaining to Case #2020-00290 in which our subdivision has been contacted by Bluegrass Water to drastically increase our costs. I live at 149 Gemini Trl in Georgetown (Moon Lake Subdivision). The price increase suggested will be a 669.1% increase the highest of any service area.

I request that this either is not approved or a solution with a much lower increase is implemented.

I understand that this proposed increase is to cover the cost of \$1.1 million dollars to be invested in the current Delaplain system, but we have not been given enough information regarding these investments to warrant this type of increase. There is no timeframe suggesting when Bluegrass Water UTO would recoup this investment and prices would be then be lowered, or if the improvements could be done in stages rather than all at once. With the current financial climate this type of increase will put a severe financial strain on every family in this area. Please find another, more equitable, solution.

If you have any questions, please contact me directly.

Stacie Hoskins | Acquisitions Accounts Receivable Specialist  
ID, KS, MI, NC, PA, TN, VA

1340 Russell Cave Road | Lexington, KY 40505

Phone: [REDACTED] | Fax: [REDACTED] | [REDACTED]



*For future payments and invoice copies :*

*For processing payment via our New Credit Card Portal, visit our site at <https://payments.galls.com/>*

*You can sign in as a Guest by using your Account Number, Billing Zip Code, and either an Invoice number or the Order number or create an account ID to use for future payments or retrieve invoice copies.*

*If you have any questions or concerns regarding the Portal, feel free to email [REDACTED] or contact*

*Galls as [REDACTED], Monday to Friday, 8AM to 5PM Eastern Time.*



**From:** [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)  
**To:** [REDACTED]  
**Subject:** RE: Case #2020-00290  
**Date:** Friday, December 11, 2020 2:55:00 PM

---

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00290](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
Administrative Branch Manager  
Filings Branch  
General Administration

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

---

**From:** Tancey Hendley [REDACTED]  
**Sent:** Thursday, December 10, 2020 11:56 AM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Case #2020-00290


Dear Director,

For nearly 21 years, we have been on a septic system with rates ranging from \$12.50-\$15.00 per month. The proposed increase to \$96.14 per month is excessive. The estimated investment of \$324,000.00. to bring the system to what it is supposed to be, is also excessive. The reasons for the improvements do not make sense. If the condition of the system is so bad, why haven't the state inspector taken action?

We have a contract which states the owner would take care of all maintenance and abide by the state regulations. If that has not been done, then the expense should be paid by the owner, Ralph Waldrop. It was his responsibility per our contract, to keep up the system. That is what we have paid for. Please help us with this situation and relieve our subdivision from this egregious burden.

*Respectfully,*

*Tancey Hendley*  
*Resident, Randview Subdivision*  
*162 Mesa Dr*  
*Mayfield, KY 42066*



**CONFIDENTIALITY NOTICE:** This email message and any attachments may contain confidential or proprietary information intended only for the use of the party to whom it is addressed. If you are not an intended recipient, you are hereby notified that the reading, copying, distribution or other dissemination of the message and any attachments is strictly prohibited and may be unlawful. If you have received this message in error, please notify the sender immediately from the phone number above or by replying to this email. Please delete the message and all copies of it. Thank you.

\*Angela M Goad  
Assistant Attorney General  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KENTUCKY 40601-8204

\*John G Horne, II  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
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Frankfort, KENTUCKY 40601-8204

\*Kathryn A Eckert  
McBrayer PLLC  
201 East Main Street  
Suite 900  
Lexington, KENTUCKY 40507

\*Katherine Yunker  
McBrayer PLLC  
201 East Main Street  
Suite 900  
Lexington, KENTUCKY 40507

\*Larry Cook  
Assistant Attorney General  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KENTUCKY 40601-8204

\*Bluegrass Water Utility Operating Company, LLC  
1650 Des Peres Road, Suite 300  
St. Louis, MO 63131

\*J. Michael West  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KENTUCKY 40601-8204