

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case # 2020-00290
Date: Tuesday, December 8, 2020 8:25:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Connie [REDACTED]
Sent: Sunday, December 6, 2020 9:42 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2020-00290

Dear Public Service Commission:

I am writing regarding a notice we received from Bluegrass Water Utility Operating Company. Case number 2020-00028.

In this notice we have been informed the Marshall Ridge sewer customers will have a 540.9% increase on their bills beginning in the near future. Our current rate is \$15.00 per month and the proposed new rate will be \$96.14.

In this notification are listed the following reasons for the increase:

Repairing the chain link fencing

Repairing a leaking berm, drain field and animal damage
Installing a new all-weather access road for the plant
Hiring and training professional operators
Providing 24/7 Customer Service and emergency response
I was at the meeting when the representative of this company proposed buying out our neighborhood system. In that meeting I and others asked many questions concerning this transaction. We were informed that our system was a model system and operating very well. The

lady representing the company wanting to acquire our system stated that they saw no needed changes other than an overflow to a field drain system that would have to be unplugged. They would monitor the ponds on a regular schedule, and we would never notice anything different. We asked about the monthly rates. We were informed there would be no change. We would continue to pay the \$15 extra on our monthly water bill and the new company would accept that as their fee. Furthermore, the assets remaining in the Marshall Ridge account would remain with the neighborhood to pump the solids collection tanks on each lot. Those funds, we were told, would be sufficient to pump the tanks for many, many years into the future, and that would be done on a rotating schedule to ensure each tank was cleaned. Should anyone have an emergency with their individual tank filling up unexpectedly, we could contact someone and the tank would be pumped. Most people at the meeting felt like the deal would be a win, win for both parties. We voted in favor of the transaction feeling everything was satisfactory and above board.

Then a few days ago we received this notice. The reasons they have listed for the increase were already addressed in that meeting. They agreed to purchase and maintain the system. As for the on site plant, there has never been one since the inception of this subdivision. The only thing that was mentioned was mowing around the perimeter of the fence, inside and outside. There has never been a road to the ponds because it is accessible by walking to it from the street.

In light of this notification I feel like this company misrepresented themselves during that meeting when they sought our votes in favor of selling our system to them. I hope you will consider all this and reject their 540.9% proposed fee increase. There are many senior citizens and families in this neighborhood that just cannot handle an increase such as that.

Thank you for your service to the people of the State of Kentucky, and I sincerely hope you will rule in favor of the people of this community.

Connie Knoth



230 Harting Ridge Road
West Paducah, KY 42086

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Requesting Intervention - Case #2020-00290
Date: Tuesday, December 8, 2020 8:27:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Monday, December 7, 2020 5:05 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Requesting Intervention - Case #2020-00290

From: S Bren <[REDACTED]>
Sent: Monday, December 7, 2020 1:35 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Requesting Intervention - Case #2020-00290

Homeowner Address:
Dale & Sarah Brenaman
175 Fallow Cir
Georgetown, KY 40324

[REDACTED]
Dale
Sarah

We are **requesting intervention**, Pursuant to case #2020-00290,

We are in receipt of communication from Bluegrass Water Utility Operating Company of their intention of purchasing Delaplain Wastewater System, of which we are a customer.

We are deeply concerned with the rate hike Bluegrass Water Utility is requesting. Currently

the residents of our community (Deer Run Estates) are running a different sewer set up than most subdivisions, as we have a grinder pump system at the back of our property (under our responsibility) that actually grinds and pumps waste into Delaplains main line and is carried away. Our bill is \$12.50 a month for this service, as our fresh water is handled separately and is serviced by Kentucky American Water.

The recent Bluegrass Water communication **proposes a 669% rate** hike to \$96.14, which is highly irregular, absurd, and would increase our annual from \$150 to \$1,153.68. Investigation shows an average of \$35.00 a month for sewer only service, (from samples across many states). For a multitude of reasons, \$96.14 is not a fair or honest charge, especially for the central Kentucky region. Since our home is a recent new build, that kind of rate would have certainly have been a deciding factor NOT to build here, not to mention the negative impact on resale this rate increase would have.

We respectfully ask the PSC to intervene on behalf of the residents negatively impacted by this case.

Thank for you for hearing our voice.

Sincerely,
Dale & Sarah Brenaman
175 Fallow Cir, Georgetown, KY

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case # 2020-00290 rate increase
Date: Tuesday, December 8, 2020 8:20:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Douglas Evans [REDACTED]
Sent: Thursday, December 3, 2020 6:41 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Cc: Douglas Evans [REDACTED]
Subject: Case # 2020-00290 rate increase

I'm emailing to join others in saying how shocked we are at the outrageous proposed rate increase for our district. I can understand a reasonable increase over the next few years to help keep our community safe and healthy by making repairs on our sewer system and treatment plant, but the proposed increase is to be in effect within a few months, that will put a hardship on every family in our district. So I am requesting an intervention on this matter.

Thank you,
Doug and Laura Evans
141 Fallow Circle
Georgetown, KY
40324

Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case # 2020-00290
Date: Tuesday, December 8, 2020 8:23:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Monday, December 7, 2020 5:00 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case # 2020-00290

From: Doug Jones [REDACTED]
Sent: Friday, December 4, 2020 11:57 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2020-00290

Douglas Jones

135 Cassie Circle

West Paducah, Kentucky 42086

MARSHALL RIDGE SUBDIVISION

Kentucky Public Service Commission

P.O. Box 615

211 Sower Boulevard

Frankfort, Kentucky 40602-0615

Dear Public Service Commission

I write in regards to application case number 2020-000290, Bluegrass Water Utility Operating Company (Bluegrass). I am in receipt of correspondence from Bluegrass, dated November 19, 2020 that includes a table that indicates Bluegrass's proposed rate increase for residents of Marshall Ridge Subdivision (The Ridge). The rate increase is from \$15/month to \$96.14/month. The \$96.14 per month is the same rate for every single residential unit in 18 other subdivisions. For The Ridge, this is an increase of 541%.

That is outrageous.

According to the Bluegrass correspondence, the increase is because the current wastewater system "...is damaged and failing to properly treat a majority of the waste that comes through it. There is limited access and no all-weather access road to the plant, no signage to indicate the presence of the plant and damage to the facility perimeter fencing. Damaged berms and erosion of the berms forming the lagoon lead to illicit release of untreated wastewater and are unsafe for the community and violate environmental regulations."

First, I would like to see the inspection/evaluation report that determined all the above deficiencies. If the wastewater system is in violation of environmental regulations, why have we not received a Notice of Violation (NOV) from the Kentucky Department for Environmental Protection, Division of Water? It is their responsibility and duty to issue such violations. If Bluegrass now owns our system, they should be the recipient of that NOV.

Furthermore, the Bluegrass correspondence indicates that The Ridge has not had "...access to clean, safe and reliable wastewater systems..." for "many years."

Where is the documentation that verifies the above claim? If Bluegrass has evidence that The Ridge has not had access to clean and reliable wastewater systems for "many years," they must have been monitoring, or inspecting, or evaluating our system for "many years." Where is the evidence of this monitoring/inspecting/evaluating? And how would they do that without our knowledge?

Another of the reasons given for the increase is to hire and train professional operators to provide 24/7 customer service and emergency response. My family was the first family to move into "The Ridge" in August, 1997 and, to date, we have never had an "emergency wastewater response." It's like spending money on personnel to be available 24/7, to protect us from attacks by rabid wolverines.

Therefore, I urge the Kentucky Public Service Commission to thoroughly review the Bluegrass application, and the outrageous increase in monthly fees. The increase appears to be based on a lot of undocumented claims designed solely to provide a basis for an unreasonable rate increase. Also, since the monthly fee appears to be identical across a number of subdivisions, \$96.14, it is reasonable to conclude that Bluegrass is averaging the improvements needed in these subdivisions, i.e. making one subdivision with fewer improvements needed, pay for the improvements needed in another subdivision with more improvements needed. Is that an acceptable method of determining wastewater treatment system rates?

Finally, I implore you to evaluate Bluegrass to ensure they are operating in a fair and legal way, and not in an opportunistic, unfair manner, intended to gouge residents of The Ridge, and all the other subdivisions' wastewater systems they are procuring.

Sincerely,

Douglas Jones

The Ridge

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case #2020-00290
Date: Tuesday, December 8, 2020 8:25:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Elizabeth Harris [REDACTED]
Sent: Sunday, December 6, 2020 7:41 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2020-00290

To whom it may concern:

My name is Elizabeth Harris and I live in Marshall Ridge Subdivision in West Paducah Ky. I received a letter regarding the potential astronomical rate increase for my subdivision. The proposed rate increase is 540.9%. I am a single mother with three children and can not afford this type of increase. I have never seen this type of increase on any type of bill and it is alarming to say the least. I am requesting that the Public Commission please intervene in this matter. Again this is in reference to case #2020-00290. Thank you!

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case Related Question Case # 2020-00290
Date: Tuesday, December 8, 2020 8:25:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Monday, December 7, 2020 5:03 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case Related Question Case # 2020-00290

-----Original Message-----

From: (null) (null) <[REDACTED]>
Sent: Sunday, December 6, 2020 9:34 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question Case # 2020-00290

Dear Public Service Commission:

I am writing regarding a notice we received from Bluegrass Water Utility Operating Company. Case number 2020-00028.

In this notice we have been informed the Marshall Ridge sewer customers will have a 540.9% increase on their bills beginning in the near future. Our current rate is \$15.00 per month and the proposed new rate will be \$96.14.

In this notification are listed the following reasons for the increase:

Repairing the chain link fencing

Repairing a leaking berm, drain field and animal damage
Installing a new all-weather access road for the plant
Hiring and training professional operators
Providing 24/7 Customer Service and emergency response
I was at the meeting when the representative of this company proposed buying out our neighborhood system. In that meeting I and others asked many questions concerning this transaction. We were informed that our system was a model system and operating very well. The lady representing the company wanting to acquire our system stated that they saw no needed changes other than an overflow to a field drain system that would have to be unplugged. They would monitor the ponds on a regular schedule, and we would never notice anything different. We asked about the monthly rates. We were informed there would be no change. We would continue to pay the \$15 extra on our monthly water bill and the new company would accept that as their fee. Furthermore, the assets remaining in the Marshall Ridge account would remain with the neighborhood to pump the solids collection tanks on each lot. Those funds, we were told, would be sufficient to pump the tanks for many, many years into the future, and that would be done on a rotating schedule to ensure each tank was cleaned. Should anyone have an emergency with their individual tank filling up unexpectedly, we could contact someone and the tank would be pumped. Most people at the meeting felt like the deal would be a win, win for both parties. We voted in favor of the transaction feeling everything was satisfactory and above board.

Then a few days ago we received this notice. The reasons they have listed for the increase were already addressed in that meeting. They agreed to purchase and maintain the system. As for the on site plant, there has never been one since the inception of this subdivision. The only thing that was mentioned was mowing around the perimeter of the fence, inside and outside. There has never been a road to the ponds because it is accessible by walking to it from the street.

In light of this notification I feel like this company misrepresented themselves during that meeting when they sought our votes in favor of selling our system to them. I hope you will consider all this and reject their 540.9% proposed fee increase. There are many senior citizens and families in this neighborhood that just cannot handle an increase such as that.

Thank you for your service to the people of the State of Kentucky, and I sincerely hope you will rule in favor of the people of this community.

Hoyt L Knoth

[REDACTED]

230 Harting Ridge Road
West Paducah, KY 42086

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Tuesday, December 8, 2020 8:29:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, December 7, 2020 11:38 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, December 6, 2020 4:26 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Sunday, December 6, 2020 at 4:26 PM

Name: Jack D. Russell
Address: 8325 Danube Drive
City: West Paducah
State: United States
Zip Code: 42086
Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Bluegrass Water
State the nature of your concern: This is regarding case number 2020-00028. Bluegrass water seeks to increase our sewer bill by 500%, with no just reason for this increase. It would be a disgrace to the Kentucky Public Service Commission to approve anything close to this increase. It is an inexcusable, and unforgiveable attempt to rip off the citizens of Kentucky

especially during a pandemic when so many people are just trying to exist financially. I implore you to reject there request.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case # 2020-00290 - Requesting Intervention
Date: Tuesday, December 8, 2020 8:21:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Monday, December 7, 2020 4:56 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case # 2020-00290 - Requesting Intervention

From: Berry, Julia K. [REDACTED]
Sent: Friday, December 4, 2020 9:35 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2020-00290 - Requesting Intervention

I would like to request in intervention pertaining to Case #2020-00290 in which our subdivision has been contacted by Bluegrass Water to drastically increase our costs. I live at 137 Fallow Circle in Georgetown (Deer Run Subdivision). The price increase suggested will be a 669% increase the highest of any service area. I request that this either is not approved or a solution with a much lower increase is implemented. If you have any questions, please contact me directly.

Sincerely,
Julia

Julia Berry, M.S. Ed.
Student Affairs Officer III

Admissions Specialist & Academic Coordinator
University of Kentucky, Physician Assistant Program

Phone: [REDACTED]

<https://www.uky.edu/chs/physician-assistant-studies/admissions>

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by persons or entities other than the intended recipient is prohibited. If you have received this transmission in error, please contact the sender and delete the material from any computer.



College of
Health Sciences

Physician Assistant Studies

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case # 2020-00290- Sewer Increase
Date: Tuesday, December 8, 2020 8:24:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Monday, December 7, 2020 5:02 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case # 2020-00290- Sewer Increase

From: Kayla Mohrmann [REDACTED]
Sent: Saturday, December 5, 2020 2:08 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2020-00290- Sewer Increase

Kayla Nicole Smith
156 Fallow Circle
Georgetown, Ky 40324

Case #2020-00290

Requesting intervention on this matter.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: 2020-00290 request for intervention
Date: Tuesday, December 8, 2020 8:28:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Monday, December 7, 2020 5:16 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290 request for intervention

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, December 7, 2020 9:43 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, December 4, 2020 5:23 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, December 4, 2020 at 5:23 PM

Name: Michael Caines
Address: 98 Mariner Drive
City: Georgetown
State: KY
Zip Code: 40324
Phone number where you can be reached:

Home phone: [REDACTED]

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: Case# 2020-00290 I am requesting intervention on this matter. I live in the I-75 & Delaplain Road interchange area (Scott County). The proposal by Bluegrass Water will increase our sewer service bill from \$12.50/month to \$96.14/month, that's a 669.1% increase. That is outrageous, my family can't afford to pay that amount per month. I don't know what we will do if this goes through. Your help in this matter would be greatly appreciated. Thank you, Michael Caines

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Tuesday, December 8, 2020 8:31:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, December 7, 2020 9:45 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, December 4, 2020 6:21 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, December 4, 2020 at 6:20 PM

Name: Richard L. Algood
Address: 130 Harting Ridge Road
City: West Paducah
State: KY
Zip Code: 42086
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: Dear Public Service Commission: I am writing regarding a notice we received from Bluegrass Water Utility Operating Company. Case number 2020-00028. In this notice we have been informed the Marshall Ridge sewer customers will have a 540.9% increase on their bills beginning in the near future. Our current rate is \$15.00 per

month and the proposed new rate will be \$96.14. In this notification are listed the following reasons for the increase: Repairing the chain link fencing Repairing a leaking berm, drain field and animal damage Installing a new all-weather access road for the plant Hiring and training professional operators Providing 24/7 Customer Service and emergency response I was at the meeting when the representative of this company proposed buying out our neighborhood system. In that meeting I and others asked many questions concerning this transaction. We were informed that our system was a model system and operating very well. The lady representing the company wanting to acquire our system stated that they saw no needed changes other than an overflow to a field drain system that would have to be unplugged. They would monitor the ponds on a regular schedule, and we would never notice anything different. We asked about the monthly rates. We were informed there would be no change. We would continue to pay the \$15 extra on our monthly water bill and the new company would accept that as their fee. Furthermore, the assets remaining in the Marshall Ridge account would remain with the neighborhood to pump the solids collection tanks on each lot. Those funds, we were told, would be sufficient to pump the tanks for many, many years into the future, and that would be done on a rotating schedule to ensure each tank was cleaned. Should anyone have an emergency with their individual tank filling up unexpectedly, we could contact someone and the tank would be pumped. Most people at the meeting felt like the deal would be a win, win for both parties. We voted in favor of the transaction feeling everything was satisfactory and above board. Then a few days ago we received this notice. The reasons they have listed for the increase were already addressed in that meeting. They agreed to purchase and maintain the system. As for the on site plant, there has never been one since the inception of this subdivision. The only thing that was mentioned was mowing around the perimeter of the fence, inside and outside. As for building a new road, that seems like an unnecessary expense. Vehicles (tractors and trucks) have been traversing the right-of-way easement to the ponds for the eighteen years I have lived here. In light of this notification I feel like this company misrepresented themselves during that meeting when they sought our votes in favor of selling our system to them. I hope you will consider all this and reject their 540.9% proposed fee increase. There are many senior citizens and families in this neighborhood that just cannot handle an increase such as that. Thank you for your service to the people of the State of Kentucky, and I sincerely hope you will rule in favor of the people of this community. Richard L. Algood [REDACTED] 130 Harting Ridge Road West Paducah, KY 42086
Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Tuesday, December 8, 2020 8:28:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, December 7, 2020 11:39 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, December 7, 2020 10:12 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, December 7, 2020 at 10:11 AM

Name: Robert E Holler
Address: 130 Erin Lane
City: West Paducah
State: Ky
Zip Code: 42086
Phone number where you can be reached:
Home phone: [REDACTED]
Utility Name: Bluegrass Water

State the nature of your concern: I received a letter from Bluegrass Water Utility Operating Company stating they are my new sewer services provider. I live in Marshall Ridge Subdivision. It list my new bill will be \$96.14 a month, up 540.9%. The case number is 2020-00290. I have no idea how this contract came about but I feel like the increase is way

overboard. Can you please look into this matter for me? Thank you for your time. ROBERT E
HOLLER 130 Erin Lane West Paducah Ky. 42086 Phone [REDACTED]

[REDACTED]
Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Bluegrass
Date: Tuesday, December 8, 2020 8:30:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Sharon Morse [REDACTED]
Sent: Monday, December 7, 2020 10:59 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Bluegrass

If in fact the \$90.00 per month for sewer bill increase over the fact that I have a septic tank is more than I can afford on my income as a widow.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Request For Intervention Regarding Case #2020-00290 – Bluegrass Water Utility Operating Company Price Increase
Date: Tuesday, December 8, 2020 8:26:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Monday, December 7, 2020 5:05 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Request For Intervention Regarding Case #2020-00290 – Bluegrass Water Utility Operating Company Price Increase

From: Sheri Scott [REDACTED]
Sent: Monday, December 7, 2020 2:37 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Request For Intervention Regarding Case #2020-00290 – Bluegrass Water Utility Operating Company Price Increase

To: PSC Public Information Officer Psc.info@ky.gov
From: Sheri H. Scott, 130 Alexandra Jett Ln., Georgetown, KY 40324
Subject: Request For Intervention Regarding Case #2020-00290 – Bluegrass Water Utility Operating Company Price Increase

To Whom It May Concern,

I recently received a letter from Bluegrass Water Utility Operating Company, LLC dated September 30, 2020 indicating their application and request for adjustment of rates and approval of construction per PSC Case #2020-00290.

My contact information is as follows:

Sheri H. Scott, 130 Alexandra Jett Lane, Georgetown, KY 40324

I live in the I-75/Delaplain Exchange (Riffon Meadows) neighborhood, which as part of Case #2020-00290. Our neighborhood is facing a potential increase in Total Monthly Sewer - Single Residential service from \$12.50 per month to \$96.14 per month. This is a proposed

monthly rate increase of 669.1%.

I strongly request intervention regarding this case under the following grounds:

1. Deceptive Notice - The process used for the notice was deceptive. The letter came in a very plain envelope, from a name that is completely unrecognizable to us, because it is not where we currently pay our bills. The name was Bluegrass UOC, from an address in Missouri. Nowhere on the envelope did it use the words “utility” or “sewer”, nor did it indicate that it contained notice of a utility rate change, proposed change, or anything we might need to respond to. It was mailed bulk first class, during a period when we get piles of junk mail daily. In addition, the notice period was 30 days from the mailing of the notice. The date on the letter was Nov. 19, but there was no postmark. I did not receive my letter until after Thanksgiving. So, when does the notice period begin? This may be within the letter of some law somewhere, but it is not honest or acceptable to approach us in this way. According to the letter, if we don’t request an intervention before the 30 day period after the notice was mailed (Dec 18?), the PSC can take final action on the application for purchase (and presumably the proposed rate changes).
2. Outrageous Amount of Increase - The proposed rate increase of 669.1% is totally outrageous and beyond reason. A recent report from [energy.gov](https://www.energy.gov) showed that from 2008-2016, the average annual wastewater price escalation rate in the South-South East region, which includes the state of Kentucky, was 3.2% (U.S. Department of Energy, Office of Energy Efficiency and Renewable Energy, Water and Wastewater Annual Price Escalation Rates For Selected Cities across the United States, September 2017). Based on this information, the proposed rate increase of 669.1% requested by Bluegrass Water Utility Operating Company, LLC would equate to the average annual wastewater price escalation rate of 3.2% being applied for 209 consecutive years all at once.
3. Financial Hardship - This increase will place an undue hardship on me, particularly in the current economic down-turn that I am experiencing as a result of the COVID-19 pandemic. Others in the Delaplain area are single parents, the elderly, people on fixed incomes, hospital workers who haven’t seen raises in years and others. A significant portion of us don’t get an \$83.64 monthly raise – ever. Comparable sewer rates, even in cities that include water and garbage both in their costs are more like \$40/month. As rural customers, we pay over \$60/month for garbage service, we currently have no free dump available AND we pay for sewer costs separately. We have no city to advocate for us. And, since we are small, non-municipal systems, we are unlikely to receive state funds for system upgrades.
4. Lack of Diligence - It is not clear that Bluegrass Water Utility Water Operating Company, LLC has diligently looked to control costs or obtain multiple bids for proposed system improvements.
5. Excess Profit for a Public Utility - According to its letter dated 11/19/2020, Bluegrass Water Utility Water Operating Company, LLC states that it seeks to increase revenues by \$2,177,052 per year. They say that “Since Bluegrass Water acquired its first systems in Kentucky the company has invested more than \$2.5 million to improve and upgrade their facilities.” According to this proposal, they’d get back almost everything they’ve invested over the years in only one year. They say they have a larger plan to invest \$7.6 million. They would recover that in only 3.6 years; this is for systems with a life far beyond. This is too much burden to place on small residential customers.

6. Inadequate Records Access - In the filing per Case #2020-00290, many of the financial records of Bluegrass Water Utility Operating Company, LLC and their presumed attempts to justify the proposed rate increase are redacted. This makes it impossible for residents of Delaplain or their representatives to fully vet the claims of Bluegrass Water Utility Operating Company, LLC and properly challenge their outrageous, proposed rate increase of 669.1%.

Thank you for your timely consideration of the concerns stated above regarding the proposed rate increase of 669.1% in residential sewer service for I-75/Delaplain residents like us. I look forward to your rejection of this outrageous request of Bluegrass Water Utility Operating Company, LLC per Case #2020-00290.

Please inform me of any next steps, such as when you will make your determination and whether I have any more opportunity to object.

Sincerely,

Sheri H. Scott, 130 Alexandra Jett Lane, Georgetown, KY 40324

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Sewer rate increase
Date: Tuesday, December 8, 2020 8:19:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: william Daniel [REDACTED]
Sent: Thursday, December 3, 2020 10:20 PM
To: Thayer, Damon (State Sen.) (LRC) <Damon.Thayer@lrc.ky.gov>; PSC Public Information Officer <PSC.Info@ky.gov>
Cc: [REDACTED]
Subject: Sewer rate increase

We live in Scott Co. KY Georgetown in the MoonLake Subdivision. My name is William Daniel address 204 Gemini Trail Georgetown KY 40324 .

We received a notice that a company Bluegrass Water is buying out our sewer service. They have filed for an increase in our rates of 669%. Yes that is their #'s that's not a mistake 669%. The reference # where they filed is 2020-00297 the letter was dated like November 19.

Right now I'm sure everyone is aware of the global pandemic that has shut business down or scaled back peoples hours. This rate increase would be just another major blow to hard working families going thru a rough time right now. Not to mention the senior citizens living on a fixed income . A bill going from \$12.50 to \$96 is just ridiculous. I understand that new company and repairs need to be made. A more reasonable rate increase would be say 50 to 100% not the outrageous 669% they are asking for.

Mr Thayer and the members of the PSC please look at this and make a much more reasonable rate increase that don't crush the local families. Thank you for your time and consideration. My phone # is 502-316-1255 and my E-Mail is Welder5yrs@Yahoo.com

William Daniel
204 Gemini Trail
Georgetown, KY 40324

Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Tuesday, December 8, 2020 8:30:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, December 7, 2020 11:37 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Saturday, December 5, 2020 8:57 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Saturday, December 5, 2020 at 8:57 AM

Name: William Wiggins
Address: 171 Gemini Trail
City: Georgetown
State: Ky
Zip Code: 40324

Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Delaplain Disposal

State the nature of your concern: The acquisition of Delaplain Disposal will put a large strain on the finances of the residents of Moon Lake subdivision. Many people in this subdivision are retired and a rate hike from 12.50 per month to 96 dollars a month is huge.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: 2020-00290
Date: Thursday, December 10, 2020 8:17:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, December 9, 2020 5:32 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, December 8, 2020 7:55 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, December 7, 2020 8:59 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, December 7, 2020 at 8:58 PM

Name: Paul Sponsel
Address: 1100 Red Pine Cir
City: West Paducah
State: Ky
Zip Code: 42086
Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water, Utility Operating Company

State the nature of your concern: Case # 2020-00290 Bluegrass Water recently purchased Arcadia Pines Sewer and wants to raise our monthly payment from the \$25/ month we were paying to \$96.14. I object to this and find it ridiculous given the current state of the economy and for what they say needs to be done. The fencing around the sewer is perfectly fine for it's intended purpose.

Have you contacted the utility about the problem: No

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
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Frankfort, KENTUCKY 40601-8204

*John G Horne, II
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*Kathryn A Eckert
McBrayer PLLC
201 East Main Street
Suite 900
Lexington, KENTUCKY 40507

*Katherine Yunker
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*Larry Cook
Assistant Attorney General
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700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*Bluegrass Water Utility Operating Company, LLC
1650 Des Peres Road, Suite 300
St. Louis, MO 63131

*J. Michael West
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204