

December 3, 2020

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PUBLIC SERVICE
COMMISSION

C.W. Moore

105 ~~103~~ Cassie Circle
West Paducah, KY 42086
Marshall Ridge Subdivision

Kentucky Public Service Commission
P.O. Box 615
211 Sower Blvd.
Frankfort, KY 40602-0615

Re: 2020-000290, Bluegrass

Dear Public Service Commission,

My name is C.W. Moore, and I am a current resident of Marshall Ridge Subdivision in West Paducah, KY. I am contacting you concerning the acquisition by Bluegrass Water as our new sewer service provider. I received a letter November 19, 2020 explaining the improvements Bluegrass intends to undertake. As a resident of this neighborhood for 18 years, and as a senior citizen on a fixed income, I am very concerned about this proposal for improvement and the cost to each resident in this subdivision.

I understand there is need for some improvement, but reading through this list of items, I cannot help but question some of the proposed items. We are a small subdivision, tight-knit, and to my knowledge NO ONE in this neighborhood is aware of 1) needing to train and hire a professional operator to maintain a pond in our backyards, 2) providing 24/7 support for a sewage emergency, and 3) raising our rates for sewer from \$15 per month to \$96.14, or even the requested change to \$81.14. Again, many of us are on a budget and that's a significant increase per month, a 540.9% increase, to be exact.

I feel it is within my rights to see the reports regarding the alleged damage and failure to treat waste Bluegrass is claiming. If this information was gathered, surely it can be distributed to residents of Marshall Ridge so we can see where and how this information was obtained. Bluegrass claims there is damage and erosion of the berms forming the lagoon. Where is the evidence of that AND that there has been "illicit release of untreated wastewater"? If they know this, surely they are getting the information from some type of environmental report.

When someone else just takes it upon themselves to make purchases/repairs on my behalf and I have no say in it, it is alarming. Especially when you can't send the documentation with your letter that shows me this is coming from an outside source that has no financial gain in making these changes/repairs. It is unthinkable that our sewage system has been in such disrepair, and the letter uses the phrase "for many years," and no one has inspected it, suggested repair of it a little at a time, or even brought it to the residents' attention. If this is so serious, who dropped the ball and why was it let go so long? And now, the residents of Marshall Ridge pay the price for someone else's gross negligence "for many years"? I am concerned this is all about Bluegrass making a nice profit at our expense. I feel bullied and I ask you to please look into this on our behalf.

Sincerely,

C.W. Moore