

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Bluegrass Water Buyout of Delaplain Wastewater
Date: Wednesday, December 2, 2020 9:05:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, November 30, 2020 9:05 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: Bluegrass Water Buyout of Delaplain Wastewater

From: Aeron Finke [REDACTED]
Sent: Sunday, November 29, 2020 1:11 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Bluegrass Water Buyout of Delaplain Wastewater

We have lived at 101 Gemini Trail in Moonlake subdivision for over 5 years with no issues at all. So the big question is they want to raise our monthly fee from \$12.50 to \$96.14 that's an increase of \$1,003.68 a year. That is just unbelievable. Why is it my waste cost more than my water? It says the total increase is over \$2m for everyone on this system to make it more reliable. What is wrong with it now? how are they going to make it more reliable? If the system is not able to handle any more customers then why does the county allow more houses to be built on the current system? Why do we have to pay for upgrades and not the city?

Aeron Finke
101 Gemini Trail
Georgetown, KY 40324
[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case # 2020-00290
Date: Wednesday, December 2, 2020 9:08:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, December 2, 2020 8:45 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case # 2020-00290

From: Austin Zirbes [REDACTED]
Sent: Tuesday, December 1, 2020 9:43 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2020-00290

Good evening to whom this may concern. I am requesting intervention on this matter of a price increase with Bluegrass Water.

Case # - 2020-00290
Name - Austin Zirbes
Address - 131 Fallow Cir, Georgetown, KY 40324

Please help us all. As this price hike would already hurt so many in the community, during times like these with COVID-19 this price hike will crush so many families.

I am requesting intervention on this matter.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Monday, November 30, 2020 1:02:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, November 25, 2020 8:31 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, November 24, 2020 6:22 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, November 24, 2020 at 6:21 PM

Name: Brandon Atkins
Address: 170 Pinewood Trail
City: West Paducah
State: KY
Zip Code: 42086
Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Bluegrass Water Utility Operating Company
State the nature of your concern: In regards to Case #2020-000290, Bluegrass Water Utility Operating Company just recently acquired my subdivisions sewage system and has immediately proposed a rate increase from \$25 to \$96.14. Nearly a 300% increase. We currently live in the Arcadia Pines subdivision. The overall costs for the maintenance on our

sewage system has stayed constant and with budget with our usual payment of \$25 has been more than sufficient. There has been no justification for this increase in payent. This increase on our costs of living is unreasonable to say the least, especially while most of the country is going through hard times right now.

Have you contacted the utility about the problem: Yes

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: 2020-00290 Request for Intervention - Rifton Meadows
Date: Wednesday, December 2, 2020 9:03:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, December 2, 2020 8:34 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: 2020-00290 Request for Intervention - Rifton Meadows

From: Chris Adams [REDACTED]
Sent: Monday, November 30, 2020 2:59 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00290 Request for Intervention - Rifton Meadows

To: PSC Executive Director via PSC Public Information Officer (PSC.Info@ky.gov)
Subject: 2020-00290 Request for Intervention

Dear Executive Director,

As residents of the Rifton Meadows community in Scott County Kentucky, this email is to express our opposition to the proposed sewer service acquisition by Bluegrass Water Company of Delaplain Road Disposal and to the subsequent rate increase filed prematurely by Bluegrass. We request that the acquisition and rate increase be denied. The proposal outlines an increase from Delaplain's current monthly rate of \$12.50 per household to \$96.14, which is a 669.1% increase and should be ruled as excessive by any reasonable standard. A monthly sewer rate of nearly \$100 for a single family residence is grossly egregious as compared to similar services found in other local communities. According to the filing, Bluegrass Water Company is seeking to spread the cost of improvements (some \$6M in total) to all of its facilities across its entire customer base. The filing documents cite

that Bluegrass is seeking a Unified Tariff Rate to reduce "rate shock" and spread the burden of expenses incurred across the systems it owns/operates. Bluegrass should be expected to allocate all operating and necessary improvement expenses to each respective system and not set its rates in such a way that forces some systems to subsidize others. The methodology to spread the costs of its entire system across its entire customer base unfairly imposes any inherent disadvantages of its size and sub optimal acquisition decisions to systems/communities which should not suffer those negative impacts.

Based on the information provided in the filing and related documents, improvement costs at the Delaplain Disposal Wastewater Treatment System are cited as \$1,181,700 for a community of 300 residences. The proposed monthly increase of \$83.64 for those 300 residences increases Bluegrass revenue by \$25,092 per month, which is \$301,104 annually. Note that this does not include the revenue generated from the current monthly rate of \$12.50 per residence, nor does it include the Commercial increase that is proposed. This illustrates that the improvement costs would be recovered by Bluegrass in less than four years. However, the proposed higher rate would continue unsubstantiated in perpetuity. Clearly, Bluegrass seeks to make this acquisition in order to retain a quick return on its investment and then profit off the backs of its ratepayers for many years to come. In contrast, Delaplain has consistently held its rates at affordable levels for its ratepayers, while delivering safe and reliable sewer services to its community.

The filing does not demonstrate a just and reasonable, nor a sustained, need for that excessive rate in order to provide adequate sewer services to residents of Rifton Meadows, or to those served by the Delaplain system in totality.

We appreciate your consideration of this letter of opposition and trust that the Commissioners will review this and any information provided by Intervening parties participating in this case.

Respectfully,
Chris Adams
On behalf of the Residents of Rifton Meadows
Scott County, KY

120 Alexandra Jett Ln.
Georgetown, KY 40324

[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case# 2020-00290 - Proposed rate increase by Bluegrass Water Utility Operating Company
Date: Wednesday, December 2, 2020 9:14:00 AM
Attachments: [KY Public Service Commission Sewer Increase 11.30.20.pdf](#)

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Crystal Fitzgerald [REDACTED]
Sent: Tuesday, December 1, 2020 4:15 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case# 2020-00290 - Proposed rate increase by Bluegrass Water Utility Operating Company

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

Good afternoon,

I recently mailed a copy of the attached letter to P.O. Box 615 as indicated on the letter my husband and I received about the purchase of our current sewer company and proposed rate increase by the new company. I also wanted to email a copy of the letter in the event that the letter does not arrive before the allotted thirty days mentioned in the letter to voice our concerns over the proposed rate increase.

Our concerns are voiced in the letter, but the gist is that we are really hoping some sort of compromise or solution can be reached that does not result in a 669.1% increase for those in our area, yet still would allow for the upgrades needed to bring the sewer system up to standards.

Thank you for your assistance and consideration in this matter.

Sincerely,

Crystal Fitzgerald
109 Alexandra Jett Ln
Georgetown, KY 40324





CRYSTAL FITZGERALD

109 Alexandra Jett Ln
Georgetown, KY 40324

Email: [REDACTED]

November 30, 2020

Kentucky Public Service Commission
P.O. Box 615
Frankfort, KY 40602-0615

To Whom It May Concern:

I am writing regarding the acquisition of Delaplain by Bluegrass Water (case# 2020-00297) and the proposed rate increases (case# 2020-00290). In the chart provided in the letter my husband and I received, it states that the I-75 & Delaplain Road interchange area in Scott County, which includes us in the Riffton Meadows Subdivision, would incur a rate increase of 669.1%, going from \$12.50 per month to \$96.14 per month. We, along with other homeowners in this area, are extremely concerned about the substantial increase. Even if this increase came at a time when there were not multiple COVID-19 shutdowns, layoffs, etc., this would be an astronomical increase in which most people, us included, would find difficult to manage. We are writing to ask that a more reasonable rate increase be considered. In our opinion, a sewer rate increase of \$20-25 per month would be a more feasible increase that most homeowners could budget for more easily.

In addition to our concern over the rate increase, my husband and I, along with multiple homeowners in this area, are concerned about future rate increases above and beyond this one. We would like to know if there is a way to ensure that either the rates go back down to a more reasonable amount once the system upgrades are complete (and a time frame provided when that would occur) and if it is possible to stipulate that an increase above a certain percentage per year not occur in any subsequent years afterward.

We hope there is a solution that does not result in a 669.1% increase for those in our area, yet still would allow for the upgrades needed to bring the sewer system up to standards.

Thank you for your consideration in this matter.

Sincerely,

Crystal Fitzgerald

Crystal Fitzgerald

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Bluegrass Water Case 2020-00290
Date: Wednesday, December 2, 2020 9:04:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, November 30, 2020 9:04 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: Bluegrass Water Case 2020-00290

From: Himanshu Patel <[REDACTED]>
Sent: Saturday, November 28, 2020 3:42 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>; PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>; PSC Executive Director <PSCED@ky.gov>
Subject: Bluegrass Water Case 2020-00290

To Whom It May Concern:

I am writing this email to inform the commission that as a hotel owner on I-75 & Delaplain Road interchange area (Scott County), I am against the rate hike proposed by Bluegrass Water Utility Operating Company. As hotel owner, we are already struggling to survive in the pandemic due to lack of travel business and any rate hike will put us out of business. We have 15 employees that depends on our business.

As business owner, I understand the rate increase; however, going from \$8.89 per 1000 gal. to \$25.65 per 1000 gal. is 188.5% increase. It seems that Bluegrass will re-coup all the money they are paying to acquire Delaplain from their customers within 2-3 months. If Bluegrass Water is needing to make changes, there has to be other options than increase the rate by 188%.

I am totally against this rate increase!!!

Thank you for your time and I hope that when you make decision you realize the problem that other businesses and residents are facing during this tough time.

Himanshu Patel | General Manager

P [REDACTED] | **F** [REDACTED] | **C** [REDACTED]

Motel 6 # 4548 • 401 Cherry Blossom Way • Georgetown, KY 40324

[REDACTED]

We'll get through this together. Together we'll get through this.

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: Bluegrass Water Case 2020-00290
Date: Monday, November 30, 2020 12:58:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Himanshu Patel [REDACTED]
Sent: Saturday, November 28, 2020 3:42 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>; PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>; PSC Executive Director <PSCED@ky.gov>
Subject: Bluegrass Water Case 2020-00290

To Whom It May Concern:

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As business owner, I understand the rate increase; however, going from \$8.89 per 1000 gal. to \$25.65 per 1000 gal. is 188.5% increase. It seems that Bluegrass will re-coup all the money they are paying to acquire Delaplain from their customers within 2-3 months. If Bluegrass Water is needing to make changes, there has to be other options than increase the rate by 188%.

I am totally against this rate increase!!!

Thank you for your time and I hope that when you make decision you realize the problem that other businesses and residents are facing during this tough time.

Himanshu Patel | General Manager

[REDACTED]
Motel 6 # 4548 • 401 Cherry Blossom Way • Georgetown, KY 40324
[REDACTED]

We'll get through this together. Together we'll get through this.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Monday, November 30, 2020 1:01:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, November 25, 2020 1:26 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, November 25, 2020 12:50 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, November 25, 2020 at 12:50 PM

Name: James and Bonnie Dodge
Address: 3375 Tori Trail
City: west Paducah
State: KY
Zip Code: 42086

Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: We just received notification that a company called Bluegrass Water Utility Operating Company has filed paperwork to take over the sewer system for Carriage Park Subdivision in West Paducah, KY, 42086. Case # 2020-00290. In doing so, they have proposed a 500% increase in the sewer rate (to cover proposed

improvements). We have lived in this subdivision for 15 years and the system has worked well and continues to work well. Bluegrass Water discusses an access road needing to be installed to the lagoon. There is already an access road to the lagoon and with a very small amount of cleanup, gravel, and installation of a lower water crossing, there should be no reason for improvements costing over \$100,000. If there are varmint holes in the lagoon berm (as Bluegrass Water attests) then these, along with repairs to the chain link fence need to be made. But, in no way should these minor repairs necessitate a 500% increase in sewer fees. Plus, we even received a notification letter for a spare lot (which we own) that has no utilities and nothing on it. We have never been charged a sewer fee for that lot and should not be charged one until such time as a utility sewer permit has been obtained and utilities installed. In reviewing Bluegrass's notification letter, they are proposing as much as 800% increase in some areas. It's pretty obvious this company is somewhat unscrupulous and their request should be denied and legal action taken against them for attempted price gouging. Sincerely,
James E. and Bonnie M. Dodge

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Bluegrass Water
Date: Wednesday, December 2, 2020 9:11:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Jan Sexton [REDACTED]
Sent: Tuesday, December 1, 2020 6:34 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Bluegrass Water

To whom it may concern,

I am a resident of the Marshall Ridge subdivision and Bluegrass water has just taken over our system. At the meeting with them before selling it we were assured there would not be a rate increase but if there had to be at some point it would be a minimal increase sure not over 500% that is ridiculous. That is as much as my light bill! I have lived at Marshall Ridge for 17 years we have never had one problem with our system. We pay \$15.00 a month and have accumulated over \$75,000. In the sewer account after maintenance. Our sewer association keeps our tanks pumped regularly at their expense and maintains the lagoon. There is not one problem with our system. Please do not let this increase happen to all the hard-working people of our community. The repairs they say they need to make are not necessary. Our fence is in good shape, there is no leaking of wastewater, there is a sufficient access road, and there is no need for 24-hour customer service. Several simply cannot afford this increase. Thank you for your time and consideration I look forward to hearing from you.

Sincerely,

Jan Partin Sexton
175 Harting Ridge
West Paducah, Ky. 42086

[REDACTED]



Case # 2020-00290

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Monday, November 30, 2020 1:08:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, November 30, 2020 8:54 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Saturday, November 28, 2020 8:59 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, November 28, 2020 at 8:58 AM

Name: Jeff and Becky Winckler
Address: 114 Agena Rd
City: Georgetown
State: KY
Zip Code: 40324
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Jeff Winckler

State the nature of your concern: Case number 2020-00290 Delaplain Disposal is to be acquired by Bluegrass Water Utility Operating Company, LLC and wants to charge \$96 PER MONTH for sewer! That is OUTRAGEOUS! Please do not allow them to charge such an exorbitant amount!

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case Related Question - Case # 2020-00290
Date: Monday, November 30, 2020 12:59:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Whitney O'Donley [REDACTED]
Sent: Wednesday, November 25, 2020 8:42 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question - Case # 2020-00290

This is a complain regarding case #2020-00290.

We just received a notice in the mail today regarding Bluegrass Water being in the process of becoming our new sewer provider. Part of the proposal includes a significant rate increase of 500.9%. This rate increase can and will cause significant financial hardships to those in the service area. It should also be considered, the fact that we are in a world wide pandemic. Does it really seem like an appropriate time to place this substantial fee upon residents? Many of which have been out of work for an extended period of time due to the pandemic or are on a fixed income. I have spoken with several of my neighbors and we are strongly opposed to this transition to the new sewer provider if it comes with the drastic rate increase with no real benefit to us, the customers.

Jesse & Whitney O'Donley
Carriage Park Neighborhood residents

Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: CASE # 2020-00290
Date: Wednesday, December 2, 2020 9:07:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, December 2, 2020 8:35 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: CASE # 2020-00290

From: Jesse Saville [REDACTED]
Sent: Monday, November 30, 2020 3:18 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: CASE # 2020-00290

To whom it may concern,

I am STRONGLY opposed to the acquisition proposed by Bluegrass Water in regards to the Delaplain wastewater system and the increase in cost it would bring about.

I am an U.S. Army veteran who has a disability rating and I work two jobs to afford my home and it's utilities. To propose an increase from \$12.50/month to \$96.14/month is extortion of neighborhoods and communities across Scott Co. and the surrounding areas.

While Bluegrass Water claims that it's investing \$1.1 million in the Delaplain system to have access to clean, safe and reliable wastewater systems, I don't see the need or why it should be shackled to the shoulders of the communities who rely on that system. In the 4 months I've resided in my home that I bought, I've not had a single issue out of my sewer system and I don't see how or why it should be my responsibility or my community members responsibilities to foot the bill for this.

If this complaint helps stop the acquisition process, please let it be heard before the commission so they know that a Kentucky Veteran would like to see the cost stay as is and Bluegrass Water lose on this proposal.

Thank you for your time and consideration for reading this complaint.

V/R,
Jesse Saville

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: RE: Arcadia Pines Subdivision Case #2020-00290
Date: Wednesday, December 2, 2020 9:07:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Y. Lanell Johnson [REDACTED]
Sent: Monday, November 30, 2020 12:08 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Arcadia Pines Subdivision Case #2020-00290

We received a notice from Bluegrass Water Utility Operating Company this past Friday, November 27th, regarding their purchase of our wastewater system.

There are several issues with Bluegrass Water that are very disturbing to us and our neighbors.

First and foremost is the outrageous and incomprehensible rate increase! We've paid \$25/month for the 3+ years we've been residents of Arcadia Pines Subdivision. With Bluegrass' purchase of our wastewater system they intend a 284.56% rate increase!

Clearly, we cannot speak for our neighborhood but the Farmer's at 115 Pinewood Trail WILL NOT under any circumstance pay \$96.14/month...now or ever.

They, evidently, have a generic list of repairs and improvements that are desperately needed for EVERY acquisition they acquire.

Chain link fence - the fence surrounding the lagoon is not in disrepair. (see attached photos)

Leaking berm - if the berm (aka lagoon bank) is in need of repair that would fall under general and routine maintenance for the company owning the system. For the monthly amount they're wanting to charge one would think they're building a new lagoon altogether.

Access Road - there is no access road needed as the lagoon is beside Red Pine Circle, the main street in our subdivision. There is approximately 12-15 feet of grass up to the fence around the lagoon that is well kept and maintained by our subdivision owners. Inside the fence there is no room for a road or a vehicle. Walking to it and around it is optimal.

Professional operators - this system is basically self-maintained. All homes in this subdivision have their own septic tanks for solid waste. This lagoon is small and extremely self-sufficient. I'm sure there is some oversight required but not on a daily or even weekly basis.

24/7 customer service - as previously stated, we've lived here for 5+ years and have NEVER needed to call the previous owners of the system nor needed help of any kind regarding the water treatment in this subdivision.

Again, this list seems very generic and clearly not specific to our small neighborhood or the small community of West Paducah, KY. The homes in our subdivision are beautiful and most all of them are new constructions within the last 5 years. While most of these homes are new, they are very modest. This is not a neighborhood of \$300K+ constructions. So, again, this enormously unfair and unjust increase in our monthly bill is not warranted. We believe Bluegrass Water sees a "get rich quick" opportunity and are exploiting the residence of Arcadia Pines Subdivision.

John and Yolanda Farmer
115 Pinewood Trail
W. Paducah, KY 42086

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Wednesday, December 2, 2020 9:14:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, December 1, 2020 3:55 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, December 1, 2020 3:53 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, December 1, 2020 at 3:52 PM

Name: Kevin Abankwa
Address: 1130 Red Pine Cir
City: West Paducah
State: KY
Zip Code: 42086
Phone number where you can be reached:
Home phone:
Utility Name: Bluegrass Water
State the nature of your concern: This is in reference to case #2020-00290. The proposal from Bluegrass Water to increase Arcadia Pines Subdivision sewage treatment by 284.6% is absolutely ridiculous and is not reasonable. The proposal should be outright rejected.
Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Monday, November 30, 2020 1:10:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, November 30, 2020 8:51 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, November 27, 2020 3:05 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, November 27, 2020 at 3:04 PM

Name: Kim Hartford
Address: 2335 Cincinnati Rd.
City: Georgetown
State: Ky
Zip Code: 40324
Phone number where you can be reached:
Home phone: [REDACTED]

Utility Name: Bluegrass Water Utility Operating Co. LLC

State the nature of your concern: This letter is in reference to case number 2020-00290. I received a proposed increase in my rate from Delaplain Disposal Company of 669.1%. Please consider this rate increase is absolutely too much to ask of most people. My bill would go from \$12.50 to \$96.14 a month. Those of us retired and on a limited income can not afford an

increase of that much. Thank you for your time
Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Referral: Case # 2020-00290
Date: Wednesday, December 2, 2020 9:18:00 AM
Attachments: [Randview Subdivision Septic and Bluegrass Water Concern.pdf](#)

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, December 1, 2020 3:48 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: Referral: Case # 2020-00290

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

From: [REDACTED]
Sent: Tuesday, December 1, 2020 2:39 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Cc: [REDACTED]
Subject: Referral: Case # 2020-00290

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

To whom it may concern,

You are receiving this e-mail on behalf of Lanny and Pat Wiman concerning Bluegrass Water and Randview Subdivision Residents. I am their daughter, Angela James, and I am helping expedite the process of getting information to you concerning Randview Septic/Bluegrass Water for your consideration.

You will find one attachment that includes 1) a letter of opposition from Lanny and Pat Wiman, 2) Correspondence from Bluegrass Water, 3) a paid Randview Septic invoice to Ralph T. Waldrop Trustee, and 4) the original septic effluent agreement for Randview Septic dated August 30, 2000.

You can reach Lanny and Pat Wiman for more information and details by telephone [REDACTED], by e-mail [REDACTED] or through the postal service at 277 Fieldcrest Drive Mayfield, KY 42066.

Thank you in advance for your consideration in this matter.

[Angela R. James](#)
Director of Children's Ministry
First Baptist Church
Paris, Tennessee

December 1, 2020

Kentucky Public Service Commission
P.O. Box 615
211 Sower Blvd.
Frankfort, KY 40602-0615

Referral: Case # 2020-00290

Dear Commission,

Per a letter received, dated November 19, 2020, from Bluegrass Water informing customers of Randview Subdivision of, in my opinion, an exorbitant rate increase for sewer services.

The Rate Comparison Table is not accurate. The Rate Comparison Table shows the Per Month-Single Residential per unit as \$25.00 per month. In actuality, we pay \$216.00 annual fee (enclosure). We receive a discount for annual payment. When divided by twelve, the monthly rate comes to \$18.00 per month.

We have been residents of the Randview Subdivision for more than twenty years and have faithfully Paid our sewer dues. I think it is totally unfair that the current residents of Randview Subdivision should be burdened with excessive rate increases due to mismanagement and neglect of the sewer system by the previous owners, Randview Septic, Inc. (Ralph T. Waldrop, Trustee.)

Therefore, we vehemently oppose the proposed sewer rate increase. Thank you for your consideration in advance.

Sincerely,

Lanny and Patricia Wiman

Attachments: Annual Statements
Original Contract
Letter from Bluegrass Water; reason for rate increase (highlighted)



November 19, 2020

Dear Bluegrass Customer:

We're writing to you about the wastewater services in your community.

Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) has asked the Kentucky Public Service Commission (Commission) to acquire the system that serves your community. The Commission case number for that application is 2020-00028.

On September 30, 2020, Bluegrass Water submitted to the Commission a request for a general adjustment of rates charged for service. The request seeks to increase annual sewer operating revenues by \$2,177,052 (Case # 2020-00290). Since last year, Bluegrass Water has invested nearly \$2.5 million in urgently needed improvements in the Kentucky communities it serves to ensure access to clean, safe and reliable drinking water and wastewater systems. Over the next 18 months, Bluegrass Water intends to invest approximately \$5 million more in its Kentucky systems to ensure they are able to provide safe and reliable service. Increased costs attributable to these and other improvements make it necessary to seek a rate increase at this time.

As of November 19, 2020, Bluegrass Water Utility Operating Company, Inc. (Bluegrass Water), a Central States Water Resources (CSWR) company, is your new sewer services provider. We are committed to bringing you safe, reliable sewer services today, and every day, 365 days a year.

Please take notice of the following information about the proposed rate adjustment that is described below and presented *on the enclosed table*:

The table compares current rates for communities served by Bluegrass Water to the increased rates the company is requesting and shows the proposed increases as both a percentage and a dollar amount. The Commission, the state agency that regulates all utility services in Kentucky, will rule on this request and may order rates to be charged that differ from the proposed rates found in this notice. The average customer usage is unknown and the average bill in each service area relates directly to the current rates per month shown in the enclosed sheet. The date the proposed rates were filed with the Commission was September 30, 2020, with a proposed effective date of October 30, 2020. On October 30, 2020, the Commission suspended the proposed rates for six months while it reviews the application. As a result, the proposed rates will not go into effect before May 1, 2021.

By prior arrangement, you may examine Bluegrass Water's application at the offices of McBryer PLLC, 201 East Main Street, Suite 900, Lexington, Kentucky. Please contact Bluegrass Water at 1-866-752-8982 to arrange to examine the application. Bluegrass Water's application also may be examined at the Commission's offices located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the Commission's website at <http://psc.ky.gov>. Comments regarding the rate application (case # 2020-00290) or timely requests for intervention (that establish the grounds for the request, including the status and interest of the requester) may be submitted to the Commission through its website or by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602

If the Commission does not receive a written request for intervention establishing the grounds for the request (including the status and interest of the party) within thirty (30) days of the initial mailing of this notice, it may take final action on the application.

Josiah Cox

President

Bluegrass Water Utility Operating Company, LLC.



BLUEGRASS WATER

Utility Operating Company

A CSWR Managed Utility

Rate Comparison Table

Type of Charge	Service Area	Present Rates (per month)	Proposed Rates (per month)	Change Requested	
				\$	%
Total Monthly Sewer – Single Residential per unit					
	Airview Estates	\$41.36	\$96.14	\$54.78	132.4%
	Brocklyn Subdivision- Single Unit	\$40.00	\$96.14	\$56.14	140.4%
	Fox Run Estates	\$55.85	\$96.14	\$40.29	72.1%
	Great Oaks Subdivision	\$28.84	\$96.14	\$67.30	233.4%
	Golden Acres Subdivision	\$39.57	\$96.14	\$56.57	143.0%
	Kingswood Development	\$38.84	\$96.14	\$57.30	147.5%
	Lake Columbia Estates	\$50.32	\$96.14	\$45.82	91.1%
	Longview and Homestead Subdivisions	\$30.00	\$96.14	\$66.14	220.5%
	Persimmon Ridge Subdivision	\$35.00	\$96.14	\$61.14	174.7%
	City of River Bluff and environs	\$58.16	\$96.14	\$37.98	65.3%
	Timberland Subdivision	\$34.71	\$96.14	\$61.43	177.0%
	Arcadia Pines Subdivision	\$25.00	\$96.14	\$71.14	284.6%
	Carriage Park Subdivision	\$16.00	\$96.14	\$80.14	500.9%
	Marshall Ridge Subdivision	\$15.00	\$96.14	\$81.14	540.9%
	Randview Subdivision	\$25.00	\$96.14	81.14 \$71.14	284.6%
	I-75 & Delaplain Road interchange area (Scott County)	\$12.50	\$96.14	\$83.64	669.1%
	Herrington Haven and Woodland Estates	\$49.66	\$96.14	\$46.48	93.6%
	Springcrest Sewer (Jessamine County)	\$27.43	\$96.14	\$68.71	250.5%
	Woodland Acres	\$19.47	\$96.14	\$76.67	393.8%
Total Monthly Sewer – Multi Residential per unit					
	Brocklyn Subdivision – Multi Unit	\$30.40	\$72.11	\$41.71	137.2%
	Randview Subdivision — Duplex	\$25.00	\$72.11	\$47.11	188.4%
Total Monthly Sewer Bill – Commercial (Flat)					
	Persimmon Ridge Subdivision	\$35.00 per residential equivalent of 12,000 gallons	\$240.36	\$205.36	234.7%
	Randview Subdivision	\$25 per residential equivalent	\$240.36	\$215.36	861.4%
Total Monthly Sewer – Industrial/Commercial (Metered)					
	I-75 & Delaplain Road interchange area (Scott County)	\$8.89 per 1000 gal	\$25.65 per 1000 gal	\$16.76 per 1000 gal	188.5%
Total Monthly Water Bill - Residential					
	Center Ridge	\$22.79	\$105.84	\$83.05	364.4%

November 19, 2020

Dear Customer,

As of November 19, 2020, Bluegrass Water Utility Operating Company, Inc. (Bluegrass Water), a Central States Water Resources (CSWR) company, is your new sewer services provider. We are committed to bringing you safe, reliable services today, and every day, 365 days a year.

Who Is Bluegrass Water?

Waterborne illness and unsafe environmental conditions caused by aging wastewater systems are on the rise. Bluegrass Water is committed to bringing safe, reliable and environmentally responsible water resources to every community we serve. We transform how water and sewer utilities work by using technology and innovation to quickly assess and invest in reliable infrastructure that meets stringent state and federal safety standards, ensuring your community has access to safe and reliable water resources while protecting the aquifers, lakes, rivers and streams that are essential to our world.

About Our Investment in Your Community:

Currently, the Randview wastewater system is unable to properly treat wastewater because of the system's failing lagoon. Both lagoon cells are overgrown with vegetation, making needed maintenance impossible. The lift stations are inaccessible due to overgrowth – posing a danger when it comes to emergencies and regular maintenance. The lagoon's drainage field is not functioning properly, causing illegal wastewater discharge that threatens the community's health and the environment. Also, poor access to the plant, no all-weather-access road, debris and trash around the site poses an increased danger when it comes to emergencies and regular maintenance.

We have submitted a request to the Kentucky Public Service Commission to acquire Randview. Bluegrass Water plans to invest more than \$324,000 in the Randview system to ensure you have access to clean, safe and reliable sewer systems – something that has not been the case for residents in your area for many years.

If approved, we plan to make improvements to address the issues with your sewer system, including:

- Clearing area around the system so operators can safely and properly have access.
- Replacing components and repairing the system from erosion so the waste moves properly through the treatment system.
- Hiring and training of professional operators.
- Providing 24/7 Customer Service and emergency response.

Since Bluegrass Water acquired its first systems in Kentucky, the company has invested more than \$2.5 million to improve and upgrade facilities used to provide service. This investment is part of a larger plan to invest approximately \$7.6 million more on additional improvements to systems across the state, including in Randview.

This plan is part of a request Bluegrass Water submitted to the Kentucky Service Commission (PSC) to increase water and wastewater rates to its existing customers to cover the investments made to bring clean, safe and reliable water services to Kentuckians.

Bluegrass Water Utility Operating Company is regulated by the Kentucky Public Service Commission (PSC). You have the opportunity to provide comments to the PSC and Office of Public Counsel regarding Bluegrass Water's request within 30 days of the date of this notice.

180⁰⁰ = \$15 mo.



BLUEGRASS WATER
Utility Operating Company
A CSWR Managed Utility

Your comments should include a reference to case number 2020-00290. The Public Commission will review all customer comments submitted in response to this notice. All comments will be filed in the official case file for review by the commissioners.

You may contact the Kentucky Public Service Commission at: 1-800-772-4636 or P.O. Box 615, 211 Sower Blvd., Frankfort, Kentucky 40602-0615 or visit <https://psc.ky.gov/home/contact>

Once Acquisition Takes Place:

At Bluegrass Water, our operations and maintenance professionals are here to serve you. We also provide 24-hour emergency services for major utility issues. If you notice a problem, call our toll-free emergency number at 1-866-752-8982.

At this time, your wastewater rates will not change, although there may be an increase in rates once repairs and improvements of the sewer system are approved by the state's public service commission.

Soon, you will be receiving a new sewer bill in a monthly cycle which includes a new customer service telephone line available for questions about your bill or account status. You will receive your bill in the mail for the previous month during the first week of each month; bills are due the last business day of each month. Late fees are assessed before the next billing cycle. The customer service and account information will be included on the bill for reference.

Please mail payments to:

Bluegrass Water Utility Operating Company, LLC
P.O. Box 790379
St. Louis, MO 63179

Or make payments online at bluegrasswateruoc.com by setting up a customer account. Set up an on-line account by clicking on the 'Pay online by clicking here' button and following the prompts. The security code will be found on your bill. After opening the account, you are able to pay your bill on-line, set up auto pay, check your account balance and account history, change your billing address, sign up to receive e-bills, check to make sure your payment has been accepted, etc. Call toll-free at **1-866-752-8982** 8 a.m. – 5 p.m. from Monday through Friday with 24-hour messaging services. Or send us an email at: support@bluegrasswateruoc.com You can also visit us online at www.bluegrasswateruoc.com.

Sincerely,

A handwritten signature in black ink, appearing to read 'Josiah Cox'.

Josiah Cox
President
Bluegrass Water Utility Operating Company

November 19, 2020

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BLUEGRASS WATER

Utility Operating Company

A CSWR Managed Utility

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Total Monthly Water Bill - Residential					
	Center Ridge	\$22.79	\$105.84	\$83.05	364.4%

**Ralph T. Waldrop Trustee
935 Paris Road PO Box 447
Mayfield, KY 42066**

January 06, 2020

Wiman, Lanny
277 Fieldcrest
Mayfield, Ky 42066

INVOICE	AMOUNT
Annual payment made by February 1.	\$180.00 (\$120 discount)
Semi-Annual payment made by February 1	\$120.00 (\$30 discount)
Quarterly payment made by February 1	\$60.00 (\$15 discount)
Monthly payments due upon receipt of invoice	\$25.00 (no discount)
TOTAL AMOUNT DUE by February 01, 2020:	\$180
NOTE: Late fee of \$5.00 will be applied if payment is received after February 01, 2020	

Please make check payable to: Ralph T. Waldrop Trustee.
Mail payment to PO Box 447 Mayfield, KY 42066

WE APPRECIATE YOUR BUSINESS!

*Paid 1/16/20
CK # 10065
\$180.00*

SEPTIC EFFLUENT AGREEMENT

This agreement entered into by and between Larry Pat Wiman, property owner, of Lot 277 Fieldcrest #109, Mayfield, KY, Randview Subdivision, party of the first part and Randview Septic, Inc., by Ralph T. Waldrop, President, 935 Paris Road, Mayfield, KY 42066, party of the second part.

For the consideration of \$ _____ *Pd by Ron Norman* said sum considered a fee for the privilege of hooking to the system and a monthly fee of \$12.50 per living unit paid by the property owners, parties of the first part, the Randview Septic Corporation, party of the second part, agrees to accept the effluent that is given off from the owner's state approved septic tank and discharge it into the state approved septic lagoon now in operation on the property.

The parties of the first part property owners agree to:

- 1) Not allow any liquid other than the septic tank effluent to go into the drain lines.
- 2) Deposit annually with the office at 935 Paris Road, 12 post dated checks for \$12.50 per unit at the beginning of the calendar year for each and every year the system is used.
- 3) In the unlikely event of the state disapproving the system at some future date, the property owner agrees to install its own field tile for his or her own home.
- 4) Will not allow any other person or household to hook up to his system without notifying Randview Septic, Inc.
- 5) In the unlikely event of a non-payment by the property owner of the monthly fee, then Randview Systems, Inc. can sever the hook up line of the property owner and the property owner will be obliged to install its own field tile with state health Dept. approval.

COPY

- 6) Party of the first part will allow Randview Septic Corp. to inspect their effluent as it leaves their septic tank and before connection, to our four inch line. In the event more than water effluent is being emitted, then Randview Septic Corp. will request that the property owner have their septic pumped out. Failure to comply by the party of the first part will authorize Randview Septic Corp. to have their septic pumped at the property owner's expense.

The party of the second part, Randview Septic, Inc. agrees to maintain the lines, pumps and pay all electrical charges for the operation of the system.

- 1) Abide by all state regulations.
- 2) Replace or repair all pumps, electrical circuits, pipes, etc. in connection with the operation of the system.
- 3) Maintain the effluent lagoon in connection with the system.
- 4) Fulfill all state requirements that might associate itself with the system and its operation.
- 5) In the unlikely event of new state regulations or natural disaster that would demand serious additional expense then and only then, would the original hook up fee or the monthly use fee be allowed to be increased and only after a thorough breakdown of the new additional cost be explained and documented with no profit increase ever.

COPY

Entered into this 30 day of August, 2000.

Jenny Weman
Owner, Party of the first part

Dak Weman
Owner, Party of the first part

Ralph T. Waldrop Sr
Randview Septic, Inc., Party of the second
part by Ralph T. Waldrop, Sr., President

Rate as of 4/17/98

New Home connection fee, homeowner, not for sale: \$950.00

New Home connection fee, contractors and re-sale through C-21 W & W: \$950.00

Single family residence monthly fee: \$12.50

Existing Homes connection fee: \$950.00

Duplex connection fee: \$1500.00

Duplex monthly fee: \$25

Commercial, new and existing, connection fee: \$950.00

Commercial monthly fee: Based on occupancy \$25.00 Plus

COPY

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case # 2020-00290 -homeowners-Larry Green & Carolyn Green-175 Fieldcrest Dr. Mayfield, Ky. 42066
Date: Wednesday, December 2, 2020 9:06:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Larry and Sue Green [REDACTED]
Sent: Monday, November 30, 2020 10:40 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2020-00290 -homeowners-Larry Green & Carolyn Green-175 Fieldcrest Dr. Mayfield, Ky. 42066

I am writing in regards to Case # 2020-00290. We received a notice that Bluegrass Water utility is taking over our present lagoon. We have lived here going into our 26th year. We have always paid the lagoon charge usually yearly. We have been paying 180.dollars a year for the last few years. Up until that time, I believe it was \$10 a month. We realize it cost more these days for upkeep, but obviously that money was stuck in his bank account and never used for upkeep. There several houses on these lagoon systems. The letter says we could be charged 96.14 per month. Who gets that much of an increase which is 284.6% We cannot afford that. We are retired people and have been for 27 years. Yes, we could afford it, if our income had increased 284.6%. If you approve this, we will have no other choice than to find another way. We will immediately start to explore other avenues and we are encouraging our neighbors to do the same. Please, we ask that you consider a more reasonable amount that would be affordable for all of us. We are not presently paying \$25 a month. We pay \$15 a month. Again, please consider our situation.

Thank you,
Larry and Carolyn Green
175 Fieldcrest Drive
Mayfield, Ky. 42066

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Wednesday, December 2, 2020 9:10:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, December 1, 2020 10:45 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, December 1, 2020 10:41 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, December 1, 2020 at 10:40 AM

Name: Laverne Owens
Address: 222 Lakeshore Drive
City: Mayfield
State: Kentucky
Zip Code: 42066

Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Bluegrass Water Utility Operating Company LLC

State the nature of your concern: This is Laverne Owens's son. My concern is the proposed rate increase requested by Bluegrass Water. Since mom is a 91 year old senior citizen on a fixed income, the rate increase proposed by Bluegrass is outrageous. An increase of nearly 300 percent is not only unfair, but is a crippling amount to her and many of the other customers in

her area. This rate increase will not only take food from their table, but would also cause many of them to not be able to afford their medications and other health services. Please take this into consideration. Don't let this company steal the livelihood of the public for their personal gain.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case Related Question case# 2020-00290
Date: Monday, November 30, 2020 1:07:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: matt k [REDACTED]
Sent: Thursday, November 26, 2020 8:25 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question case# 2020-00290

From:
Matthew Kreutzer
140 Pinewood Trail
West Paducah, Kentucky 42086

I would like to express that I am not an expert in public health regulation or codes. However I am a resident within Acadia Pines. The letter expressly mentioned damage to the fence, surrounding the lagoon and damage to the burn allowing water to leak. I have not seen in my time here water run over any part of the burn, or any part of the chainlink fence that is in disrepair.

The current rate, and the rate listed in the sale of my home to Acadia pines is 25.00. There is no mentioned terms of rate increases listed in that sales agreement. I feel that an appropriate and reasonable rate increase is justified for improvement and care, however a 284.6% rate increase within 6 months, a cash increase of \$71.14 is EXTORTION. We did not have a say so in this rate increase. Nor were any of us consulted. WE do not have a choice in the lagoon system, or the ability

to choose a competitor or anyone to provide competition. I have no problem paying a little more say \$40.00 across the board, with a reasonable percentage increase yearly. But this is beyond unacceptable.

As a homeowner, I FIRMLY object and disagree with these rate increases, and hope that Kentucky Public Service Commission, does the correct thing in protecting the public from malicious business practices such as these.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Wednesday, December 2, 2020 9:11:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, December 1, 2020 10:20 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, December 1, 2020 10:05 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, December 1, 2020 at 10:05 AM

Name: Megan Bolin
Address: 125 PINWOOD TRAIL
City: WEST PADUCAH
State: Kentucky
Zip Code: 42086
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Case # 2020-00290

State the nature of your concern: We received a notice from Bluegrass Water Utility Operating Company this past Friday, November 27th, regarding their purchase of our wastewater system. There are a multitude of issues with Bluegrass Water that are very disturbing to us and our neighbors. First and foremost is the outrageous and incomprehensible rate increase! We've

paid \$25/month for the 3 years we've been residents of Arcadia Pines Subdivision. With Bluegrass' purchase of our wastewater system they intend a 284.56% rate increase! Clearly, we cannot speak for our neighborhood but the Bolins at 125 Pinewood Trail WILL NOT under any circumstance pay \$96.14/month...now or ever. They, evidently, have a generic list of repairs and improvements that are desperately needed for EVERY acquisition they acquire. The Health Department checks our lagoon once a year, and in 13 years of operating there has been NO deficiencies of the lagoon system. Chain link fence - the fence surrounding the lagoon is in not in disrepair. Leaking berm - if the berm (aka lagoon bank) is in need of repair that would fall under general and routine maintenance for the company owning the system. For the monthly amount they're wanting to charge one would think they're building a new lagoon altogether. Access Road - there is no access road needed as the lagoon is beside Red Pine Circle, the main street in our subdivision. There is approximately 12-15 feet of grass up to the fence around the lagoon that is well kept and maintained by our subdivision owners. Inside the fence there is no room for a road or a vehicle. Walking to it and around it is optimal. Professional operators - this system is basically self-maintained. All homes in this subdivision have their own septic tanks for solid waste. This lagoon is small and extremely self-sufficient. I'm sure there is some oversight required but not on a daily or even weekly basis. 24/7 customer service - as previously stated, we've lived here for 3+ years and have NEVER needed to call the previous owners of the system nor needed help of any kind regarding the water treatment in this subdivision. This increase is enormously unfair and an unjust increase in our monthly bill is not warranted. We believe Bluegrass Water sees a "get rich quick" opportunity and are exploiting the residence of Arcadia Pines Subdivision. We will only pay our \$25/ month, no matter what.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case Number: 2020-00290
Date: Wednesday, December 2, 2020 9:10:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Roman Justice [REDACTED]
Sent: Tuesday, December 1, 2020 3:10 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number: 2020-00290

My name is Roman Justice, and my spouse is Kelly Justice we live at 2483 Cincinnati RD, Georgetown, KY 40324. I recently received information that Bluegrass Water Utility Operating Company, LLC, a subsidiary of Central States Water Resources, Inc. (CSWR), is in the process of acquiring my community's sewer system. I am very concerned about this acquisition and proposed rate increase. Bluegrass Water has proposed a 669.1% rate increase for my community, which is completely ridiculous. I am completely opposed to this acquisition and rate increase, as are all of the residents around the area I have spoken with. It is absurd that a company could purchase another company at basically no cost to themselves, because they raise current rates by an insane amount to cover their upfront expenditure of the purchase instead of recovering it from the profits over time. Please do not allow this acquisition and rate increase to take place it is not fair to any of the customers involved.

Roman Justice
2483 Cincinnati RD
Georgetown, KY 40324

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Monday, November 30, 2020 1:10:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, November 30, 2020 8:47 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Thursday, November 26, 2020 6:02 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Thursday, November 26, 2020 at 6:02 PM

Name: Ronald F Wolf
Address: 1145 Red Pine Circle
City: West Paducah
State: Ky
Zip Code: 42086
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Arcadia Pines sewer assoc.

State the nature of your concern: It has come to my attention that Arcadia Pines Sewer Association that manages our wastewater pond has been sold to Bluegrass Water Utility Operating Co. We recently received a letter indicating a rate increase of 284.6% and not the only subdivision getting a totally unreasonable increase. This appears to be another entity

taking advantage of people for greedy motives. People have told me that they will be allowed to do so because they have in the past and no one cares about the people affected. The case number is #2020-00290 and I am strongly protesting this proposal and my understanding is this has to be approved by you the PCS. Increases are a part of life regarding a host of commodities but not one such as this. I have spoken to Arcadia Pines Assoc. and they told me they are inspected yearly and what repairs Bluegrass Water is claiming has not been reported to Arcadia. Please support the people of Kentucky and study this diligently and only allow an increase, if at all, that is reasonable. Thank You.

Have you contacted the utility about the problem: Yes

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Arcadia Pines Subdivision Case # 2020-00290
Date: Monday, November 30, 2020 1:03:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Monday, November 30, 2020 8:59 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Arcadia Pines Subdivision Case # 2020-00290

From: Sandy King [REDACTED]
Sent: Sunday, November 29, 2020 12:55 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Arcadia Pines Subdivision Case # 2020-00290

We received a notice from Bluegrass Water Utility Operating Company this past Friday, November 27th, regarding their purchase of our wastewater system.

There are several issues with Bluegrass Water that are very disturbing to us and our neighbors.

First and foremost is the outrageous and incomprehensible rate increase! We've paid \$25/month for the 5+ years we've been residents of Arcadia Pines Subdivision. With Bluegrass' purchase of our wastewater system they intend a 284.56% rate increase!

Clearly, we cannot speak for our neighborhood but the Kings at 145 Pinewood Trail WILL NOT under any circumstance pay \$96.14/month...now or ever.

They, evidently, have a generic list of repairs and improvements that are desperately needed for EVERY acquisition they acquire.

Chain link fence - the fence surrounding the lagoon is not in disrepair. (see attached photos)

Leaking berm - if the berm (aka lagoon bank) is in need of repair that would fall under general and routine maintenance for the company owning the system. For the monthly amount they're wanting to charge one would think they're building a new lagoon altogether.

Access Road - there is no access road needed as the lagoon is beside Red Pine Circle, the main street in our subdivision. There is approximately 12-15 feet of grass up to the fence around the lagoon that is well kept and maintained by our subdivision owners. Inside the fence there is no room for a road or a vehicle. Walking to it and around it is optimal.

Professional operators - this system is basically self-maintained. All homes in this subdivision have their own septic tanks for solid waste. This lagoon is small and extremely self-sufficient. I'm sure there is some oversight required but not on a daily or even weekly basis.

24/7 customer service - as previously stated, we've lived here for 5+ years and have NEVER needed to call the previous owners of the system nor needed help of any kind regarding the water treatment in this subdivision.

Again, this list seems very generic and clearly not specific to our small neighborhood or the small community of West Paducah, KY. The homes in our subdivision are beautiful and most all of them are new constructions within the last 5 years. While most of these homes are new, they are very modest. This is not a neighborhood of \$300K+ constructions. So, again, this enormously unfair and unjust increase in our monthly bill is not warranted. We believe Bluegrass Water sees a "get rich quick" opportunity and are exploiting the residence of Arcadia Pines Subdivision.

Respectfully,
Will & Sandy King
145 Pinewood Trail
West Paducah, KY 42086
[REDACTED]









From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Monday, November 30, 2020 1:11:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, November 30, 2020 8:45 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, November 25, 2020 6:23 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
[REDACTED] on Wednesday, November 25, 2020 at 6:22 PM

Name: Steven Freeman
Address: 1165 Red Pine Circle
City: West Paducah
State: KY
Zip Code: 42086

Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Bluegrass Water

State the nature of your concern: Case #2020-00290 Why will my bill go from \$25/month to \$96.14/month when the health department has reported no deficiencies in the past? I would like to fight this and if there is no fighting it, we will put our house for sale and leave the neighborhood because that is outrageous.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Monday, November 30, 2020 1:00:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, November 25, 2020 8:29 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, November 24, 2020 5:03 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, November 24, 2020 at 5:02 PM

Name: Tina Martin
Address: 5339 Shelldrake Lane
City: Paducah
State: KY
Zip Code: 42001
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Bluegrass Watert Utility Operating Company
State the nature of your concern: Re: Case #2020-00290 I am the former owner and bookkeeper for the Arcadia Pines Subdivision's wastewater disposal system in McCracken County. Since 2007, the service fee for each resident in the subdivision has been \$25 per month. The system has performed efficiently with little maintenance required, and we have

kept our expenses at a minimum. We have rarely ever had a problem with the system, except for an occasional burrowing of small animals in the berm. Bluegrass Water UOC approached us and several other subdivisions in McCracken County about their acquisition proposal. They assured us that the rates would remain the same to the residents for at least 12 months after the acquisition, which would give them a historical record of the expenses they would incur. Bluegrass Water UOC acquired our system on 11/19/20. On the very day they acquired our system, Our residents were notified of their proposed rate increase of \$96.14 per month effective 5/1/21. This would mean a 284.6% rate increase for residents of Arcadia Pines Subdivision! This rate increase is unconscionable!! We found it very odd that a neighboring community was told by Bluegrass Water that they had the Exact same deficiencies as our subdivision, which would require the EXACT same \$60,000 of expenses to correct.! It is also odd that our County Health department has not notified us of ANY Deficiencies. As you know, Bluegrass Water is applying for a fixed rate for all the residents they service in subdivisions all over our state. While I understand some systems they purchased may need many repairs, Arcadia Pines Subdivision DOES NOT fall under this category. We have operated this system for over 13 years with VERY FEW PROBLEMS! Had we known Bluegrass Water's ulterior motive for the residents, we would never have agreed to the acquisition. I am pleading the PSC on the behalf of our residents to deny this unbelievable increase for the families involved. 2020 has been a terrible year for many families. The current Pandemic has taken a toll on many of our residents as well. I would respectfully ask the Commission to Deny the request for rate increase.
Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Wednesday, December 2, 2020 9:06:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, November 30, 2020 11:59 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, November 30, 2020 11:50 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, November 30, 2020 at 11:49 AM

Name: YOLANDA L JOHNSON - FARMER
Address: 115 PINWOOD TRAIL
City: W. PADUCAH
State: KY
Zip Code: 42086
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: ARCADIA PINES

State the nature of your concern: regarding Case #2020-00290 We received a notice from Bluegrass Water Utility Operating Company Friday, November 27th, regarding their purchase of our wastewater system. There are several issues with Bluegrass Water that are very disturbing to us and our neighbors. First and foremost is the outrageous and incomprehensible

rate increase! We've paid \$25/month for the 3+ years we've been residents of Arcadia Pines Subdivision. With Bluegrass' purchase of our wastewater system they intend a 284.56% rate increase! Clearly, we cannot speak for our neighborhood but the Farmer's at 115 Pinewood Trail WILL NOT under any circumstance pay \$96.14/month...now or ever. They, evidently, have a generic list of repairs and improvements that are desperately needed for EVERY acquisition they acquire. Chain link fence - the fence surrounding the lagoon is not in disrepair. (see attached photos) Leaking berm - if the berm (aka lagoon bank) is in need of repair that would fall under general and routine maintenance for the company owning the system. For the monthly amount they're wanting to charge one would think they're building a new lagoon altogether. Access Road - there is no access road needed as the lagoon is beside Red Pine Circle, the main street in our subdivision. There is approximately 12-15 feet of grass up to the fence around the lagoon that is well kept and maintained by our subdivision owners. Inside the fence there is no room for a road or a vehicle. Walking to it and around it is optimal. Professional operators - this system is basically self-maintained. All homes in this subdivision have their own septic tanks for solid waste. This lagoon is small and extremely self-sufficient. I'm sure there is some oversight required but not on a daily or even weekly basis. 24/7 customer service - as previously stated, we've lived here for 3+ years and have NEVER needed to call the previous owners of the system nor needed help of any kind regarding the water treatment in this subdivision. Again, this list seems very generic and clearly not specific to our small neighborhood or the small community of West Paducah, KY. The homes in our subdivision are beautiful and most all of them are new constructions within the last 5 years. While most of these homes are new, they are very modest. This is not a neighborhood of \$300K+ constructions. So, again, this enormously unfair and unjust increase in our monthly bill is not warranted. We believe Bluegrass Water sees a "get rich quick" opportunity and are exploiting the residence of Arcadia Pines Subdivision. John and Yolanda Farmer 115 Pinewood Trail W. Paducah, KY 42086
Have you contacted the utility about the problem: Yes

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*John G Horne, II
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*Kathryn A Eckert
McBrayer PLLC
201 East Main Street
Suite 900
Lexington, KENTUCKY 40507

*Katherine Yunker
McBrayer PLLC
201 East Main Street
Suite 900
Lexington, KENTUCKY 40507

*Larry Cook
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*Bluegrass Water Utility Operating Company, LLC
1650 Des Peres Road, Suite 300
St. Louis, MO 63131

*J. Michael West
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204