

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Friday, October 30, 2020 8:15:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Friday, October 9, 2020 9:29 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, October 9, 2020 9:14 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Friday, October 9, 2020 at 9:13 AM

Name: Alice Morgan
Address: 119 Lost Tree Dr.
City: Georgetown
State: Ky
Zip Code: 40324
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: Bluegrass is wanting to increase my water 3 times my rate! I am on Medicare Social Security "limited" income and this increase will make it extremely hard on me. I wouldn't mind if had been a \$5 or \$10 increase, but, 3 times my rate. I want to keep my house-not sell it! Please, I implore your immediate assistance as this increase will

effect many residence in Georgetown Ky. The Bluegrass Water had submitted this increase request to the PSC and you should be aware of this concern already. Sincerely, Alice Morgan
Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case # 2020-00290 Bluegrass Water
Date: Friday, October 30, 2020 8:16:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Tony [REDACTED]
Sent: Friday, October 9, 2020 9:17 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2020-00290 Bluegrass Water

To KY Public Service Commission,

This email is from Antonio and Brenda K. Salinas, 13410 Creekview Road, Prospect, KY 40059:

We are residents of the City of River Bluff and recently received a notice of rate increase effective October 31, 2020. We strongly oppose their proposed rate increase of 65.3% which increases our current monthly rate from \$58.16 to \$96.14. The case number is 2020-00290. It appears that Bluegrass Water Utility Operating Company failed to do proper due diligence prior to their acquiring the current system from Metropolitan Sewer District (MSD). However, Bluegrass Water's lack of thorough due diligence should not put residents using their system in a predicament that puts financial strain on residents. Blue grass Water's timing for proposed increases comes at a horrific time. Current times have put an undue financial burden on many citizens in The City of River Bluff and the Louisville metro area.

Again, we OPPOSE the rate increase.

Respectfully submitted,

Antonio and Brenda K. Salinas

Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: 2030-00290--Oppose rate increase at Bluegrass Water
Date: Friday, October 30, 2020 8:03:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, October 29, 2020 2:52 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: 2030-00290--Oppose rate increase at Bluegrass Water

From: Christopher Crace [REDACTED]
Sent: Tuesday, October 27, 2020 4:52 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>; cdcrace@yahoo.com
Subject: 2030-00290--Oppose rate increase at Bluegrass Water

Dear PSC

I am writing you in regard to 2020-00290- Bluegrass Water request to raise sewer rates by 65.3 % in the City of Riverbluff, Oldham County, KY. . I fully oppose this incredibly large rate increase.

Not only is this extremely high, it will negatively impact all residences, especially those on fixed incomes, and affected by Covid.

This is rediculus!

Sincerely,

Chris Crace

13312 Creekview Road
Prospect, KY 40059



From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: 2020-00290
Date: Friday, October 30, 2020 7:58:00 AM

The correct case you are referencing is Case No. 2020-00290. Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, October 29, 2020 2:38 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00207

From: Elisabeth Harper [REDACTED]
Sent: Tuesday, October 27, 2020 12:14 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question

Case Number:2020-00207
Service Type:Water
Filing Date:8/11/2020
Category:Regular
Utilities:
Hardin County Water District #2

I received mail today stating our current over charge of \$41.36 per month is going to increase to \$96.14 per month (Airview Estates).

We can barely afford the \$41.36 per month.

I know of no other person here in Kentucky who has to pay anything pertaining to their water other than the water bill itself.

Please do not do this to us. \$96.14 is above and beyond what we can afford.

Do I need to sell my house now?

Sincerely,

Elisabeth Harper
10 E. Airview Dr.
Elizabethtown, KY 42701

[REDACTED]
[REDACTED]



Virus-free. www.avg.com

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Request for Intervention Regarding Case #2020-00290
Date: Friday, October 30, 2020 8:06:00 AM
Importance: High

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, October 29, 2020 2:54 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Request for Intervention Regarding Case #2020-00290
Importance: High

From: [REDACTED]
Sent: Wednesday, October 28, 2020 8:56 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Request for Intervention Regarding Case #2020-00290
Importance: High

Dear Public Service Commission Representative;

The homeowners of Kingswood Subdivision recently received a letter from Bluegrass Water Utility Operating Company. Bluegrass Water Utility Operating Company is asking the homeowner's of Kingswood for a 147.5% monthly increase taking our monthly sewer bill from \$38.84 to \$96.14. Their reason for the increase they said is they have had to invest a significant amount of funds for improvement. We have found that this is not true. They have repaired a fence and added gravel to the drive area of Kingswood Subdivision's sewer treatment plant.

Before Bluegrass Water Utility Operating Company purchased the facility the engineering report for Kingswood Subdivision states: NO deficiencies were identified for the Kingswood

Sewer Plant or the Persmimmon Ridge Plant. This full engineering survey has since been redacted. However, it also shows at the time of the purchase that there were no issues with Kingswood Subdivision's' plant. It also states that the sewer treatment plant is more than adequate to handle the number of homes it services. This increase is robbery and unfair.

The other 6 treatment plants that Bluegrass Water Utility Operating Company purchased need a large amount of work including a complete rebuild. This is unfair to make the homeowner's of Kingswood Subdivision increase their monthly rate 147.5% to pay for the rebuilds of the other sewer treatment plants the have not maintained the systems as ours have. Please take the time and deny Bluegrass Water Utility for this unrealistic rate increase.

Thank You

June Sherlock
136 Diamond Court
Taylorsville KY 40071

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: Case 2020-00290 Larry Lilly request for intervention
Date: Friday, October 30, 2020 8:03:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, October 29, 2020 2:52 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case 2020-00290 Larry Lilly request for intervention

From: Lilly's Body Shop [REDACTED]
Sent: Tuesday, October 27, 2020 4:30 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2020-00290 Larry Lilly request for intervention

October 26, 2020

Executive Director
Public Service Commission
P.O. Box 615
Frankfort, KY 40602

Re: Request for Intervention case 2020-00290; specifically Center Ridge Case 2019-00360

Dear Director:

I own a seasonal home located at 295 Terrace Drive, Murray, Kentucky 42071. Water service to our home is part of the Center Ridge Water District in Calloway County, Kentucky. Our water district was recently purchased by Bluegrass Water Utility Operating Company, LLC. The company is managed by Central States Water

Resources, a Missouri company. Central States Water Resources was form by Josiah Cox in 2014 after he filed for bankruptcy the same year. Bluegrass was organized to purchase small water and sewer districts in Kentucky less than 6 months previous to their request to raise water and sewer rates by excessive percentages. This company recently purchased these districts fully aware of the improvements needed. The relatively low purchase prices reflect their awareness and Bluegrass should have acquired their own funding as part of their purchase of the systems. Now, this company who has not been is business in our state long enough to establish a good standing working relationship within Kentucky, wants to raise rates. Whereas, the proposed rate increase shifts all the risk from the investor, Josiah Cox dba Bluegrass/Central States Water to the ratepayers. These rates are proposed to become effective 10/31/2020 without any improvements to date. We as home owners have absolutely no guarantee that any of the proposed improvements will be made. After improvements are made, then a more reasonable rate increase request could be proposed.

Sincerely,

Larry Lilly

Larry Lilly
295 Terrace Dr.
Murray, KY 42071
[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: 2020-00290
Date: Friday, October 30, 2020 8:05:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, October 29, 2020 2:54 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 28, 2020 8:30 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 27, 2020 4:40 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, October 27, 2020 at 4:39 PM

Name: Larry Lilly
Address: 295 Terrace Drive
City: Murray
State: Kentucky
Zip Code: 42071
Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Bluegrass Water Utility Operating Company, LLC

State the nature of your concern: request intervention case 2020-00290 specifically Center Ridge case 2019-00360

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case # 2020-00290 Larry Lilly request for intervention
Date: Wednesday, October 28, 2020 4:02:00 PM
Attachments: [Intervention.pdf](#)

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Lilly's Body Shop [REDACTED]
Sent: Tuesday, October 27, 2020 4:28 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: Case # 2020-00290 Larry Lilly request for intervention

October 26, 2020

Executive Director
Public Service Commission
P.O. Box 615
Frankfort, KY 40602

Re: Request for Intervention case 2020-00290; specifically Center Ridge Case 2019-00360

Dear Director:

I own a seasonal home located at 295 Terrace Drive, Murray, Kentucky 42071. Water service to our home is part of the Center Ridge Water District in Calloway County, Kentucky. Our water district was recently purchased by Bluegrass Water Utility Operating Company, LLC. The company is managed by Central States Water Resources, a Missouri company. Central States Water Resources was form by Josiah Cox in 2014 after he filed for bankruptcy the same year. Bluegrass was organized

to purchase small water and sewer districts in Kentucky less than 6 months previous to their request to raise water and sewer rates by excessive percentages. This company recently purchased these districts fully aware of the improvements needed. The relatively low purchase prices reflect their awareness and Bluegrass should have acquired their own funding as part of their purchase of the systems. Now, this company who has not been in business in our state long enough to establish a good standing working relationship within Kentucky, wants to raise rates. Whereas, the proposed rate increase shifts all the risk from the investor, Josiah Cox dba Bluegrass/Central States Water to the ratepayers. These rates are proposed to become effective 10/31/2020 without any improvements to date. We as home owners have absolutely no guarantee that any of the proposed improvements will be made. After improvements are made, then a more reasonable rate increase request could be proposed.

Sincerely,

Larry Lilly

Larry Lilly
295 Terrace Dr.
Murray, KY 42071



From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00290 Bluegrass water
Date: Friday, October 30, 2020 8:06:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Lisa Bolton [REDACTED]
Sent: Friday, October 9, 2020 10:37 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00290 Bluegrass water

I would like to make known my opposition to the drastic increase in rates with Bluegrass water. Please reconsider the legality, morality, ethical, and community distress aspects of this proposal before it is approved.

Respectfully,
Lisa Bolton
[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Friday, October 30, 2020 8:07:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Friday, October 9, 2020 11:44 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, October 9, 2020 11:37 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, October 9, 2020 at 11:36 AM

Name: M&M Investment Property Group LLC
Address: 106 Pineur Rd
City: Richmond
State: KY
Zip Code: 40475
Phone number where you can be reached:
Home phone: [REDACTED]

Utility Name: Bluegrass Water Utility Operating Company
State the nature of your concern: M&M Investment Property Group LLC owns and operates rental units on Hager Dr, Richmond, KY 40475. Bluegrass Water provides sewer service for the Brooklyn area on Hager Dr. I received a notice of rate increases of over 137% for multi units and 140.4% for single units. This is an outrageous increase and would seriously affect

both tenants and owners. Please consider denying this request from Bluegrass Water.
Have you contacted the utility about the problem: Yes

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case # 2020-00290
Date: Friday, October 30, 2020 8:18:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, October 29, 2020 3:36 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case # 2020-00290

-----Original Message-----

From: Mason Alexander Smith [REDACTED]
Sent: Thursday, October 29, 2020 8:10 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2020-00290

Bluegrass Water Company,

I am a resident of Persimmon Ridge Neighborhood. My address is 56 Osage Trail Louisville, KY 40245.

I am not in favor and am opposed to the rate increase in our wastewater treatment facility. The proposed rate increase is almost three times what the current invoiced amount is. That's nearly a 200% increase. Not only is this price gouging. The proposed price increase during a pandemic when many Americans are out of work and struggling during a difficult time in our American history.

The increase will make what was once an affordable residence place regarding utilities no longer

attractive to new incoming families.

Persimmon Ridge has had tremendous growth and positive movement in sales and new construction. It will be a sad day when these rate increases make Persimmon Ridge no longer a sought after place to live.

Persimmon Ridges developer is selling many new lots this year and the years to come generating more revenue for Bluegrass Water. Is the influx of new homes and added revenue to Bluegrass Water not enough? Does Bluegrass Water Company have the proof to show the need for a nearly 200% increase in price? Or is Bluegrass participating in Price Gouging?

Has Bluegrass Water company not looked into our state laws of Price Gouging put into place during the COVID Pandemic? It seems to me that Bluegrass Water Company is guilty of Price Gouging during a Nation Pandemic and Global Catastrophic event.

Along with many of my fellow neighbors, I am opposed to this increase in pricing for the wastewater invoice from Bluegrass Water Company.

Thank you

Mason Alexander Smith



From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: 2020-00290 request for intervention
Date: Friday, October 30, 2020 8:04:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, October 29, 2020 2:54 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2020-00290 request for intervention

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 28, 2020 8:32 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 27, 2020 7:11 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, October 27, 2020 at 7:10 PM

Name: Mike and Elaine Murphy
Address: 157 Daybreak Lane
City: Murray
State: KY
Zip Code: 42071
Phone number where you can be reached:

Home phone: [REDACTED]

Utility Name: Bluegrass Water

State the nature of your concern: We are requesting an Intervention for Case #2020-00290. We live in Center Ridge Subdivision at 157 Daybreak Lane, about 15 miles east of Murray in Calloway County. Our previous water provider was Center Ridge Water District #1 and we paid a flat rate fee of \$22.79 per month. Our current water provider is Bluegrass Water and for several months we continued to pay that same fee. On Oct. 5 we received a letter from Bluegrass Water stating that our monthly fee for water would be increased from \$22.79 to \$105.84. This excessive increase of \$83.05 per month is unjust and will be a burden on many residents who are retirees and live on fixed incomes. Our water service area consists of full time and part time residents and we all pay the same flat rate each month for water. (No sewer service is provided and residents have individual septic systems.) Our Center Ridge Subdivision water is maintained through a shared well. Some improvements were made to our Center Ridge Subdivision water system before Bluegrass Water recently bought it from Center Ridge Water District #1. Several years ago Center Ridge Water District #1 received funds via a grant to replace old, outdated water lines with new larger lines which greatly improved water delivery to the homes in our subdivision. In addition, our homeowners association purchased a back-up generator to ensure water availability during power outages using funds donated by residents. Although we understand the importance of and are grateful for a clean, safe, reliable water supply, an increase of 364.4% in our monthly water fee seems unjustifiably high. Consequently, we respectfully ask that you Deny the Bluegrass Water request Case #2020-00290. Mike and Elaine Murphy 157 Daybreak Lane Murray, KY 42071

Have you contacted the utility about the problem: Yes

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case #2020-00290 Request for intervention Persimmon Ridge
Date: Friday, October 30, 2020 8:02:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, October 29, 2020 2:52 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case #2020-00290 Request for intervention Persimmon Ridge

From: Nikki Poma [REDACTED]
Sent: Tuesday, October 27, 2020 1:33 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2020-00290 Request for intervention Persimmon Ridge

It has come to our attention that Bluegrass Water Company is proposing to increase our waste water bill from our current rate of \$35 to \$96; an increase of 174%. I would like to have put on record our objection to this increase which we believe to be outrageous and unfair.

It is unethical to penalize a community that has a system that has been well maintained and is in good working order in order to pay for other systems bought knowing those systems would need heavy expenditures to bring operations up to speed.

It clearly states in a CSWR article that "**Bluegrass Water will continue to charge the same rates to customers as previous system owners.**" Does your company not honor agreements made at purchase? This bait and switch type of business practice is egregious.

A rate increase for Persimmon Ridge should be based entirely on the needs of our facility

alone and not on future projections of proposed work. Nor should any rate increase be applied to Persimmon Ridge residents with the intention that those specific funds be allocated in any manner to systems outside of Persimmon Ridge.

Without substantiated proof of the specific work and costs involved for our system only in Persimmon Ridge, we profoundly object to this increase and request that it be denied.

Respectfully,

Vince Poma
Nicole Poma
651 Persimmon Ridge Drive
Louisville, KY 40245

Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Friday, October 30, 2020 8:06:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Friday, October 9, 2020 11:09 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, October 9, 2020 11:00 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, October 9, 2020 at 10:59 AM

Name: Robert Anderson
Address: 2013 Longview Dr
City: Georgetown
State: KY
Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: This company has asked for a 220.5% increase in the sewage charge for our Longview estate homes. This is a totally outrageous request especially in view of what everyone is going through with job lost and trying to stay safe. I am asking for your intervention to prevent such a greedy request. We the consumers are in desperate need for

your help in preventing this request. Sincerely Robert Anderson
Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Center Ridge Water District I.D. #: 2020-00290
Date: Friday, October 30, 2020 8:20:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, October 29, 2020 3:39 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Center Ridge Water District I.D. #: 2020-00290

From: Ronnie Jackson [REDACTED]
Sent: Thursday, October 29, 2020 2:06 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Center Ridge Water District I.D. #: 2020-00290

I.D. #: 2020-00290

Please Hear My Voice

I am a resident of Pine Bluff Shores subdivision and a customer of Center Ridge Water District in New Concord, Ky.

The residents here have recently received a notice that our water rates

are going to be increased. The information we received stated that request for our water rates have been submitted to the Public Service Commission for an increase of 364.4%.

This would raise our rates to approximately \$105.00 per month. I have lived in many locations in the United States with what were considered very high water but never anywhere close to this amount. This location is on Ky Lake but not all live on the lake front and many on this water service are on a fixed income and will not be able to afford such an increase of this amount. Most are having trouble paying what the rate is now.

The rate now is not very expensive and we do expect a rate increase as improvements are done but this amount is ridiculous and will force many people to go without if this rate increase not stopped.

There are not many homes on this system and it's hard to understand where these figures come from. Also there is no waste water facility here, every home has their own septic system so this makes it even more difficult to understand where the figure was derived.

There have been improvements made to the system and yes there is dependable water and pressure for now.

But there has been nothing done to the system that would warrant a rate change. Water is still interrupted when power is lost thus requiring a boil order. There have been two water boil orders issued since this company took over to my knowledge, but never a notice stating the water boil order was over.

I am not against an increase in fee but within reason.

\$105.00 per month is NOT reasonable.

Thank you for your time.

Ronald Jackson

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: Intervention Request for 2020-00290
Date: Friday, October 30, 2020 8:07:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, October 29, 2020 3:03 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Intervention Request for 2020-00290

From: Sara Goodman [REDACTED]
Sent: Friday, October 9, 2020 9:42 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Intervention Request for 2020-00290

I am in receipt of correspondence from Bluegrass Water Utility Operating Company dated September 30, 2020 regarding a proposed rate increase for waste and/or water services. Upon approval of the proposed rate increase, our household sewage expenses would increase by approximately 91%, however, the correspondence also indicates "the PSC...will rule on this request and may order rates to be charged that differ from the proposed rates." I assume, this language means that we could expect a rate increase of MORE than 91%. This is absolutely absurd. It is astounding that in Bluegrass Water Utilities' application they indicate that "urgently needed improvements" are necessary. Our sewage facility has been in dire need of "urgently needed improvements" for many years. I am respectfully requesting an intervention for this application and denial of the same as Bluegrass Water Utility was ultimately aware of the state of the facility they were purchasing in 2019. It is my belief that utility rate increases are essential to ensure safe and

reliable services to consumers, but an increase of more than 5-10% is wholly irrational. The cost of these repairs and improvements should not solely weigh on the community members/consumers. Thank you for your consideration.

Sara B. Goodman
Paralegal
1161 East Broadway
Louisville, KY 40204

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From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case #2020-00290 Persimmon Ridge Bluegrass Water Company Rate Increase
Date: Friday, October 30, 2020 8:17:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, October 29, 2020 3:33 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case #2020-00290 Persimmon Ridge Bluegrass Water Company Rate Increase

From: [REDACTED]
Sent: Wednesday, October 28, 2020 6:04 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2020-00290 Persimmon Ridge Bluegrass Water Company Rate Increase

It has come to our attention that Bluegrass Water Company is proposing to increase our waste water bill from our current rate of \$35 to \$96; an increase of 174%. Please put on record our objection to this increase which we believe to be unfair and outrageous.

Our community has a system that has been well maintained and is in good working order. This increase not for our community but to pay those communities order to pay for other systems bought knowing those systems would need heavy expenditures to bring operations up to speed.

It clearly states in a CSWR article that "**Bluegrass Water will continue to charge the same rates to customers as previous system owners.**" Your company should honor the agreement of purchase.

A rate increase for Persimmon Ridge should be based entirely on the needs of our facility alone and not on future projections of proposed work. Nor should any rate increase be applied to Persimmon Ridge residents with the intention that those specific funds be allocated to systems outside of Persimmon Ridge.

We feel there is no proof that our systems need to be updated. We object to this increase unless there is proof that Persimmon Ridge systems need substantial work.

Respectfully,

Sue Marks

Jeff Poma

310 [Persimmon Ridge Drive](#)
[Louisville, KY 40245](#)

Sent from my iPhone

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