

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Monday, October 26, 2020 8:03:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Friday, October 23, 2020 1:58 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, October 23, 2020 1:01 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Friday, October 23, 2020 at 1:00 PM

Name: Brad Dowell
Address: 136 Daybreak Ln
City: Murray
State: Kentucky
Zip Code: 42701

Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Bluegrass Water Utility Operating Company aka Center Ridge Water District
State the nature of your concern: I recently received notification from Bluegrass Water Utility Operating Company by way of a form letter that they intend to increase water rates in the Center Ridge Water District by 364.4%. Bluegrass only recently purchased the water district and now proposes this outrageous increase. Possibly buyers remorse on their part but it was

their responsibility when making the purchase of the district to do their due diligence and know what they were buying. It is not the responsibility of the customers to make them whole. In the past several years there have been numerous upgrades by the previous owner that were completed under a grant, as well as the addition of a backup generator funded by the customers. Please intervene on the part of the residents of this area and stop this proposal from moving forward. Regards, Brad Dowell

Have you contacted the utility about the problem: No

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: RE: CASE # 2020-00290
Date: Tuesday, October 27, 2020 12:30:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: CAREY GRAHAM [REDACTED]
Sent: Saturday, October 24, 2020 7:05 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: CASE # 2020-00290

Please be aware we are objecting to the proposed rate increase requested by Bluegrass Water for services to Fox Run Estates of Franklin County. We feel that this request is far above a nominal amount for our small community

We use a average of approximately 5500 gallons of water a month the cost for sewer service in our adjacent city service would equal approximately \$10.74 per 1,000 of water bringing our sewer bill to about \$59.00. Our current monthly rate is \$55.85 should their request be approved it would bring our monthly bill to a staggering \$96.14 putting a strain on a 74 year old couples budget.

We feel the current rate is in line, therefore we strongly object to a 72.1 % increase by Bluegrass Water . We thank you in advance for your consideration of our objection to this request .

Carey and Sherry Graham
165 Hunters Trace
Frankfort Ky 40601
[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Tuesday, October 27, 2020 12:34:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, October 26, 2020 9:32 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, October 25, 2020 7:08 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Sunday, October 25, 2020 at 7:07 AM

Name: David Dean
Address: 252 Creekview Drive
City: Murray
State: Ky
Zip Code: 42071
Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: Greeting. I just wanted to make a few comments on the water price increase proposal at Center Ridge in Calloway county where I live by Bluegrass Water Utility Operating Company. To increase our water bill 364% when we don't even have a sewer system is outrageous. This company just took over our area a few months ago and must have

the idea to charge us this crazy amount of money because they had to do some improvements right away after they took over. A pipe broke I was told. Right after they take over and fixed the break, we receive this insanely high price increase idea. I'd like to also mention that we have meters, but the prior company has never used them nor has Bluegrass Water indicated that they would use them either. I'm sure Bluegrass Water would like to do further improvements in our area, but please consider a fair and proper rate increase if an increase is to be considered. Also, we are getting together a petition from the customers in our area and that will soon follow this email. Thank you for your time and consideration.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Tuesday, October 27, 2020 12:34:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, October 26, 2020 9:31 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Saturday, October 24, 2020 10:06 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, October 24, 2020 at 10:05 PM

Name: Dean Woodruff
Address: 113 Hunters Trace
City: Frankfort
State: Kentucky
Zip Code: 40601

Phone number where you can be reached:
Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: I am requesting for the PSC to intervene in the proposed rate increase for Fox Run Estates. I feel the increase is by far excessive for the service provided. For the monthly water reading taken on 10/12/20, my wife and I used 3200 gallons. Based on the Frankfort city rate of \$10.74 per 1,000 gallons, we would have paid \$34.37, which is

actually less than the \$55.85 per month we currently pay. I would like to see the rate be based on water used, this would be a much fairer way to assess charges. Thank you Dean Woodruff
Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Tuesday, October 27, 2020 12:35:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, October 26, 2020 9:14 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, October 23, 2020 6:20 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, October 23, 2020 at 6:20 PM

Name: Edward Cooke
Address: 13305 Creekview Rd.
City: River Bluff
State: Kentucky
Zip Code: 40059
Phone number where you can be reached:
Home phone: [REDACTED]
Utility Name: CSWR. Dba Bluegrass Water
State the nature of your concern: I was surprised when we recently received a letter dated September 30, 2020 from Bluegrass Water (Central States Water Resources, (CSWR) St. Louis, MO) indicating our sewer bill will be increasing. We have been paying \$58.16 per month and now the bill will be increased to \$96.14 per month. Per a Businesswire article from

November 20, 2019, Josiah Cox, President of CSWR stated “Under the agreement, Bluegrass Water will continue to charge the same rates to customers as previous system owners.” Obviously CSWR is not complying with their statement. CSWR chose to purchase the wastewater treatment plant serving River Bluff KY and is now unilaterally choosing to make improvements with no discussion regarding possible cost implications with the impacted customers. CSWR has not dealt honestly or ethically with the impacted customers. The customers need to be included in communications with CSWR at which time CSWR would have an opportunity to provide substantiating documentation to justify any proposed increase in rates.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case No. 2020-00290 ; Bluegrass Water Utility Operating Company Rate Increase proposal for Center Ridge Service Area. Request for INTERVENTION
Date: Monday, October 26, 2020 8:05:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Jay Williams [REDACTED]
Sent: Saturday, October 24, 2020 11:06 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>; PSC Executive Director <PSCED@ky.gov>
Subject: Case No. 2020-00290 ; Bluegrass Water Utility Operating Company Rate Increase proposal for Center Ridge Service Area. Request for INTERVENTION

To: Public Service Commission
201 East Main Street
Suite 900
Lexington, KY

FM: Jay C. Williams
9 Holly Tree Dr.
Murray, KY 42071

Ref: No. 2020-00290 ; Bluegrass Water Utility Operating Company Rate Increase proposal for Center Ridge Service Area. Request for INTERVENTION.

DT: 24 October 2020

To whom it may concern;

I was notified on/or about 1 October of the proposed increase by Bluegrass Water Utility Operating Company who recently acquired (on or about 1 June 2020) the water company servicing my area. I was stunned and shocked, as were my neighbors, to see the new company's proposed rate increase of 364.4%.

The proposed increase is NOT reasonable and is excessive beyond belief for those of us in this neighborhood given most all residents are elderly, low income and are on limited income (Social Security/ retirement). Our current rates are \$22.79 per month which is within everyone's budget and financial means. Bluegrass has NOT considered their due diligence in their proposed increase of 364.4% (from \$22.79 to \$105.84) and its devastating affect on the people who rely on the necessity of WATER.

Your consideration and rejecting the proposed increase by Bluegrass Water would greatly be appreciated by all residents of this area in 'Rural' western Kentucky.

Sincerely,

Jay C. Williams

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Request For Intervention Regarding Case #2020-00290
Date: Monday, October 26, 2020 8:02:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Friday, October 23, 2020 3:43 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Request For Intervention Regarding Case #2020-00290

From: Megan Huerta [REDACTED]
Sent: Thursday, October 22, 2020 8:34 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Request For Intervention Regarding Case #2020-00290

Dear Public Service Commission Representative;

Bluegrass Water Utility Operating Company has just informed the homeowners of Kingswood Subdivision that they are asking for an increase for our sewer bill of 147.5%. This proposed rate increase is **criminal** as we are without a choice in other providers because this company is the company we are **FORCED** to work with or be without basic health and safety standards in sewer service. This would take our monthly rate from \$38.84 to \$96.14. They state that since purchasing the facility in 2019, they have had to invest significant funds for improvement.

They purchased eight (8) facilities in 2019. Their engineering report, filed

before purchase, states that “No deficiencies were identified for the Persimmon Ridge plant or the Kingswood plant.” https://psc.ky.gov/.../20190531BW_MtnConftTreatment_for... The full engineering survey has since been redacted but it also showed at the time of purchase that there were no issues with our plant and it was more than adequate to handle the number of homes it serviced.

Six of the treatment plants they purchased show they needed significant work including a complete rebuild. I do not think it fair to make us pay for other neighborhoods who have not maintained their system as we have done since 1998.

This increase for the 126 homes would give them an increase of \$86,637.60 per year. Apparently, the only improvement they plan for our facility is a remote monitoring system, that doesn't seem like a fair market value for us or any homeowner considering a 147% utility bill increase in what is typically one of the most reasonable costing utilities.

For comparison, the Louisville Metropolitan Sewer District charges its customers the same as their monthly water bill. My monthly water bill averages \$21 with my sewer bill at \$39 for a total of \$60 for Both Services. To have a flat rate of \$96.14 for just the sewer is way too high.

I do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5% is robbery in my opinion since we have no options but to be connected to the plant.

I thank you in advance for your consideration of this issue and request that you **DENY** Bluegrass Water this unrealistic rate increase as it breaches our communities trust.

Sincerely,

Jose & Megan Huerta
226 Knights Court
Taylorsville, KY 40071



From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Request of intervention in Case No. 2020-00290
Date: Tuesday, October 27, 2020 12:37:00 PM
Attachments: [Public service commission - Judy Adams.pdf](#)

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, October 27, 2020 10:42 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Request of intervention in Case No. 2020-00290

From: Judy Adams [REDACTED]
Sent: Monday, October 26, 2020 12:07 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Cc: Phil Hazle [REDACTED]
Subject: Request of intervention in Case No. 2020-00290

October 26, 2020

To: Kentucky Public Service Commission
PO BX 615
Frankfort, KY 40602

Re: Request of Intervention in Case No. 2020-00290

From: Phil Hazle and Judy Adams
206 Lakepoint Ln.
New Concord, KY 42076
[REDACTED]

My wife and I own a home and I have resided in the Pine Bluff area of the Center Ridge Water District for over 35 years.

We received a notice by mail in September that Blue Grass Water System of St. Louis was proposing a rate increase from 22.79 to 105\$ monthly.... or 364% increase. This request is outrageous and not justified.

When Bluegrass applied with the PSC to buy the system, they stated improvements would be made through loans and equity capital. The commission approved the transaction. Now, we get notice of this unfair rate increase proposal. I contacted Bluegrass by phone and asked what specific improvements were planned for the Pine Bluff section of Center ridge Water. The employee could not give me any.

The Center Ridge area, except for property on Ky. Lake, is economically depressed. A large number of the homes are part time trailers and cabins containing less than 1,000 sq. ft. Many of the full-time residents are on fixed income or unemployed. Many can barely afford to pay their electric bill. The small lot sizes prevent property owners from having individual water wells.

Keep in mind the bulk of the proposed expenditures involve outdated sewer systems in other parts of the state. There is no sewer proposal for Center Ridge only water maintenance. The State and Federal government provided a \$200,000 grant in about 2005 and updated all the water distribution lines and cutoffs in the Pine Bluff area. This system seems to be doing well provided it receives routine maintenance.

The City of Murray provides water for non-city residents in Calloway Co. for less than \$22 per month. In 2011 we experienced a rate increase by Center Ridge Water. Since that time the consumer price index for social security recipients has risen by less than 15%.

It is ironic Bluegrass is trying to get a 364% rate increase for the most economically depressed area that needs the least money spent for improvements. There are no sewer service improvements listed because everyone one has individual septic systems.

Page 2

Re: Re: Request of Intervention in Case No. 2020-00290

From: Phil Hazle and Judy Adams

Bluegrass is trying to cast a big net to have the water customers of Center Ridge to pay for some other more expensive improvements elsewhere. I am opposed to paying for another systems' serious problems.

Thankfully, the Public Service Commission is in place to help protect Kentucky consumers from out of State companies like Blue Grass Water System of St. Louis.

Thank you.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case 2020-00290
Date: Thursday, October 22, 2020 8:32:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Kelly Higdon [REDACTED]
Sent: Wednesday, October 21, 2020 4:57 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2020-00290

My name is Kelly Higdon, resident of Persimmon Ridge at 207 Persimmon Ridge Dr, Louisville KY 40245.

I would like to appeal the proposed rate increase by Bluegrass Water Company from \$35 to \$96 dollars. That's an extraordinary jump we oppose.

Feel free to contact me if you have any questions.

Kelly Higdon
[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Tuesday, October 27, 2020 12:41:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, October 27, 2020 8:39 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 27, 2020 1:20 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Tuesday, October 27, 2020 at 1:19 AM

Name: Kimberly Pobst

Address: PO Box 524

City: Benton

State: MO

Zip Code: 63736

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: To Whom it May Concern: I am emailing you concerning the recent letter I received from Bluegrass Water Utility Operating Company. I have a lake (second) home located in the Center Ridge Subdivision located outside the city of Murray, KY. Recently Bluegrass Water company purchased the water services and have decided to

raise our water bill by 364.4% which means our bill will go from \$22.79 per month to \$105.84 per month. The utility operating company claims this increase is needed for several reasons including improvements to ensure we have "clean, safe and reliable water services". We have a shared well in this subdivision and it was upgraded by the previous owner by grants he secured to maintain and ensure our water was clean and safe. Furthermore, the residents came together and through their own donations secured a backup generator to guarantee the well operates without interruption. Therefore the exorbitant price increase they are requesting for water service improvements is unfounded. Additionally, the letter also states that sewer improvements are needed in our community as well. That statement is false because the homes located here all use a septic system due to our location (we are located over 20 miles from Murray, KY). So I am confused as to exactly what this excessively high price increase they are requesting is for?? Center Ridge Subdivision consists of homes and trailers that are mainly used as seasonal lake dwellings for most of the residents. For the residents who use these homes during the summer, the water is consumed on the weekends and then they turn their water off during winter months when they are not visiting. The amount of water these people consume versus the flat rate price that Bluegrass wants to charge is so out of sync, that it is unethical. There are some residents who live there year round here and the majority of those people are retired and live on a fixed income. This outrageous price increase will cause financial difficulty for some of them. So in closing I want to say that I feel this utility operating company's practices are greedy and border on being monopolistic and I urge you to please reject their application please. Thank you for your time! Kim Pobst 11 Whisper Drive Murray, KY 42071

Have you contacted the utility about the problem: No

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: Intervention Request of Proposed Rate Increase for Case Number 2020-00290 for Bluegrass Water Utility Operating Company (Golden Acres Subdivision)
Date: Tuesday, October 27, 2020 12:40:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, October 27, 2020 10:42 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Intervention Request of Proposed Rate Increase for Case Number 2019-00104 for Bluegrass Water Utility Operating Company (Golden Acres Subdivision)

From: Lacey Duckett <[REDACTED]>
Sent: Monday, October 26, 2020 1:54 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Intervention Request of Proposed Rate Increase for Case Number 2019-00104 for Bluegrass Water Utility Operating Company (Golden Acres Subdivision)

Public Service Commission
Commonwealth of Kentucky
Frankfort, Kentucky

**RE: 2019-00104
Golden Acres Subdivision**

I wish to request an intervention and review of the proposed rate increase made by Bluegrass Water Utility Operating Company with regard to the Golden Acres Subdivision in

Calvert City, KY. I haven't seen any warranted reason for our rates to increase 143% from \$39.57 to \$96.14. That seems highly unreasonable and will cost more than most of my other monthly utilities.

Many households in our subdivision are older, retired and on a fixed income. This large of an increase can have a dramatic effect on our finances.

I was also curious to why they mentioned sewer and water service because North Marshall Water District provides our homes with water.

A rate of \$96.14 for sewer service service alone is far too high and will be detrimental to the value of the homes in our subdivision. Please do not approve the proposed rate increase.

Thank you for your time and consideration,

Lacey Duckett
44 Golden Acres Loop
Calvert City, KY 42029



From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Request for intervention Case#2020-00290
Date: Wednesday, October 21, 2020 2:50:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, October 21, 2020 8:23 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Request for intervention Case#2020-00290

From: Mark Douglas <[REDACTED]>
Sent: Tuesday, October 20, 2020 2:27 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Request for intervention Case#2020-00290

Please deny this proposed rate increase.

Mark Douglas
274 Whisper Drive E
Murray, KY 42071
Center Ridge Subdivision

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: RE: Case#2020-00290 Mike and Ginger Adkins Request for Intervention
Date: Monday, October 26, 2020 8:05:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: [REDACTED]
Sent: Saturday, October 24, 2020 2:35 PM
To: PSC Executive Director <PSCED@ky.gov>; PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case#2020-00290 Mike and Ginger Adkins Request for Intervention

October 23, 2020

RE: Case #2020-00290

We would like to request an intervention for case# 2020-00290. Our address is 125 Lake Song Lane. The proposed increase from \$22.79 per month to \$105.84 per month is an enormous price increase (364.4%).

The majority of properties in our neighborhood are not primary residences, and are only used on weekends during the summer months. These homeowners turn their water off when they are not visiting, so multiple properties only have water usage on weekends during the summer months. Most of the Center Ridge properties are old and small (many are trailers), and many are in disrepair. In addition, several fulltime residents are on a fixed income. Beyond that, due to the pandemic, times are difficult for everyone.

Prior to Bluegrass Water purchasing the water district, the previous owner received a grant and updated the system. In addition, the homeowner's association purchased (via volunteer donations) a backup generator to ensure water is always available even during power disruptions. Our water is maintained through a shared well, and we have no sewer services. The proposed upgrade to sewer services has an estimated cost of 2.2 million.

This is a feature that due to the location of the subdivision, we do not believe we will ever receive, and we also feel we have absolutely no need for.

We respectfully request that you reject the application from Bluegrass Water. This increase is unreasonable and incredibly excessive, and will put an undue burden on the Center Ridge property owners.

Sincerely,

Mike and Ginger Adkins

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case 2020-00290 Intervention request Bluegrass Water Co
Date: Monday, October 26, 2020 7:59:00 AM
Attachments: [Columbia Lake Intervention.pdf](#)

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Friday, October 23, 2020 3:42 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case 2020-00290 Intervention request Bluegrass Water Co

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

From: Misty Davis [REDACTED]
Sent: Thursday, October 22, 2020 1:04 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>; Huff, Thomas (State Rep.) (LRC) [REDACTED]; PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Cc: [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]; Misty Davis
[REDACTED]
Subject: Case 2020-00290 Intervention request Bluegrass Water Co

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

We oppose and reject the proposed monthly sewer fee increase by Bluegrass Water Co. LLC. We denounce this substantial 'mass' collective increase to our neighborhood consisting of thirty-four single family homes.

The proposed rate increase is not based on measurable and factual usage. A ninety-one percent monthly increase will create a **financial hardship** on each resident. We should not be financially burdened or responsible for other BW UOC facility renovations or acquisitions. Responsibility of previous misallocation of funds should not be placed on the residents of Columbia Lake residents. When Bluegrass Water UOC acquired the plant they assumed responsibility for facility conditions. We reject any future proposed increase greater than five to seven percent as that is reasonable for future maintenance and upgrades with regard to the facility we utilize.

Attached are twenty-three signatures from Columbia Lake residents rejecting the rate increase proposed by Bluegrass Water Company. Please take this petition into consideration and **deny** the increase requested.


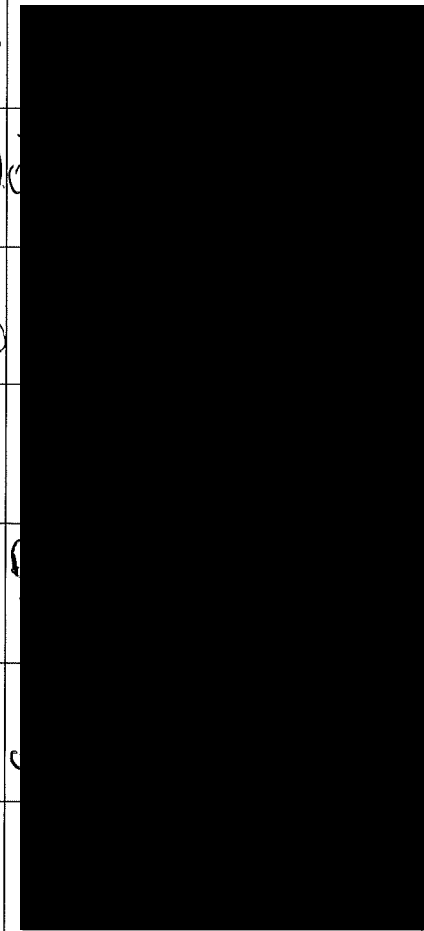
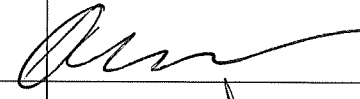

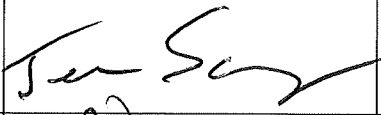

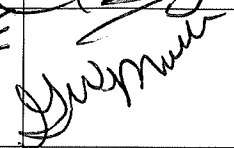

Thank you,
Misty Davis

Case # 2020-00290

Opposition for rate increase by Bluegrass Water UOC, LLC
 Columbia Lake Neighborhood Petition

The undersigned are residents of Columbia Lake, Shepherdsville, KY 40165.

We oppose and reject the proposed monthly sewer fee increase proposed by Bluegrass Water. We denounce this substantial collective increase to our very small neighborhood. In addition, the increase is not based on measureable and factual usage. A ninety-one percent monthly increase will create a financial hardship on each resident. We also, should not be financially burdened for other BW UOC facility renovations. Responsibility of previous misallocation of funds should not be placed on the residents of our community. When Bluegrass Water UOC acquired the plant they assumed responsibility of facility conditions. We reject any future proposed increase greater than five to seven percent as that is reasonable for future maintenance and upgrades.

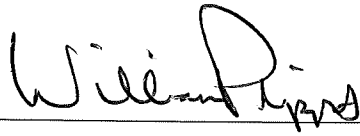
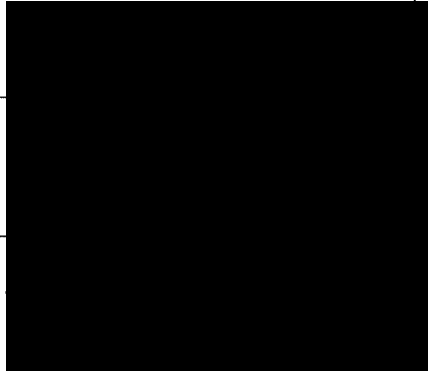

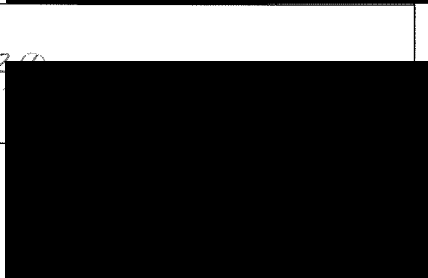

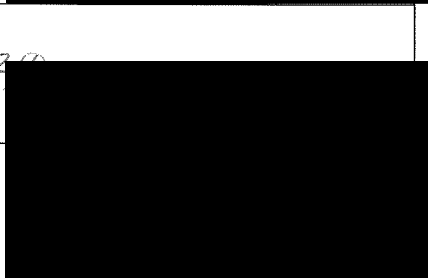

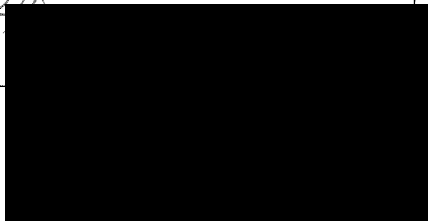

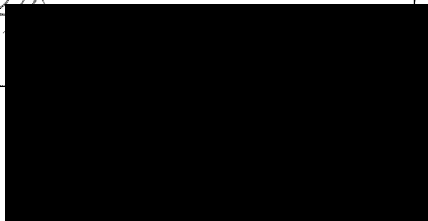
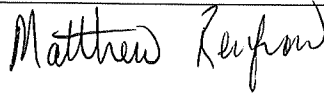
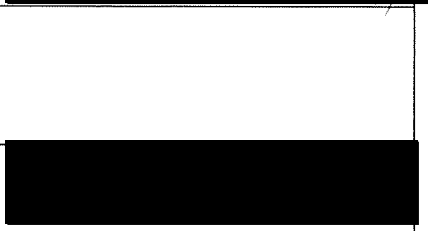
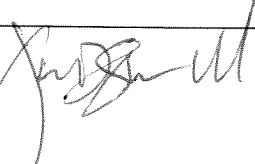

| Printed Name | Address | Signature | Date | Email |
|-------------------|---|---|----------|--|
| TOM JEFFRIES | 251 COLUMBIA LN |  | 10-10-20 |  |
| Alex Schroerlucke | 215 Columbia Ln |  | 10-10-20 | |
| Misty Davis | 205 Columbia Ln East Shepherdsville Ky 40165 |  | 10-10-20 | |
| Jon Savage | 254 Columbia Shy Ky 40165 |  | 10/12/20 | |
| Chris Wright | 251 Columbia Lane East Shep. Ky 40165 |  | 10-12-20 | |
| Ginger Murrell | 257 Columbia Ln E 40165 |  | 10-12-20 | |
| Chris Egle | 206 Columbia Ln E 40165 |  | 10/12 | |

Case # 2020-00290

Opposition for rate increase by Bluegrass Water UOC, LLC
 Columbia Lake Neighborhood Petition

The undersigned are residents of Columbia Lake, Shepherdsville, KY 40165.

We oppose and reject the proposed monthly sewer fee increase proposed by Bluegrass Water. We denounce this substantial collective increase to our very small neighborhood. In addition, the increase is not based on measureable and factual usage. A ninety-one percent monthly increase will create a financial hardship on each resident. We also, should not be financially burdened for other BW UOC facility renovations. Responsibility of previous misallocation of funds should not be placed on the residents of our community. When Bluegrass Water UOC acquired the plant they assumed responsibility of facility conditions. We reject any future proposed increase greater than five to seven percent as that is reasonable for future maintenance and upgrades.


| Printed Name | Address | Signature | Date | Email |
|---------------------------------|--|---|------------|---|
| William Phipps | 165 Columbia Ln E. Shepherdsville, Ky |  | Oct 12 |  |
| Tonya Kelly | 235 Columbia Ln Shep. Ky 40145 |  | Oct 12 |  |
| JUAN ROSALES | 295 Columbia Lane Shep. Ky 40165 |  | Oct 12 |  |
| Tracey + Bobby Guy | 296 Columbia Lane Shepherdsville Ky 40165 |  | 10/12/2020 |  |
| Angel M Lisker Justin Lisker | 264 Columbia Lane Shepherdsville Ky 40165 |  | 10/12/2020 |  |
| MATTHEW KENFROW SARA KENFROW | 131 E COLUMBIA LN SHEPHERDSTVILLE, KY 40165 |  | 10/13/2020 |  |
| J.D. SUMMARELL | 188 Columbia Lane E, Shepherdsville, KY 40165 |  | 10/14/20 |  |

Case # 2020-00290

Opposition for rate increase by Bluegrass Water UOC, LLC
 Columbia Lake Neighborhood Petition

The undersigned are residents of Columbia Lake, Shepherdsville, KY 40165.

We oppose and reject the proposed monthly sewer fee increase proposed by Bluegrass Water. We denounce this substantial collective increase to our very small neighborhood. In addition, the increase is not based on measureable and factual usage. A ninety-one percent monthly increase will create a financial hardship on each resident. We also, should not be financially burdened for other BW UOC facility renovations. Responsibility of previous misallocation of funds should not be placed on the residents of our community. When Bluegrass Water UOC acquired the plant they assumed responsibility of facility conditions. We reject any future proposed increase greater than five to seven percent as that is reasonable for future maintenance and upgrades.

| Printed Name | Address | Signature | Date | Email |
|------------------------------|--|------------------------------|-------|--|
| Rachel + Nathan Lee | 239 Columbia Ln East | Rachel Lee | 10/13 |  |
| Cindy Lowe | 223 Columbia Ln East | Cindy Lowe | 10/13 | |
| Byn Kotto | 111 Columbia Ln East | Byn Kotto | 10/13 | |
| Charles ^{Mattingly} | 175 Columbia Ln East | Charles Mattingly | 10/19 | |
| Pam Leaford | 135 Columbia Lane | Pam Leaford | 10/20 | |
| Heather Woosley | 2554 Zoueton Rd. | Heather Woosley | 10/20 | |
| Jeffrey Goodman | 2478 Zoueton Road Shepherdsville KY 40165 | Jeffrey Goodman | 10/20 | |


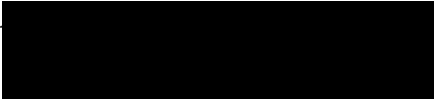
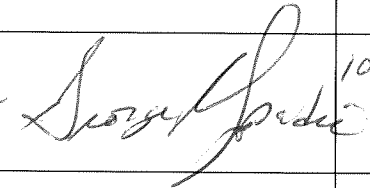
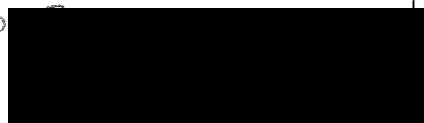
Attention: Public Service Commission
PO Box 615
Frankfort, KY 40602
psc.ky.gov

Case # 2020-00290

Opposition for rate increase by Bluegrass Water UOC, LLC
Columbia Lake Neighborhood Petition

The undersigned are residents of Columbia Lake, Shepherdsville, KY 40165.

We oppose and reject the proposed monthly sewer fee increase proposed by Bluegrass Water. We denounce this substantial collective increase to our very small neighborhood. In addition, the increase is not based on measureable and factual usage. A ninety-one percent monthly increase will create a financial hardship on each resident. We also, should not be financially burdened for other BW UOC facility renovations. Responsibility of previous misallocation of funds should not be placed on the residents of our community. When Bluegrass Water UOC acquired the plant they assumed responsibility of facility conditions. We reject any future proposed increase greater than five to seven percent as that is reasonable for future maintenance and upgrades.

| Printed Name | Address | Signature | Date | Email |
|-------------------------|---|---|----------|---|
| Jason Berger | 2504 Zoneton Rd Shepherdsville KY 40165 |  | 10-20 |  |
| George Spadie Debbie | 2448 Zoneton Rd Shepherdsville, Ky 40165 |  | 10-20-20 |  |
| | | | | |
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From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: Case # 2020-00290 bluegrass water utility operating company rate increase
Date: Monday, October 26, 2020 8:01:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Friday, October 23, 2020 3:43 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case # 2020-00290 bluegrass water utility operating company rate increase

-----Original Message-----

From: mitch buchanan <[REDACTED]>
Sent: Thursday, October 22, 2020 8:21 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2020-00290 bluegrass water utility operating company rate increase

This email is a request for intervention in the rate increase request by Bluegrass water utility operating company, case number 2020-00290. My name is Mitch Buchanan and I live at 144 hunters trace, Frankfort Kentucky in the Fox run estates. The request by the applicant of a 72.1% rate increase is unreasonable, as this plant has never had any outages or serious problems that I've been made aware of since I've lived here for the last 20 years.

Even though this company bought a private package treatment plant, this is a public utility. We have no choice but to use this public utility to dispose of our waste. Such a rate increase is unreasonable and appears to be part of this company's business plan to leverage these rate increases ad s means to buy more small private package treatment plants. Please don't allow such an unreasonable rate increase to reward this bad behavior by a speculative company.

Mitch Buchanan
144 Hunters Trace
Frankfort, Ky 40601
Cell number - [REDACTED]

Sent from my iPhone

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: Case:2020-00290 Request for Intervention
Date: Tuesday, October 27, 2020 12:41:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, October 27, 2020 10:42 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case:2020-00290 Request for Intervention

From: [REDACTED]
Sent: Monday, October 26, 2020 1:52 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case:2020-00290 Request for Intervention

Name: Richard and Kathleen Schultz
Address: 153 Whispering Pines Circle, Louisville, KY40245
Place of Residence: Persimmon Ridge Subdivision
Case: 2020-00290

I received notice of a proposed rate increase in my residential sewer rate for the Persimmon Ridge subdivision. My current rate is \$35.00 per month. The proposed rate is \$96.14 per month which is an increase of greater than 174%!

I understand the costs do need to go up each year for capital improvements but an increase this large is unacceptable! Bluegrass Water Utility Operating Company, Inc (Bluegrass Water) took over as our provider in September of 2019. Bluegrass Water stated in their purchase application that the rates for each utility initially will remain unchanged, but will eventually apply to the PSC for a unified rate for all of their systems. Any changes in rates will need approval from the PSC.

We ask that the PSC deny this huge rate increase for all service areas as being excessive in nature.

Sincerely,

Rick and Kathy
153 Whispering Pines Circle
[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case 2020-00290
Date: Monday, October 26, 2020 8:03:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Friday, October 23, 2020 3:43 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case 2020-00290

-----Original Message-----

From: scott bell <[REDACTED]>
Sent: Thursday, October 22, 2020 10:17 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2020-00290

Dear Kentucky Public Service Commisioners,

Please consider this letter as a plea to consider intervention and rejection of the Application of Bluegrass Water Utility Operating Company. Raising the monthly water bill from \$22.79 to an insane amount of \$105.84 is very unjust to the residents of the Center Ridge service area. With the increase in excess of 360%, we should receive sewer as well as toilet paper, new more efficient toilets, install of these toilets, new efficient water faucets with install, etc. I am sure Bluegrass will not agree to that situation, so I implore you to reject their application to raise my water bill by 364.4%.

Scott Bell
753 ST HWY BB
East Prairie, MO 63845

Center Ridge Property
89 Lakesong Lane
Murray, KY 42071

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Tuesday, October 27, 2020 12:35:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, October 26, 2020 9:21 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Saturday, October 24, 2020 2:50 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Saturday, October 24, 2020 at 2:49 PM

Name: Shannon Shiverdecker

Address: 133 Midgett Drive

City: New Concord

State: Ky

Zip Code: 42076

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water Company

State the nature of your concern: Center Ridge Water Rate Increase Case #2020-00290 To The Public Service Commission, Our household received a letter on 5 Oct. 2020 from Bluegrass Water telling us of a ridiculously large (364.4%) rate increase for the Center Ridge water district. Increasing our bill from \$22.79 to \$105.84. We live in the Pine Bluff Shores

subdivision, most of the people here are seasonal and the few whom are permanent residents live on limited means. Bluegrass Water are claiming they need this rate hike to make much needed repairs and that they have already made some of these repairs. We have yet to see such repairs, in fact I've only seen them in the neighborhood "fixing" water leaks twice, and one of the "leaks" was because a neighbor left his water spigot on, to which the repair guy simply walked over to the spigot and turned it off. Furthermore, since Bluegrass Water has taken over the water in this neighborhood the water can not be used for cooking or drinking due to the high bleach content. The water runs yellow and smells of bleach. Making it only useful for washing dishes. Why should we be forced to pay such incredibly high rates when the water is barely useable and most residents can't afford it. Are they just greedy or is something else going on here? Either way I implore you to intervene on our behalf to oppose this proposal and deny this impossible rate hike. Thank you. Regards, Shannon Shiverdecker
Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00290
Date: Tuesday, October 27, 2020 12:42:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: SHARON ROBERTS [REDACTED]
Sent: Tuesday, October 27, 2020 8:18 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00290

I am writing this in opposition of the proposed rate increase to water services in Center Ridge subdivision. An increase of 367% is outlandish and I strongly oppose the increase. This is unfair and unrealistic. Many people are not full-time residents and don't use the amount of water to justify such an increase and the consumer should not have to absorb the cost of the infrastructure repair. Was the former company not being regulated by some government entity? Again, all the residents of Center Ridge oppose the increase and will not be able to afford it. Some may even have the service turned off because of the increase.

Sharon Roberts
59 Plaza Dr
Center Ridge
Murray, Ky 42071

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case Related Question
Date: Monday, October 26, 2020 7:54:00 AM
Attachments: [Case 2020-00290.pdf](#)

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Friday, October 23, 2020 3:42 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case Related Question

From: Shellie Blanford <[REDACTED]>
Sent: Wednesday, October 21, 2020 3:34 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question

Case # 2020-00290

I have attached a letter regarding case # 2020-00290 do I also need to mail a copy in for it to be on file?

Thanks!
Shellie Blanford

Case # 2020-00290

Utilities: Bluegrass Water Utility Operating Company LLC

From: Joe and Shellie Blanford

To: PSC Electronic Filings Mailbox; PSC Executive Director; PSC Public Information Officer

Subject: Request for intervention Case #2020-00290

Date: Wednesday, October 21, 2020

Request for intervention Case #2020-00290 October 21,2020 To the Kentucky Public Service Commissioners: Michael J. Schmitt, Kent A. Chandler, and Talina R. Mathews:

This letter is in regards to the recent request by the Bluegrass Water Utility Operating Company to allow an increase in their charges to the Center Ridge Community at Kentucky Lake. The proposed change is from the current rate of \$22.79 per month to \$105.84 per month. This is a 364.4% increase which is ridiculous. The basis for their request seems unfounded for the following reasons. The prior owner made what upgrades to our system through a grant and Bluegrass purchased the system from them so they knew what they were getting prior to buying it. Most homeowners are only there on weekends and holidays and use the very little water. Each homeowner has their own septic system, so no sewer would be involved in their justification for this increase. This increase seems to be unwarranted and extreme considering the Bluegrass Water Utility Operating Company has made no major improvements. Please consider this letter as a request that their application be denied. This will only hurt the state of Kentucky in the amount of revenue from tourism dollars spent by the homeowners and their guests. Such a large increase will only devalue our property and cause current homeowners to sell and leave to another location or state.

Sincerely,

Joe and Shellie Blanford, 88 Lynnhurst Dr, Murray, KY 42071

Center Ridge property 152 Gullview Dr, Murray, KY 42071

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Monday, October 26, 2020 8:04:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Friday, October 23, 2020 12:58 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Friday, October 23, 2020 12:13 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Friday, October 23, 2020 at 12:12 PM

Name: Steven C. Hunter
Address: 90 Grey Wolf Dr.
City: Murray
State: KY
Zip Code: 42071

Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Center Ridge Water District

State the nature of your concern: Regarding the recent letter in the Center Ridge Water District: I understand that improvements have been made and appreciate the effort. I might also expect a rate increase given such, but a rate increase of 364% is egregious considering that a lot of fixed and low income people live in this area. As for myself, the increase will not

pose a financial burden and I can honestly say that I just don't like such a high increase. Nevertheless, I do feel for those who aren't as fortunate as I am, because they are already feeling pressure due to COVID-19. I would urge adopting a gradual increase over a period of time for those to whom it would be burdensome.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case ID# 2020-00290
Date: Tuesday, October 27, 2020 12:30:00 PM
Attachments: [Letter to Kentucky Public Service Commission 10-23-20.docx](#)

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Tim Escue [REDACTED]
Sent: Friday, October 23, 2020 5:44 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case ID# 2020-00290

Please find my letter of opposition concerning Bluegrass Water Utility Operating Company and their proposed increase in the attached file. I also included it in the body in case you were concerned about downloading it.....Prayers, Bro. Tim

To:
2020

October 23,

Public Information Officer
PO Box 615
211 Sower Blvd.
Frankfort, KY. 40602-0615

From:

Reverend Tim Escue

619 Lake Shore Dr.

New Concord, KY, 42076

CASE #: 2020-00290

This letter is written in regards to *Bluegrass Water Utility Operating Company* and their desire to seek a rate increase. My intentions are to reveal to you how this increase would be harmful in the lives of many within the community I assist as a servant of Jesus Christ. With this being said, I wish to inform you this is not an attempt to play on heart strings by a testimony of what I see on a regular basis in this community.

As a pastor I have visited many homes in this community. Some as members but most as a minister of compassion for the needy. I believe that Bluegrass Water thinks this community to be made up of many wealthy and self-sustaining family units. I must agree that there are some within the community who probably do not have anything to worry about when it comes to choosing between food, medication, and just plain survival, whom would not have a problem with the affordability concerning the increase. However, the portion of high to median income families is low compared moving away from the bluff and back into the "*hills and hollers*" where I as a pastor find large amounts of poverty. Homes which I have visited that when the door is closed you can still see daylight around them. Homes that cannot even afford the trash pick up cost, which is not provided in our utility services, that the debris around some of these homes is a breeding ground for mice, snakes, and other vermin. Homes that have bad sewer systems, which is not a service included by this company and in this rate increase. Homes that have good honest families living in them doing the best they can to provide for their children, the needs of the elderly, and / or the needs of those with in our community whom are disabled.

As a pastor, I serve a church who has made this community part of their mission field. We have provided assistance for light bills, clothing, and with food. We find the needs in this community to be great enough that we have erected and maintain a food distribution box called a "*Blessings Box*" with the partnership of a fellow congregation to provide food for the needy of this community. The alarming static that you will not see on any community demographics report is the one where:

"I as a pastor stopped to check on the Blessings Box and found a young mother there shopping the food inside the box who looked up at me and said, "I'll save you some." I simply replied, "Is there much in it?" She said, "No sir." At that time, I said, "Come with me. I'm the pastor and I know where the food is kept to restock the box." Her and the little boy followed me into the church. I showed her the food and told her to help herself. The little boy's eyes light up with joy as he turned to his mother and said, and I quote: "Mamma, we are going to eat tonight."

My heart moved to the state of pain and holding back tears, I ask her if the little fellow could have a snack. She replied, "Yes." I told the young man to get him something to snack on and this little boy, I guessed to be 6 or 7 years old got one small individual size Mott's applesauce cup. JUST ONE. I asked him if he liked applesauce and his reply was, "Yes sir." Needless to

say, he got a few more Mott's applesauce cups along with some other treats at the ok of his mother."

Or the one: "My wife and I were stocking the box and an elderly gentleman approached us to thank us for what we were doing in the community. We thanked him and did not think of it again until late one evening we had to go by the church to fill the box for the next day, we saw the elderly gentleman shopping the Blessings Box and he had a young baby with him. We smiled at each other exchanged a simply wave and went about our business of filling the box up after he walked away pushing a stroller."

The needs in this community are simple, but great. This is just a small glimpse into the community I live and serve. I wished I had more time and room to tell you additional stories about the elderly whom cannot afford the increase because of being on fixed incomes. The young family who just bought a year ago and now are searching for gainful employment after the loss of a major employer, if not the largest in our community, that being Briggs and Stratton.^[1] More than 600 jobs phased out over time and plant closing on June 26, 2020. This includes people whom attend the church I serve. The impact is still being felt and will be for some time. With that being said, we also have to consider the current and long-term effects in our *New Reality* cause from Corvid-19 and the global pandemic. This is much strain on our small community.

I would like to close this appeal with two last thoughts. First, I would ask that the rates of surrounding cities and communities be considered which include: Murray, Calloway County, Mayfield, and Graves County, Kentucky. Murray's in city rate is 13.45 a month. Murray's out of the city rate for Calloway County is just over \$20.54 a month.^[2] Mayfield's in the city rate is \$10.12 a month. Mayfield's out of city rate for Graves County is \$14.25 a month.^[3] Second and lastly, I would ask that you consider your actions from a very simple formula which happens to be the three simple rules I use to live my life. Do no harm, do all the good you can, and stay in love with God. Thus, in life when I make decisions, I ask myself, "How can I...*do no harm* or the least amount of harm in my decisions and actions? How can I...*do the most amount of good* in my decisions and actions? And how can do all this and *stay in love with God*?"

Prayers,

Reverend Tim Escue

^[1] Wright, John: *Murray Briggs & Stratton Plant Closing*; Murray Ledger Times. August 16, 2019.

^[2] https://codelibrary.amlegal.com/codes/murray/latest/murray_ky/0-0-0-3059 or call Murray Municipal Utilities @ 270-762-0330 and ask for Amy.

^[3] <https://www.mayfieldews.com/index.php/water/water-rates>

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Tuesday, October 27, 2020 12:32:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, October 26, 2020 9:34 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, October 25, 2020 8:08 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
([REDACTED]) on Sunday, October 25, 2020 at 8:07 PM

Name: Timothy A. Williams
Address: P.O. Box 103
City: East Prairie
State: MO
Zip Code: 63845
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Timothy A. Williams

State the nature of your concern: Request for Intervention: Case #2020-00290 We request that the rate increase that has been proposed on the property at 30 Rose Drive, Murray, Kentucky not be raised. We request for an intervention on this matter. Timothy A. Williams Cindy L. Williams

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Proposed rate increase.
Date: Monday, October 26, 2020 8:05:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Cindy Williams [REDACTED] >
Sent: Sunday, October 25, 2020 8:12 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: Re: Proposed rate increase.

We request an intervention on Case #2020-00290 on the rate increase that has been proposed concerning our water bill on our property at 30 Rose Drive, Murray, Kentucky.

Again, we request intervention on this matter.

Sincerely,

Timothy and Cindy Williams
P.O. Box 103
East Prairie, MO 63845

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Request for Intervention - Letter Attached
Date: Tuesday, October 27, 2020 12:38:00 PM
Attachments: [Request for Intervention - PSC - Case 2020-00290.docx](#)

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, October 27, 2020 10:42 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Request for Intervention - Letter Attached

From: Tom Jones <[REDACTED]>
Sent: Monday, October 26, 2020 5:03 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Request for Intervention - Letter Attached

Please find letter attached...

Sent from [Mail](#) for Windows 10

TO: PSC.Info@ky.gov
SUBJECT: Case 2020-00290 Request for Intervention

FROM: Tom N. and Mary M. Jones
ADDRESS: 104 Whispering Pines Circle – Louisville, Kentucky 40245
SUBDIVISION: Persimmon Ridge Subdivision
CASE: 2020-002090
DATE: October 26, 2020

We received a notice of a proposal rate increase in our residential sewer rate for Persimmon Ridge Subdivision. Our current rate is \$35.00 per month. The proposal rate is \$96.14 per month, an increase of over 174% - **Outrageous!**

We understand that cost may increase annually for capital improvements, but an increase of this magnitude is totally unacceptable. Bluegrass Water Utility Operating Company, Ltd. (Bluegrass Water) took over as our provider on September 30th, 2019. Bluegrass Water stated in its purchase application that the rates for each utility initially will remain unchanged, but that it will eventually apply to the PSC for a unified rate for all their systems. Any variance in rate will have to be approved by the PSC.

We ask that the PSC deny this massive rate increase for all services areas as being excessive.

Tom N. and Mary M. Jones

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00290
Date: Tuesday, October 27, 2020 12:42:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: SHARON ROBERTS [REDACTED]
Sent: Tuesday, October 27, 2020 8:24 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00290

I strongly oppose the proposed rate increase for water service in Center Ridge subdivision. The rate of increase is ridiculous, and people will not be able to afford it and will cancel service.

Tony Roberts
59 Plaza Dr
Center Ridge
Murray, KY 42071

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case Related Question 2020-00290
Date: Thursday, October 22, 2020 8:31:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Tracy Manning [REDACTED]
Sent: Wednesday, October 21, 2020 3:41 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question 2020-00290

I own a house at 119 Cranfield LN in New Concord Kentucky 42076. Water service is from BlueGrass Utility Operating Co (PO BOX 790379 St. Louis MO)

I received a letter stating that water rates were going up and the proposed amount is a 364.4 % increase. This seems extremely high to be honest.

I totally understand that an increase is needed from time to time in utilities but reasonable. I am not sure that many living in that area could afford that much of an increase.

With that said I am opposed to this increase. What about putting in meters and charge for a usage rate ? just a thought.

Thank you for your time.

Tracy Manning

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*John G Horne, II
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*Kathryn A Eckert
McBrayer PLLC
201 East Main Street
Suite 900
Lexington, KENTUCKY 40507

*Katherine Yunker
McBrayer PLLC
201 East Main Street
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Lexington, KENTUCKY 40507

*Larry Cook
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*Bluegrass Water Utility Operating Company, LLC
1650 Des Peres Road, Suite 300
St. Louis, MO 63131

*J. Michael West
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204