

10-7-20

Center Ridge Water Rate Increase I.D. # 2020-00290

RECEIVED

OCT 13 2020

PUBLIC SERVICE
COMMISSION

To Public Service Commission:

I received a letter Monday 10-5-20 from Bluegrass Water to notify us that they were requesting 364.4% rate increase in our water bill for Center Ridge customers. My wife and I are 82 years old and live on a fixed income and the unreasonable rate increase of \$83.05 per month for a total bill of \$105.84 is not affordable for us. A lot of people are out of work with the Corona Virus Pandemic and those that have a job are getting a 1-2% wage increase if any.

Bluegrass Water has had ownership of Center Ridge for ONLY 5 months (5-29-20). This short period is not sufficient for you and customers to determine the need for a rate increase. I am not opposed to a reasonable rare increase based on value added but at this point, I don't see any. For example, we had a boil water notification on our door a few months ago and then there was no following up to tell us it was OK to stop. This rate increase request is not a good start by Bluegrass Water and will not be supported by Center Ridge customers.



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