To: Subject:

KY PSC Utility Inquiry

Subject Date:

Tuesday, October 13, 2020 3:15:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Consumer Web Inquiry < PSC.Consumer.Inquiry@ky.gov>

Sent: Monday, October 12, 2020 9:31 AM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission < pscfilings@ky.gov>

Sent: Friday, October 9, 2020 8:25 PM

To: PSC Consumer Web Inquiry < PSC.Consumer.Inquiry@ky.gov>

Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (on Friday, October 9, 2020 at 8:24 PM

.....

Name: Alice Morgan Address: 119 Lost Tree Dr.

City: Georgetown

State: Ky

Zip Code: 40324

Phone number where you can be reached:

Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: Bluegrass is wanting to increase my water 3 times my rate! I am on Medicare Social Security "limited" income and this increase will make it extremely hard on me. I wouldn't mind if had been a \$5 or \$10 increase, but, 3 times my rate. I want to keep my house-not sell it! Please, I implore your immediate assistance as this increase will

effect many residence in Georgetown Ky. The Bluegrass Water had submitted this increase
request to the PSC and you should be aware of this concern already. Sincerely, Alice Morgan
Have you contacted the utility about the problem: No

To:

 Subject:
 RE: Case Number 2020-00290

 Date:
 Tuesday, October 13, 2020 3:16:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: Arthur Lancaster

Sent: Monday, October 12, 2020 1:00 PM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Subject: Case Number 2020-00290

Arthur R. Lancaster 265 Persimmon Ridge Drive Louisville KY 40245.

I am writing to say I OPPOSE the rate increase.

Thanks ARTHUR R. LANCASTER

То:

RE: Case # 2020-00290

Subject: Date:

Tuesday, October 13, 2020 3:19:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: Carmen Hoggard

Sent: Monday, October 12, 2020 10:00 PM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Subject: Case # 2020-00290

October 12, 2020

Public Service Commission Post Office Box 615 Frankfort, Kentucky 40602

To the Kentucky Public Service Commissioners:

Michael J. Schmitt Kent A. Chandler Talina R. Mathews

This letter is to express our plea for intervention and rejection of the application submitted by Bluegrass Water Utility Operating Company to adjust rates for service, case number 2020-00290. We have received a letter stating this company's planned rate increase of 364.4% for our monthly water bill. We currently are paying per their rate at \$22.79 per month. This ridiculous proposal would raise our monthly bill to a minimum of \$105.84 per month.

The area of which I am speaking is Center Ridge Subdivision. This subdivision is composed of vacation homes, the majority being mobile homes. Very few people live here year-round and those

that do are retired and living on a fixed income. We use our home for the summer weekends, otherwise there is no water usage. We have owned property for 8 years and have paid a flat fee of \$275 yearly for water usage. Bluegrass is proposing to raise their rates to increase their annual operating revenue by \$336,747 and sewer operating revenues by \$2,177,052. We do not have sewer in our area and I would almost guarantee Bluegrass has no plans to offer this to our little subdivision on the dead end of a state highway in the middle of nowhere.

Center Ridge's water is maintained through a shared well. Prior to the purchase of this well by Bluegrass (which by the way is a St. Louis Missouri owned company, having no claim to the name "Bluegrass"), our subdivision homeowner's association purchased a backup generator to ensure the well continues running during power failures, of which is very common in our area. There have been no upgrades to the system since purchase and none are needed. This rate increase seems to be an avenue to cover costs in other areas, in my opinion, yet no other area has the prosperous proposed increase that we have been presented with. I'm sure they believe since very few people live permanently in Center Ridge, nobody would pay any attention and the rate hike would slide right past the homeowners without protest.

We plea to the commission to not allow the rate increase. It greatly saddens us to have to write this letter pleading our case against a company that clearly is trying to take advantage. We feel this HUGE increase proposal is unethical. We will be sending this letter via postal service also.

Sincerely,

Kevin and Carmen Hoggard 236 Sharecroppers Camp Rd. Poplar Bluff, Missouri 63945 132 Terrace Drive Murray Ky, 42071 (address of water service)

To: Subject:

RE: water rates

Subject
Date:

Tuesday, October 13, 2020 3:17:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.kv.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

----Original Message-----

From:

Sent: Monday, October 12, 2020 12:23 PM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Subject: FW: water rates

----- Original Message -----

From:

Sent : 10/11/2020 5:54:27 PM

To : psc.info@ky.gov Cc :

Subject : FW: water rates

I am writing this letter because bluegrass water utility operation company is wanting to raise our rates from \$22.79 to \$105.84 a month now that is a 364.4% raise which is very unfair they mention in their letter about the other works that they have done , but none of that protanes to us in other words they have done these things some where else and wants us here in center ridge to pay for that again I say durning this difficult time this would be such a burden . You just don't do things like this 364.4% raise , I'm sorry but we just can't afford this the ID # 2020-00290 I WOULD APPRECIATE IF YOU CAN lookin this matter and help us if you can thank you so very much Darrell Rowland ,, 135 Mason lane. New concord , ky 42076

To: Subject:

RE: water rates

Subje Date:

Tuesday, October 13, 2020 3:11:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

----Original Message-----

From:

Sent: Sunday, October 11, 2020 6:54 PM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Cc:

Subject: water rates

I am writing this letter because bluegrass water utility operation company is wanting to raise our rates from \$22.79 to \$105.84 a month now that is a 364.4 % raise which is very unfair they mention in their letter about the other works that they have done , but none of that protanes to us in other words they have done these things some where else and wants us here in center ridge to pay for that again I say durning this difficult time this would be such a burden . You just don't do things like this 364.4% raise , I'm sorry but we just can't afford this the ID # 2020-00290 I WOULD APPRECIATE IF YOU CAN lookin this matter and help us if you can thank you so very much Darrell Rowland ,, 135 Mason lane. New concord , ky 42076

To:

Subject: KY PSC Utility Inquiry

Date: Tuesday, October 13, 2020 3:15:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Consumer Web Inquiry < PSC.Consumer.Inquiry@ky.gov>

Sent: Monday, October 12, 2020 9:30 AM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission < pscfilings@ky.gov>

Sent: Friday, October 9, 2020 8:13 PM

To: PSC Consumer Web Inquiry < PSC.Consumer.Inquiry@ky.gov>

Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by

Friday, October 9, 2020 at 8:12 PM

Name: Judy and Jennifer Ryan Address: 135 Hunters Trace

City: Frankfort
State: KY

Zip Code: 40601

Phone number where you can be reached:

Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: We recently received a letter from Bluegrass Water stating the intention to raise the rates in our subdivision 72.1%. While it is understandable Bluegrass Water needs to improve the infrastructure, this amount is way too high for a monthly increase.

We would like to go on record as opposing this high of an increase.

on

Have you contacted the utility about the problem: No

To: Subject:RE: Case ID# 2020-00290

Date: Tuesday, October 13, 2020 3:16:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: Kathy Salazar

Sent: Monday, October 12, 2020 8:46 AM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Subject: Case ID# 2020-00290

To: Public Service Commission

I am writing to you in reference to case I.D. # 2020-00290.

We received a letter that the company, Bluegrass Water Utility is attempting to raise our monthly water bill by 364.4%. That is so completely absurd! If you have seen this community, you would know that most of the residents in this subdivision barely have 2 nickels to rub together and many of them get monthly assistance from various organizations.

We expected some sort of rate increase, and that is understandable. I may be wrong, but I thought that utility rates could only be raised a certain percentage at a time, at least that is what I remember from the last company that bought the local water district & upgraded the system.

I hope that you will not grant Bluegrass their desired increase and will opt for a more reasonable amount.

Kathy Salazar

Pampered Chef Independent Consultant

Life is Good, Come join me at the table-

To:

Subject: RE: Request for intervention: Case No. 2020-00290; Bluegrass water rate increase for Center Ridge Dist.

Date: Tuesday, October 13, 2020 3:13:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>

Sent: Monday, October 12, 2020 11:39 AM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Subject: FW: Request for intervention: Case No. 2020-00290; Bluegrass water rate increase for

Center Ridge Dist.

From: Marilyn Terry

Sent: Monday, October 12, 2020 11:26 AM

To: PSC Consumer Web Inquiry < PSC.Consumer.Inquiry@ky.gov>

Subject: Request for intervention: Case No. 2020-00290; Bluegrass water rate increase for Center

Ridge Dist.

Marilyn Terry, 390 Holly Tree Dr., Murray, Ky 42071

The rate increase of 364.45 is not reasonable. This is a \$83.04 a month increase. Like many of my neighbors, I am an older retired individual with a fixed income Social Security and small savings. This type of rate increase for water service that is not noticeable better than the previous water Co it would create a significant financial hardship on me and others in the Center Ridge Dist. #4.

Your rejection of this unreasonable rate increase by Bluegrass Water would be greatly appreciated.

Thank you, Marilyn Terry

To:

Subject: RE: Rate hike - Case number- 2020-00290- Bluegrass Water

Date: Tuesday, October 13, 2020 3:10:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: Merry Beth Henderson

Sent: Sunday, October 11, 2020 7:55 PM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Subject: Rate hike - Case number- 2020-00290- Bluegrass Water

To Whom it May Concern:

I am in receipt of a notice related to a proposed rate adjustment by Bluegrass Water to your commission

The request is an attempt to charge an increase in our water and sewage bill anywhere from 65.3% in my community up to 364.4% in other communities affected by this notice. This is an outrageous proposed increase and as the regulator of these requests I respectfully ask that you deny consideration for such increases. All increases should be based upon current economic conditions such as the CPI and the prevailing inflation rates. Bluegrass Waters decision to invest in improvements should not directly transfer to these ridiculous proposed rates increases. I look forward to your reply and a further understanding of your intentions in reviewing this request by Bluegrass water. Kind Regards,

Dudley and Merry Beth Henderson City of River Bluff 3303 Cherry Tree Lane Prospect, KY 40059

To: Subject:

KY PSC Utility Inquiry

Date:

Tuesday, October 13, 2020 3:14:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>

Sent: Monday, October 12, 2020 9:50 AM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission cfilings@ky.gov

Sent: Monday, October 12, 2020 9:47 AM

To: PSC Consumer Web Inquiry < PSC.Consumer.Inquiry@ky.gov>

Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by

on

Monday, October 12, 2020 at 9:46 AM

Name: paul yeary

Address: 1201 cherry hills court

City: louisville

State: ky

Zip Code: 40245

Phone number where you can be reached:

Home phone:

Utility Name: bluegrass water utility operating co.

State the nature of your concern: Why should we pay for a bad decision to purchase this company and were not told about it before being purchased. This is how taxpayers in Kentucky are treated and expected to pay. The state did not pay for my mistakes as a small

business owner $\ref{eq:constraints}$ We are retired , on a fixed income this is just another form of illegal . YES I AM A CONSERVATIVE AND REPUBLICAN .

Have you contacted the utility about the problem: No

To:
Subject: KY PSC Utility Inquiry

Date: Tuesday, October 13, 2020 3:14:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: PSC Consumer Web Inquiry < PSC.Consumer.Inquiry@ky.gov>

Sent: Monday, October 12, 2020 9:47 AM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission < pscfilings@ky.gov>

Sent: Sunday, October 11, 2020 12:02 PM

To: PSC Consumer Web Inquiry < PSC.Consumer.Inquiry@ky.gov>

Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by Sunday, October 11, 2020 at 12:02 PM

on

N. T. N. 1 1

Name: Tammy Nichols Address: 5811 Oakwood dr

City: Paducah, State: Ky

Zip Code: 42003

Phone number where you can be reached:

Home phone:

Utility Name: Bluegrass Water

State the nature of your concern: Bluegrass Water is proposing to raise my sewer rates from \$28.84 a month to \$96.14 per montn. This is a 233.4% increase which seems way too. I would appreciate an intervention on this rate hike for the residents of Great Oaks subdivision. Thank you Tammy Nichols

Have you contacted the utility about the problem: No

To:

Subject: RE: 2020-00290

Date: Tuesday, October 13, 2020 3:19:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

From: William Howland

Sent: Monday, October 12, 2020 8:05 PM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Subject: 2020-00290

I am expressing my concerns regarding a proposed rate increase by Bluegrass Water in my neighborhood. It's a terrible time to increase rates by this much.

Sent from Yahoo Mail on Android

To:

Subject: RE: Bluegrass Waste Water Increase

Date: Tuesday, October 13, 2020 3:16:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner Administrative Branch Manager Filings Branch General Administration

Kentucky Public Service Commission 211 Sower Blvd. Frankfort, KY 40601

----Original Message-----

From: Frances Evans

Sent: Monday, October 12, 2020 1:17 PM

To: PSC Public Information Officer <PSC.Info@ky.gov>

Subject: Bluegrass Waste Water Increase

Case # 2020-00290

Willie & Fran Evans 106 Whispering Pines Circle Louisville, KY. 40245

Dear Sirs:

This is in regard to the Bluegrass Water Company's rate increase from \$35 to \$96 a month. We moved here into a patio home in Persimmon Ridge four years ago. We paid a price for sewer services and then last year Bluegrass Water Waste took over this service. The monthly rate was raised to \$35 a month. And now we are told that same service will be raised to \$96 a month. This is way too much for a retired couple who do not use the service like a large family would. And why should we have to pay for other places systems that need to be repaired? We are making an appeal to this exorbitant raise in price.

Willie and Fran Evans

Sent from my iPa

*Angela M Goad Assistant Attorney General Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KENTUCKY 40601-8204

*John G Horne, II Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KENTUCKY 40601-8204

*Kathryn A Eckert McBrayer PLLC 201 East Main Street Suite 900 Lexington, KENTUCKY 40507

*Katherine Yunker McBrayer PLLC 201 East Main Street Suite 900 Lexington, KENTUCKY 40507

*Larry Cook Assistant Attorney General Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KENTUCKY 40601-8204

*Bluegrass Water Utility Operating Company, LLC 1650 Des Peres Road, Suite 300 St. Louis, MO 63131

*J. Michael West Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KENTUCKY 40601-8204