

10-6-20

Mr. Coy,

I'm writing concerning the letter we received about price hike on our sewer bill. This will put a burden on us for the fact we are on limited income. If it had gone up to maybe \$40.00 instead of \$28.84, it wouldn't hurt very much. I really do hope you reconsider this much of a price hike.

Sincerely,

Mrs. Brenda
Dreblow



Brenda Dreblow
5920 Oakhaven Dr
Paducah, KY 42003-9274

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October 6, 2020

Public Service Commission
P.O. Box 615
Frankfort, KY 40602

To Whom It May Concern:

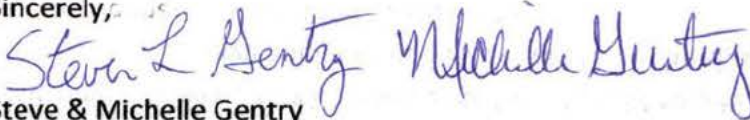
We are residents of Kingswood Development at 639 Kingswood Drive, Taylorsville, KY 40071, and are in receipt of a letter dated September 30, 2020, from Bluegrass Water Utility Operating Company, Inc., with regard to a proposed rate adjustment.

It's certainly not surprising that a rate increase has been proposed. We knew when Bluegrass Water acquired our sewer system over the past year that an increase would come at some point. We had been paying \$38.84 per month since we moved to this neighborhood in 2013, and from what I understand this has been the rate for a very long time. I understand this occurring; however, a 147.5% increase from \$38.84 to \$96.14 is completely excessive and ridiculous. They have applied this \$96.14 rate to all the single residential subdivisions they service, no matter what their present rate is.

In justifying this increase, they state all the improvements they are making and the addition of remote monitoring equipment. For Kingswood, very little has been done to justify such an increase. We only have the wastewater treatment facility here. They are making every development pay for the improvements of some. This is not fair for the residents of this community, or many of the others, to have this extremely high sewer bill increase—147.5%! This will also adversely affect selling homes in the neighborhood going forward.

Thank you for any consideration of this request to deny this extremely high increase. Our water runs between \$45 to \$65 a month depending on the time of year and usually a sewer bill runs about the same as the water bill. Please help the residents of Kingswood and not allow Bluegrass Water to profit greatly off the backs of their customers who have no other choice.

Sincerely,


Steve & Michelle Gentry

639 Kingswood Drive
Taylorsville, KY 40071

[REDACTED]



Dear Customer:

We're writing to update you on the water or wastewater services that serve your community.

Since purchasing the infrastructure that serves your home, Bluegrass Water Utility Operating Company (Bluegrass Water) has invested nearly \$2.5 million in urgently needed improvements in Kentucky communities to ensure you, your families and neighbors have access to clean, safe and reliable drinking water and wastewater systems. Additionally, Bluegrass Water intends to invest an additional \$3.5 million to ensure safe and reliable service. These improvements include remote monitoring equipment at each location to assure facilities are closely tracked and work properly at all times; sewer plant improvements to ensure proper treatment, including flow equalization, replacement of blowers, pipes, and diffusers in aeration tankage, and many more improvements. As a result of these efforts and additional improvements planned for the next 18 months, Bluegrass Water expects to submit a request on September 30, 2020, to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual water operating revenues by \$336,747 and sewer operating revenues by \$2,177,052.

Please take notice of the following information about the proposed rate adjustment that is presented below and on the enclosed sheet:

The PSC, the state agency that regulates all utility services in Kentucky, will rule on this request and may order rates to be charged that differ from the proposed rates found in this notice. *On the enclosed sheet* is a table that compares present and proposed rates and the amount of the change requested (in dollar and percentage change) for each customer classification to which the proposed rates will apply. The date the proposed rates are expected to be filed with the PSC is September 30, 2020; the proposed effective date of the rates is for service rendered on and after October 31, 2020. As there are only flat rates included in the existing tariff or which affect existing customers, the average customer usage is unknown and the average bill in each service area relates directly to the current rates per month shown in the enclosed sheet.

By prior arrangement, you may examine Bluegrass Water's application at the offices of McBrayer PLLC, 201 East Main Street, Suite 900, Lexington, Kentucky; please contact Holly Lewis at 859-551-3648 or hlewis@mcbrayerfirm.com to visit the McBrayer offices to examine the application. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application or timely requests for intervention (establishing the grounds for the request, including the status and interest of the requester) may be submitted to the PSC through its website or by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602

If the PSC does not receive a written request for intervention establishing the grounds for the request (including the status and interest of the party) within thirty (30) days of initial publication or mailing of this notice, the PSC may take final action on the application.

Josiah Cox

President

Bluegrass Water Utility Operating Company, Inc.



BLUEGRASS WATER

Utility Operating Company

A CSWR Managed Utility

Rate Comparison Table

Type of Charge	Service Area	Present Rates (per month)	Proposed Rates (per month)	Change Requested	
				\$	%
Total Monthly Sewer – Single Residential per unit					
	Airview Estates	\$41.36	\$96.14	\$54.78	132.4%
	Brocklyn Subdivision- Single Unit	\$40.00	\$96.14	\$56.14	140.4%
	Fox Run Estates	\$55.85	\$96.14	\$40.29	72.1%
	Great Oaks Subdivision	\$28.84	\$96.14	\$67.30	233.4%
	Golden Acres Subdivision	\$39.57	\$96.14	\$56.57	143.0%
	Kingswood Development	\$38.84	\$96.14	\$57.30	147.5%
	Lake Columbia Estates	\$50.32	\$96.14	\$45.82	91.1%
	Longview and Homestead Subdivisions	\$30.00	\$96.14	\$66.14	220.5%
	Persimmon Ridge Subdivision	\$35.00	\$96.14	\$61.14	174.7%
	City of River Bluff and environs	\$58.16	\$96.14	\$37.98	65.3%
	Timberland Subdivision	\$34.71	\$96.14	\$61.43	177.0%
Total Monthly Sewer – Multi Residential per unit					
	Brocklyn Subdivision – Multi Unit	\$30.40	\$72.11	\$41.71	137.2%
Total Monthly Sewer Bill – Commercial (Flat)					
	Persimmon Ridge Subdivision	\$35.00 per residential equivalent of 12,000 gallons	\$240.36	\$205.36	234.7%
Total Monthly Sewer – Industrial/Commercial (Metered)					
	I-75 & Delaplain Road interchange area (Scott County)	\$8.89 per 1000 gal	\$25.65 per 1000 gal	\$16.76	188.52%
Total Monthly Water Bill - Residential					
	Center Ridge	\$22.79	\$105.84	\$83.05	364.4%

Public Service Commission
PO Box 615
Frankfort KY 40602

October 7, 2020

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PUBLIC SERVICE
COMMISSION

Dear Public Service Commission Representative:

On Monday, October 5, 2020, we received a letter from Bluegrass Water Utility Operating Company informing homeowners in our subdivision, Kingswood, that they are asking for an increase for our sewer bill of 147.5 percent. This increase would raise our monthly rate from \$38.84 to \$96.14. They state that since purchasing the facility in 2019, they have had to invest significant funds for improvement. This is simply not true. The only "improvements" they have made include nailing a few fence boards back up, adding gravel on the sewer entrance and occasionally, driving through the neighborhood.

Bluegrass Water purchased eight facilities in 2019. Their engineering report, filed before purchase, states that "No deficiencies were identified for the Kingswood plant." The report can be found at:

<https://psc.ky.gov/pscecf/2019->

[0104/kyunker@mcbayerfirm.com/05312019073517/20190531BW_MtnConfTreatment_for_Resp_DR.pdf](https://psc.ky.gov/pscecf/2019-0104/kyunker@mcbayerfirm.com/05312019073517/20190531BW_MtnConfTreatment_for_Resp_DR.pdf)

The full engineering survey has since been redacted. However, it also showed that at the time of purchase, there were no issues with our plant and it was more than adequate to handle the 126 homes it services.

Additionally, six of the treatment plants they purchased needed significant work including a complete rebuild. I do not think it fair to make us pay for other neighborhoods who have not maintained their system as we have done since 1998. This increase alone would cost Kingswood homeowners \$86,637 per year. The only improvement that Bluegrass Water is planning for our neighborhood is a remote monitoring system which would eliminate the previously mentioned occasional drive-by monitoring.

Our neighborhood strives to keep property values high and very marketable for those wishing to sell. A sewer bill of this magnitude would be a huge deterrent for prospective buyers. I do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5 percent is ridiculous and far-reaching since we have no options but to be connected to the plant.

Thank you in advance for your consideration and to deny Bluegrass Water this absurd rate increase.

Sincerely,



Brian and Jo Ann Rueve
426 Kingswood Drive
Taylorsville, Kentucky 40071



Chad and Angela Lampe
[REDACTED]

6th October 2020

Public Service Commission

PO Box 615
Frankfort, KY 40602

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OCT 09 2020

PUBLIC SERVICE
COMMISSION

To Whom it May Concern,

I'm writing in regard to the application for a rate adjustment to the Center Ridge Water District by Bluegrass Water. I'm writing to express my sincere concern about Bluegrass Water Utility Operating Company's proposed 364.4% increase to the monthly rate. This increase is wholly unacceptable and will cause significant financial hardship on most all the 325 homes and more than 900 residents.

According to the company's application for an increased rate, improvements to the district (completed and planned) total \$1,156,000. The rate increase totals approximately \$412,776 in additional annual gross revenue for this company. Even given a reasonable debt load to achieve these upgrades, a three year plan to recover those funds seems unreasonably aggressive, and places a significant burden on the district's ratepayers.

I, like many residents, appreciate the upgrades for safer water and better pressure, and would accept a more reasonable increase of 30-40%, which would still allow the retirement of any debt in a reasonable amount of time.

I believe the company should take into consideration the demographics of this water district as more than 21% of the population lives below the poverty line, compared to 17% of the Kentucky population.

Sincerely,


Chad and Angela Lampe 

286 Lakeshore Drive, New Concord KY (Center Ridge Water Customer)

OCT. 8, 2020

Ky. PUBLIC SERVICE COMMISSION
EXECUTIVE DIRECTOR

RE: BLUE GRASS WATER UTILITY OPERATING CO.

I WOULD LIKE TO COMMENT ON A LETTER FOR RATE INCREASE CONCERNING CENTER RIDGE WATER DISTRICT NO. 3, KENIANA SUBDIVISION IN HAMLIN, KY. CENTER RIDGE CONSISTED OF THREE SEPARATE LOCALITIES. THE ONE LOCATED IN HAMLIN, KY. SHOULD NOT BE UNDER CONSIDERATION FOR ANY TYPE OF WASTE/SEWER FEES AS WE ARE ALL ON SEPTIC TANKS. ^{WATER}

AS FAR AS IMPROVEMENTS GO THE ONLY IMPROVEMENT MADE, THAT I KNOW OF, WAS THE REPAIR OF A WATER LEAK THAT HAD LONG BEEN KNOWN AND IGNORED BY THE PREVIOUS OWNER WM DUNCAN. BLUE GRASS DID REPAIR THAT LEAK.

MOST LIVING HERE ARE RETIRED OR OF RETIREMENT AGE LIVING ON SOCIAL SECURITY AND CANNOT ASSRA THE RATE INCREASE BLUE GRASS WATER IS REQUESTING. IT IS WITHOUT A SHADOW OF A DOUBT RIDICULOUS TO SAY THE LEAST!

ARE WE SUPPOSED TO BUY LESS FOOD? DO WITHOUT OUR MEDICATION IN ORDER TO PAY AN OUTRAGEOUSLY HIGH WATER BILL? I DON'T HAVE THE INTERNET OR A CELL PHONE (OTHER THAN ONE I HAVE TO BUY MINUTES FOR) BECAUSE MY BUDGET DOESN'T STRETCH THAT FAR. MY MONTHLY INSURANCE COSTS ALONE ARE RIGHT AT \$500 [MEDICAL, DRUG, HOME & CAR]. ONE THOUSAND THIRTY DOLLARS GOES INTO MY CHECKING ACCOUNT MONTHLY SO YOU CAN REALIZE ^(HOW) WHAT ANOTHER RAISE IN ANY BILL WOULD COMPOUND MY BUDGET LIMITATION. BREAK IT IN FACT. I PRAY YOU WILL BE DILIGENT IN YOUR ASSESSMENT OF BLUE

GRASS WATER UTILITY OPERATING COMPANY'S ASSETS AND
LIABILITIES BEFORE MAKING YOUR FINAL JUDGEMENT ON
THIS MATTER.

THANK YOU FOR TAKING THE TIME TO READ THIS LETTER
FROM A KENTIANA RESIDENT FOR 48 YRS. I'M OLD, AND
GRUMPY AT TIMES BUT I'M NOT SENILE - YET!

THANKS AGAIN
MS. DELOIS POSPISHEL
354 SCENIC VALLEY LN.
HAMBIN, KY. 42076-4822

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OCT 09 2020

PUBLIC SERVICE
COMMISSION

Public Service Commission

Post Office 615

Frankfort, Kentucky 40602

Dear Sir or Madam:

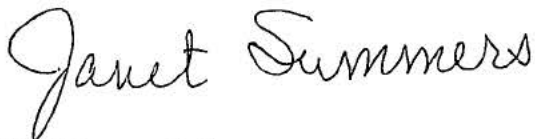
This is a written request for intervention for the Bluegrass Water Utility Operation Company(Bluegrass Water). I received a notice in the mail Yesterday October 5, 2020 stating that the plan to increase the water usage rates from \$22.79 to \$105.84 per month for water in the Center Ridge service area. That is a 364.4% increase. I'm not only a home owner but at the present time the president of the Keniana Homeowners Association which has a membership of around 35 families. Our water supplier was bought out earlier this year by Bluegrass Water. I have not personally met anyone from that company but people in the neighborhood have. The Bluegrass Water Company has informed people that when they bought the water system that it had many issues and needs of repair. I think Bluegrass Water needs to recoup some of their losses from the previous owner and not all from the people who didn't have an opportunity to improve the water system.

The people of this community (including me as a homeowner) are on a fixed income or only weekend warriors. We all are willing to do our part in improving the water system in our area but to increase our water bill by \$83.05 per month or \$996.60 per year is quite a shock to all of us here. A slow increase over several years would be easier on the people in this area.

We as an organization want to do our part. We want good reliable water. We just don't feel like we can afford this big of an increase in our water bill.

Thank you for your time in this matter.

Janet Summers (President Keniana Homeowners Association)



558 Waterway Trail

New Concord, Kentucky 42076

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Public Service Commission
PO Box 615
Frankfort, KY 40602

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PUBLIC SERVICE
COMMISSION

October 6, 2020

Dear Public Service Commission Representative,

Bluegrass Water Utility Operating Company has just informed the homeowners of Kingswood Subdivision that they are asking for an increase for our sewer bill of 147.5%. This would take our monthly rate from \$38.84 to \$96.14. They state that since purchasing the facility in 2019, they have had to invest significant funds for improvement. This is not true. The only improvements they have made is to nail a few fence boards back up, placed gravel on the sewer entrance and occasionally they drive through the neighborhood to monitor.

They purchased eight facilities in 2019. Their engineering report, filed before purchase, stated that "No deficiencies were identified for the Kingswood plant."

The report can be found at:

https://psc.ky.gov/pscecf/2019-00104/kyunker@mcbraayerfirm.com/05312019073517/20190531BW_MtnConftTreatment_for_Resp_DR.pdf.

The full engineering survey has since been redacted but it also showed at the time of purchase that there were no issues with our plant and it was more than adequate to handle the number of 126 homes it serviced.

Six of the treatment plants they purchased show they needed significant work including a complete rebuild. I do not think it fair to make us pay for other neighborhoods who have not maintained their system, as we have done since 1998. This increase is a \$86,637 per year for the Kingswood homes. The only improvement that Bluegrass Water is planning for our neighborhood is a remote monitoring system which would eliminate my above-mentioned occasion drive by monitoring.

Our neighborhood strives to keep our property values high and very marketable for those wishing to sell. A sewer bill of this magnitude would be a big deterrent for prospective buyers. I do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5% is ridiculous and far-reaching since we have no options but to be connected to the plant.

Thank you in advance for your consideration of this issue and to deny Bluegrass Water this absurd rate increase.

Kindest Regards,



Jerry and Karen Kopple
Property Owners in Kingswood Subdivision
131 Kingswood Drive
Taylorsville, KY 40071