

RECEIVED

OCT 29 2020

PUBLIC SERVICE
COMMISSION

From: [PSC Public Information Officer](#)
To: [PSC Executive Director](#)
Subject: 2020-00290 request for intervention
Date: Thursday, October 29, 2020 2:53:45 PM

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 28, 2020 8:32 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 27, 2020 7:11 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on
Tuesday, October 27, 2020 at 7:10 PM

Name: Mike and Elaine Murphy
Address: 157 Daybreak Lane
City: Murray
State: KY
Zip Code: 42071

Phone number where you can be reached:

Home phone: [REDACTED]

Utility Name: Bluegrass Water

State the nature of your concern: We are requesting an Intervention for Case #2020-00290. We live in Center Ridge Subdivision at 157 Daybreak Lane, about 15 miles east of Murray in Calloway County. Our previous water provider was Center Ridge Water District #1 and we paid a flat rate fee of \$22.79 per month. Our current water provider is Bluegrass Water and for several months we continued to pay that same fee. On Oct. 5 we received a letter from Bluegrass Water stating that our monthly fee for water would be increased from \$22.79 to \$105.84. This excessive increase of \$83.05 per month is unjust and will be a burden on many residents who are retirees and live on fixed incomes. Our water service area consists of full time and part time residents and we all pay the same flat rate each month for water. (No sewer service is provided and residents have individual septic systems.) Our Center Ridge Subdivision water is maintained through a shared well. Some improvements were made to our Center Ridge Subdivision water system before Bluegrass Water recently bought it from Center Ridge Water District #1. Several years ago Center Ridge Water District #1 received funds via a grant to replace old, outdated water lines with new larger lines which greatly improved water delivery to the homes in our subdivision. In addition, our homeowners association purchased a back-up generator to ensure water availability during power outages using funds donated by residents. Although we understand the importance of and are grateful for a clean, safe, reliable water supply, an increase of 364.4% in our monthly water fee seems unjustifiably high. Consequently, we respectfully ask that you Deny the Bluegrass Water request Case #2020-

00290. Mike and Elaine Murphy 157 Daybreak Lane Murray, KY 42071

Have you contacted the utility about the problem: Yes
