

RECEIVED

OCT 08 2020

PUBLIC SERVICE
COMMISSION

From: [robert.spalding](#)
To: [PSC Executive Director](#)
Subject: Re: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:20:34 AM

Please submit my original statement as a request for intervention, thanks

[Sent from Yahoo Mail for iPhone](#)

On Thursday, October 8, 2020, 6:56 AM, PSC Executive Director <PSCED@ky.gov> wrote:

Robert Spalding,

In your comment below you never stated for a request for intervention. If you want to request intervention, please reply to this email or send a letter requesting for intervention and it will be entered into the record as such.

Best Regards,

Brandon Bruner

Administrative Branch Manager

Filings Branch

General Administration

Kentucky Public Service Commission

211 Sower Blvd.

Frankfort, KY 40601

502-782-6329

From: robert.spalding [REDACTED]
Sent: Wednesday, October 7, 2020 4:36 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: Re: KY PSC Utility Inquiry

Never saw my message filed as a request for intervention

[Sent from Yahoo Mail for iPhone](#)

On Tuesday, October 6, 2020, 2:06 PM, PSC Executive Director <PSCED@ky.gov> wrote:

Robert Spalding,

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry
<PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, October 6, 2020 1:31 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 6, 2020 12:38 PM
To: PSC Consumer Web Inquiry
<PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
([REDACTED]) on Tuesday, October 6, 2020 at 12:37 PM

Name: Robert Spalding
Address: 409 Windsong Circle
City: Murray
State: KY
Zip Code: 42071

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Bluegrass Water

State the nature of your concern: My water use to be controlled by center ridge water and the cost per month was \$22.79 per month. I got a letter from the new company that bought them out called Bluegrass Water who is stating in this letter they are proposing A rate increase to the PSC that would increase our monthly bill to \$105.84. I don't think I am out of line with my concern that this is way too high. The average cost around this area is 25-50 a month and this is a 364.8 percent increase. On top of this we have constantly been in a boil water advisory. There is no reason that the Center Ridge water customers should be extorted by the new ownership especially by a team who is constantly causing disruption in our water service. I have sent an email to their team, their president, and this note to your team. I am hoping you can help resolve this.

Have you contacted the utility about the problem: Yes
