

## DEC 17 2020

From: PSC Public Information Officer
To: PSC Executive Director

**Subject:** FW: Case # 2020-000290 Request for Intervention **Date:** Thursday, December 17, 2020 4:57:58 PM

PUBLIC SERVICE COMMISSION

\*\*CAUTION\*\* PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <a href="mailto:ServiceCorrespondence@ky.gov">ServiceCorrespondence@ky.gov</a> for any assistance.

From:

**Sent:** Wednesday, December 16, 2020 2:33 PM **To:** PSC Public Information Officer <PSC.Info@ky.gov> **Subject:** Case # 2020-000290 Request for Intervention

\*\*CAUTION\*\* PDF attachments may contain links to malicious sites. Please contact the COT Service Desk <u>ServiceCorrespondence@ky.gov</u> for any assistance.

## Dear Sirs/Madams:

On November 25, 2020 I received a letter by mail from Bluegrass Water UOC dated November 19, 2020 explaining that they are my new sewer services provider and that they have requested from the PSC a rate increase of \$71.14 per month (from \$25.00 to \$96.14) for Randview Subdivision. This would increase my annual sewer expenses from \$300 to \$1154 and equates to a percentage increase of 284.6%.

I am a single person, owner and the only resident of a house at 101 Randview Drive, located within the Randview Subdivision. My average water usage (see attached 12 month history) is 1500 gallons per month. I feel the proposed rate increase is unwarranted, unreasonable, and excessive for the amount of water discharged by my residence to the sewer system.

Secondly, I don't understand nor do I agree with all of the included sewer systems across the state owned by Bluegrass UOC being lumped together in this rate adjustment request with the same proposed rates for each system. Why should I have to pay for improvements/updates to these other systems?

Thirdly, the letter from Bluegrass UOC states that the Randview lagoon system is failing and is unable to properly treat wastewater. It also states that the lagoon's drainage field is not functioning properly, causing illegal wastewater discharge that threatens the community's health and the environment. If this is true, why are the customers just now being notified and why were the previous owners of the system (Randview Septic Inc, Ralph Waldrop) not cited for these deficiencies and made to comply with state requirements? Why should the customers be punished because sewer revenues were mismanaged and contractual agreements for operation and maintenance not met by the previous sewer system owner? Shouldn't the Public Service Commission intervene to ensure fair treatment and to protect customers/residents in these matters?

Lastly, I am concerned that the proposed excessive sewer rate would be an impediment if I ever decide to sell my house in the future.

Please consider this letter as a request for intervention by the PSC in this rate adjustment case (Case # 2020-00290) with Bluegrass UOC for the reasons listed within.

Sincerely,

Belva A Wilkerson 101 Randview Drive Mayfield, KY 42066

