

NOV 02 2020

From: PSC Public Information Officer
To: PSC Executive Director

Subject: FW: Case Related Question case#2020-00290

Date: Monday, November 2, 2020 4:50:58 PM

PUBLIC SERVICE COMMISSION

From:

Sent: Thursday, October 29, 2020 10:37 PM

To: PSC Public Information Officer <PSC.Info@ky.gov> **Subject:** Case Related Question case#2020-00290

Subject: Requested intervention of Proposed Rate increase for Case 2020-00290 for Bluegrass Water Utility (Golden Acres Subdivision in Marshall County, KY)

We wish to request an intervention and review of the proposed rate increase made by Bluegrass Water Utility Operating Company with regard to the Golden Acres Subdivision in Calvert City, KY.

We have received notice of a proposed rate increase of 147.5% from \$39.57 to \$96.14. There is also a reference in the application that Bluegrass Water Utility Operating Company provides service for water as well as sewer service. There has never been a company that provided sewer service and water service in this subdivision. Our water has always been provided through the North Marshall Water district.

To our knowledge the treatment plant itself has been in good working condition. Most likely there have been pump repair and or replacement from time to time, but no other company has done major work on sewer line replacement or modifications. We as customers have not seen evidence of any prior companies providing needed major improvements. We do recognize that the need for upgrades to the sewer line exists. However, Bluegrass Water knew that when they bought it. To then mislead the Public Service Commission about their provision of water and sewer service and expect residents to pay a 147.5% increase is unacceptable.

A large majority of the residences in the subdivision are retired and on a fixed income. We have had a few young families move into the subdivision. A sewer bill of this amount would be very difficult for all of our residents especially because we still have a water bill to pay. It would also be a deterrent to the sale of homes in the future. Several of these residences are only one or two person households.

Bluegrass Water Utility Operating Company has acquired several system facilities throughout Kentucky. We have heard some of our state lawmakers have shown some interest in this issue in western Kentucky and we appreciate that.

Please do not approve the proposed rate increase.

Thank you for your consideration of this issue and, again, please do not approve the proposed rate increase.

Larry & Cheryl Heavrin 211 Golden Acres Loop Calvert City, KY 42029

Sent from for Windows 10