

Tommy and Darlene Furlong

182 W. Airview Dr
Elizabethtown, KY 42701

13th October 2020

Public Service Commission
Post Office Box 615
Frankfort, KY 40602

To Whom It May Concern,

Tommy and Darlene as customers of Bluegrass Water living at 182 W. Airview Dr. (Airview Estates), Elizabethtown, KY formally request intervention in the sewer rate increase action filed by Bluegrass Water Utility Operating Company with the Kentucky Public Service Commission.

The proposed increase in monthly sewer rates from \$41.36 to \$96.14 --a 133% increase--is not acceptable. Our water usage so far this year has averaged at less than \$30.00 per month. Bluegrass Water's proposed rate of \$96.14 per month would have us pay over three times as much to treat the water we use.

This subdivision could be best described as a low income area. Most of the people living here cannot afford the proposed rates. We are in the middle of a World wide health pandemic, which has caused the CDC to issue an order to suspend evictions. The Commonwealth of KY has established a fund to assist both renters and their landlords in their monetary obligations. This is not the time to raise sewer rates! A reasonable increase in rates could be done after the COVID 19 pandemic has subsided and the economy returns to a more normal level.

Bluegrass Water does not have a good business plan here in Airview. They cannot accurately determine when customers start or end service. In addition, several residents have told us they do not pay their sewer bill at all. We have not noticed any effort to discontinue service to these individuals.

Bluegrass Water has improved the operation of the sewer facility. However I cannot address the status of the sewage discharge. Before Bluegrass Water took over the operation from Airview Utilities Inc., the upkeep of the plant had been less than adequate for a good number of years. The State Division of Water did not enforce adequate quality standards on the facility. We have lived in the house closest to the sewer plant since December 1982 and have never been interviewed by any State inspector about the plant.

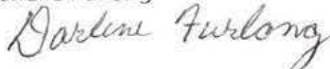
We can be contacted at telephone [REDACTED]

Sincerely,

Tommy Furlong



Darlene Furlong



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COMMISSION