

RECEIVED

OCT 12 2020

**From:** [PSC Public Information Officer](#)  
**To:** [PSC Executive Director](#)  
**Subject:** FW: Bluegrass Water UOC - Longview Subdivision  
**Date:** Monday, October 12, 2020 8:17:51 AM

PUBLIC SERVICE  
COMMISSION

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**From:** Scott Hall [REDACTED]  
**Sent:** Friday, October 9, 2020 10:45 PM  
**To:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Cc:** L.K. [REDACTED]  
**Subject:** Re: Bluegrass Water UOC - Longview Subdivision

### **PSC – REQUEST FOR INTERVENTION**

**October 9, 2020**

News Report from October 2020:

#### **Customers upset after utility company proposes rate hike in Scott County**

<https://www.wkyt.com/2020/10/07/customers-upset-after-utility-company-proposes-rate-hike-in-scott-county/>

News Report from August 2019.:

#### **Ky. PSC approves sale of troubled sewer systems**

<https://www.kentuckytoday.com/stories/ky-psc-approves-sale-of-troubled-sewer-systems.21044>

“Bluegrass Water **stated in its application**, filed jointly with the eight sewer utilities, that it will have to spend a total of \$2.9 million to correct the problems at the utilities. **It intends to fund them through a combination of loans and equity capital.**”

--LH Treatment Co. serves 277 customers in the **Longview** and Homestead subdivisions in Scott County. Its permit expired last year, and it has exceeded some discharge limits.

**One year ago, Bluegrass UOC was saying they would use their own money and loans to “correct the problems at the utilities.”**

#### **What has changed?**

Just because Bluegrass UOC are incompetent business people who are incapable of developing accurate estimates of how much it will cost to “correct the problems” at the facilities they just purchased, that should not give them the right to stick their hands in the pockets of their customers after the fact.

We have purchased 5 primary residences over the past 30+ years and BEFORE we make an offer the first question, we always ask ourselves is how much money will we have to put into this place? Bluegrass UOC apparently lacks the requisite skillset to accomplish that.

Sadly, we have seen how this movie ends...

They will likely get their rate increase and gouge us for the next 10-15 years with tripled sewer bills

They will put the money in their pockets

They will not make the repairs or upgrades

The whole facility will fall further into disrepair after another decade or more of shameful neglect

They will eventually abandon the facility and disappear in the night

PSC will stand around scratching their heads wondering what happened

And then another group of sewer shysters will come forward and start the process all over again. Which will of course include bilking customers for even more money.

## **PSC – REQUEST FOR INTERVENTION**

**October , 2020**

We are skeptical of Bluegrass UOC and their intentions

We are skeptical that Bluegrass UOC possesses the operational competence to run this facility

We are skeptical that the alleged problems at our facility even exist

We are skeptical of the veracity of the alleged repair costs attributed to our facility

We are skeptical that the alleged problems will be fixed at our facility even if they do exist

We are skeptical that PSC will fulfill their mission

<https://psc.ky.gov/Home/About#AbtComm>

## **PSC Mission**

The mission of the Kentucky Public Service Commission is to foster the provision of safe and reliable service **at a reasonable price to the customers** of jurisdictional utilities while providing for the financial stability of those utilities by **setting fair and just rates**, and **supporting their operational competence by overseeing regulated activities.**

News Report from July 2017:

### **Commission meets for first time to identify at-risk sewage treatment plants in Kentucky**

[https://www.wdrb.com/news/commission-meets-for-first-time-to-identify-at-risk-sewage-treatment-plants-in-kentucky/article\\_0137701c-8140-5a10-89aa-2aa55ba24423.html](https://www.wdrb.com/news/commission-meets-for-first-time-to-identify-at-risk-sewage-treatment-plants-in-kentucky/article_0137701c-8140-5a10-89aa-2aa55ba24423.html)

Three years ago, it took a joint resolution from the General Assembly to even get PSC to sit down and discuss the problem.

Fellow Bluegrass UOC customers...get out your checkbooks.

Scott and Lisa Hall

1021 Fairway Drive

Georgetown, KY 40324

Longview Subdivision

Sent from [Outlook](#)

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**From:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Sent:** Wednesday, October 7, 2020 5:06 PM  
**To:** Scott Hall [REDACTED]  
**Subject:** RE: Bluegrass Water UOC - Longview Subdivision

Mr. Hall,

You can make a comment and send to this email address.

Instructions are on this page, under "To submit a comment or ask about a case."  
<https://psc.ky.gov/Home/Contact>

As noted on the web page, comments are publicly available online.

Please let me know if you have additional questions.

Regards,

Karen

Karen L. Wilson  
Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601  
Office: 502.782.7136  
Cell: 502.330.2454

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**From:** Scott Hall [REDACTED]  
**Sent:** Wednesday, October 7, 2020 3:35 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Bluegrass Water UOC - Longview Subdivision

I received a notice from my sewer utility that they propose to the PSC that they be allowed to triple my monthly sewer rate from \$30/month to \$96.14/mo.

The letter from the utility's President says I have 2 options:

1. Make a comment "through PSC website or by mail".
2. Make a "timely request for intervention (establishing the grounds for the request, including the status and interest of the requester) through PSC website or by mail"

I prefer to submit through your website, but I am on your website now and I see nowhere I

can exercise either one of these options. Is there a form? Is there a portal? Your "search" function for these 2 options only leads to me to 10's of thousands of already submitted "comments" and /or "requests for intervention". Your FAQ's also do not provide any assistance.

Perhaps I am missing something. Can you please provide any further assistance or guidance?

Thank you,

Scott T. Hall  
1021 Fairway Drive  
Georgetown, KY 40324

[REDACTED]  
[REDACTED]

Sent from [Outlook](#)