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From: [REDACTED]
To: [PSC Public Information Officer](#)
Subject: Case # 2020-00290
Date: Monday, October 12, 2020 10:00:09 PM

October 12, 2020

Public Service Commission
Post Office Box 615
Frankfort, Kentucky 40602

To the Kentucky Public Service Commissioners:

Michael J. Schmitt
Kent A. Chandler
Talina R. Mathews

This letter is to express our plea for intervention and rejection of the application submitted by Bluegrass Water Utility Operating Company to adjust rates for service, case number 2020-00290. We have received a letter stating this company's planned rate increase of 364.4% for our monthly water bill. We currently are paying per their rate at \$22.79 per month. This ridiculous proposal would raise our monthly bill to a minimum of \$105.84 per month.

The area of which I am speaking is Center Ridge Subdivision. This subdivision is composed of vacation homes, the majority being mobile homes. Very few people live here year-round and those that do are retired and living on a fixed income. We use our home for the summer weekends, otherwise there is no water usage. We have owned property for 8 years and have paid a flat fee of \$275 yearly for water usage. Bluegrass is proposing to raise their rates to increase their annual operating revenue by \$336,747 and sewer operating revenues by \$2,177,052. We do not have sewer in our area and I would almost guarantee Bluegrass has no plans to offer this to our little subdivision on the dead end of a state highway in the middle of nowhere.

Center Ridge's water is maintained through a shared well. Prior to the purchase of this well by Bluegrass (which by the way is a St. Louis Missouri owned company, having no claim to the name "Bluegrass"), our subdivision homeowner's association purchased a backup generator to ensure the well continues running during power failures, of which is very common in our area. There have been no upgrades to the system since purchase and none are needed. This rate increase seems to be an avenue to cover costs in other areas, in my opinion, yet no other area has the prosperous proposed increase that we have been presented with. I'm sure they believe since very few people live permanently in Center Ridge, nobody would pay any attention and the rate hike would slide right past the homeowners without protest.

We plea to the commission to not allow the rate increase. It greatly saddens us to have to write this letter pleading our case against a company that clearly is trying to take advantage. We feel this HUGE increase proposal is unethical. We will be sending this letter via postal service also.

Sincerely,

Kevin and Carmen Hoggard
236 Sharecroppers Camp Rd.
Poplar Bluff, Missouri 63945
132 Terrace Drive
Murray Ky, 42071 (address of water service)