



**LICKING VALLEY**  
RURAL ELECTRIC COOPERATIVE CORPORATION  
P. O. Box 605 • 271 Main Street  
West Liberty, KY 41472 0605  
(606) 743 3179



**KERRY K. HOWARD**  
General Manager/CEO

**RECEIVED**

**AUG 18 2020**

**PUBLIC SERVICE  
COMMISSION**

August 18, 2020

Ms. Tina Frederick  
Kentucky Public Service Commission  
211 Sower Boulevard  
Post Office Box 615  
Frankfort, Kentucky 40602-0615

RE: Case Number 2020-00224  
Licking Valley RECC Account Number [REDACTED]

Dear Ms. Frederick:

In response to your email dated July 28, 2020, the above referenced electric service account has been in the name of Brandon Holbrook since January 28, 2010. Mr. Glen Holbrook's name was added to the account address as "in care of" December 18, 2018 when he came into our Office and paid to have the electric service reconnected and per the approval and request of Brandon Holbrook as per work order.

Please find attached copies of the October, November, December, and January bills, copies of the Delinquent Notice enclosed in the November and December bills, the Collection/Disconnect Order ticket, and the Reconnect order for said account.

If additional information is needed or required, please let us know.

Sincerely,

Kerry K. Howard  
General Manager/CEO

KKH:slv

Enclosure



Print Dt/Tm:  
01/28/2010 9:44:27 AM

LICKING VALLEY R.E.C.C.

Transfer Work Flow

SERVICE MAP LOCATION: 160280017

Account: 1602801906 SO Nbr: 9912055782 Service: Electric Service W/O#:   
Customer Nbr: 74264 Srv Loc Nbr: 16028019 Provider: COOP Provided Electric Service Cycle: 1

Taken By: sstacy Date Taken: 01/28/2010 Needed Before: 1/28/10 12:00 am

OUT-CUSTOMER

IN CUSTOMER

Home Phone:   
Work Phone:   
Mobile Phone: NONE LISTED   
Account Number:   
Customer Number:   
GLEN D HOLBROOK   
RHEBA HOLBROOK   
Billing Address:   
998 HIGHWAY 1000   
WEST LIBERTY, KY 41472

Home Phone:   
Work Phone: NONE LISTED   
Mobile Phone: NONE LISTED   
Account Number:   
Customer Number:   
BRANDON HOLBROOK   
Billing Address:   
998 HIGHWAY 1000   
WEST LIBERTY, KY 41472

SERVICE LOCATION   
998 HIGHWAY 1000   
WEST LIBERTY, KY 41472

Dep Type Deposit Amt Deposit Date Installments Due

\*\*SECURITY LIGHT\*\*

Membership # Amount Code Date

NUMBER OF SECURITY LIGHTS

Type Serial Nbr Status

\*\*EQUIPMENT TO BE SERVICED\*\*

Equipment Type	Acti'vty	Equipment Nbr	Position Nbr	Service Map Location
Kwh/Kw Meter	Transfer	30191	1	160280017

\*\*METER READ\*\*

Meter #	Reading	LV Reading	LVR Date	Demand	Connect Date	Phase/Wires	Dials	Rate
30191	7390	5728	01/10/2010		1/28/10	1/3	5	12

General Comments:   
PLEASE TRANSFER THE SERVICE   
REQUESTED BY BRANDON HOLBROOK   
THANKS, STACEY

\* waived s/c per K.H.\*

Service Comments:

Handheld Notes:

# of Prints:

100 amp Home

Job Completed: By: Date: On Computer: By: ENTERED FEB 1 2010   
/pro/rpttemplate/cis/1.16.3/SO\_TRANSFER.xml:pt Service Map Location: 160280017 sstacy



Licking Valley Rural Electric Cooperative Corp

A Touchstone Energy Cooperative

PO Box 605

West Liberty KY 41472-0605

## COLLECTION/DISCONNECT ORDER TICKET

Map Location #: 160280017

Date of Notice: 12/11/2018

Billing Date: 10/25/2018 #00073

Meter Number: 42567

Account: [REDACTED]

Service Address: 560 HIGHWAY 1000

BRANDON HOLBROOK

Phone: [REDACTED]

Description: REMOTE DISCONNECT METER

Last Payment 10/26/2018 -195.01

Subd:

Lot:

# Dvc: 0

Previous Reading: 34004

Meter Reading: 3453

Current Bill: 88.53

30 Day Arrears: 171.77

60 Day Arrears: .00

90 Day Arrears: .00

Date: 12-12-18

By: \_\_\_\_\_

Balance Now \$171.77

Collection Fee \$24.00

Total to Collect 195.77

Disconnected: \_\_\_\_\_

DEC 13 2018

Amount Paid: \$ \_\_\_\_\_

Remote Meter

Cash \_\_\_\_\_ Check \_\_\_\_\_



Licking Valley Rural Electric Cooperative Corp

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Account Name: BRANDON HOLBROOK

Account Number: [REDACTED]

Date: \_\_\_\_\_

Received: \$ \_\_\_\_\_

By: \_\_\_\_\_

Cash \_\_\_\_\_ Check \_\_\_\_\_

Sent 1:07pm Confirmed 1:10pm 12-12-18



Print D/Tm:  
12/18/2018 8:19:15 AM

LICKING VALLEY R.E.C.C.  
Reconnect-Same Customer-WF

SERVICE MAP LOCATION: 160280017

Account: [REDACTED] SO Nbr: 9912135503 Service: Electric Service W/O#: [REDACTED]  
Customer Nbr: 106668 Srv Loc Nbr: 16028019 Provider: COOP Provided Electric Service Cycle: 1 65

Taken By: sstacy Date Taken: 12/18/2018 Needed Before: 12/18/18 12:00:00 AM

Home Phone: [REDACTED]  
Work Phone: NONE LISTED  
Mobile Phone: NONE LISTED

BRANDON HOLBROOK

Service Address:  
560 HIGHWAY 1000  
WEST LIBERTY, KY 41472

Service Desc: REMOTE DISCONNECT METER  
Subdivision:  
Service: OH Block: Lot:  
Line Srv Area: District:  
Equip Map Loc: 160280017  
Substation: HEL Feeder: 2 Line Sect: 262  
County: MORGAN City: NONE

Mailing Address:  
BRANDON HOLBROOK  
C/O GLEN HOLBROOK  
560 HIGHWAY 1000  
WEST LIBERTY KY 41472-8407-38

Medical Necessity: Outage Priority:

Prior Tenant: BRANDON HOLBROOK

\*\*EQUIPMENT TO BE SERVICED\*\*

Equipment Type	Activity	Equipment Nbr	Position Nbr	Service Map Location	Qty
Kwh/Kw Meter	Connect	42567	1	160280017	0

Meter #	Secondary	Rate	Mult	Dials	Lock Ring	LV Rdg	LVR Date	KWH	KW Rdg	Date
42567	134310523	12	1	5	N	34004	11/12/2018	34513		12/17

Trans #	Secondary	Size	Phase	Bank #	Dep Type	Deposit Amt	Deposit Date
11090420EAP	685	10.0	A	0	1	340.00	12/18/2018

\*\*SECURITY LIGHT\*\*

NUMBER OF SECURITY LIGHTS

Type Serial Nbr Status On Off Remv

Membership #	Amount	Code	Date
106668	20.00	S	9/12/07

General Comments: PLEASE RECONNECT THE SERVICE  
REQUESTED BY GLEN HOLBROOK  
THANKS, STACEY

Service Comments:

Handheld Notes:

Task Remarks:

Assessment/Field Comments:

PAID

DEC 18 2018

Pd 717.66 C.A.C.C.  
LICKING VALLEY R.E.C.C.

Total due \$ 717.66

# of Prints:

\*This acct. was reconnected on 12/17/18\*

ENTERED

DEC 19 2018

Job Completed: By: \_\_\_\_\_ Date: \_\_\_\_\_ On Computer: By: \_\_\_\_\_ Date: \_\_\_\_\_



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Customer Service  
 Monday - Friday 7:00 a.m. - 5:00 p.m.  
 Local: 743-3179  
 Toll Free: 1-800-596-6530  
 To Pay Bill by Phone: 1-844-846-2688  
[www.lvrecc.com](http://www.lvrecc.com)

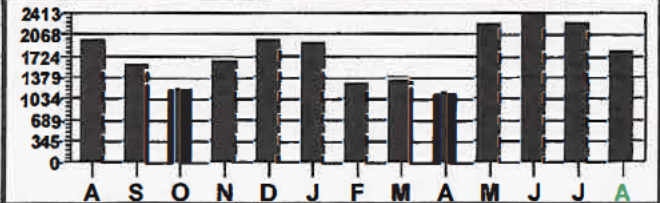
Emergencies or Outages  
 (Seven days a week - 24 hours a day)  
 Local: 743-7500  
 Toll Free: 1-800-709-6700

BRANDON HOLBROOK  
 538 HIGHWAY 1000  
 WEST LIBERTY KY 41472-8407

**IMPORTANT INFORMATION**

- Failure to receive a bill does not exclude you from monthly payment.
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- Register any question about this bill prior to the due date.
- If payment does not reach this office by the 10th of the month, a 5% penalty will be assessed.
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ACCOUNT NUMBER	RATE	REFERENCE	BILL TYPE	METER NUMBER	SERVICE ADDRESS		
	12	HOME - 100 AMP	REGULAR	42567	538 HIGHWAY 1000		
This statement is for kWh usage through 09/12/2018	READING		MULTIPLIER	KWH USAGE	FUEL ADJUSTMENT RATE	ENVIRONMENTAL SURCHARGE RATE	BILLING DATE
	PREVIOUS	PRESENT					
	29909	31705	1.0000	1796	-0.0067900	0.0794000	09/21/2018
Activity Since Last Bill			\$ Amount		Current Bill Information		\$ Amount
PREVIOUS BALANCE			518.21		ELECTRIC SERVICE		179.24
PAYMENT			-518.21		FUEL COST ADJUSTMENT		12.19 CR
OTHER ADJUSTMENTS			0.00		SCHOOL TAX		5.41
BALANCE PRIOR TO THIS BILLING			0.00		ENVIRONMENTAL SURCHARGE		13.26
Account Number:							
Comparisons	Days Service	kWh Used	Cost/day				
Current Month	31	1796	5.99				
Last Month	31	2242	7.94				
One Year Ago	31	1965	6.87				
CURRENT NET DUE BY 10/10/2018							185.72
Gross Amount Due After 10/10/2018							195.01

**PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT**

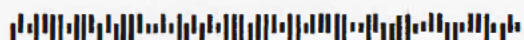
☐ If change of Address/Phone #, check here and indicate change on back of stub.

☐ Donation for Winter Care Fund  
 \$ \_\_\_\_\_

Account Number:	[REDACTED]
Amount Due:	185.72
Due Date:	10/10/2018
Amount After Due Date:	195.01

BRANDON HOLBROOK  
 538 HIGHWAY 1000  
 WEST LIBERTY KY 41472-8407

LICKING VALLEY RURAL  
 ELECTRIC COOPERATIVE CORP  
 PO BOX 605  
 WEST LIBERTY KY 41472-0605





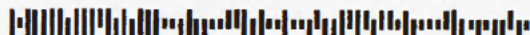


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 To Pay Bill by Phone: 1-844-846-2688  
 www.lvrecc.com

Emergencies or Outages  
 (Seven days a week - 24 hours a day)  
 Local: 743-7500  
 Toll Free: 1-800-709-6700

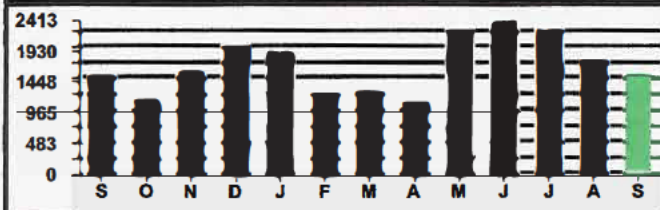
BRANDON HOLBROOK  
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ACCOUNT NUMBER	RATE	REFERENCE	BILL TYPE	METER NUMBER	SERVICE ADDRESS		
	12	HOME - 100 AMP	REGULAR	42567	538 HIGHWAY 1000		
This statement is for kWh usage through 10/12/2018	READING		MULTIPLIER	KWH USAGE	FUEL ADJUSTMENT RATE	ENVIRONMENTAL SURCHARGE RATE	BILLING DATE
	PREVIOUS	PRESENT					
	31705	33247	1.0000	1542	-0.0062000	0.0856000	10/25/2018
Activity Since Last Bill			\$ Amount		Current Bill Information		\$ Amount
PREVIOUS BALANCE			185.72		ELECTRIC SERVICE		155.87
PAYMENT			0.00		FUEL COST ADJUSTMENT		-9.56
LATE PAYMENT PENALTY			9.29		SCHOOL TAX		4.76
OTHER ADJUSTMENTS			0.00		ENVIRONMENTAL SURCHARGE		12.52
BALANCE PRIOR TO THIS BILLING			195.01		CURRENT MONTHS CHARGES		163.59
					***BALANCE FORWARD		195.01
***If there is a balance forward, your account is subject to be disconnected, if not paid before 11/10/2018							
Account Number:							
Comparisons	Days Service	kWh Used	Cost/day				
Current Month	30	1542	5.45				
Last Month	31	1796	5.99	CURRENT NET DUE BY 11/10/2018			358.60
One Year Ago	30	1566	5.66	Gross Amount Due After 11/10/2018			366.78

**PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT**

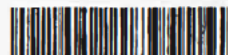
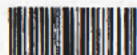
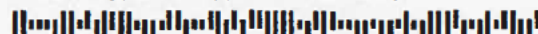
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☐ Donation for Winter Care Fund  
 \$ \_\_\_\_\_

Account Number:	██████████
Amount Due:	358.60
Due Date:	11/10/2018
Amount After Due Date:	366.78

BRANDON HOLBROOK  
 538 HIGHWAY 1000  
 WEST LIBERTY KY 41472-8407

**LICKING VALLEY RURAL  
 ELECTRIC COOPERATIVE CORP \***  
 PO BOX 605  
 WEST LIBERTY KY 41472-0605



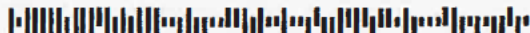


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	12	HOME 100 AMP	REGULAR	42567	538 HIGHWAY 1000		
This statement is for kWh usage through 11/12/2018	READING		MULTIPLIER	KWH USAGE	FUEL ADJUSTMENT RATE	ENVIRONMENTAL SURCHARGE RATE	BILLING DATE
	PREVIOUS	PRESENT					
	33247	34004	1.0000	757	-0.0061000	0.0876000	11/21/2018
Activity Since Last Bill			\$ Amount	Current Bill Information			\$ Amount
PREVIOUS BALANCE			358.60	ELECTRIC SERVICE			83.65
PAYMENT			-195.01	FUEL COST ADJUSTMENT			-4.62
LATE PAYMENT PENALTY			8.18	SCHOOL TAX			2.58
OTHER ADJUSTMENTS			0.00	ENVIRONMENTAL SURCHARGE			6.92
BALANCE PRIOR TO THIS BILLING			171.77	CURRENT MONTHS CHARGES			88.53
				***BALANCE FORWARD			171.77
***If there is a balance forward, your account is subject to be disconnected, if not paid before 12/10/2018							
Account Number:							
Comparisons	Days Service	kWh Used	Cost/day				
Current Month	31	757	2.86				
Last Month	30	1542	5.45	CURRENT NET DUE BY 12/10/2018			260.30
One Year Ago	31	1179	4.11	Gross Amount Due After 12/10/2018			264.73

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

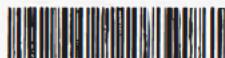
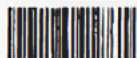
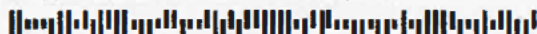
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☐ Donation for Winter Care Fund  
 \$ \_\_\_\_\_

Account Number:	██████████
Amount Due:	260.30
Due Date:	12/10/2018
Amount After Due Date:	264.73

BRANDON HOLBROOK  
 538 HIGHWAY 1000  
 WEST LIBERTY KY 41472-8407

LICKING VALLEY RURAL  
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BRANDON HOLBROOK  
 C/O GLEN HOLBROOK  
 560 HIGHWAY 1000  
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ACCOUNT NUMBER	RATE	REFERENCE	BILL TYPE	METER NUMBER	SERVICE ADDRESS		
██████████	12	HOME 100 AMP	NEW CONNECT	42567	560 HIGHWAY 1000		
This statement is for kWh usage through 12/17/2018	READING		MULTIPLIER	KWH USAGE	FUEL ADJUSTMENT RATE	ENVIRONMENTAL SURCHARGE RATE	BILLING DATE
	PREVIOUS	PRESENT					
	34513	34513					
	34004	34513	1.0000	0	-0.0049400	0.0920000	12/21/2018
			1.0000	509	-0.0049400	0.0920000	12/21/2018
Activity Since Last Bill			\$ Amount		Current Bill Information		\$ Amount
PREVIOUS BALANCE PAYMENT LATE PAYMENT PENALTY OTHER ADJUSTMENTS BALANCE PRIOR TO THIS BILLING			260.30		ELECTRIC SERVICE		60.83
			-717.66		FUEL COST ADJUSTMENT		-2.51
			4.43		SCHOOL TAX		1.91
			388.00		ENVIRONMENTAL SURCHARGE		5.37
			-64.93		CURRENT MONTHS CHARGES		65.60
			***BALANCE FORWARD		-64.93		
Account Number: ██████████							
Comparisons	Days Service	kWh Used	Cost/day				
Current Month	30	509	2.19				
Last Month	31	757	2.85	CURRENT NET DUE BY 01/10/2019 0.67			
One Year Ago	30	1638	6.13	Gross Amount Due After 01/10/2019 0.67			

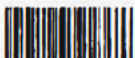
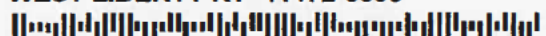
PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

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- ☐ Donation for Winter Care Fund  
 \$ \_\_\_\_\_

Account Number:	██████████
Amount Due:	0.67
Due Date:	01/10/2019
Amount After Due Date:	0.67

BRANDON HOLBROOK  
 C/O GLEN HOLBROOK  
 560 HIGHWAY 1000  
 WEST LIBERTY KY 41472-8407

LICKING VALLEY RURAL  
 ELECTRIC COOPERATIVE CORP  
 PO BOX 605  
 WEST LIBERTY KY 41472-0605





# DELINQUENT NOTICE

If the balance  
forward is not paid  
by the 10th day  
of this month,  
your service will  
be disconnected.



**Licking Valley RECC**  
PO Box 605  
West Liberty, KY 41472

A Touchstone Energy® Cooperative



## NOTICE OF TERMINATION OF UTILITY SERVICE

Notice is hereby given that your service will be terminated on the date indicated on the enclosed notice in keeping with our policy for non-payment of your utility bill.

Service will be terminated on the date indicated unless you deliver to this office or to the employee sent to terminate your service the total amount of your delinquent bill as indicated by the balance forward on your current statement. If you elect to pay the employee sent to terminate your service, a service charge will be added to the amount owed.

You have the right to protest the discontinuance of this service by contacting the cooperative office at the address or phone number shown on your Electric Statement. An employee will be on duty during the published hours to answer your questions regarding your bill or to resolve disputes over the amount of your bill. This employee has the authority to retain your service by negotiating a partial payment plan or by accepting a partial payment where good faith is shown in meeting your financial obligation.

You are further advised that in the event of existing illness or infirmity on your premises, service will not be discontinued within thirty (30) days after the date of this notice, provided that you obtain a certificate signed by a physician, a registered nurse, or a public health official stating that in the opinion of the person making the certification that discontinuance of service will aggravate the existing illness or infirmity.

If you are unable to meet the obligation of this utility bill you may, under certain conditions, receive aid under local, state, or federal programs. You may inquire concerning this aid by contacting the local office of the Department of Human Resources, Bureau for Social Insurance (Public Assistance Office). This office is listed in the phone book under "Commonwealth of Kentucky" or "State of Kentucky". You may also call the Department of Human Resources, Ombudsman, Toll Free 1-800-372-2973.

### IF YOUR SERVICE IS DISCONNECTED FOR NON-PAYMENT YOU WILL OWE:

1. AMOUNT SHOWN ON YOUR BILL
2. KWH CONSUMPTION TO DATE OF DISCONNECT
3. THE APPROPRIATE FEES

IF LICKING VALLEY RECC DOES NOT HAVE A SECURITY DEPOSIT ON FILE, THIS WILL ALSO HAVE TO BE PAID.

- Please use envelope provided with bill for payment.
- Failure to receive Bill does not waive a late payment penalty or disconnect trip.