

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case No. 2020-00215
Date: Tuesday, November 24, 2020 11:32:00 AM

Thank you for your comments on the application of Kenergy Corp. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00215, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00215.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
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-----Original Message-----

From: Manuel McElroy [REDACTED] >
Sent: Sunday, November 22, 2020 3:52 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2020-00215

I am a resident of Henderson, KY. I live outside of city limits (1615 Camelot Drive) and have ZERO options for internet. With 2 children in school doing NTI (Nontraditional Instruction) internet is a MUST! My wife and I currently must leave a cell phone at home so our children can turn on a mobile hotspot to access the internet on their provided chrome books. It is absolutely unstable at best and our children must have it to complete school work. When our mobile hotspot data limit is reached we have to resort to packing the kids up and driving them in town to McDonalds just to do their assignments. We are struggling during the pandemic and are desperately in need of high speed internet access. I hope and pray there is something that our state/commonwealth can do to improve the quality of life of its residents that live in rural areas.

Thank you,

Manuel McElroy
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Riley McElroy
Hailey McElroy

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