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PUBLIC SERVICE
COMMISSION

September 28, 2020

Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40602

RE: Case No. 2020-00215

To the Commissioners:

PLEASE allow Kenergy Cooperative to provide broadband services to our rural areas! We are very sadly in need of this support.

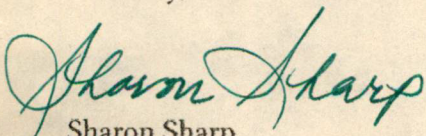
COVID-19 has shown us how badly some of our rural families are provided for as far as internet services are concerned, as shown by the number of busses which have to park in various areas to provide wireless service for the students' homework.

As far as my own experiences are concerned, I had been a faithful customer of Earthlink DSL internet service for many years, and an Earthlink customer since 1993. In August, they suddenly announced they would be discontinuing their DSL service, and since AT&T would not provide Hyper-link phone service or fiber optic, I would no longer be a customer. Goodbye and good luck. AT&T would not provide HyperLink, Fixed Wireless Internet or DSL. The satellite companies cannot get "a line of sight" to their satellites due to both my trees and the wooded areas around me. No other company I contacted "served my area". --And I contacted ALL of the companies I could find.

I am still without internet. I live 15.7 miles from Owensboro, from Hartford, and from Fordsville. There are no wi-fi networks out here I can guest on.

PLEASE allow Kenergy Electric to provide us, the rural communities, with broadband service!

Sincerely,



Sharon Sharp
565 Cotton Lane
Whitesville, KY 42378-9612

