

RECEIVED

SEP 22 2020

PUBLIC SERVICE
COMMISSION

Kentucky Public Service Commission
PO Box 615
211 Sowers Blvd.
Frankfort, Ky 40602

Re: Broadband in Western Kentucky

Commissioners,

I am writing in support of Kenergy's broadband development project.

My family has the "best" internet service available in our area, but it is slow and unreliable. When the coronavirus pandemic hit and the colleges closed their campuses, our son could not study from our home do to the horrible internet service. He had to return to his off campus apartment, in Bowling Green, where he has access to high speed internet.

We can access the internet with one device, but when we try using two, it just keeps buffering.

I am asking the commission to please approve the waiver, so those of us who live in rural areas can have

access to the same high speed internet as larger cities.

Please vote "yes" to help our community.

Sincerely,

Regina & Doug Rice - Hancock Co
630 Sweet Country Estates
Hawesville, Ky 42348

