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COMMISSION

August 15, 2020

**Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40602**

RE: Case No. 2020-00215

Dear Sir or Madam:

I would like to express my support for Kenergy to provide broadband services. I live in Lyon County and I desperately need better internet access. I currently have internet service through AT&T, and my internet service is extremely slow at best and sometimes nonexistent. Participating in a Zoom conference is nearly impossible, and my daughter, who is a college student, needs to be able to do Zoom conferences to complete her studies. Occasionally, she needs to upload videos to Youtube, and it takes hours to upload even a short video, and even after spending hours in an attempt to upload one, it may fail.

As a former educator, I briefly considered seeking employment through VIPKid to teach English to children in China, but I do not currently have the internet capability to do it.

I surely hope Kenergy will be able to provide broadband services.

Sincerely,


Janet Yates Ward