

**From:** Bruner, Brandon S (PSC) on behalf of PSC Executive Director  
**To:** [REDACTED]  
**Subject:** RE: Kentucky Power Company  
**Date:** Tuesday, January 19, 2021 11:29:00 AM

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Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00174, in any further correspondence. The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?Case=2020-00174](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00174).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner  
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**From:** JAMES WILLIAMS [REDACTED]  
**Sent:** Tuesday, January 19, 2021 10:57 AM  
**To:** PSC Executive Director <PSCED@ky.gov>  
**Subject:** Kentucky Power Company

I received an E-mail this morning from the Ky Power Co. Stating they were giving everybody a break for the winter months. My bill went up 30 dollars and I do not use my heat pump in the winter or summer. My niece lives in a small trailer I own. Her bill was 92.?? November, December was 252.?? Why this increase? She does not use a washer or dryer gone at least 9 hours a day and turns the heat down to 60 and 65 when she gets home. Please explain this.

We have elderly people that have to choose between buying food or medicine just to be able to keep the lights on for another month. I know a lot of people e-mailed and sent letter stating the hardship this would be on us.

I would say we all wasted our precious time. Thanking the Ky PSC for the 15.4% increase.  
Dorella Williams [REDACTED]

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