

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case No. 2020-00160 - wsc of Ky: water bill increase
Date: Tuesday, July 28, 2020 12:16:00 PM
Attachments: [46 ltrs opposing water increase.pdf](#)

Hon. John L. Brown,

Thank you for your comments on the application of Water Service Corporation of Kentucky. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00160, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00160.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Monday, July 27, 2020 4:23 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: wsc of Ky: water bill increase

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

From: John Brown [REDACTED]
Sent: Monday, July 27, 2020 1:04 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: wsc of Ky: water bill increase

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

Dear Sir or Madam,

Please find attached 46 letters opposing the proposed increase in the water bill in Middlesboro, Ky.

Thanks,
John

Hon. John L. Brown, Esq.

2116 Cumberland Avenue

Middlesboro, Ky. 40965

[REDACTED] (voice)

[REDACTED] (fax)

Email: [REDACTED]

Web: [REDACTED]

* NOTICE OF CONFIDENTIALITY: The information contained and transmitted within this e-mail is:

- (1) Subject to Attorney/Client Privilege;
- (2) Attorney Work Product; and/or
- (3) Confidential.

It is intended only for the individual or entity designated in the recipient line.

You are hereby notified that any dissemination, distribution, copying, use of, or reliance upon, the information contained and transmitted within this e-mail, by or to anyone, other than the designated recipient, is unauthorized and strictly prohibited.

If you have received this e-mail in error, please notify:

the John L. Brown Law Office, Inc., immediately at [REDACTED],
and thereafter, destroy this message.////

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

JoAnn P. Kyle

SIGNATURE:

JoAnn P. Kyle

PHYSICAL ADDRESS:

324 Schultz DR

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Mary M Goelms

SIGNATURE:

329 Schuitz HTS

PHYSICAL ADDRESS:

Middlesboro, KY 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

James S. Murray

SIGNATURE:

James S. Murray

PHYSICAL ADDRESS:

331-364423

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Andrea & Larry Yeary

SIGNATURE: Andrea Yeary

PHYSICAL ADDRESS: 409 South 33rd Street - Middlesboro Ky

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Imogene Wells

SIGNATURE:

Imogene Wells

PHYSICAL ADDRESS:

3125 Hwy 441 Middlesboro Ky 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Roger Sparks

SIGNATURE:

Roger Sparks

PHYSICAL ADDRESS:

131 Lower Gibson Ln MBo

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Cary & Angela Sparks
SIGNATURE: Angela Sparks
PHYSICAL ADDRESS: 3111 Hwy 441 Middlesboro Ky 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: _____

Cindy & David Patterson

SIGNATURE: _____

Cynthia Patterson

PHYSICAL ADDRESS: _____

113 Patriot Lane M.Boro Ky 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: JAMES EVANS

SIGNATURE: James Evans

PHYSICAL ADDRESS: 3122 Hwy. 441, Middlesboro, Ky.

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Margaret E Turner

SIGNATURE: Margaret E Turner

PHYSICAL ADDRESS: 608 Winchester Ave
Mid KY 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: _____

Cynthia

SIGNATURE: _____

Cynthia Nelson

PHYSICAL ADDRESS: _____

1220 N 25th St Apt 750A
middlesboro ky 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Gloria Sue Webb

SIGNATURE: Gloria Sue Webb

PHYSICAL ADDRESS: 226 Chasteen Drive, Middlesboro Ky.
40965.

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Beverly Patterson

SIGNATURE: Beverly Patterson

PHYSICAL ADDRESS: 254 Chasteen Drive
Middlesboro, Ky 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Clorah Falconer

SIGNATURE:

Clorah Falconer

PHYSICAL ADDRESS:

250 Chastain Dr

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Jamie Lawson

SIGNATURE:

Jamie Lawson

PHYSICAL ADDRESS:

125 Pinnacle Homes
Middlesboro Ky 40968

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Wilma Hendricksen

SIGNATURE:

Wilma Hendricksen

PHYSICAL ADDRESS:

256 Chastain Drive

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

CRYSTAL LOOP
PRINTED NAME: Crystal Loop
SIGNATURE: Crystal Loop
PHYSICAL ADDRESS: 139 Charsteen Dr.

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Michael Coats

SIGNATURE: Michael Coats

PHYSICAL ADDRESS: 1217 Winchester

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Cora Garrett

SIGNATURE:

Cora Garrett

PHYSICAL ADDRESS:

327 Shultz Heights
middlesboro Ky 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Jennifer Helton

SIGNATURE:

Jennifer Helton

PHYSICAL ADDRESS:

281 Chastain Drive Mbro

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Maynard Marcum

SIGNATURE: Maynard Marcum

PHYSICAL ADDRESS: 106 South 13th St

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: ARTHUR E MASON

SIGNATURE: Arthur E Mason

PHYSICAL ADDRESS: 833 S. 31st Street Mboro, KY 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Sandra K Garrett

SIGNATURE: Sandra K Garrett

PHYSICAL ADDRESS: 137 Chaaten Dr Middlesboro Ky

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Gregory Coats

SIGNATURE: Gregory Coats

PHYSICAL ADDRESS: 1209 Winchester Av

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Sabrina Moore

SIGNATURE: Sabrina Moore

PHYSICAL ADDRESS: 1238 Haywood Rd.
Middlesboro Ky 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Jimmy Sours

SIGNATURE:

Jimmy Sours

PHYSICAL ADDRESS:

110 Pinnacle Homes

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Teresa Metz

SIGNATURE: Teresa Metz

PHYSICAL ADDRESS: 234 Chestnut Dr
middlesboro KY
40966

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Nathan Collett

SIGNATURE:

Nathan Collett

PHYSICAL ADDRESS:

115 CheasTeen Dr

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: ~~Julia~~ Julia Jones

SIGNATURE: Julia Jones

PHYSICAL ADDRESS: 356 Schultz

7-27-20

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Timothy Partin

SIGNATURE:

Jewell Partin

PHYSICAL ADDRESS:

210 Chestnut Dr Middlesboro, Ky 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

CHARLIE PANTIN

SIGNATURE:

Charles Pantin

PHYSICAL ADDRESS:

225 CHESTNUT DR

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Roy Early

SIGNATURE: Roy Early

PHYSICAL ADDRESS: 223 Chaetren Dr Middlesboro Ky.
40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Holly R Rogers

SIGNATURE: Holly Rogers

PHYSICAL ADDRESS: 221 Chastain Drive 7-22-20

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Joann Thompson

SIGNATURE:

JOANN THOMPSON

PHYSICAL ADDRESS:

213 Pinnacle Homes

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

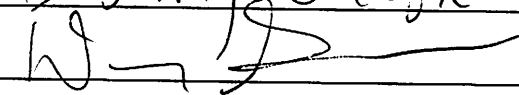
I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Destiny Greer
SIGNATURE: 
PHYSICAL ADDRESS: 208 Chastain dr.
middlesboro ky, 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: J.R. Miracle

SIGNATURE: JR miracle

PHYSICAL ADDRESS: 115 pennacle homes 7-21-20

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Dee Hash

SIGNATURE:

Dee Hash

PHYSICAL ADDRESS:

111 Pinnacle Homes

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Logan Hash

SIGNATURE:

Logan Hash

PHYSICAL ADDRESS:

154 Lincoln Homes

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Sharon Hays

SIGNATURE: Sharon Hays

PHYSICAL ADDRESS: 111 Pinnacle Homes

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Lonnie ~~Smith~~ Shostrom
SIGNATURE: Lonnie S. Shostrom
PHYSICAL ADDRESS: 108 514 12020

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: _____

Ruby Hurst

SIGNATURE: _____

~~Ruby~~ Ruby Hurst

PHYSICAL ADDRESS: _____

128A Clark

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Lee Rigney

SIGNATURE: LEE Rigney 128 Chastain Dr

PHYSICAL ADDRESS: 6-20-2020

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Dianna Miracle

SIGNATURE: Dianna Miracle

PHYSICAL ADDRESS: 127 Chestnut Dr

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Angela Ausmus

SIGNATURE:

Angela Ausmus

PHYSICAL ADDRESS:

304 S. 26 St. Middlesboro KY

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Yolanda Hoskins

SIGNATURE: Yolanda Hoskins

PHYSICAL ADDRESS: 304 S. 26th Middlesboro

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

SIGNATURE:

PHYSICAL ADDRESS:

Khaelyn Spriggs
Khaelyn Spriggs
249 Chasteen Drive Middlesboro Ky
40965

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case No. 2020-00160 - wsc of Ky: water increase
Date: Tuesday, July 28, 2020 12:14:00 PM
Attachments: [wsc middlesboro water increase.pdf](#)

Hon. John L. Brown,

Thank you for your comments on the application of Water Service Corporation of Kentucky. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00160, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00160.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Monday, July 27, 2020 4:22 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: wsc of Ky: water increase

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

From: John Brown [REDACTED]
Sent: Monday, July 27, 2020 1:00 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: wsc of Ky: water increase

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

Dear sirs or madam,

Please see the attached 24 letters opposing the increase in the water bill in Middlesboro, Ky.

Thanks,
john

Hon. John L. Brown, Esq.

2116 Cumberland Avenue

Middlesboro, Ky. 40965

(voice)

(fax)

Email:

Web:

* NOTICE OF CONFIDENTIALITY: The information contained and transmitted within this e-mail is:

- (1) Subject to Attorney/Client Privilege;
- (2) Attorney Work Product; and/or
- (3) Confidential.

It is intended only for the individual or entity designated in the recipient line.

You are hereby notified that any dissemination, distribution, copying, use of, or reliance upon, the information contained and transmitted within this e-mail, by or to anyone, other than the designated recipient, is unauthorized and strictly prohibited.

If you have received this e-mail in error, please notify:

the John L. Brown Law Office, Inc., immediately at

and thereafter, destroy this message.////

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Susan Woodby

SIGNATURE:

Susan Woodby

PHYSICAL ADDRESS:

402 Exeter Ave
Middlesboro, Ky 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Kathy Manis

SIGNATURE: Kathy Manis

PHYSICAL ADDRESS: 402 Exeter Ave

Middlesboro, Ky 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Mary Manis

SIGNATURE: Mary Manis

PHYSICAL ADDRESS: 402 Exeter Ave.
Middlesboro, Ky. 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Roger Manis

SIGNATURE: Roger Manis

PHYSICAL ADDRESS: 402 Eyster Avenue
Middlesboro Ky 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Clarence Dobbs

SIGNATURE: Clarence Dobbs

PHYSICAL ADDRESS: Middlesboro Ky. 4107 winchester AVE 41096

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: GAIL DOBBS

SIGNATURE: Gail Dobbs

PHYSICAL ADDRESS: 407 Winchester Ave.
Middlesboro, Ky 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: David Wayne Murrell SA

SIGNATURE: David Wayne Murrell SA

PHYSICAL ADDRESS: 40965 360

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Terry Layne

SIGNATURE: Terry Layne

PHYSICAL ADDRESS: 332 Skuitz HT

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Kara Scarse

SIGNATURE: Kara Scarse

PHYSICAL ADDRESS: 353 Schultz Hl.
Middlesboro, Ky.

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Terusha Martin

SIGNATURE: Terusha Martin

PHYSICAL ADDRESS: 335 Schultz Heights

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

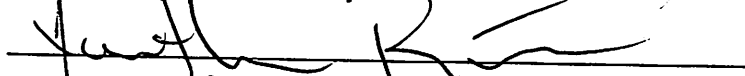
Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Jonathan Risner

SIGNATURE:



PHYSICAL ADDRESS:

252 Chasteen dr Middlesboro Ky
40965

07/22/2020

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Crystal Plowman

SIGNATURE: Crystal Plowman

PHYSICAL ADDRESS: 252 - chester dr

07/22/2020

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME:

Roberta Gooden

SIGNATURE:

Roberta Gooden

PHYSICAL ADDRESS:

335 Schuttz Heights

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Jiang Blowman

SIGNATURE: [Handwritten Signature]

PHYSICAL ADDRESS: 252 Chasteen dr

07/22/2020

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: George R. Byrd
SIGNATURE: George R. Byrd
PHYSICAL ADDRESS: 72 George Byrd Lane
M'boro, Ky. 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Lillie Martin

SIGNATURE: Lillie Martin

PHYSICAL ADDRESS: 35 345 Schultz Heights M-boro Ky, 40445

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Doug Gambrel

SIGNATURE: Douglas Gambrel

PHYSICAL ADDRESS: 200 Avondale Ave Apt 4

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME Elizabeth Flanary

SIGNATURE: Elizabeth Flanary

PHYSICAL ADDRESS: 319 Schurz Heights

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Elmer Flanary

SIGNATURE: Elmer Flanary

PHYSICAL ADDRESS: 319 Schultz Heights

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Margaret + Gambrel

SIGNATURE: Margaret E Gambrel

PHYSICAL ADDRESS: 220 Avondale Ave. Apt 4

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Boyd Gray

SIGNATURE: Boyd Gray

PHYSICAL ADDRESS: 318 Schubbly Heights

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: JERRY SCHOULER
SIGNATURE: Jerry S. Schouler
PHYSICAL ADDRESS: 312 S 17th St HIGHTS

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Brenda York

SIGNATURE: Brenda York

PHYSICAL ADDRESS: 320 Schutz Ht 40965

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says ... our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Matt Brimm

SIGNATURE: Matt Brimm

PHYSICAL ADDRESS: 322 Schutz Hts

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*James W Gardner
Sturgill, Turner, Barker & Moloney, PLLC
333 West Vine Street
Suite 1400
Lexington, KENTUCKY 40507

*John Horne
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*Larry Cook
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*J. Michael West
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*Water Service Corporation of Kentucky
c/o Water Service Corp
500 West Monroe Street, Suite 3600
Chicago, IL 60661-3779

*M. Todd Osterloh
Sturgill, Turner, Barker & Moloney, PLLC
333 West Vine Street
Suite 1400
Lexington, KENTUCKY 40507