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JUL 20 2020

PUBLIC SERVICE COMMISSION

03 July 2020

Public Service Commission
PO Box 615
Frankfort, Ky 40602

RE: Water Service Corporation of Kentucky
Case#: 2020-00160

Dear Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two (2) years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, was very misleading as it says … our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes to an hour.

Please do not allow ANY increase!

PRINTED NAME: Billy + Judy Collins
SIGNATURE: Billy & Judy Collins
PHYSICAL ADDRESS: 133 Chastren Dr
Middlesboro, Ky
40965