

## Jonathan Creek Water District

7564 US Highway 68 East  
P.O. Box 414  
Benton, Kentucky 42025  
Office: 270-354-8474  
Fax: 270-354-9176  
Email: [joncrkwater@wk.net](mailto:joncrkwater@wk.net)



RECEIVED

JUN 03 2020

PUBLIC SERVICE  
COMMISSION

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40602

Re: Case No. 2020-00080

Dear Commission,

Please allow this communication to serve as Jonathan Creek Water District's official response to the above referenced case number.

On March 26, 2015 an operator of JCWD was at the residence of Lawrence Wolter to obtain the monthly reading of his water meter. At that time it was discovered that 1.1 million gallons of water had gone through the meter since his last reading. This amount of usage alerted the operator and he called me, David Lovett, Superintendent. I was in the area and responded to the property within 10 minutes of the discovery. I checked the meter to confirm the operators reading was accurate and it was.

Mr. Wolter was contacted to notify him of our findings. At that time he responded by saying he was aware that he had a leak. This property was previously used for commercial purposes, filled with cabins and a swimming pool for vacation/resort purposes. The cabins had been torn down, but not removed and existing lines remained. One of these lines had frozen and burst. He hired Gibson plumbing to make the necessary repairs, which involved the capping off of a 1" water line. Enclosed is a copy of the invoice from Gibson plumbing for the leak repair.

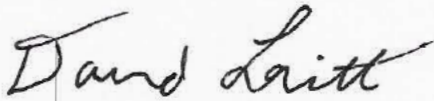
A letter from Mr. Wolter dated March 31, 2015 was received at our office. In the letter he stated he was aware that he had a "million gallon" water leak and was seeking relief from having to pay. Additionally he described the source and circumstances of the leak. Also, that he became aware that he had a leak nearly a week prior to our discovery of it because he had read and checked his meter himself, yet did not have the leak repaired until after we were in touch with him about it. On April 15, 2015 he came to our office to request a payment plan at which time he acknowledged again that he owed the debt, agreed to and signed a payment plan. He made an initial down payment of \$100 and then made 3 additional \$540 payments as agreed. He then filed a complaint with PSC, no 2015-01520, which halted the further collection

of the payment plan payments. The complaint requested meter testing for accuracy. Please see the explanation in the "Utility Response" of that complaint. Copies of Mr. Wolter's letter, signed payment plan agreement, initial complaint & meter testing records are enclosed.

On February 13, 2020, Rosemary Tutt at PSC was contacted by our office staff for a status check on Mr. Wolter's case, as we had not received confirmation that we could move forward with billing him for his usage. It was only then that we were informed that the file was closed in 2015 and that we could move forward with collecting on the account. A letter dated 19, 2020 was sent to Mr. Wolter to notify him that we would be moving forward with collecting his delinquent balance. A copy of the letter is enclosed. After Mr. Wolter received his correspondence from us, he filed the same complaint for the second time.

I'm hopeful that we can get this matter resolved and move forward from here.

Respectfully,

A handwritten signature in cursive script that reads "David Lovett". The signature is written in dark ink and is positioned above the printed name.

David Lovett, Superintendent

Above All Service, LLC

dba Gibson Plumbing and Mechanical  
1512 Main Street Unit 2  
Benton, KY 42025

# Invoice

Date	Invoice #
4/9/2015	26023

Bill To
Larry Wolter 16984 US Hwy 68 East Hardin, KY 42048

**PAID**  
**04/17/2015**

P.O. No.	Terms	Project
03/27/2015	Net 15	

Quantity	Description	U/M	Rate	Amount
	WATER LEAK OUTSIDE			
	PUMPED DOWN WATER. CAPPED WATER SERVICE TO OUT BUILDING.			
1.5	2 SERVICE TECHS		110.00	165.00
1	1" CAP		1.45	1.45
			<b>Total</b>	\$166.45

Phone #
270-527-1315



Jonathan Creek Water District Board  
P.O. Box 414  
Benton, KY 42025

3-31-15

Dear Board Members:

I am the unfortunate soul to have a million gal. water leak, Lawrence Wolter. On the 24th when your office lady called to inform of the million gals., I thought I would have to call 911 because of chest pains. Based on the 2¢ a gal. I currently pay, I figured a \$20,000.00 bill next month which I do not have.

Just for your info, this leak was totally underground. It occurred at the bottom of an implanted 55 gal. barrel to access a shut off valve to an old motel unit. The leak followed old disconnected lines underneath the building into a steep adjacent hollow. I detected the leak on 3-20 at the meter which I had gone to wipe mud off the site glass.

My known upcoming expenses: New roof on 40 yr. old double wide, New water line from new meter to house, Replace 33 yr. old refrigerator and aging water heater.

I have worked very hard limiting my current expenses to the bear minimum (Home-Electric, Water, sewer, medical, truck, propane, & incidentals). I have given up having a beer now and then and put only 1800 mi. on my truck last year. I eat only once or twice a day on very inexpensive food. My home contains no incandescent lighting and a small 30 gal. water heater.

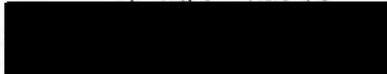
My current monthly income: \$1486.08 - Monthly expenses; \$1300-1400.

I have been a customer of yours for almost 25 yrs. All bills paid early and in full. This will be my first bill I have no means to pay. I will pay you as much as possible, but I need YOUR help, advice, whatever. If you want to meet, just let me know of the time and place.

Sincerely,

*Lawrence Wolter*

Lawrence Wolter  
16984 U.S. Hwy. 68E  
Hardin, Ky. 42048





JONATHAN CREEK WATER DISTRICT  
P.O. BOX 414  
BENTON, KY 42025  
PHONE: 270-354-8474  
FAX: 270-354-9176

5940.00  
11 pymts  
540

TIME PAYMENT PLAN AGREEMENT

DATE: 4-2-15  
NAME: Lawrence Wolter  
ADDRESS: 16984 U.S. Hwy 68E  
JCWD ACCOUNT NUMBER: [REDACTED]

PAST DUE AMOUNT: 6,590.90 DATED: 4-2-15  
RECONNECT FEE: - 0 -  
SERVICE CHARGE: - 0 -  
TOTAL DUE AS OF TODAY: 6,590.90  
INITIAL PAYMENT 100.00 ✓ CASH, CHECK OR MONEY ORDER [REDACTED]

I, THE UNDERSIGNED, AGREE TO PAY JONATHAN CREEK WATER DISTRICT, THE AMOUNT OF 540 ON THE UNPAID BALANCE ACCORDING TO THE FOLLOWING SCHEDULE:

\$ <u>540</u>	ON	<u>May 5th</u>	2015	\$ <u>540</u>	ON	<u>Nov 5th</u>	2015
\$ <u>540</u> ✓	ON	<u>June 5th</u>	2015	\$ <u>540</u>	ON	<u>Dec 5th</u>	2015
\$ <u>540</u> ✓	ON	<u>July 5th</u>	2015	\$ <u>540</u>	ON	<u>Jan 5th</u>	2015
\$ <u>540</u>	ON	<u>Aug 5th</u>	2015	\$ <u>540</u>	ON	<u>Feb 5th</u>	2015
\$ <u>540</u>	ON	<u>Sept 5th</u>	2015	\$ <u>540</u>	ON	<u>Mar 5th</u>	2015
\$ <u>540</u>	ON	<u>Oct 5th</u>	2015	\$ <u>540</u>	ON	<u>Apr 5th</u>	2015

I ALSO AGREE TO PAY THE CURRENT MONTHS BILL IN ADDITION TO THE PAYMENT PLAN SCHEDULE AND TO HAVE THE PAST DUE AMOUNT AND ALL CURRENT BILLS PAID IN FULL NO LATER THAN \_\_\_\_\_, 2015. I UNDERSTAND THAT IF MY PAYMENTS ARE NOT MADE ACCORDING TO THE TERMS OF THIS AGREEMENT, MY SERVICE WILL BE DISCONNECTED IMMEDIATELY WITHOUT FURTHER NOTICE.

A RETURNED CHECK(COLD CHECK), received on the above account at anytime will result in discontinuance of service without notification. Should it be necessary to disconnect for this reason, FULL AMOUNT of the payment agreement, plus the current bill and any service charges must be paid BY CASH or MONEY ORDER, in order for service to be restored.

CUSTOMER'S SIGNATURE Lawrence J. Wolter DATE 4-7-15  
EMPLOYEE SIGNATURE Christine Matting

## PSC Consumer Inquiry System

2/13/2020

<b>Complaint:</b>	2015-01520	<b>Entry Date:</b>	8/28/2015	<b>Closed Date:</b>	11/19/2015	<b>Contact Type:</b>	Hotline
<b>Name:</b>	Wolter, Larry/ - Bob Prince - Atty			<b>Utility:</b>	Jonathan Creek Water District		
<b>Address:</b>	16984 US Highway 68 East Hardin, KY 42048			<b>Utility Nbr:</b>	23550	<b>Location:</b>	Residence
<b>County:</b>	Marshall			<b>Utility Type:</b>	Water Districts		
<b>Home:</b>		<b>Work:</b>		<b>Reason:</b>	Billing ( High bill/consumption ) (none) ( (none) )		
<b>Fax:</b>		<b>CBR Nbr:</b>		<b>Complaint referred by:</b>			
<b>Cell:</b>		<b>Email:</b>					
<b>Contacted Utility?</b>	<input checked="" type="checkbox"/>	<b>Spoke with:</b>	Customer Service				
		<b>Cust Relations:</b>	None				
<b>Utility Contact:</b>	Matthew York			<b>Contact's</b>			
<b>Preliminary Description:</b>	High bill -			<b>Other Contacts:</b>			
<b>Processor:</b>	VIRGINIAL						
<b>See File</b>	<input type="checkbox"/>	<b>Case Related</b>	<input type="checkbox"/>	<b>Staff Referral</b>	<input checked="" type="checkbox"/>	<b>Confidential</b>	<input type="checkbox"/>
<b>Info Only</b>	<input type="checkbox"/>	<b>Formal Forms</b>	<input type="checkbox"/>	<b>Ref to Util</b>	<input checked="" type="checkbox"/>	<b>Customer Satisfied</b>	Yes <input type="radio"/> No <input checked="" type="radio"/>

**PSC Narratives:**

Investigator: VIRGINIAL

Date: 8/28/2015 11:19:16 AM

Mr. Prince, Attorney called on behalf of Larry Wolter. According to Mr. Prince customer received a bill for 1,100,000 gallons of water in April. Customer had to sign a payment arrangement in order to keep service from being terminated. Please provide a 12 month payment, billing and meter history for this account. If the utility tested the meter please provide a copy of the meter test, along with the date of installation of the meter, all work orders for the meter and type of meter. Thanks.

**Utility Response:**

Date: 11/6/2015 12:42:44 PM

Response to complaint # 2015-01520. March 26,2015 meter readers found Mr. Wolter to have a usage of 110800. He was contacted and said he had a leak. Gibson plumbing came and capped a 1" line that had froze and burst. April 28, 2015 when meter was read the 1100000 usage was gone from the meter. The meter was installed in 12-28-2013. The meter was pulled 8-31-2015 and was tested 9-2-2015. Low flow test was 99.9%, medium flow was 100.5% and high flow was 99.5%. The meter was taken apart and shows signs of high usage. I contacted Neptune meter and their representative said it was impossible for the first 2 numbers to roll up usage without flow, it is also impossible for the first 2 numbers to roll off without being reversed with usage. We believe the usage occurred and later the usage was rolled off the meter. Mr. Wolter agreed he had a leak and requested a payment plan to pay the high bill. He signed the payment plan and made 3 payments of \$540.00. I will mail you a copy of all the paperwork we have associated with this incident. Any questions feel free to call David Lovett, Superintendent at 270-354-8474. I went 2 times and double checked the meter reading when this first occurred and the reading and usage was correct. Thanks David

David Lovett  
Superintendent  
Jonathan Creek Water District  
P.O. Box 414  
7564 US HWY 68 E  
P: 270-354-8474



Steven L. Beshear  
Governor

Leonard K. Peters  
Secretary  
Energy and Environment Cabinet



Commonwealth of Kentucky  
Public Service Commission  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, Kentucky 40602-0615  
Telephone: (502) 564-3940  
Fax: (502) 564-3460  
psc.ky.gov

James W. Gardner  
Chairman

Daniel E. Logsdon Jr.  
Vice Chairman

## MEMORANDUM

**MEMO TO:** Kyle Willard *JS*  
**COPY TO:** Jeff Derouen *JS*  
**FROM:** Ginny Smith  
**DATE:** November 19, 2015  
**SUBJECT:** Meter Test Request

Consumer Services has received the attached written request from Larry Wolter, customer of Jonathan Creek Water District, for a meter test by the PSC Meter Standards Laboratory. The request meets the Commission's requirement for such a test as found in 807 KAR 5:006, Section 19(2).

Informal complaint number 2015-01520 remains open pending the outcome of the agency's meter test. Please forward the results of the test to our attention when the report is available so we can inform Mr. Wolter of the results and properly close our complaint file.

Thank you for your assistance in this matter.





Matthew G. Bevin  
Governor

Charles G. Snively  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
**Public Service Commission**  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, Kentucky 40602-0615  
Telephone: (502) 564-3940  
Fax: (502) 564-3460  
psc.ky.gov

James W. Gardner  
Chairman

Daniel E. Logsdon Jr.  
Vice Chairman

J. Roger Thomas  
Commissioner

**METER STANDARDS LABORATORY  
REQUEST METER TEST REPORT**  
[Pursuant to 807 KAR 5:066, Section 15(2)(a)]  
**WATER**

**COMPLAINT #:** 2015-01520

**CUSTOMER:** Larry Wolter

**UTILITY:** Jonathan Creek Water District

**TEST DATE:** 12/04/2015

**TESTING FACILITY:** KY PSC Meter Standards Laboratory

**DISCUSSION:**

Engineering received a request from consumer services to have Larry Wolter's meter tested by the Meter Standards Laboratory as per 807 KAR 5:006, Section 19 (2). On December 3<sup>rd</sup>, 2015, I arrived at the Jonathan Creek Water District's facility located at 7564 U.S. Highway 68 East, Benton, KY 42025. I met with David Lovett/Superintendent and Christina Mathis to take custody of Mr Wolter's meter, SN#52890956. Before taking custody, a visual inspection was conducted on the meter and it appeared to be in satisfactory condition. The meter was brought back to the Kentucky Public Service Commission's (KY PSC) Meter Standards Laboratory for testing.

According to Mr. Lovett, the utility had Mr. Wolter's meter tested by James Dossett (Meter tester certification #W0432) of North Marshall Water District (NMWD). Based on records that Jonathan Creek Water District provided, NMWD tested this meter on September 2<sup>nd</sup>, 2015. (See attachment A) According to the KY PSC Meter Standards Laboratory records, NMWD's test facility was certified in February and May of 2001.

**FINDINGS:**

The request tests were performed in accordance with KY PSC Regulation 807 KAR 5:066, Section 15(2) (a) at the KY PSC Meter Standards Laboratory to determine the meter accuracy. The results of the 3/4 gpm test showed 100% accuracy, 4 gpm test

showed 101% accuracy and the 40 gpm test showed 99.4% accuracy. All three test flows fell within the accuracy limits.

According to the utility response in the PSC Consumer Inquiry System, Mr. Lovett stated that the meter was taken apart. (See attachment B)

**COMMENTS:**

The request tests were performed pursuant to Commission Regulations: 807 KAR 5:066, Section 15 (2) (a).

The Meter Standards Laboratory test bench and volumetric tanks were certified in April of 2015. (See attachment C)

The Meter Standards Laboratory test results can be found at attachment D.

**REPORT SUBMITTED BY:**

Brian L. Rice  
Engineering Division  
Kentucky Public Service Commission

Signature: Brian L. Rice

Date: \_\_\_\_\_

**Attachments:**

- A. Meter Test Card
- B. PSC Consumer Inquiry System
- C. KPSC Meter Standards Laboratory calibrated volumetric tanks certificates
- D. KPSC Meter Test Results

## Attachment A

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### Meter Test Card



Test Bench Last  
Calibration  
02-2001

METER TEST  
TIME CARD

Certification  
#W0432

Date 9-2-2015

D. S. S. T.

Employee Name

James H. S. S. T.

Signature

1" Neptune Meter SN 52880856

Department Work Number	Time
Reading 44150.0	Start Test 10:48 hrs
1/2 gpm - Registered	44150.0
3/4 gpm 10 gal Low Flow	44160.0 99.9%
4.0 gpm 10 gal Med Flow	44170.0 100.5%
40 gpm 100 gal High Flow	44220.0 99.5%
Have Pictures of Test Bench, Meter, Each Flow & Sight Glass EACH STEP	



COMMONWEALTH OF KENTUCKY

PUBLIC SERVICE COMMISSION

# CERTIFICATE OF ACCURACY

## REPORT OF TEST

### Tank No. 1 - 10-Gallon Tank

Maker: Ford Meter Box Company

State Test No. 150424218

Certification Date: April 24, 2015

Public Service Commission  
Meter Standards Laboratory  
211 Sower Boulevard  
Frankfort, KY 40601

The standard described above has been compared with the standards of the State of Kentucky Public Service Commission and found to deliver:

.04 of 1% at the 5-gallon mark  
.00 of 1% at the 1-cubic foot mark  
.00 of 1% at the 10-gallon mark

This value applies when a 30-second drain period is used following the cessation of the main flow.

This certificate expires on: April 24, 2018

Test performed by: Brian J. Kim 6/11/2015  
Date

[Signature]  
CHAIRMAN



COMMONWEALTH OF KENTUCKY

PUBLIC SERVICE COMMISSION

# CERTIFICATE OF ACCURACY

## REPORT OF TEST

### Tank No. 2 - 100-Gallon Tank

Maker: Ford Meter Box Company

State Test No. 150424218

Certification Date: April 24, 2015

Public Service Commission  
Meter Standards Laboratory  
211 Sower Boulevard  
Frankfort, KY 40601


The standard described above has been compared with the standards of the State of Kentucky Public Service Commission and found to deliver:

.10 of 1% at the 50-gallon mark  
.07 of 1% at the 10-cubic foot mark  
.00 of 1% at the 100-gallon mark

This value applies when a 30-second drain period is used following the cessation of the main flow.

This certificate expires on: April 24, 2018

Test performed by: Brian T. Kim 6/11/2015  
Date

  
CHAIRMAN





COMMONWEALTH OF KENTUCKY

PUBLIC SERVICE COMMISSION

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Frankfort, KY 40601

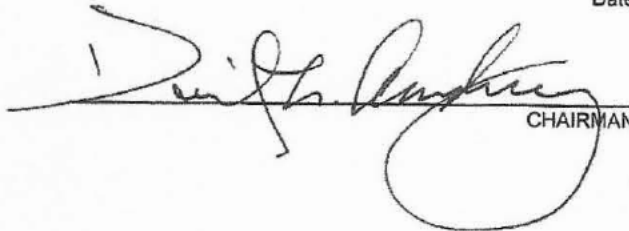
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.00 of 1% at the 100-gallon mark

This value applies when a 30-second drain period is used following the cessation of the main flow.

This certificate expires on: April 24, 2018

Test performed by: Brian Z. Lin 6/11/2015  
Date

  
CHAIRMAN



COMMONWEALTH OF KENTUCKY

PUBLIC SERVICE COMMISSION

# CERTIFICATE OF ACCURACY

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State Test No. 150424218  
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Meter Standards Laboratory  
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Frankfort, KY 40601

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.00 of 1% at the 1-cubic foot mark  
.00 of 1% at the 10-gallon mark

This value applies when a 30-second drain period is used following the cessation of the main flow.

This certificate expires on: April 24, 2018

Test performed by: Brian J. Rine 6/11/2015  
Date

[Signature]  
CHAIRMAN

PUBLIC SERVICE COMMISSION  
METER STANDARDS LABORATORY  
METER TEST RESULTS

Customer: Larry Wolter

Date: 12/04/15

Utility: Jonathan Creek Water District

Tester: Brian Rice

Complaint Meter

Type: Neptune 1" T-10 gallons

Serial # 52890956

As Found Reading-0044275.2

As Left Reading-0044740.6

3/4 GPM	End	<u>44392.00</u>		
	Start	<u>44382.00</u>		
	Accuracy	<u>100.0%</u>	Pass	
3/4 GPM	End	<u>44511.60</u>		
	Start	<u>44501.60</u>		
	Accuracy	<u>100.0%</u>	Pass	
3/4 GPM	End	<u>44631.10</u>		
	Start	<u>44621.10</u>		
	Accuracy	<u>100.0%</u>	Pass	
Average of 3 test runs		<u>100.0%</u>	Pass	

4 GPM	End	<u>44402.10</u>		
	Start	<u>44392.00</u>		
	Accuracy	<u>101.0%</u>	Pass	
4 GPM	End	<u>44521.70</u>		
	Start	<u>44511.60</u>		
	Accuracy	<u>101.0%</u>	Pass	
4 GPM	End	<u>44641.20</u>		
	Start	<u>44631.10</u>		
	Accuracy	<u>101.0%</u>	Pass	
Average of 3 test runs		<u>101.0%</u>	Pass	

40 GPM	End	<u>44501.60</u>		
	Start	<u>44402.10</u>		
	Accuracy	<u>99.5%</u>	Pass	
40 GPM	End	<u>44621.10</u>		
	Start	<u>44521.70</u>		
	Accuracy	<u>99.4%</u>	Pass	
40 GPM	End	<u>44740.60</u>		
	Start	<u>44641.20</u>		
	Accuracy	<u>99.4%</u>	Pass	
Average of 3 test runs		<u>99.4%</u>	Pass	

**SUMMARY OF METER TEST ACCURACY RESULTS**

LOW FLOW 3/4 GPM	<u>100.0%</u>	Pass	Accuracy Limits <u>≥ 90% and ≤ 101%</u>
MED. FLOW 4 GPM	<u>101.0%</u>	Pass	Accuracy Limits <u>≥ 98.5% and ≤ 101.5%</u>
HIGH FLOW 40 GPM	<u>99.4%</u>	Pass	Accuracy Limits <u>≥ 98.5% and ≤ 101.5%</u>



## Jonathan Creek Water District

7564 US Highway 68 East  
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Benton, Kentucky 42025  
Office: 270-354-8474  
Fax: 270-354-9176  
Email: [joncrkwater@wk.net](mailto:joncrkwater@wk.net)



Lawrence Wolter  
16984 US Hwy 68 E  
Hardin, KY 42048

February 19, 2020

Dear Mr. Wolter

I am writing to you in regard to complaint no: 2015-01520, that was filed with the Public Service Commission on August 28, 2015. That complaint was closed on November 19, 2015 and was in reference to your account no. 5-7650-2. The account remains delinquent with a balance of \$4920.94.

I have enclosed a copy of the initial letter that you sent to our office explaining the details of your leak, along with the acknowledgement that you had used the water that you were being billed for. Additionally, I included a copy of the signed payment plan agreement that was made between you and Jonathan Creek Water District. Since there has not been a payment received on this account since July 6, 2015, you are in violation of the payment plan agreement.

This letter serves as your official notice that your services at active account no: 5-7651-1 will be terminated on March 16, 2020 unless a payment in the amount of \$4,920.94 is received or prior arrangements are made.

Respectfully,

A handwritten signature in black ink, appearing to read 'Jennifer Miller', is written over a light blue rectangular background.

Jennifer Miller  
Office Manager

Jonathan Creek Water District  
**WORK ORDER 1465**

Account # [REDACTED]  
Name Wolter, Lawrence J.  
Address 16984 Us Hwy 68 East Hardin, KY 42048  
Telephone [REDACTED] Job #

Order Date 5/6/2015  
Status ASAP  
Scheduled 05/06/15 01:51 PM  
Order Type Read Meter

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435899		409		

Description

Comment READ METER

Requested By

Assigned To David Lovett

Completed By David Lovett

Start Date 05/06/15 01:48 PM

Completed Date 05/06/15 01:49 PM

Notes

Total Employee Cost	\$6.53	Comments
Total Equipment Cost	\$0.00	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$6.53	

Signature \_\_\_\_\_

Jonathan Creek Water District  
**WORK ORDER 1470**

Account # [REDACTED]  
Name Wolter, Lawrence J.  
Address 16984 Us Hwy 68 East Hardin, KY 42048  
Telephone [REDACTED] Job #

Order Date 5/8/2015  
Status ASAP  
Scheduled 05/08/15 09:12 AM  
Order Type Read Meter

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435899		409		

Description

Comment read meter

Requested By

Assigned To David Lovett

Completed By David Lovett

Start Date 03/26/15 11:34 AM

Completed Date 03/26/15 11:35 AM

Notes

Total Employee Cost	\$6.53	Comments
Total Equipment Cost	\$0.00	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$6.53	

Signature \_\_\_\_\_



## Jonathan Creek Water District

**WORK ORDER 1475**

Account # [REDACTED]  
Name Wolter, Lawrence J.  
Address 16984 Us Hwy 68 East Hardin, KY 42048  
Telephone [REDACTED] Job #

Order Date 5/11/2015  
Status ASAP  
Scheduled 05/11/15 08:46 AM  
Order Type Read Meter

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
--------	------------------	---------	-------------	------------------

WA 8435899		409		
------------	--	-----	--	--

**Description**

**Comment** read meter; 41360-not sure what is going on with meter

**Requested By** **Assigned To** David Lovett

**Completed By** David Lovett

**Start Date** 05/11/15 12:55 PM

**Completed Date** 05/11/15 01:00 PM

**Notes** checking on reading

Total Employee Cost	\$6.53	<b>Comments</b> _____ _____ _____ _____ _____
Total Equipment Cost	\$0.00	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$6.53	

**Signature** \_\_\_\_\_

Jonathan Creek Water District  
**WORK ORDER 1505**

Name Wolter, Lawrence J.  
Address 16984 Us Hwy 68 East Hardin, KY 42048  
Telephone [REDACTED] Job #

Order Date 5/18/2015  
Status ASAP  
Scheduled 05/18/15 11:27 AM  
Order Type Read Meter

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435899		409		

**Description**

**Comment** reread meter-issues with reading changed usage

**Requested By** **Assigned To**

**Completed By** David Lovett

**Start Date** 05/18/15 02:52 PM

**Completed Date** 05/18/15 02:57 PM

**Notes** read and decide what to do before billing 5/19/15  
David & Christina decided to change usage to 9 instead of 8900, going to keep an eye on his readings to see if anything happens 5/19/15 CAM

Total Employee Cost	\$6.53	Comments
Total Equipment Cost	\$0.00	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$6.53	

Signature \_\_\_\_\_

Jonathan Creek Water District  
**WORK ORDER 2325**

Account # [REDACTED]  
Name Wolter, Lawrence J.  
Address 16984 Us Hwy 68 East Hardin, KY 42048  
Telephone [REDACTED] Job #

Order Date 8/31/2015  
Status ASAP  
Scheduled 08/31/15 12:21 PM  
Order Type Meter Change Out

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435899		431		

Description

Comment changed meter

Requested By

Assigned To

Completed By David & Jada

Start Date 08/31/15 02:35 PM

Completed Date 08/31/15 02:40 PM

Notes replace meter  
READING 441, changed

Total Employee Cost	\$7.41	Comments
Total Equipment Cost	\$0.00	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$7.41	

Signature \_\_\_\_\_



Jonathan Creek Water District  
**WORK ORDER 6655**

Account # [REDACTED]  
Name Wolter, Lawrence J.  
Address 16984 Us Hwy 68 East Hardin, KY 42048  
Telephone [REDACTED] Job #

Order Date 3/19/2018  
Status ASAP  
Scheduled 03/19/18 12:51 PM  
Order Type Lock Meter

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435899		209		

Description Lock Meter

Comment Turned off - locked - reads 213

Requested By	Assigned To	Completed By
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Start Date	03/19/18 10:03 AM	Completed Date 03/19/18 10:04 AM
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Notes Reads 213

		Comments
Total Employee Cost	\$3.49	
Total Equipment Cost	\$0.00	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$3.49	

Signature \_\_\_\_\_

## Jonathan Creek Water District

**WORK ORDER 6665**

Name Wolter, Lawrence J.  
Address 16984 Us Hwy 68 East Hardin, KY 42048  
Telephone [REDACTED] Job #

Order Date 3/20/2018  
Status  
Scheduled 03/20/18 08:16 AM  
Order Type Unlock Meter - turn on.

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
WA 8435899		209		

**Description**

**Comment** Unlocked and turned on

**Requested By**

**Assigned To**

**Completed By**

**Start Date** 03/20/18 08:50 AM

**Completed Date** 03/20/18 08:55 AM

**Notes**

Unlocked and turned on

Total Employee Cost	\$3.49	<b>Comments</b>
Total Equipment Cost	\$0.00	
Total Inventory Cost	\$0.00	
Miscellaneous Costs	\$0.00	
Total Order Cost	\$3.49	

Signature \_\_\_\_\_

Jonathan Creek Water District  
**WORK ORDER 7842**

Account # [REDACTED]  
Name Wolter, Lawrence J.  
Address 16984 Us Hwy 68 East Hardin, KY 42048  
Telephone [REDACTED] Job #

Order Date 10/22/2018  
Status ASAP  
Scheduled 10/22/18 01:32 PM  
Order Type Get Final Reading & Lock

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
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WA 8435899		239		
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Description

Comment

Requested By

Assigned To

Completed By

Start Date 10/22/18 03:28 PM

Completed Date 10/22/18 03:30 PM

Notes

23930

Total Employee Cost	\$3.49	Comments
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Total Equipment Cost	\$0.00	
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Total Inventory Cost	\$0.00	
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Miscellaneous Costs	\$0.00	
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Total Order Cost	\$3.49	
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Signature \_\_\_\_\_



# Jonathan Creek Water District Customer History Report

Service Type All  
AR Code All  
Beginning Date 01/01/2015  
Ending Date 12/31/2019

Use Reading Factor ☒  
Start Balance With Zero ☐  
Print Transaction in Descending Order ☐  
Print Breakdown By ☒ Transaction ☐ Service ☐ Taxes ☐ Totals Only  
Usage Service None

## History For Account

Wolter, Lawrence J.

Trn Date	Void	Post By	Code	Description	Check #	Amount	Unapplied	Balance
01/06/15		CMathis	CHK	Check Payment		(\$18.11)	\$0.00	\$0.00
01/19/15		CMathis	100	Water Billing		\$16.34	\$0.00	\$16.34
02/02/15		CMathis	CHK	Check Payment		(\$16.34)	\$0.00	\$0.00
02/19/15		CMathis	100	Water Billing		\$15.15	\$0.00	\$15.15
03/03/15		user14	CHK	Check Payment		(\$15.15)	\$0.00	\$0.00
03/20/15		CMathis	100	Water Billing		\$18.70	\$0.00	\$18.70
04/02/15		JadaH	CHK	Check Payment		(\$118.70)	(\$100.00)	(\$100.00)
04/20/15		CMathis	100	Water Billing		\$6,590.90	\$0.00	\$6,490.90
04/20/15		CMathis	OVP	Over Payment Appli		\$0.00	\$100.00	\$6,490.90
04/28/15		JadaH	CHK	Check Payment		(\$540.00)	\$0.00	\$5,950.90
04/30/15		CMathis	MIN	Move Istallment Amt		(\$5,940.00)	\$0.00	\$10.90
05/06/15		CMathis	900	Penalty Charges		\$1.09	\$0.00	\$11.99
05/20/15		CMathis	100	Water Billing		\$557.52	\$0.00	\$569.51
06/05/15		JadaH	CHK	Check Payment		(\$569.51)	\$0.00	\$0.00
06/19/15		CMathis	100	Water Billing		\$556.92	\$0.00	\$556.92
07/06/15		JadaH	CHK	Check Payment		(\$556.92)	\$0.00	\$0.00
07/17/15		CMathis	100	Water Billing		\$556.34	\$0.00	\$556.34
08/04/15		CMathis	CHK	Check Payment		(\$16.34)	\$0.00	\$540.00
08/20/15		CMathis	100	Water Billing		\$556.34	\$0.00	\$1,096.34
09/02/15		CMathis	CHK	Check Payment		(\$16.34)	\$0.00	\$1,080.00
09/08/15		JadaH	900	Penalty Charges		\$1.63	\$0.00	\$1,081.63
09/21/15		CMathis	100	Water Billing		\$558.11	\$0.00	\$1,639.74
10/05/15		JadaH	CHK	Check Payment		(\$18.11)	\$0.00	\$1,621.63
10/05/15		CMathis	900	Penalty Charges		\$1.81	\$0.00	\$1,623.44
10/19/15		CMathis	100	Water Billing		\$556.34	\$0.00	\$2,179.78
11/03/15		CMathis	CHK	Check Payment		(\$16.34)	\$0.00	\$2,163.44
11/05/15		CMathis	900	Penalty Charges		\$1.63	\$0.00	\$2,165.07
11/19/15		CMathis	100	Water Billing		\$556.92	\$0.00	\$2,721.99
12/04/15		CMathis	CHK	Check Payment		(\$16.92)	\$0.00	\$2,705.07
12/07/15		CMathis	900	Penalty Charges		\$1.69	\$0.00	\$2,706.76
12/18/15		JadaH	100	Water Billing		\$557.52	\$0.00	\$3,264.28
01/04/16		JLamb	CHK	Check Payment		(\$17.52)	\$0.00	\$3,246.76
01/07/16		CMathis	900	Penalty Charges		\$1.75	\$0.00	\$3,248.51
01/19/16		CMathis	100	Water Billing		\$556.34	\$0.00	\$3,804.85
02/02/16		JLamb	CHK	Check Payment		(\$16.34)	\$0.00	\$3,788.51
02/05/16		CMathis	900	Penalty Charges		\$1.63	\$0.00	\$3,790.14
02/19/16		CMathis	100	Water Billing		\$555.74	\$0.00	\$4,345.88
03/01/16		BHull	CHK	Check Payment		(\$15.74)	\$0.00	\$4,330.14
03/07/16		CMathis	900	Penalty Charges		\$1.57	\$0.00	\$4,331.71
03/18/16		CMathis	100	Water Billing		\$555.74	\$0.00	\$4,887.45
03/29/16		CMathis	CHK	Check Payment		(\$15.74)	\$0.00	\$4,871.71
04/05/16		BHull	900	Penalty Charges		\$1.57	\$0.00	\$4,873.28
04/19/16		BHull	100	Water Billing		\$15.15	\$0.00	\$4,888.43
04/29/16		BHull	CHK	Check Payment		(\$15.15)	\$0.00	\$4,873.28
05/05/16		BHull	900	Penalty Charges		\$1.52	\$0.00	\$4,874.80
05/19/16		BHull	100	Water Billing		\$16.92	\$0.00	\$4,891.72
05/31/16		BHull	CHK	Check Payment		(\$16.92)	\$0.00	\$4,874.80
06/06/16		BHull	900	Penalty Charges		\$1.69	\$0.00	\$4,876.49
06/21/16		BHull	100	Water Billing		\$16.34	\$0.00	\$4,892.83

## History For Account

Wolter, Lawrence J.

Trn Date	Void	Post By	Code	Description	Check #	Amount	Unapplied	Balance
06/29/16		BHull	CHK	Check Payment		(\$16.34)	\$0.00	\$4,876.49
07/06/16		BHull	900	Penalty Charges		\$1.63	\$0.00	\$4,878.12
07/19/16		BHull	100	Water Billing		\$16.92	\$0.00	\$4,895.04
08/01/16		BHull	CHK	Check Payment		(\$16.92)	\$0.00	\$4,878.12
08/05/16		BHull	900	Penalty Charges		\$1.69	\$0.00	\$4,879.81
08/19/16		BHull	100	Water Billing		\$16.34	\$0.00	\$4,896.15
09/01/16		BHull	CHK	Check Payment		(\$16.34)	\$0.00	\$4,879.81
09/06/16		BHull	900	Penalty Charges		\$1.63	\$0.00	\$4,881.44
09/19/16		BHull	100	Water Billing		\$17.52	\$0.00	\$4,898.96
10/04/16		BHull	CHK	Check Payment		(\$17.52)	\$0.00	\$4,881.44
10/05/16		BHull	900	Penalty Charges		\$1.75	\$0.00	\$4,883.19
10/19/16		BHull	100	Water Billing		\$16.34	\$0.00	\$4,899.53
11/03/16		BHull	CHK	Check Payment		(\$16.34)	\$0.00	\$4,883.19
11/08/16		BHull	900	Penalty Charges		\$1.63	\$0.00	\$4,884.82
11/16/16		BHull	100	Water Billing		\$16.92	\$0.00	\$4,901.74
11/28/16		BHull	CHK	Check Payment		(\$16.92)	\$0.00	\$4,884.82
12/05/16		BHull	900	Penalty Charges		\$1.69	\$0.00	\$4,886.51
12/15/16		BHull	100	Water Billing		\$16.34	\$0.00	\$4,902.85
12/27/16		BHull	CHK	Check Payment		(\$16.34)	\$0.00	\$4,886.51
01/05/17		BHull	900	Penalty Charges		\$1.63	\$0.00	\$4,888.14
01/17/17		BHull	100	Water Billing		\$15.15	\$0.00	\$4,903.29
01/25/17		BHull	CHK	Check Payment		(\$15.15)	\$0.00	\$4,888.14
02/06/17		BHull	900	Penalty Charges		\$1.52	\$0.00	\$4,889.66
02/16/17		BHull	100	Water Billing		\$15.74	\$0.00	\$4,905.40
03/03/17		BHull	CHK	Check Payment		(\$15.74)	\$0.00	\$4,889.66
03/06/17		BHull	900	Penalty Charges		\$1.57	\$0.00	\$4,891.23
03/17/17		BHull	100	Water Billing		\$15.74	\$0.00	\$4,906.97
03/29/17		BHull	CHK	Check Payment		(\$15.74)	\$0.00	\$4,891.23
04/05/17		BHull	900	Penalty Charges		\$1.57	\$0.00	\$4,892.80
04/19/17		BHull	100	Water Billing		\$15.15	\$0.00	\$4,907.95
05/01/17		CBurnett	CHK	Check Payment		(\$15.15)	\$0.00	\$4,892.80
05/05/17		BHull	900	Penalty Charges		\$1.52	\$0.00	\$4,894.32
05/17/17		BHull	100	Water Billing		\$16.34	\$0.00	\$4,910.66
05/31/17		BHull	CHK	Check Payment		(\$16.34)	\$0.00	\$4,894.32
06/05/17		BHull	900	Penalty Charges		\$1.63	\$0.00	\$4,895.95
06/16/17		BHull	100	Water Billing		\$18.11	\$0.00	\$4,914.06
06/26/17		BHull	CHK	Check Payment		(\$18.11)	\$0.00	\$4,895.95
07/18/17		BHull	100	Water Billing		\$18.11	\$0.00	\$4,914.06
07/26/17		BMedley	CHK	Check Payment		(\$18.11)	\$0.00	\$4,895.95
08/07/17		BHull	900	Penalty Charges		\$1.81	\$0.00	\$4,897.76
08/17/17		BHull	100	Water Billing		\$16.34	\$0.00	\$4,914.10
08/28/17		BMedley	CHK	Check Payment		(\$16.34)	\$0.00	\$4,897.76
09/05/17		BHull	900	Penalty Charges		\$1.63	\$0.00	\$4,899.39
09/19/17		BHull	100	Water Billing		\$16.92	\$0.00	\$4,916.31
09/29/17		BMedley	CHK	Check Payment		(\$16.92)	\$0.00	\$4,899.39
10/05/17		BHull	900	Penalty Charges		\$1.69	\$0.00	\$4,901.08
10/06/17		BHull	ERR	Voided payment		\$16.92	\$0.00	\$4,918.00
10/06/17		BHull	CHK	Check Payment		(\$16.92)	\$0.00	\$4,901.08
10/06/17		BHull	901	Penalty Adjustment		(\$1.69)	\$0.00	\$4,899.39
10/18/17		BHull	100	Water Billing		\$15.74	\$0.00	\$4,915.13
10/30/17		BMedley	CHK	Check Payment		(\$15.74)	\$0.00	\$4,899.39
11/06/17		BMedley	900	Penalty Charges		\$1.57	\$0.00	\$4,900.96
11/16/17		BMedley	100	Water Billing		\$16.34	\$0.00	\$4,917.30
11/27/17		BHull	CHK	Check Payment		(\$16.34)	\$0.00	\$4,900.96
12/19/17		BMedley	100	Water Billing		\$15.74	\$0.00	\$4,916.70
01/03/18		JMiller	CHK	Check Payment		(\$15.74)	\$0.00	\$4,900.96



## History For Account

Wolter, Lawrence J.

Trn Date	Void	Post By	Code	Description	Check #	Amount	Unapplied	Balance
01/08/18		BMedley	900	Penalty Charges		\$1.57	\$0.00	\$4,902.53
01/18/18		BMedley	100	Water Billing		\$17.22	\$0.00	\$4,919.75
01/29/18		BMedley	CHK	Check Payment		(\$17.22)	\$0.00	\$4,902.53
02/05/18		BMedley	900	Penalty Charges		\$1.72	\$0.00	\$4,904.25
02/20/18		BMedley	100	Water Billing		\$20.59	\$0.00	\$4,924.84
02/26/18		JMiller	CHK	Check Payment		(\$20.59)	\$0.00	\$4,904.25
03/06/18		BMedley	900	Penalty Charges		\$2.06	\$0.00	\$4,906.31
03/19/18		BMedley	100	Water Billing		\$15.20	\$0.00	\$4,921.51
03/19/18		BMedley	SVC	Service Charge		\$35.00	\$0.00	\$4,956.51
03/26/18		JMiller	CHK	Check Payment		(\$15.20)	\$0.00	\$4,941.31
04/05/18		BMedley	SVC	Service Charge		(\$35.00)	\$0.00	\$4,906.31
04/06/18		BMedley	OVP	Over Payment Appli		\$0.00	\$35.00	\$4,906.31
04/06/18		JMiller	900	Penalty Charges		\$1.52	\$0.00	\$4,907.83
04/20/18		BMedley	100	Water Billing		\$17.22	\$0.00	\$4,925.05
04/30/18		JMiller	CHK	Check Payment		(\$17.22)	\$0.00	\$4,907.83
05/08/18		BMedley	900	Penalty Charges		\$1.72	\$0.00	\$4,909.55
05/21/18		BMedley	100	Water Billing		\$17.22	\$0.00	\$4,926.77
05/29/18		JMiller	CHK	Check Payment		(\$17.22)	\$0.00	\$4,909.55
06/06/18		BMedley	900	Penalty Charges		\$1.72	\$0.00	\$4,911.27
06/20/18		JMiller	100	Water Billing		\$18.57	\$0.00	\$4,929.84
06/25/18		JMiller	CHK	Check Payment		(\$18.57)	\$0.00	\$4,911.27
07/05/18		BMedley	900	Penalty Charges		\$1.86	\$0.00	\$4,913.13
07/19/18		BMedley	100	Water Billing		\$17.89	\$0.00	\$4,931.02
07/27/18		BMedley	CHK	Check Payment		(\$17.89)	\$0.00	\$4,913.13
08/06/18		BMedley	900	Penalty Charges		\$1.79	\$0.00	\$4,914.92
08/17/18		BMedley	100	Water Billing		\$17.89	\$0.00	\$4,932.81
08/27/18		BMedley	CHK	Check Payment		(\$17.89)	\$0.00	\$4,914.92
09/06/18		BMedley	900	Penalty Charges		\$1.79	\$0.00	\$4,916.71
09/19/18		BMedley	100	Water Billing		\$14.52	\$0.00	\$4,931.23
09/27/18		JMiller	CHK	Check Payment		(\$14.52)	\$0.00	\$4,916.71
10/05/18		BMedley	900	Penalty Charges		\$1.45	\$0.00	\$4,918.16
10/17/18		BMedley	100	Water Billing		\$13.85	\$0.00	\$4,932.01
10/29/18		JMiller	CHK	Check Payment		(\$13.85)	\$0.00	\$4,918.16
11/05/18		BMedley	900	Penalty Charges		\$1.39	\$0.00	\$4,919.55
11/16/18		BMedley	100	Water Billing		\$13.85	\$0.00	\$4,933.40
11/30/18		BMedley	CHK	Check Payment		(\$13.85)	\$0.00	\$4,919.55
12/06/18		BMedley	900	Penalty Charges		\$1.39	\$0.00	\$4,920.94
Total For Selection						\$4,902.83	\$35.00	\$4,902.83
Ending Balance						\$4,920.94	\$0.00	\$4,920.94