

Taylor County
Rural Electric Cooperative
Corporation

P. O. BOX 100

CAMPBELLSVILLE, KENTUCKY 42719

(270) 465-4101 • Fax (270) 789-3625

(800) 931-4551

January 30, 2020

**VIA ELECTRONIC TARIFF
FILING SYSTEM**

Ms. Gwen R. Pinson
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: Taylor County RECC-PREPAY METERING PROGRAM

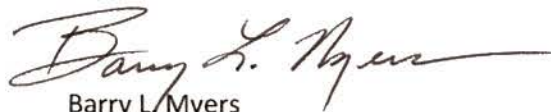
Dear Ms. Pinson:

Please find enclosed for electronic filing with the Commission the above-referenced Taylor County RECC's tariffs for PREPAY METERING PROGRAM.

- PrePay Metering Program Tariff
- PrePay Agreement Tariff

Please contact me if you have any questions.

Sincerely,



Barry L. Myers
General Manager

Enclosures (8)

PREPAY METERING PROGRAM

Purpose

To provide members with a payment option that may assist them in managing and controlling their energy purchases.

Availability

This is an optional rider to Taylor County RECC's Schedule A – Farm and Home Service residential tariff and is available to all members being served under that tariff.

Terms and Conditions

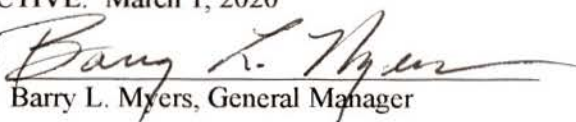
PrePay is a voluntary program. Members who qualify for this rider may choose to enroll their electric account(s) in this program. All members who participate in this program are subject to the following:

1. Each member choosing the PrePay option will be subject to all other applicable rules and regulations which apply to members using the residential tariff without the PrePay rider.
2. Members should have internet access and text availability to participate in this voluntary program.
3. A new member will be required to sign membership documentation and be entitled to all member benefits as current members.
4. All members enrolling in the PrePay program shall sign a PrePay agreement. The agreement shall be in effect until the member desires to cancel. The member may convert to normal monthly credit/payment terms at any time by request. At this point the member will be subject to conditions of the residential tariff without the PrePay rider. This may include the requirement of a deposit.
5. The Customer Charge will be the same as Taylor County RECC's regular residential tariff. The Program Fee shall be \$7.00 a month. Both the Customer Charge and Program Fee will be pro-rated and deducted from the member's account on a daily basis.

DATE OF ISSUE: January 30, 2020

DATE EFFECTIVE: March 1, 2020

ISSUED BY:


Barry L. Myers, General Manager

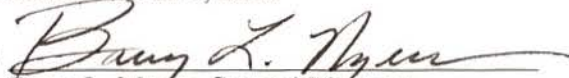
PREPAY METERING PROGRAM—(Continued)

6. The Energy Charge will be the same as Taylor County RECC's regular residential tariff. The Fuel Adjustment and the Environmental Surcharge will be charged or credited to the account as per the regular residential tariff.
7. The PrePay account will not be subject to deposits, late fees, disconnect fees, and reconnect fees.
8. At the time the PrePay account is activated, the initial purchase is required to be a minimum of \$100.00. Purchases beyond the point of activation will be at an increment of the member's choosing, with a minimum purchase being \$10.00.
9. When an existing member chooses to convert to the PrePay program and has a deposit on file with the Cooperative, the deposit and accumulated interest will not be refunded, but converted into a credit on the account going forward. No crediting of the deposit to the PrePay account shall occur if the deposit is needed to cover a pre-existing indebtedness by the member or the member has another account(s) which does not have a satisfactory credit history. The remaining credit will be transferred as a deposit to the unsecured account(s).
10. Once enrolled in the PrePay program, no additional payment arrangements will be made.
11. If an agency submits or has already submitted (but not yet paid) a voucher or other financial assistance to an account, the full amount of the assistance will be applied to the PrePay account.
12. If a member who has not been in the PrePay program is disconnected for non-payment, they may request to be reconnected and enrolled in the program. If they are unable to pay their account balance in full, they will be offered a payment plan whereas future purchases will be split 70/30 until the old debt is retired. Seventy percent (70%) of the payments will be applied to new purchases, and thirty percent (30%) will be applied towards retirement of the previous balance minus any applicable deposit.

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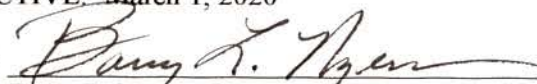
PREPAY METERING PROGRAM—(Continued)

13. Members may check the status of their account(s) by utilizing the Cooperative's website, using the mobile app, or by calling the office during office hours.
14. Members may apply funds to their PrePay accounts(s) by mail, telephone, mobile app, or by the Cooperative's website by Visa or MasterCard. Payment may also occur in person during the Cooperative's regular office hours.
15. If a payment on a PrePay account is returned for any reason, the account is subject to the service charge listed in Taylor County RECC's Rules and Regulations.
16. Members who present a Winter Hardship Reconnect, Certificate of Need, or Medical Certificate as outlined in 807 KAR 5:006, Sections 14, 15, and 16 will be removed from the program and the account will become a post-pay account.
17. A monthly paper bill will not be mailed to members who elect to enroll in the PrePay program. However, the member may view their PrePay account status on the Cooperative's website or mobile app. Due to the PrePay status of an account, a delinquent notice will not be mailed as the account should never be in arrears.
18. If a member elects to enroll an account in PrePay, the total amount of any existing payment arrangements/contracts will be applied to the account so the full unpaid balance will be reflected on the PrePay account.
19. When the amount of funds remaining in a PrePay account reaches the threshold of \$25.00, automated messages(s) will be sent to the member rather than a written notice sent by U.S. Mail.
20. A PrePay account will be disconnected if the balance of the account becomes negative. The account will be disconnected regardless of weather/temperature as the member is responsible for ensuring that the PrePay account is adequately funded. If the member cannot ensure proper funding, Taylor County RECC recommends the member not utilize the PrePay service

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Barry L. Myers, General Manager

PREPAY METERING PROGRAM—(Continued)

21. If a PrePay account is disconnected due to lack of funds or any other reason, the Cooperative shall be held harmless for any damages due to loss of energy services. Likewise, if the account is disconnected and the member applies funds to the account thus causing the account to be reconnected, the member accepts full responsibility for any damages to the location caused by the account being reconnected.
22. PrePay accounts will be billed at least once a day to show the remaining funds on the account. If a meter reading is not available, the account will not be billed until a reading is available. In addition, a month-end billing will be done to “true up” any unbilled charges. Charges such as the customer charge, kWh, fuel adjustment and environmental surcharge, franchise fee, security lights and applicable taxes will be prorated daily.
23. When a member requests to have the power disconnected and they have a credit balance on their PrePay account, their remaining balance will be refunded. If the member has another account the credit will be transferred to that account, otherwise, the refund will be issued to the member in the form of a check.
24. The member will be billed for replacement cost of any damaged equipment such as the meter or meter collar, when such damage occurs as a result of malice or neglect by the member.
25. If the member’s PrePay account is disconnected due to a negative balance, the negative balance must be paid in addition to \$30.00. Once the account balance is positive \$30.00, the account will be reconnected.

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ISSUED BY: 

Barry L. Myers, General Manager

TAYLOR COUNTY RECC PREPAY AGREEMENT

Member Name	_____	Home Phone	_____
Account No.	_____	Cell Phone	_____
Service Address	_____	Cell Phone Carrier	_____
	_____	E-Mail	_____

The undersigned (hereinafter called the “member”) hereby applies for participation in the voluntary PrePay electric Service Program offered to members of Taylor County RECC (hereinafter called the “Cooperative”) and agrees to the following terms and conditions:

____ 1. The member shall purchase electric energy from the Cooperative in accordance with the present and any future rate schedule of the Cooperative on a PrePay basis for the above referenced account.

____ 2. The member understands that the terms and conditions set forth in the member’s application for Membership continue to apply in addition to the terms and conditions of this Agreement for PrePay Electric Service, subject, however, to any changes set forth in this Agreement.

____ 3. The member shall sign any membership documentation as applicable by the Cooperative bylaws and the Cooperative Rules and Regulations as approved by the Kentucky Public Service Commission as may be required for the member to participate in the PrePay electric Service Program.

____ 4. Any deposit on the above referenced account will be applied to the account before the account changes to PrePay. Any credit remaining on the account will be applied to the PrePay account. However, if the member has another account(s) which does not have a satisfactory credit history, the remaining credit will be transferred as a deposit to the unsecured account(s). The deposit will only be refunded by applying it to the member’s account(s) as described.

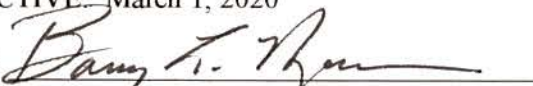
____ 5. As a result of participation in the PrePay Program, the member will not be mailed a monthly paper bill for electric usage or other applicable fees or charges. However, the member may view or obtain a copy of their bill through the website, mobile app, or at our office.

____ 6. The member shall pay an additional daily program fee. This amount will be in addition to the charges included in the Cooperative’s rate schedule.

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Barry L. Myers, General Manager

____ 7. The PrePay account shall not be subject to deposits, late fees, disconnect fees, and reconnect fees.

____ 8. If a member changes any of the contact information (i.e. e-mail address, phone number, etc.) provided on this agreement, it is the responsibility of the member to notify the Cooperative of any such changes immediately. It is the member's responsibility to manage their own communication devices.

____ 9. When the amount of funds remaining on a PrePay account reaches the minimum balance threshold of \$25.00, an automated message will be sent daily to the member rather than a written notice sent by U.S. Mail. Taylor County RECC will not be responsible for any failure of the member to receive the automated message for any reason(s).

____ 10. The member shall be responsible for regularly monitoring the balance on the PrePay account and understands that the electric service will be subject to disconnection without any written notification from the Cooperative to the member once the balance of the account reaches zero (\$0.00).

____ 11. The member is required to confirm that he/she can receive electronic communications to be eligible for the PrePay program.

____ 12. Levelized budget billing, automatic payment draft, net metering, and ETS accounts are not eligible for PrePay.

____ 13. Should the member have a payment returned for any reason, the returned payment will be charged to the PrePay account. The member's account shall also be charged a return payment fee in addition to the returned payment amount. If there are not sufficient funds to cover the returned item and fee, the account will be disconnected immediately.

____ 14. If a PrePay account is disconnected due to lack of funds or any other reason, the Cooperative shall be held harmless for any damages due to loss of energy services. Likewise, if the account is disconnected and the member applied funds to the PrePay account thus causing the account to be reconnected, the member accepts full responsibility for any damages to the location caused by the account being reconnected and holds the Cooperative harmless from any damages arising from such a reconnection.

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____ 15. By signing this agreement, the member affirms there are no residents in the home currently that have medical conditions that will be impacted by loss of service. Should this status change, the member shall contact the Cooperative in writing, upon which the account will be removed from the PrePay program and will revert to a post-pay account. It is the responsibility of the member to confirm the Cooperative is in receipt of the written request for removal from the program.

____ 16. A PrePay account will be disconnected if the balance of the account becomes negative. The account will be disconnected regardless of weather/temperatures as the member responsible for ensuring that the PrePay account is adequately funded. If the member cannot ensure proper funding, Taylor County RECC recommends the member not utilize the PrePay service.

____ 17. PrePay accounts shall not be eligible for payment arrangements with the Cooperative and energy assistance shall not be applied until received as payment on the member's PrePay account. However, the PrePay account will not be disconnected if the amount of the voucher is sufficient to pay for the entire amount of any arrearages owed by the member.

____ 18. If a member has a PrePay account and presents a Certificate of Need, Winter Hardship Reconnect, or Medical Certificate, the account will be reverted to a post-pay account.

____ 19. The member authorizes the Cooperative to transfer the unpaid balance of \$ _____ from the member's post pay account to the PrePay account. The member also authorizes the kWh used since the last bill date until the meter is changed to a PrePay meter be calculated and transferred to the PrePay account. The member further agrees that thirty percent (30%) of any payments made on this account in the future shall be applied to the balance until said balance is paid in full. Any fees/penalties (returned payment, meter tampering, etc.) shall be paid before any payments are applied to the member's PrePay account.

____ 20. If a member wishes to disconnect service, the member shall be refunded any balance on the PrePay account. Any refund will be processed in the same manner as post-pay account refunds.

____ 21. Payment may be made on the website, mobile app, over the phone, or in the office.

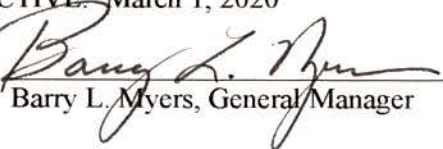
____ 22. Usage can be monitored via the website or mobile app.

____ 23. If the member's PrePay account is disconnected due to a negative balance, the negative balance must be paid in addition to \$30.00. Once the account balance is positive \$30.00, the account will be reconnected.

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TAYLOR COUNTY RECC

____ 24. The PrePay agreement shall be in effect until the member desires to cancel. If discontinuing, the member will have to meet the requirements of a post-pay member for continued service.

Member Signature: _____ SSN: _____ Date: _____

Member Signature: _____ SSN: _____ Date: _____

CSR Signature: _____ Date: _____

OFFICE USE ONLY

SO Number _____ Date Installed _____

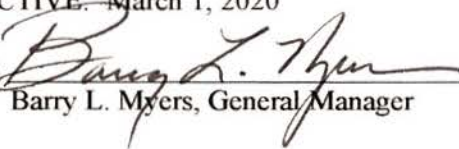
Customer NO. _____ Initials _____

Comments _____

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