

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC FUNDING FOR THE)
TELECOMMUNICATIONS RELAY SERVICE) CASE NO.
2020-00357

ORDER

On November 6, 2020, the Commission, on its own motion, initiated a formal review of the adequacy of the Telecommunications Relay Service (TRS) fund surcharge. Pursuant to the Commission's Order in Case No. 2017-00358¹ the Commission conducts a formal review of the TRS fund on an annual basis to determine whether adjustments to the surcharge are necessary to reduce the potential for large balance shortfalls and overages.

All local exchange carriers and commercial mobile radio service providers were served with a copy of the November 6, 2020 Order and were provided the opportunity to file comments regarding this proceeding. As of November 20, 2020, the deadline for filing comments, no local exchange carrier or commercial mobile radio service provider has filed a comment in this proceeding.

Currently, the TRS surcharge is \$0.01 per month. The Commission seeks to match collections with expenses, to the extent possible. The TRS program costs vary monthly because they are based, in part, on TRS usage. The TRS surcharge revenue varies monthly because it is based on the number of access lines served by the carriers

¹ Case No. 2017-00358, *Funding for Telecommunications Relay Service* (Ky. PSC Mar. 21, 2018).

who collect the surcharge. Through October 2020, revenue received and disbursed by the TRS program are as follows:

Month	TRS Revenue	TRS Disbursement	Disbursement Service Month
January 2020	\$49,835.12	\$47,758.34	
February 2020	\$45,206.27	\$42,250.74	January
March 2020	\$47,715.48	\$58,164.66	February
April 2020	\$52,879.62	\$61,166.78	March
May 2020	\$49,488.67	\$57,719.43	April
June 2020	\$49,057.76	\$53,935.58	May
July 2020	\$52,380.51	\$51,872.23	June
August 2020	\$50,903.93	\$46,077.41	July
September 2020	\$49,199.87	\$44,304.51	August
October 2020	\$53,395.53	\$43,909.69	September

The monthly disbursements have varied only slightly higher or lower than the monthly revenue from the surcharge. Therefore, the Commission finds that no adjustments are required to the TRS surcharge because the fund balance has not reached a level that would require an increase or decrease in the surcharge to meet the funding requirement of the TRS program.

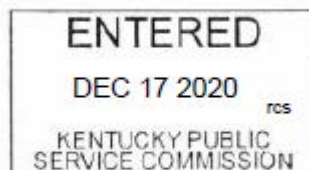
Pursuant to the annual review schedule established in Case No. 2017-00358, the Commission finds that the next annual review of the TRS fund should commence approximately 120 days prior to the end of 2021, with the goal of implementing any changes, if necessary, on January 1, 2022. An Order should be issued within 60 days of the initiation of the annual review so that providers will have ample time to implement any changes if ordered. The Commission notes that annual formal reviews are in addition to ongoing monitoring of the TRS fund and do not prevent the Commission from making any necessary changes in the interim period.

IT IS THEREFORE ORDERED that:

1. The TRS surcharge shall remain at \$0.01 per month.
2. Carriers shall continue to remit the TRS surcharge monthly via the online portal established by the Commission.
3. A copy of this Order shall be served on all local exchange carriers and commercial mobile radio service providers in Kentucky
4. This case is closed and removed from the Commission's docket.

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By the Commission



ATTEST:

A handwritten signature in blue ink that reads "Linda C. Bidwell". The signature is written in a cursive style and is positioned above a horizontal line.

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Gulf Breeze, FL 32561

*Bandwidth Services LLC
Bandwidth Services LLC
3616 Park Pointe Drive
Lexington, KY 40509

*VoIPStreet, Inc. d/b/a VoIP Innovati
VoIPStreet, Inc. d/b/a VoIP Innovations
Eight Penn Center West, Suite 101
Pittsburgh, PA 15276

*iCommerce Services, Inc.
iCommerce Services, Inc.
321 6th Avenue SE
Osseo, MN 55369

*Google Voice, Inc.
Google Voice, Inc.
1600 Amphitheatre Pkwy
Mountain View, CA 94043

*OneStream Networks, LLC
OneStream Networks, LLC
500 Lee Road, Suite 200
Rochester, NY 14606

*Metropolitan Telecommunications of K
Metropolitan Telecommunications of Kentucky dba
55 Water Street, 32nd Floor
New York, NY 10041

*Best Buy Health, Inc. d/b/a GreatCal
Best Buy Health, Inc. d/b/a GreatCall d/b/a
10935 Vista Sorrento Pkwy, Suite 200
San Diego, CA 92130

*DepositionConferencing.com, Inc.
DepositionConferencing.com, Inc.
12350 NW 39th Street, Suite 101A
Coral Springs, FL 33065

*SQF, LLC
SQF, LLC
16 Middle Street, 4th Floor
Portland, ME 04101

*Telecom Management, Inc. dba Pioneer
Telecom Management, Inc. dba Pioneer
500 Washington Avenue, Suite 300
Portland, ME 04103

*Earthlink, LLC
Earthlink, LLC
980 Hammond Drive, Suite 400
Atlanta, GA 30328

*Blue Casa Mobile, LLC
Blue Casa Mobile, LLC
114 E Haley Street, Suite A
Santa Barbara, CA 93101

*Telecom Management, Inc. dba Pioneer
Telecom Management, Inc. dba Pioneer
500 Washington Avenue, Suite 300
Portland, ME 04103

*Strata Pointe Technologies, LLC
Strata Pointe Technologies, LLC
160 Rochester Drive
Louisville, KY 40214

*Network Innovations, Inc.
Network Innovations, Inc.
350 N Orleans Street, Suite 1300N
Chicago, IL 60654

*Unitas Global LLC
Unitas Global LLC
700 Flower Street, Suite 575
Los Angeles, CA 90017

*Mitel Cloud Services, Inc.
Mitel Cloud Services, Inc.
1149 N Alma School Road
Mesa, AZ 85201

*SelectTel, Inc. d/b/a SelectTel Wirele
SelectTel, Inc. d/b/a SelectTel Wireless
1825 N Bell Street
Fremont, NE 40504

*Tailwind Voice & Data, Inc.
Tailwind Voice & Data, Inc.
5929 Baker Road, Suite 470
Minnetonka, MN 55345

*Big River Telephone Company, LLC
Big River Telephone Company, LLC
24 South Minnesota
P. O. Box 1608
Cape Girardeau, MO 63703

*OnStar, LLC dba Telematics Services
OnStar, LLC dba Telematics Services
300 Renaissance Center
MC 482-C14-C66
Detroit, MI 48265

*Liberty Mobile Wireless, LLC
Liberty Mobile Wireless, LLC
16001 Collins Avenue, #1204
Sunny Isles Beach, FL 33160

*MetroPCS Michigan, LLC
MetroPCS Michigan, LLC
12920 SE 38th Street
Bellevue, WA 98006

*Gabb Wireless, Inc.
Gabb Wireless, Inc.
250 W Center Street #320
Provo, UT 84601

*Wing Tel Inc.
Wing Tel Inc.
26 Broadway, Suite 801
New York, NY 10004

*Crown Castle Fiber LLC
Crown Castle Fiber LLC
1220 Augusta Drive, Suite 600
Houston, TX 77057

*HELLO MOBILE TELECOM LLC
HELLO MOBILE TELECOM LLC
499 East Sheridan Street, Suite 400
Dania Beach, FL 33004

*2600Hz, Inc. dba ZSWITCH
2600Hz, Inc. dba ZSWITCH
140 Geary Street, Floor 3
San Francisco, CA 94108

*CoreTel Kentucky, Inc.
CoreTel Kentucky, Inc.
213 South Main Street
Anderson, SC 29624

*Q Link Wireless, LLC
Q Link Wireless, LLC
499 East Sheridan Street, Suite 400
Dania, FL 33004

*Claro Enterprise Solutions, LLC
Claro Enterprise Solutions, LLC
3350 SW 148th Avenue, Suite 400
Miramar, FL 33027

*BTC Broadband, LLC
BTC Broadband, LLC
159 West Second Street
P. O. Box 209
La Center, KY 42056

*Ooma, Inc.
Ooma, Inc.
525 Almanor Avenue, Suite 200
Sunnyvale, CA 94085

*Fusion Cloud Services, LLC
Fusion Cloud Services, LLC
210 Interstate North Parkway, Suite 300
Atlanta, GA 30339

*Spectrotel of the South LLC dba Touc
Spectrotel of the South LLC dba Touch Base
3535 State Highway 66, Suite 7
Neptune, NJ 07753

*Inviacom, Inc.
Inviacom, Inc.
2022 Van Buren Avenue
Indian Trail, NC 28079

*LCRHUB Inc.
LCRHUB Inc.
25 First Avenue SW, Suite A
Watertown, SD 57201

*Spectrotel of the South LLC dba Touc
Spectrotel of the South LLC dba Touch Base
3535 State Highway 66, Suite 7
Neptune, NJ 07753

*Matrix Telecom, LLC dba Excel Teleco dba
Matrix Telecom, LLC dba Excel
433 East Las Colinas Blvd, Suite 500
Irving, TX 75039

*Metro Communications LLC
Metro Communications LLC
3245 Peachtree Pkwy, Suite D
Suwanee, GA 30024

*Gibson Connect, LLC
Gibson Connect, LLC
1207 S College Street
P. O. Box 47
Trenton, TN 38382

*Intrado Safety Communications, Inc.
Intrado Safety Communications, Inc.
1601 Dry Creek Drive
Longmont, CO 80503

*Advanced Global Communications, Inc.
Advanced Global Communications, Inc.
13314 West Highway 42
Prospect, KY 40059

*NetFortris Acquisition Co, Inc.
NetFortris Acquisition Co, Inc.
5601 6th Avenue S, Suite 201
Seattle, WA 98108

*Airus, Inc.
Airus, Inc.
840 S Canal Street, 7th Floor
Chicago, IL 60607

*BetterWorld Telecom, LLC
BetterWorld Telecom, LLC
11951 Freedom Drive, 13th Floor
Reston, VA 20190

*Magna5 LLC
Magna5 LLC
3001 Dallas Pkwy, Suite 610
Frisco, TX 75034

*STX Group LLC dba Twigby
STX Group LLC dba Twigby
1418 Kensington Square Court, Building B
Murfreesboro, TN 37130

*ComTech 21, LLC
ComTech 21, LLC
One Barnes Park South
Wallingford, CT 06492

*New Horizons Communications Corp.
New Horizons Communications Corp.
200 Baker Avenue, Suite 300
Concord, MA 01742

*Wholesale Carrier Services, Inc.
Wholesale Carrier Services, Inc.
12350 NW 39th Street
Coral Springs, FL 33065

*Telco Experts, LLC
Telco Experts, LLC
169 Ramapo Road, Floor 3
Suite 303
Oakland, NJ 07436

*Boomerang Wireless, LLC
Boomerang Wireless, LLC
955 Kacena Road, Suite A
Hiawatha, IA 52233

*YMax Communications Corp.
YMax Communications Corp.
1655 Palm Beach Lakes Blvd.
Suite 1012
West Palm Beach, FL 33401

*dishNet Wireline, LLC
dishNet Wireline, LLC
9601 S Meridian Blvd
Englewood, CO 80155

*Republic Wireless, Inc.
Republic Wireless, Inc.
940 Main Campus Drive, Suite 300
Raleigh, NC 27606

*Sage Telecom Communications, LLC dba
Sage Telecom Communications, LLC dba
1149 South Hill Street, Suite H-400
Los Angeles, CA 90015

*EnTelegent Solutions, Inc.
EnTelegent Solutions, Inc.
2520 Whitehall Park Drive, Suite 200
Charlotte, NC 28273

*Torch Wireless Corp.
Torch Wireless Corp.
4320 Deerwood Lake Pwky
Suite 101-158
Jacksonville, FL 32216

*Plintron Technologies USA LLC
Plintron Technologies USA LLC
40 Lake Bellevue Drive, Suite 350
Bellevue, WA 98005

*ALLNETAIR, INC.
ALLNETAIR, INC.
801 Northpoint Parkway, #K-7
West Palm Beach, FL 33407

*Touchtone Communications, Inc.
Touchtone Communications, Inc.
16 South Jefferson Road
Whippany, NJ 07981

*U. S. South Communications, Inc.
U. S. South Communications, Inc.
250 Williams Street, Suite M-100
Atlanta, GA 30303

*Locus Telecommunications, LLC
Locus Telecommunications, LLC
2200 Fletcher Avenue, Suite 600
Fort Lee, NJ 07024

*Touchtone Communications, Inc.
Touchtone Communications, Inc.
16 South Jefferson Road
Whippany, NJ 07981

*Neutral Tandem-Kentucky, LLC
Neutral Tandem-Kentucky, LLC
550 West Adams Street, Suite 900
Chicago, IL 60661

*WANRack, LLC
WANRack, LLC
15700 College Blvd, Suite 200
Lenexa, KS 66219

*T C Telephone LLC d/b/a Horizon Cell
T C Telephone LLC d/b/a Horizon Cellular
243 Washington Street
Red Bluff, CA 96080

*Time Warner Cable Information Servic
Time Warner Cable Information Services
12405 Powerscourt Drive
St. Louis, MO 63131

*Lycamobile USA, Inc.
Lycamobile USA, Inc.
24 Commerce Street, Suite 100
Newark, NJ 07102

*i-Wireless, LLC
i-Wireless, LLC
1 Levee Way, Suite 3104
Newport, KY 41071

*Windstream Norlight, LLC
Windstream Norlight, LLC
4001 Rodney Parham Road
Little Rock, AR 72212

*Foothills Rural Telephone Cooperativ
Foothills Rural Telephone Cooperative
1621 Kentucky Route 40 W
P. O. Box 240
Staffordsville, KY 41256

*Crexendo Business Solutions, Inc.
Crexendo Business Solutions, Inc.
1615 S 52nd Street
Tempe, AZ 85281

*US LEC of Tennessee, LLC dba PAETEC
US LEC of Tennessee, LLC dba PAETEC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Cellular Services, LLC
Cellular Services, LLC
1621 KY Route 40W
P. O. Box 240
Staffordsville, KY 41256

*Consumer Cellular, Incorporated
Consumer Cellular, Incorporated
12447 SW 69th Avenue
Portland, OR 97223

*Business Telecom, LLC d/b/a EarthLink Business
Business Telecom, LLC d/b/a EarthLink Business
4001 N Rodney Parham Road
Little Rock, AR 72212

*Intrado Communications, LLC
Intrado Communications, LLC
3200 West Pleasant Run Road
Suite 300
Lancaster, TX 75146

*Mountain Rural Telephone Cooperative
Mountain Rural Telephone Cooperative
425 Main Street, Suite 1
P. O. Box 399
West Liberty, KY 41472

*EarthLink Business, LLC
EarthLink Business, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*TracFone Wireless, Inc.
TracFone Wireless, Inc.
9700 NW 112th Avenue
Miami, FL 33178

*Tennessee Independent Telecommunicat dba
Tennessee Independent Telecommunications
211 Commerce Street, Suite 610
Nashville, TN 37201

*Windstream Kentucky West, LLC
Windstream Kentucky West, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*IM Telecom, LLC d/b/a Infiniti Mobil
IM Telecom, LLC d/b/a Infiniti Mobile
13601 Preston Road, Suite 816E
Dallas, TX 75240

*NextGen Communications, Inc.
NextGen Communications, Inc.
2401 Elliott Avenue, Suite 200
Seattle, WA 98121

*DeltaCom, LLC dba EarthLink Business III
DeltaCom, LLC dba EarthLink Business III
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream NuVox, LLC
Windstream NuVox, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Broadview Networks, Inc.
Broadview Networks, Inc.
4001 N Rodney Parham Road
Little Rock, AR 72212

*GTE Wireless of the Midwest dba Veri
GTE Wireless of the Midwest dba Verizon
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Talk America, LLC
Talk America, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*PAETEC Communications, LLC
PAETEC Communications, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Kentucky RSA #1 Partnership
Kentucky RSA #1 Partnership
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Network Telephone, LLC
Network Telephone, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream NTI, LLC
Windstream NTI, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Rural Cellular Corporation dba Verizon Wireless
Rural Cellular Corporation dba Verizon Wireless
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*McLeodUSA Telecommunications Service
McLeodUSA Telecommunications Services, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream Kentucky East, LLC
Windstream Kentucky East, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Visible Service LLC
Visible Service LLC
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*The Other Phone Company, LLC dba Access
The Other Phone Company, LLC dba Access One
4001 N Rodney Parham Road
Little Rock, AR 72212

*American Telephone Company, LLC
American Telephone Company, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Kynect Communications, LLC
Kynect Communications, LLC
14675 Dallas Parkway, Suite 150
Dallas, TX 75254

*Windstream Communications, LLC
Windstream Communications, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Missouri Network Alliance, LLC
Missouri Network Alliance, LLC
2005 W Broadway, Building A, Suite 215
Columbia, MO 65203

*Talkie Communications, Inc.
Talkie Communications, Inc.
99 Talbot Boulevard
Chestertown, MD 21620

*Windstream KDL, LLC
Windstream KDL, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Cellco Partnership dba Verizon Wirel
Cellco Partnership dba Verizon Wireless
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Win.Net Telecommunications, Inc.
Win.Net Telecommunications, Inc.
332 W Broadway, Suite 214
Louisville, KY 40202

*Easy Telephone Service Company dba E
Easy Telephone Service Company dba Easy
4352 SE 95th Street
Ocala, FL 34480

*CenturyLink Communications, LLC dba dba
CenturyLink Communications, LLC dba Lumen
100 CenturyLink Drive
Monroe, LA 71203

*The Electric Plant Board of the City d/b/a
The Electric Plant Board of the City of Paducah,
1500 Broadway Street
Paducah, KY 42001

*PNG Telecommunications, Inc. dba Pow dba
PNG Telecommunications, Inc. dba PowerNet
8805 Governor's Hill Drive
Suite 250
Cincinnati, OH 45249

*Level 3 Communications, LLC
Level 3 Communications, LLC
100 CenturyLink Drive
Monroe, LA 71203

*Simwood Inc.
Simwood Inc.
5016 Spedale Ct #306
Spring Hill, TN 37174

*PNG Telecommunications, Inc. dba Pow dba
PNG Telecommunications, Inc. dba PowerNet
8805 Governor's Hill Drive
Suite 250
Cincinnati, OH 45249

*Level 3 Telecom of Kentucky, LLC
Level 3 Telecom of Kentucky, LLC
100 CenturyLink Drive
Monroe, LA 71203

*Cintex Wireless, LLC
Cintex Wireless, LLC
9920 Brooklet Drive
Houston, TX 77099

*Granite Telecommunications, LLC
Granite Telecommunications, LLC
100 Newport Avenue Extension
Quincy, MA 02171

*Cumberland Cellular, LLC dba Duo Bro
Cumberland Cellular, LLC dba Duo Broadband
2150 N Main Street
P. O. Box 80
Jamestown, KY 41269

*Vanco US, LLC
Vanco US, LLC
3190 South Vaughn Way, Suite 550
Aurora, CO 80014

*Granite Telecommunications, LLC
Granite Telecommunications, LLC
100 Newport Avenue Extension
Quincy, MA 02171

*Wild Telecommunications, Inc.
Wild Telecommunications, Inc.
220 Greenbriar Road
Lexington, KY 40503

*BCM One, Inc.
BCM One, Inc.
295 Madison Avenue, 5th Floor
New York, NY 10017

*TelCove Operations, LLC
TelCove Operations, LLC
100 CenturyLink Drive
Monroe, LA 71203

*AmeriVizion Communications, Inc. d/b
AmeriVizion Communications, Inc. d/b/a Affinity 4
2037 Laskin Road
Virginia Beach, VA 23454

*City Communications, Inc.
City Communications, Inc.
300 Village Center Drive, Suite 103
Woodstock, GA 30188

*Global Crossing Local Services, Inc.
Global Crossing Local Services, Inc.
100 CenturyLink Drive
Monroe, LA 71203

*MuniNet Fiber Agency
MuniNet Fiber Agency
1500 Broadway Street
Paducah, KY 42001

*Duo County Telephone Cooperative Cor
Duo County Telephone Cooperative Corporation,
2150 N Main Street
P. O. Box 80
Jamestown, KY 42629

*Spectrum Mobile, LLC
Spectrum Mobile, LLC
12405 Powerscourt Drive
St. Louis, MO 63131

*Sprint Communications Company, L.P.
Sprint Communications Company, L.P.
3065 Akers Mill Road, SE
MS: GAATLD0102
Atlanta, GA 30039

*Velocity Networks of Kentucky, Inc.
Velocity Networks of Kentucky, Inc.
5550 77 Center Drive, Suite 220
Charlotte, NC 28217

*Assurance Wireless USA, L.P.
Assurance Wireless USA, L.P.
3065 Akers Mill Road, SE
MS: GAATLD0102
Atlanta, GA 30039

*TIME CLOCK SOLUTIONS, LLC
TIME CLOCK SOLUTIONS, LLC
6920 Spring Valley Drive, Suite 101
Holland, OH 43528

*T-Mobile Central, LLC dba T-Mobile
T-Mobile Central, LLC dba T-Mobile
12920 SE 38th Street
Bellevue, WA 98006

*Campus Communications Group, Inc.
Campus Communications Group, Inc.
601 North Country Fair Drive
Champaign, IL 61821

*Fore Street Telecom, LLC
Fore Street Telecom, LLC
7 Custom House Street
Portland, ME 04101

*Lumos Networks, LLC
Lumos Networks, LLC
1200 Greenbrier Street
Charleston, WV 25311

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3065 Akers Mill Road, SE
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Atlanta, GA 30039