

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC FUNDING FOR THE )      CASE NO.  
TELECOMMUNICATIONS RELAY SERVICE )      2020-00357

ORDER

On March 24, 2018, the Commission issued an Order in Case No. 2017-00358<sup>1</sup> stating that the Commission would conduct an annual formal review as to the adequacy of the Telecommunications Relay Service (TRS) fund surcharge. The Commission found that that annual reviews of the TRS fund would reduce the potential for large balance shortfalls and overages by making any necessary adjustments to the surcharge. The adjustments would be implemented on the first day of the following calendar year.

Pursuant to Case No. 2017-00358, the Commission finds that a proceeding should be opened to review the TRS fund and to determine whether the TRS surcharge should be adjusted. The Commission further finds that a copy of this Order should be served on all local exchange carriers and commercial mobile radio service providers and that those utilities should be given an opportunity to file comments regarding this proceeding. The Commission directs all parties to the Commission's March 16, 2020 and March 24, 2020 Orders in Case No. 2020-00085<sup>2</sup> regarding filings with the Commission. The Commission expects the original documents to be filed with the Commission within 30 days of the lifting

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<sup>1</sup> Case No. 2017-00358, *Funding for Telecommunications Relay Service* (Ky. PSC Mar. 21, 2018).

<sup>2</sup> Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 16, 2020), Order at 5–6. Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 24, 2020), Order at 1–3.

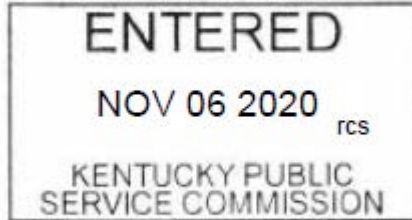
of the current state of emergency. All responses in paper medium shall be appropriately bound, tabbed, and indexed. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

IT IS THEREFORE ORDERED that:

1. The Commission opens this proceeding to conduct a formal review of the TRS fund to determine if a change in the surcharge is warranted.
2. Any comments shall be filed no later than November 20, 2020.

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By the Commission



ATTEST:

  
\_\_\_\_\_  
Deputy Executive Director

Case No. 2020-00357

BTC Broadband, LLC  
BTC Broadband, LLC  
159 West Second Street  
P. O. Box 209  
La Center, KY 42056

\*Nextel West Corporation  
Nextel West Corporation  
6391 Sprint Pkwy  
MS: KSOPHT0101-Z2400  
Overland Park, KS 66251-2400

\*Thacker-Grigsby Telephone Company, I  
Thacker-Grigsby Telephone Company,  
60 Communications Lane  
P. O. Box 789  
Hindman, KY 41822

\*Cincinnati Bell Telephone Company LL  
Cincinnati Bell Telephone Company LLC  
221 E Fourth Street, Room 103-1080  
Cincinnati, OH 45201-2301

\*NPCR, Inc. dba Nextel Partners  
NPCR, Inc. dba Nextel Partners  
6391 Sprint Pkwy  
MS: KSOPHT0101-Z2400  
Overland Park, KS 66251-2400

\*US Signal Company, LLC  
US Signal Company, LLC  
201 Ionia Avenue SW  
Grand Rapids, MI 49503

\*Cincinnati Bell Extended Territories  
Cincinnati Bell Extended Territories LLC  
201 E 4th Street, Room 102-1290  
Cincinnati, OH 45202

\*Andrew David Balholm dba Norcell  
Andrew David Balholm dba Norcell  
4330 South Lee Street, Building 800B  
Buford, GA 30518

\*Alliant Technologies of KY, L.L.C.  
Alliant Technologies of KY, L.L.C.  
360 Mount Kemble Avenue  
Morristown, NJ 07960

\*PeakNet, LLC  
PeakNet, LLC  
9887 Fourth Street North, Suite 100  
St. Petersburg, FL 33702

\*Wide Voice, LLC  
Wide Voice, LLC  
410 South Rampart, Suite 390  
Las Vegas, NV 89145

\*Tempo Telecom, LLC  
Tempo Telecom, LLC  
3060 Peachtree Road NW, Suite 1065  
Atlanta, GA 30305

\*NGTelecom, Inc.  
NGTelecom, Inc.  
505 North Toombs Street  
Valdosta, GA 31601

\*Shelby Communications, LLC  
Shelby Communications, LLC  
908 Trailview Blvd, Suite 170  
Leesburg, VA 20175

\*Lingo Communications of Kentucky, LL  
Lingo Communications of Kentucky, LLC  
3060 Peachtree Road NW, Suite 1065  
Atlanta, GA 30305

\*DISH Wireless L.L.C.  
DISH Wireless L.L.C.  
9301 S Meridian Blvd  
Englewood, CO 80112

\*Affiliated Technology Solutions, LLC  
Affiliated Technology Solutions, LLC  
777 New Durham Road  
Edison, NJ 08817

\*Tempo Telecom, LLC  
Tempo Telecom, LLC  
3060 Peachtree Road NW, Suite 1065  
Atlanta, GA 30305

\*MCC Telephony of the South, LLC  
MCC Telephony of the South, LLC  
One Mediacom Way  
Mediacom Park, NY 10918

\*Thacker-Grigsby Telephone Company, I  
Thacker-Grigsby Telephone Company,  
60 Communications Lane  
P. O. Box 789  
Hindman, KY 41822

\*BGN Networks, LLC  
BGN Networks, LLC  
321 East Breckinridge Street  
Louisville, KY 40203

\*CSC Wireless, LLC d/b/a Altice Wirel  
CSC Wireless, LLC d/b/a Altice Wireless  
One Court Square  
Long Island City, NY 11120

\*Brandenburg Telecom, LLC  
Brandenburg Telecom, LLC  
200 Telco Drive  
Brandenburg, KY 40108

\*CBTS Technology Solutions LLC  
CBTS Technology Solutions LLC  
221 East Fourth Street  
Room 103-1170  
Cincinnati, OH 45202

\*Aero Communications, LLC  
Aero Communications, LLC  
3901 Technology Drive  
Paducah, KY 42001

\*Brandenburg Telephone Company, Inc.  
Brandenburg Telephone Company, Inc.  
200 Telco Road  
P. O. Box 599  
Brandenburg, KY 40108

\*COMM-CORE, LLC  
COMM-CORE, LLC  
3820 S Dixie Highway  
Lima, OH 45806

\*CityNet Kentucky, LLC  
CityNet Kentucky, LLC  
3600 University Avenue  
Morgantown, WV 26505

\*Autus Technology, LLC  
Autus Technology, LLC  
21515 Baltic Drive  
Cornelius, NC 28031

\*Everstream Solutions LLC  
Everstream Solutions LLC  
1228 Euclid Avenue, Suite 250  
Cleveland, OH 44115

\*Leslie County Telephone Company, Inc  
Leslie County Telephone Company, Inc.  
24014 Highway 421  
P. O. Box 969  
Hyden, KY 41749

\*BLOCK LINE SYSTEMS, LLC  
BLOCK LINE SYSTEMS, LLC  
2700 Oregon Road  
Northwood, OH 43619

\*Zayo Group, LLC  
Zayo Group, LLC  
1401 Wynkoop Street  
Denver, CO 80202

\*Lewisport Telephone Company, Inc.  
Lewisport Telephone Company, Inc.  
30 Pell Street  
Lewisport, KY 42351

\*IDT America, Corp.  
IDT America, Corp.  
520 Broad Street  
Newark, NJ 07102

\*Illinois Network Alliance, LLC dba B  
Illinois Network Alliance, LLC dba Bluebird  
2005 W Broadway  
Building A, Suite 215  
Columbia, MO 65203

\*Salem Telephone Company  
Salem Telephone Company  
221 East Main Street  
P. O. Box 25  
Salem, KY 42078-0025

\*VoipTec, LLC  
VoipTec, LLC  
105 W Wood Street, Unit 1270  
Paris, TN 38242

\*Acorn Telephone LLC  
Acorn Telephone LLC  
5550 77 Center Drive, Suite 220  
Charlotte, NC 28217

\*Easton Telecom Services, LLC  
Easton Telecom Services, LLC  
3046 Brecksville Road  
Summit II, Unit A  
Richfield, OH 44286

\*Airespring, Inc.  
Airespring, Inc.  
7800 Woodley Avenue  
Van Nuys, CA 91406

\*Dialog Telecommunications, Inc.  
Dialog Telecommunications, Inc.  
5550 77 Center Drive, Suite 220  
Charlotte, NC 28217

\*Mobilitie Management, LLC  
Mobilitie Management, LLC  
660 Newport Center Dirve, Suite 101  
Newport Beach, CA 92660

\*GC Pivotal, LLC dba Global Capacity  
GC Pivotal, LLC dba Global Capacity  
7900 Tysons One Place, Ste 1450  
McLean, VA 22102

\*Credo Mobile, Inc.  
Credo Mobile, Inc.  
101 Market Street, Suite 700  
San Francisco, CA 94105

\*KY Backhaul Transmission Networks, L  
KY Backhaul Transmission Networks, LLC  
660 Newport Center Dirve, Suite 200  
Newport Beach, CA 92660

\*UVNV, Inc. d/b/a Mint Mobile  
UVNV, Inc. d/b/a Mint Mobile  
1550 Scenic Avenue, Suite 100  
Costa Mesa, CA 92626

\*Alliance Global Networks, LLC  
Alliance Global Networks, LLC  
1221 Post Road East  
Westport, CT 06880

\*DataCenter, LC d/b/a First Hop  
DataCenter, LC d/b/a First Hop  
455 South Fourth Street  
Suite 1446  
Louisville, KY 40202

\*inContact, Inc. d/b/a UCN, Inc.  
inContact, Inc. d/b/a UCN, Inc.  
75 West Towne Ridge Parkway, Tower 1  
Sandy, UT 84070

\*KDDI America, Inc.  
KDDI America, Inc.  
7 Teleport Drive  
Staten Island, NY 10311

\*Ting, Inc.  
Ting, Inc.  
96 Mowat Avenue  
Toronto, ON M6K3M1

\*Hudson Fiber Network Inc.  
Hudson Fiber Network Inc.  
3030 Warrenville Road, Suite 340  
Suite 120  
Lisle, IL 60532

\*Enhanced Communications Group, LLC d/b/a  
Enhanced Communications Group, LLC d/b/a  
312 SE Delaware Avenue  
P. O. Box 606  
Bartlesville, OK 74003

\*iNET Communications, LLC  
iNET Communications, LLC  
7 Fanueil Marketplace, 3rd Floor  
Boston, MA 02106

\*ExteNet Asset Entity, LLC  
ExteNet Asset Entity, LLC  
3030 Warrenville Road, Suite 340  
Lisle, IL 60532

\*Teliix, Inc.  
Teliix, Inc.  
2150 W 29th Avenue, Suite 200  
Denver, CO 80211

\*AltaWorx, LLC  
AltaWorx, LLC  
455 Magnolia Ave, Suite B  
Fairhope, AL 36532

\*ExteNet Systems, Inc.  
ExteNet Systems, Inc.  
3030 Warrenville Road, Suite 340  
Lisle, IL 60532

\*Onvoy Spectrum, LLC  
Onvoy Spectrum, LLC  
500 West Adams Street, Suite 900  
Chicago, IL 60661

\*AltaWorx, LLC  
AltaWorx, LLC  
455 Magnolia Ave, Suite B  
Fairhope, AL 36532

\*Velocity, A Managed Services Company  
Velocity, A Managed Services Company, Inc.  
7130 Spring Meadows Drive West  
Holland, OH 43528

\*Onvoy, LLC  
Onvoy, LLC  
550 West Adams Street, Suite 900  
Chicago, IL 60661

\*Broadvox-CLEC, LLC  
Broadvox-CLEC, LLC  
550 West Adams Street, Suite 900  
Chicago, IL 60661

\*Xact Associates, LLC  
Xact Associates, LLC  
651 Perimeter Drive, Suite 630  
Lexington, KY 40517

\*Metro FiberNet, LLC  
Metro FiberNet, LLC  
3701 Communications Way  
Evansville, IN 47715

\*Highland Telephone Cooperative, Inc.  
Highland Telephone Cooperative, Inc.  
7840 Morgan County Highway  
P. O. Box 119  
Sunbright, TN 37872

\*Cebridge Telecom KY, LLC dba Suddenlink  
Cebridge Telecom KY, LLC dba Suddenlink  
5830 Granite Parkway, Suite 300  
Plano, TX 75024

\*CMN-RUS, Inc.  
CMN-RUS, Inc.  
3701 Communications Way  
Evansville, IN 47712

\*Davey Holdings, LLC  
Davey Holdings, LLC  
12921 W US Hwy 42  
Prospect, KY 40059

\*AmeriMex Communications Corp. dba SafetyNet  
AmeriMex Communications Corp. dba SafetyNet  
2323 Curlew Road, Suite 7B  
Dunedin, FL 34698

\*InterCarrier Networks, LLC  
InterCarrier Networks, LLC  
135 North Meramec Avenue, Suite 501  
Clayton, MO 63105

\*Zultys, Inc.  
Zultys, Inc.  
785 Lucerne Drive  
Sunnyvale, CA 94085

\*IPC Network Services, Inc.  
IPC Network Services, Inc.  
3 Second Street, 15th Floor  
Jersey City, NJ 07311

\*Globalstar USA, LLC  
Globalstar USA, LLC  
300 Holiday Square Blvd  
Covington, LA 70433

\*Comcast Phone of Kentucky, LLC d/b/a  
Comcast Phone of Kentucky, LLC d/b/a Comcast  
200 Cresson Boulevard  
Phoenixville, PA 19460

\*Kentucky Communications Network Auth  
Kentucky Communications Network Authority  
209 Saint Clair Street - 4th Floor  
Frankfort, KY 40601

\*Google North America Inc.  
Google North America Inc.  
1600 Amphitheatre Parkway  
Mountain View, CA 94043

\*BullsEye Telecom, Inc.  
BullsEye Telecom, Inc.  
25925 Telegraph Road, Suite 210  
Southfield, MI 48033

\*American Broadband and Telecommunica  
American Broadband and Telecommunications  
1 Seagate, Suite 600  
Toledo, OH 43699

\*nexVortex, Inc.  
nexVortex, Inc.  
510 Spring Street, Suite 250  
Herndon, VA 20170

\*BullsEye Telecom, Inc.  
BullsEye Telecom, Inc.  
25925 Telegraph Road, Suite 210  
Southfield, MI 48033

\*American Broadband and Telecommunica  
American Broadband and Telecommunications  
1 Seagate, Suite 600  
Toledo, OH 43699

\*Mint Mobile, LLC  
Mint Mobile, LLC  
1550 Scenic Avenue, Suite 100  
Costa Mesa, CA 92626

\*Logan Telephone Cooperative, Inc. db  
Logan Telephone Cooperative, Inc. dba LTC  
10725 Bowling Green Road  
P. O. Box 97  
Auburn, KY 42206

\*Bluegrass Wireless, LLC  
Bluegrass Wireless, LLC  
2902 Ring Road  
P. O. Box 5012  
Elizabethtown, KY 42701

\*New Cingular Wireless PCS, LLC dba A  
New Cingular Wireless PCS, LLC dba AT&T  
1010 N St Mary's Street, 9th Floor  
San Antonio, TX 78215

\*eNetworks, LLC  
eNetworks, LLC  
10130 Mallard Creek Rd., Ste 300  
Charlotte, NC 28262

\*Bluegrass Network LLC d/b/a Bluegras  
Bluegrass Network LLC d/b/a Bluegrass Telecom  
2902 Ring Road  
Elizabethtown, KY 42701

\*BellSouth Telecommunications, LLC db  
BellSouth Telecommunications, LLC dba AT&T  
Meidinger Tower  
462 S 4th Street, Suite 2400  
Louisville, KY 40202

\*Patriot Mobile LLC  
Patriot Mobile LLC  
3341 Regent Blvd, Suite 130-352  
Irving, TX 75063

\*BlueBird Communications, LLC  
BlueBird Communications, LLC  
387 Park Avenue South, 5th Floor  
New York, NY 10018

\*AT&T Corp.  
AT&T Corp.  
Meidinger Tower  
462 S 4th Street, Suite 2400  
Louisville, KY 40202

\*Southern Light, LLC  
Southern Light, LLC  
107 St. Francis Street  
Suite 1800  
Mobile, AL 36602

\*BlueBird Communications, LLC  
BlueBird Communications, LLC  
387 Park Avenue South, 5th Floor  
New York, NY 10016

\*Teleport Communications America, LLC  
Teleport Communications America, LLC  
Meidinger Tower  
462 S 4th Street, Suite 2400  
Louisville, KY 40202

\*Cumberland Cellular Partnership d/b/a Bluegrass  
Cumberland Cellular Partnership d/b/a Bluegrass  
2902 Ring Road  
P. O. Box 5012  
Elizabethtown, KY 42701

\*Integrated Path Communications - Ken  
Integrated Path Communications - Kentucky LLC  
9030 State Route 22, Suite 3  
Hillsdale, NY 12529

\*BellSouth Long Distance, Inc. dba AT  
BellSouth Long Distance, Inc. dba AT&T Long  
462 S 4th Street, Suite 2400  
Louisville, KY 40202

\*Kentucky RSA #3 Cellular General Partnership,  
Kentucky RSA #3 Cellular General Partnership,  
2902 Ring Road  
P. O. Box 5012  
Elizabethtown, KY 42701

\*BellSouth Telecommunications, LLC db  
BellSouth Telecommunications, LLC dba AT&T  
Meidinger Tower  
462 S 4th Street, Suite 2400  
Louisville, KY 40202

\*The Electric & Water Plant Board of  
The Electric & Water Plant Board of the City of  
151 Flynn Avenue  
P. O. Box 308  
Frankfort, KY 40602

\*Kentucky RSA #4 Cellular General Partnership,  
Kentucky RSA #4 Cellular General Partnership,  
2902 Ring Road  
P. O. Box 5012  
Elizabethtown, KY 42701

\*Cricket Wireless, LLC  
Cricket Wireless, LLC  
1010 N St Mary's Street, 9th Floor  
San Antonio, TX 78215

\*White Label Communications, LLC  
White Label Communications, LLC  
395 Valley Brook Road, Suite 4  
Canonsburg, PA 15317



\*Jack W. Pruitte dba First Phone  
Jack W. Pruitte dba First Phone  
3281-C Fort Campbell Blvd  
P. O. Box 504  
Clarksville, TN 37042

\*QuantumShift Communications, Inc. dba vCom  
QuantumShift Communications, Inc. dba vCom  
12657 Alcosta Blvd, Suite 418  
San Ramon, CA 94583

\*South Central Rural Telecommunicatio  
South Central Rural Telecommunications  
1399 Happy Valley Road  
P. O. Box 159  
Glasgow, KY 42142

\*Truphone, Inc.  
Truphone, Inc.  
4819 Emperor Blvd, Suite 400  
Durham, NC 27703

\*Inter-Mountain Cable, Inc. dba MTS C  
Inter-Mountain Cable, Inc. dba MTS  
20 Laynesville Road  
P. O. Box 160  
Harold, KY 41635

\*ACN Communication Services, LLC  
ACN Communication Services, LLC  
1000 Progress Place  
Concord, NC 28025

\*MCImetro Access Transmission Service d/b/a  
MCImetro Access Transmission Services Corp.  
600 Hidden Ridge  
Irving, TX 75038

\*Gearheart Communications Company, In dba  
Gearheart Communications Company, Inc. dba  
20 Laynesville Road  
Harold, KY 41635

\*DataBytes, Inc.  
DataBytes, Inc.  
1800 Osage Spring Drive, Suite 210  
Rogers, AR 72758

\*Viasat Carrier Services, Inc.  
Viasat Carrier Services, Inc.  
349 Inverness Drive South  
Englewood, CO 80112

\*Global Connection Inc. of America dba Stand Up  
Global Connection Inc. of America dba Stand Up  
5555 Oakbrook Pkwy, Suite 620  
Norcross, GA 30093

\*Waddell Solutions Group, LLC  
Waddell Solutions Group, LLC  
1717 Dixie Highway, Suite 645  
Ft. Wright, KY 41011

\*Air Voice Wireless, LLC  
Air Voice Wireless, LLC  
2425 Franklin Road  
Bloomfield Hill, MI 48302

\*Blue Casa Telephone, LLC  
Blue Casa Telephone, LLC  
114 E Haley Street, Suite A  
Santa Barbara, CA 93101

\*Uniti National LLC  
Uniti National LLC  
10802 Executive Center Drive  
Benton Building, Suite 300  
Little Rock, AR 72211

\*Peerless Network of Kentucky, LLC  
Peerless Network of Kentucky, LLC  
222 S Riverside Plaza, Suite 2730  
Chicago, IL 60606

\*e-Tel, LLC dba e-Tel/Murray, LLC  
e-Tel, LLC dba e-Tel/Murray, LLC  
1515 Broadway  
Paducah, KY 42001

\*Flash Wireless, LLC  
Flash Wireless, LLC  
1000 Progress Place  
Concord, NC 28025-2449

\*PanTerra Networks, Inc.  
PanTerra Networks, Inc.  
4655 Old Ironsides Drive, Suite 300  
Santa Clara, CA 95054

\*South Central Telcom, LLC  
South Central Telcom, LLC  
1399 Happy Valley Road  
P. O. Box 159  
Glasgow, KY 42142-0159

\*Select Communications, LLC  
Select Communications, LLC  
9601 Tavares Cove  
Austin, TX 78733

\*Astro Telecommunications, LLC  
Astro Telecommunications, LLC  
2501 N Harwood Street, 20th Floor  
Suite 2001  
Dallas, TX 75201

\*France Telecom Corporate Solutions L  
France Telecom Corporate Solutions L.L.C.  
13865 Sunrise Valley Drive  
Coppermine Commons Building #2, Suite 425  
Herndon, VA 20171

\*SimpleVoIP, LLC  
SimpleVoIP, LLC  
9450 SW Gemini Drive #72108  
Beaverton, OR 97008

\*Communications Venture Corporation d/b/a  
Communications Venture Corporation d/b/a  
1616 Directors Row  
Fort Wayne, IN 46808

\*Bluegrass Telephone Company, Inc. dba  
Bluegrass Telephone Company, Inc. dba  
101 Mill Street  
Leitchfield, KY 42754

\*United Systems & Software, Inc.  
United Systems & Software, Inc.  
205 Ash Street  
Benton, KY 42025

\*Comcast OTR1, LLC  
Comcast OTR1, LLC  
200 Cresson Blvd  
Phoenixville, PA 19460

\*North Central Telephone Cooperative,  
North Central Telephone Cooperative, Inc.  
872 Highway 52 By-Pass E  
P. O. Box 70  
Lafayette, TN 37083-0070

\*T.V. Service, Incorporated  
T.V. Service, Incorporated  
2742 Hwy 550 E  
Hindman, KY 41822

\*WiMacTel, Inc.  
WiMacTel, Inc.  
2225 East Bayshore Road, Suite 200  
Palo Alto, CA 94303-3220

\*North Central Communications, Inc.  
North Central Communications, Inc.  
872 Highway 52 By-Pass E  
P. O. Box 70  
Lafayette, TN 37083

\*The Chillicothe Telephone Company d/  
The Chillicothe Telephone Company d/b/a Horizon  
68 E Main Street  
Chillicothe, OH 45601

\*WiMacTel, Inc.  
WiMacTel, Inc.  
2225 East Bayshore Road, Suite 200  
Palo Alto, CA 94303-3220

\*Yazatel, LLC  
Yazatel, LLC  
1302 Clear Springs, Suite 101  
Louisville, KY 40223

\*Ballard Rural Telephone Cooperative  
Ballard Rural Telephone Cooperative Corporation,  
159 W 2nd Street  
P. O. Box 209  
La Center, KY 42056-0209

\*Access One, Inc.  
Access One, Inc.  
820 W Jackson Blvd, Suite 650  
Chicago, IL 60607

\*NOS Communications, Inc. dba 011 Com Asso  
NOS Communications, Inc. dba 011  
250 Pilot Road, Suite 300  
Las Vegas, NV 89119

\*Armstrong Telecommunications, Inc.  
Armstrong Telecommunications, Inc.  
One Armstrong Place  
Butler, PA 16001

\*France Telecom Corporate Solutions L  
France Telecom Corporate Solutions L.L.C.  
13865 Sunrise Valley Drive  
Coppermine Commons Building #2, Suite 425  
Herndon, VA 20171

\*Affinity Network, Inc.  
Affinity Network, Inc.  
250 Pilot Road, Suite 300  
Las Vegas, NV 89119

\*Peoples Rural Telephone Cooperative  
Peoples Rural Telephone Cooperative  
Highway 421 South  
P. O. Box 159  
McKee, KY 40447

\*Peoples Telecom, LLC  
Peoples Telecom, LLC  
259 Main Street  
P. O. Box 159  
McKee, KY 40447

\*BCN Telecom, Inc.  
BCN Telecom, Inc.  
1200 Mt. Kemble Ave, 3rd Floor  
Morristown, NJ 07960

\*Middle Mile Infrastructure, LLC  
Middle Mile Infrastructure, LLC  
1601 Willow Road  
Menlo Park, CA 94025

\*XO Communications Services, LLC  
XO Communications Services, LLC  
22001 Loudoun County Parkway  
Ashburn, VA 20147

\*Broadband Dynamics, LLC  
Broadband Dynamics, LLC  
8757 E Via De Commercio  
1st Floor  
Scottsdale, AZ 85258

\*East Kentucky Network, LLC dba Appal  
East Kentucky Network, LLC dba Appalachian  
101 Technology Trail  
Ivel, KY 41642

\*Telrite Corporation  
Telrite Corporation  
4113 Monticello Street  
Covington, GA 30014

\*Eastern Telephone & Technologies  
Eastern Telephone & Technologies  
106 Power Drive  
Pikeville, KY 41501

\*East Kentucky Network, LLC  
East Kentucky Network, LLC  
101 Technology Trail  
Ivel, KY 41642

\*Telrite Corporation  
Telrite Corporation  
4113 Monticello Street  
Covington, GA 30014

\*Alltel Corporation d/b/a Verizon Wir  
Alltel Corporation d/b/a Verizon Wireless  
2200 Cabot Drive, Suite 400  
Lisle, IL 60532

\*CSL Kentucky System, LLC  
CSL Kentucky System, LLC  
10802 Executive Center Drive  
Benton Building, Suite 300  
Little Rock, AR 72211

\*West Kentucky Rural Telephone Cooper dba  
West Kentucky Rural Telephone Cooperative  
100 WK&T Technology Drive  
P. O. Box 649  
Mayfield, KY 42066-0649

\*Ready Wireless, LLC  
Ready Wireless, LLC  
955 Kacena Road, Suite A  
Hiawatha, IA 52233

\*Bandwidth.com CLEC, LLC  
Bandwidth.com CLEC, LLC  
900 Main Campus Drive, Suite 100  
Raleigh, NC 27606

\*West Kentucky Rural Telephone Cooper dba  
West Kentucky Rural Telephone Cooperative  
100 WK&T Technology Drive  
Mayfield, KY 42066

\*OpenFiber Kentucky Company, LLC  
OpenFiber Kentucky Company, LLC  
312 South 4th Street, Suite 700  
Louisville, KY 40202

\*Phone.com, Inc.  
Phone.com, Inc.  
184 S Livingston Avenue, Suite 9-222  
Livingston, NJ 07039

\*BCN Telecom, Inc.  
BCN Telecom, Inc.  
1200 Mt. Kemble Ave, 3rd Floor  
Morristown, NJ 07960

\*ATC Outdoor DAS, LLC  
ATC Outdoor DAS, LLC  
116 Huntington Avenue, 11th Floor  
Boston, MA 02116

\*The RDI Corporation  
The RDI Corporation  
4350 Glendale-Milford Road, Suite 250  
Cincinnati, OH 45242

\*4 Voice LLC  
4 Voice LLC  
1095 Broken Sound Pkwy NW, Suite 201  
Boca Raton, FL 33487

\*Bandwidth Services LLC  
Bandwidth Services LLC  
3616 Park Pointe Drive  
Lexington, KY 40509

\*VoIPStreet, Inc. d/b/a VoIP Innovati  
VoIPStreet, Inc. d/b/a VoIP Innovations  
Eight Penn Center West, Suite 101  
Pittsburgh, PA 15276

\*GLOTELL US, Corp.  
GLOTELL US, Corp.  
1001 N Federal Hwy, Suite 102  
Hallandale, FL 33009

\*OneVoice Communications, Inc.  
OneVoice Communications, Inc.  
45610 Woodland Road, Suite 250  
Sterling, VA 20166

\*Broadband Voice, LLC  
Broadband Voice, LLC  
175 E Capitol Street, Suite 175  
Jackson, MS 39201

\*International Networks and Communica  
International Networks and Communications,  
190B Saundersville Road  
Hendersonville, TN 37075

\*TAG Mobile, LLC  
TAG Mobile, LLC  
701 East Plano Parkway  
Suite 408  
Plano, TX 75074

\*S-Net Communications, Inc.  
S-Net Communications, Inc.  
2860 South River Road, Suite 220  
Des Plaines, IL 60018

\*Vive Communications, LLC  
Vive Communications, LLC  
780 Dedham Street, Suite 900  
Canton, MA 02021

\*Puretalk Holdings, LLC  
Puretalk Holdings, LLC  
4113 Monticello Street  
Covington, GA 30014

\*Telefonica USA, Inc.  
Telefonica USA, Inc.  
800 Waterford Way, Suite 300  
Miami, FL 33136

\*Excellus Communications, LLC  
Excellus Communications, LLC  
4531 Highway 58, Suite 103  
Chattanooga, TN 37416

\*Distributed Computing, Inc.  
Distributed Computing, Inc.  
1700 Union Avenue, Suite B  
Baltimore, MD 21211

\*Mobi, Inc.  
Mobi, Inc.  
307 Kamani Street, Suite A  
Honolulu, HI 96813

\*Gabbit, LLC  
Gabbit, LLC  
9415 Dielman Rock Island Industrial Drive  
St. Louis, MO 63132

\*Dynalink Communications, Inc.  
Dynalink Communications, Inc.  
927 McDonald Avenue  
Brooklyn, NY 11218

\*Telefonica USA, Inc.  
Telefonica USA, Inc.  
800 Waterford Way, Suite 300  
Miami, FL 33136

\*Votacall, Inc  
Votacall, Inc  
1504 Providence Highway, Suite 19  
Norwood, MA 02062

\*High Performance Computer Services L  
High Performance Computer Services LLC  
824 Greenup Avenue  
Ashland, KY 41101

\*J Rhodes Enterprises LLC  
J Rhodes Enterprises LLC  
1101 Gulf Breeze Pkwy, Suite 17  
Gulf Breeze, FL 32561

\*iCommerce Services, Inc.  
iCommerce Services, Inc.  
321 6th Avenue SE  
Osseo, MN 55369

\*Liberty Mobile Wireless, LLC  
Liberty Mobile Wireless, LLC  
16001 Collins Avenue, #1204  
Sunny Isles Beach, FL 33160

\*Metropolitan Telecommunications of K  
Metropolitan Telecommunications of Kentucky dba  
55 Water Street, 32nd Floor  
New York, NY 10041

\*Google Voice, Inc.  
Google Voice, Inc.  
1600 Amphitheatre Pkwy  
Mountain View, CA 94043

\*OneStream Networks, LLC  
OneStream Networks, LLC  
500 Lee Road, Suite 200  
Rochester, NY 14606

\*SQF, LLC  
SQF, LLC  
16 Middle Street, 4th Floor  
Portland, ME 04101

\*Best Buy Health, Inc. d/b/a GreatCall  
Best Buy Health, Inc. d/b/a GreatCall d/b/a  
10935 Vista Sorrento Pkwy, Suite 200  
San Diego, CA 92130

\*DepositionConferencing.com, Inc.  
DepositionConferencing.com, Inc.  
12350 NW 39th Street, Suite 101A  
Coral Springs, FL 33065

\*Blue Casa Mobile, LLC  
Blue Casa Mobile, LLC  
114 E Haley Street, Suite A  
Santa Barbara, CA 93101

\*Telecom Management, Inc. dba Pioneer  
Telecom Management, Inc. dba Pioneer  
500 Washington Avenue, Suite 300  
Portland, ME 04103

\*Earthlink, LLC  
Earthlink, LLC  
980 Hammond Drive, Suite 400  
Atlanta, GA 30328

\*Network Innovations, Inc.  
Network Innovations, Inc.  
350 N Orleans Street, Suite 1300N  
Chicago, IL 60654

\*Telecom Management, Inc. dba Pioneer  
Telecom Management, Inc. dba Pioneer  
500 Washington Avenue, Suite 300  
Portland, ME 04103

\*Strata Pointe Technologies, LLC  
Strata Pointe Technologies, LLC  
160 Rochester Drive  
Louisville, KY 40214

\*SelectTel, Inc. d/b/a SelectTel Wirele  
SelectTel, Inc. d/b/a SelectTel Wireless  
1825 N Bell Street  
Fremont, NE 40504

\*Unitas Global LLC  
Unitas Global LLC  
700 Flower Street, Suite 575  
Los Angeles, CA 90017

\*Mitel Cloud Services, Inc.  
Mitel Cloud Services, Inc.  
1149 N Alma School Road  
Mesa, AZ 85201

\*OnStar, LLC dba Telematics Services  
OnStar, LLC dba Telematics Services  
300 Renaissance Center  
MC 482-C14-C66  
Detroit, MI 48265

\*Tailwind Voice & Data, Inc.  
Tailwind Voice & Data, Inc.  
5929 Baker Road, Suite 470  
Minnetonka, MN 55345

\*Big River Telephone Company, LLC  
Big River Telephone Company, LLC  
24 South Minnesota  
P. O. Box 1608  
Cape Girardeau, MO 63703

\*Gabb Wireless, Inc.  
Gabb Wireless, Inc.  
250 W Center Street #320  
Provo, UT 84601

\*Wing Tel Inc.  
Wing Tel Inc.  
26 Broadway, Suite 801  
New York, NY 10004

\*Crown Castle Fiber LLC  
Crown Castle Fiber LLC  
1220 Augusta Drive, Suite 600  
Houston, TX 77057

\*Q Link Wireless, LLC  
Q Link Wireless, LLC  
499 East Sheridan Street, Suite 400  
Dania, FL 33004

\*2600Hz, Inc. dba ZSWITCH  
2600Hz, Inc. dba ZSWITCH  
140 Geary Street, Floor 3  
San Francisco, CA 94108

\*CoreTel Kentucky, Inc.  
CoreTel Kentucky, Inc.  
213 South Main Street  
Anderson, SC 29624

\*Ooma, Inc.  
Ooma, Inc.  
525 Almanor Avenue, Suite 200  
Sunnyvale, CA 94085

\*Claro Enterprise Solutions, LLC  
Claro Enterprise Solutions, LLC  
3350 SW 148th Avenue, Suite 400  
Miramar, FL 33027

\*Spectrotel, Inc. d/b/a Touch Base Co  
Spectrotel, Inc. d/b/a Touch Base  
3535 State Highway 66, Suite 7  
Neptune, NJ 07753

\*Inviacom, Inc.  
Inviacom, Inc.  
2022 Van Buren Avenue  
Indian Trail, NC 28079

\*Fusion Cloud Services, LLC  
Fusion Cloud Services, LLC  
210 Interstate North Parkway, Suite 300  
Atlanta, GA 30339

\*Spectrotel, Inc. d/b/a Touch Base Co  
Spectrotel, Inc. d/b/a Touch Base  
3535 State Highway 66, Suite 7  
Neptune, NJ 07753

\*Matrix Telecom, LLC dba Excel Teleco dba  
Matrix Telecom, LLC dba Excel  
433 East Las Colinas Blvd, Suite 500  
Irving, TX 75039

\*LCRHUB Inc.  
LCRHUB Inc.  
25 First Avenue SW, Suite A  
Watertown, SD 57201

\*Gibson Connect, LLC  
Gibson Connect, LLC  
1207 S College Street  
P. O. Box 47  
Trenton, TN 38382

\*Intrado Safety Communications, Inc.  
Intrado Safety Communications, Inc.  
1601 Dry Creek Drive  
Longmont, CO 80503

\*Metro Communications LLC  
Metro Communications LLC  
3245 Peachtree Pkwy, Suite D  
Suwanee, GA 30024

\*NetFortris Acquisition Co, Inc.  
NetFortris Acquisition Co, Inc.  
5601 6th Avenue S, Suite 201  
Seattle, WA 98108

\*Airus, Inc.  
Airus, Inc.  
840 S Canal Street, 7th Floor  
Chicago, IL 60607

\*Advanced Global Communications, Inc.  
Advanced Global Communications, Inc.  
13314 West Highway 42  
Prospect, KY 40059

\*HELLO MOBILE TELECOM LLC  
HELLO MOBILE TELECOM LLC  
499 East Sheridan Street, Suite 400  
Dania Beach, FL 33004

\*BetterWorld Telecom, LLC  
BetterWorld Telecom, LLC  
11951 Freedom Drive, 13th Floor  
Reston, VA 20190

\*ComTech 21, LLC  
ComTech 21, LLC  
One Barnes Park South  
Wallingford, CT 06492

\*New Horizons Communications Corp.  
New Horizons Communications Corp.  
200 Baker Avenue, Suite 300  
Concord, MA 01742

\*Wholesale Carrier Services, Inc.  
Wholesale Carrier Services, Inc.  
12350 NW 39th Street  
Coral Springs, FL 33065

\*Telco Experts, LLC  
Telco Experts, LLC  
169 Ramapo Road, Floor 3  
Suite 303  
Oakland, NJ 07436

\*Boomerang Wireless, LLC  
Boomerang Wireless, LLC  
955 Kacena Road, Suite A  
Hiawatha, IA 52233

\*YMax Communications Corp.  
YMax Communications Corp.  
1655 Palm Beach Lakes Blvd.  
Suite 1012  
West Palm Beach, FL 33401

\*dishNet Wireline, LLC  
dishNet Wireline, LLC  
9601 S Meridian Blvd  
Englewood, CO 80155

\*Republic Wireless, Inc.  
Republic Wireless, Inc.  
940 Main Campus Drive, Suite 300  
Raleigh, NC 27606

\*Sage Telecom Communications, LLC dba  
Sage Telecom Communications, LLC dba  
1149 South Hill Street, Suite H-400  
Los Angeles, CA 90015

\*EnTelegent Solutions, Inc.  
EnTelegent Solutions, Inc.  
2520 Whitehall Park Drive, Suite 200  
Charlotte, NC 28273

\*Torch Wireless Corp.  
Torch Wireless Corp.  
4320 Deerwood Lake Pwky  
Suite 101-158  
Jacksonville, FL 32216

\*Plintron Technologies USA LLC  
Plintron Technologies USA LLC  
40 Lake Bellevue Drive, Suite 350  
Bellevue, WA 98005

\*ALLNETAIR, INC.  
ALLNETAIR, INC.  
801 Northpoint Parkway, #K-7  
West Palm Beach, FL 33407

\*Touchtone Communications, Inc.  
Touchtone Communications, Inc.  
16 South Jefferson Road  
Whippany, NJ 07981

\*U. S. South Communications, Inc.  
U. S. South Communications, Inc.  
250 Williams Street, Suite M-100  
Atlanta, GA 30303

\*Locus Telecommunications, LLC  
Locus Telecommunications, LLC  
2200 Fletcher Avenue, Suite 600  
Fort Lee, NJ 07024

\*Touchtone Communications, Inc.  
Touchtone Communications, Inc.  
16 South Jefferson Road  
Whippany, NJ 07981

\*Neutral Tandem-Kentucky, LLC  
Neutral Tandem-Kentucky, LLC  
550 West Adams Street, Suite 900  
Chicago, IL 60661

\*Magna5 LLC  
Magna5 LLC  
3001 Dallas Pkwy, Suite 610  
Frisco, TX 75034

\*STX Group LLC dba Twigby  
STX Group LLC dba Twigby  
1418 Kensington Square Court, Building B  
Murfreesboro, TN 37130

\*WANRack, LLC  
WANRack, LLC  
15700 College Blvd, Suite 200  
Lenexa, KS 66219

\*Lycamobile USA, Inc.  
Lycamobile USA, Inc.  
24 Commerce Street, Suite 100  
Newark, NJ 07102

\*i-Wireless, LLC  
i-Wireless, LLC  
1 Levee Way, Suite 3104  
Newport, KY 41071

\*Windstream Norlight, LLC  
Windstream Norlight, LLC  
4001 Rodney Parham Road  
Little Rock, AR 72212

\*Foothills Rural Telephone Cooperativ  
Foothills Rural Telephone Cooperative  
1621 Kentucky Route 40 W  
P. O. Box 240  
Staffordsville, KY 41256

\*Crexendo Business Solutions, Inc.  
Crexendo Business Solutions, Inc.  
1615 S 52nd Street  
Tempe, AZ 85281

\*US LEC of Tennessee, LLC dba PAETEC  
US LEC of Tennessee, LLC dba PAETEC  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*Cellular Services, LLC  
Cellular Services, LLC  
1621 KY Route 40W  
P. O. Box 240  
Staffordsville, KY 41256

\*Consumer Cellular, Incorporated  
Consumer Cellular, Incorporated  
12447 SW 69th Avenue  
Portland, OR 97223

\*Business Telecom, LLC d/b/a EarthLink Business  
Business Telecom, LLC d/b/a EarthLink Business  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*Intrado Communications, LLC  
Intrado Communications, LLC  
3200 West Pleasant Run Road  
Suite 300  
Lancaster, TX 75146

\*Mountain Rural Telephone Cooperative  
Mountain Rural Telephone Cooperative  
425 Main Street, Suite 1  
P. O. Box 399  
West Liberty, KY 41472

\*EarthLink Business, LLC  
EarthLink Business, LLC  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*TracFone Wireless, Inc.  
TracFone Wireless, Inc.  
9700 NW 112th Avenue  
Miami, FL 33178

\*Tennessee Independent Telecommunicat dba  
Tennessee Independent Telecommunications  
211 Commerce Street, Suite 610  
Nashville, TN 37201

\*Windstream Kentucky West, LLC  
Windstream Kentucky West, LLC  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*IM Telecom, LLC d/b/a Infiniti Mobil  
IM Telecom, LLC d/b/a Infiniti Mobile  
13601 Preston Road, Suite 816E  
Dallas, TX 75240

\*NextGen Communications, Inc.  
NextGen Communications, Inc.  
2401 Elliott Avenue, Suite 200  
Seattle, WA 98121

\*DeltaCom, LLC dba EarthLink Business III  
DeltaCom, LLC dba EarthLink Business III  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*T C Telephone LLC d/b/a Horizon Cell  
T C Telephone LLC d/b/a Horizon Cellular  
243 Washington Street  
Red Bluff, CA 96080

\*Time Warner Cable Information Servic  
Time Warner Cable Information Services  
12405 Powerscourt Drive  
St. Louis, MO 63131

\*Windstream NuVox, LLC  
Windstream NuVox, LLC  
4001 N Rodney Parham Road  
Little Rock, AR 72212



\*Talk America, LLC  
Talk America, LLC  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*PAETEC Communications, LLC  
PAETEC Communications, LLC  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*Kentucky RSA #1 Partnership  
Kentucky RSA #1 Partnership  
One Verizon Way, Mailcode VC53S309D  
Basking Ridge, NJ 07920

\*Network Telephone, LLC  
Network Telephone, LLC  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*Windstream NTI, LLC  
Windstream NTI, LLC  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*Rural Cellular Corporation dba Verizon Wireless  
Rural Cellular Corporation dba Verizon Wireless  
One Verizon Way, Mailcode VC53S309D  
Basking Ridge, NJ 07920

\*McLeodUSA Telecommunications Service  
McLeodUSA Telecommunications Services, LLC  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*Windstream Kentucky East, LLC  
Windstream Kentucky East, LLC  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*Visible Service LLC  
Visible Service LLC  
One Verizon Way, Mailcode VC53S309D  
Basking Ridge, NJ 07920

\*The Other Phone Company, LLC dba Access  
The Other Phone Company, LLC dba Access One  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*American Telephone Company, LLC  
American Telephone Company, LLC  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*Kynect Communications, LLC  
Kynect Communications, LLC  
14675 Dallas Parkway, Suite 150  
Dallas, TX 75254

\*Windstream Communications, LLC  
Windstream Communications, LLC  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*Missouri Network Alliance, LLC  
Missouri Network Alliance, LLC  
2005 W Broadway, Building A, Suite 215  
Columbia, MO 65203

\*Talkie Communications, Inc.  
Talkie Communications, Inc.  
99 Talbot Boulevard  
Chestertown, MD 21620

\*Windstream KDL, LLC  
Windstream KDL, LLC  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*Cellco Partnership dba Verizon Wirel  
Cellco Partnership dba Verizon Wireless  
One Verizon Way, Mailcode VC53S309D  
Basking Ridge, NJ 07920

\*Win.Net Telecommunications, Inc.  
Win.Net Telecommunications, Inc.  
332 W Broadway, Suite 214  
Louisville, KY 40202

\*Broadview Networks, Inc.  
Broadview Networks, Inc.  
4001 N Rodney Parham Road  
Little Rock, AR 72212

\*GTE Wireless of the Midwest dba Veri  
GTE Wireless of the Midwest dba Verizon  
One Verizon Way, Mailcode VC53S309D  
Basking Ridge, NJ 07920

\*Easy Telephone Service Company dba E  
Easy Telephone Service Company dba Easy  
4352 SE 95th Street  
Ocala, FL 34480

\*PNG Telecommunications, Inc. dba Pow dba  
PNG Telecommunications, Inc. dba PowerNet  
8805 Governor's Hill Drive  
Suite 250  
Cincinnati, OH 45249

\*Level 3 Communications, LLC  
Level 3 Communications, LLC  
100 CenturyLink Drive  
Monroe, LA 71203

\*Simwood Inc.  
Simwood Inc.  
5016 Spedale Ct #306  
Spring Hill, TN 37174

\*PNG Telecommunications, Inc. dba Pow dba  
PNG Telecommunications, Inc. dba PowerNet  
8805 Governor's Hill Drive  
Suite 250  
Cincinnati, OH 45249

\*Level 3 Telecom of Kentucky, LLC  
Level 3 Telecom of Kentucky, LLC  
100 CenturyLink Drive  
Monroe, LA 71203

\*Cintex Wireless, LLC  
Cintex Wireless, LLC  
9920 Brooklet Drive  
Houston, TX 77099

\*Granite Telecommunications, LLC  
Granite Telecommunications, LLC  
100 Newport Avenue Extension  
Quincy, MA 02171

\*Cumberland Cellular, LLC dba Duo Bro  
Cumberland Cellular, LLC dba Duo Broadband  
2150 N Main Street  
P. O. Box 80  
Jamestown, KY 41269

\*Vanco US, LLC  
Vanco US, LLC  
3190 South Vaughn Way, Suite 550  
Aurora, CO 80014

\*Granite Telecommunications, LLC  
Granite Telecommunications, LLC  
100 Newport Avenue Extension  
Quincy, MA 02171

\*Wild Telecommunications, Inc.  
Wild Telecommunications, Inc.  
220 Greenbriar Road  
Lexington, KY 40503

\*BCM One, Inc.  
BCM One, Inc.  
295 Madison Avenue, 5th Floor  
New York, NY 10017

\*TelCove Operations, LLC  
TelCove Operations, LLC  
100 CenturyLink Drive  
Monroe, LA 71203

\*AmeriVision Communications, Inc. d/b  
AmeriVision Communications, Inc. d/b/a Affinity 4  
2037 Laskin Road  
Virginia Beach, VA 23454

\*City Communications, Inc.  
City Communications, Inc.  
300 Village Center Drive, Suite 103  
Woodstock, GA 30188

\*Global Crossing Local Services, Inc.  
Global Crossing Local Services, Inc.  
100 CenturyLink Drive  
Monroe, LA 71203

\*MuniNet Fiber Agency  
MuniNet Fiber Agency  
1500 Broadway Street  
Paducah, KY 42001

\*Duo County Telephone Cooperative Cor  
Duo County Telephone Cooperative Corporation,  
2150 N Main Street  
P. O. Box 80  
Jamestown, KY 42629

\*CenturyLink Communications, LLC  
CenturyLink Communications, LLC  
100 CenturyLink Drive  
Monroe, LA 71203

\*The Electric Plant Board of the City d/b/a  
The Electric Plant Board of the City of Paducah,  
1500 Broadway Street  
Paducah, KY 42001

\*Spectrum Mobile, LLC  
Spectrum Mobile, LLC  
12405 Powerscourt Drive  
St. Louis, MO 63131

\*Velocity Networks of Kentucky, Inc.  
Velocity Networks of Kentucky, Inc.  
5550 77 Center Drive, Suite 220  
Charlotte, NC 28217

\*Assurance Wireless USA, L.P.  
Assurance Wireless USA, L.P.  
3065 Akers Mill Road, SE  
MS: GAATLD0102  
Atlanta, GA 30039

\*TIME CLOCK SOLUTIONS, LLC  
TIME CLOCK SOLUTIONS, LLC  
6920 Spring Valley Drive, Suite 101  
Holland, OH 43528

\*T-Mobile Central, LLC dba T-Mobile  
T-Mobile Central, LLC dba T-Mobile  
12920 SE 38th Street  
Bellevue, WA 98006

\*Campus Communications Group, Inc.  
Campus Communications Group, Inc.  
601 North Country Fair Drive  
Champaign, IL 61821

\*MetroPCS Michigan, LLC  
MetroPCS Michigan, LLC  
12920 SE 38th Street  
Bellevue, WA 98006

\*Lumos Networks, LLC  
Lumos Networks, LLC  
1200 Greenbrier Street  
Charleston, WV 25311

\*Fore Street Telecom, LLC  
Fore Street Telecom, LLC  
7 Custom House Street  
Portland, ME 04101

\*Sprint Spectrum, L.P. Agent for WirelessCo., L.P.  
Sprint Spectrum, L.P. Agent for WirelessCo., L.P.  
3065 Akers Mill Road, SE  
MS: GAATLD0102  
Atlanta, GA 30039

\*SprintCom, Inc.  
SprintCom, Inc.  
3065 Akers Mill Road, SE  
MS: GAATLD0102  
Atlanta, GA 30039

\*Sprint Communications Company, L.P.  
Sprint Communications Company, L.P.  
3065 Akers Mill Road, SE  
MS: GAATLD0102  
Atlanta, GA 30039