

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matters of:

ELECTRONIC APPLICATION OF KENTUCKY )	
UTILITIES COMPANY FOR AN ADJUSTMENT OF )	
ITS ELECTRIC RATES, A CERTIFICATE OF )	
PUBLIC CONVENIENCE AND NECESSITY TO )	CASE NO.
DEPLOY ADVANCED METERING )	2020-00349
INFRASTRUCTURE, APPROVAL OF CERTAIN )	
REGULATORY AND ACCOUNTING )	
TREATMENTS, AND ESTABLISHMENT OF A )	
ONE-YEAR SURCREDIT )	

ELECTRONIC APPLICATION OF LOUISVILLE )	
GAS AND ELECTRIC COMPANY FOR AN )	
ADJUSTMENT OF ITS ELECTRIC AND GAS )	
RATES, A CERTIFICATE OF PUBLIC )	CASE NO.
CONVENIENCE AND NECESSITY TO DEPLOY )	2020-00350
ADVANCED METERING INFRASTRUCTURE, )	
APPROVAL OF CERTAIN REGULATORY AND )	
ACCOUNTING TREATMENTS, AND )	
ESTABLISHMENT OF A ONE-YEAR SURCREDIT )	

ORDER

This matter arises as a result of the Commission’s September 24, 2021 Order in these proceedings approving new tariff language regarding joint ownership of accounts. In that Order, the Commission directed Louisville Gas and Electric Company (LG&E) and Kentucky Utilities Company (KU) (jointly LG&E/KU) to file with the Commission a proposed notice to customers on the joint ownership of account issue within 30 days of the date of the Order. The Order also required LG&E/KU to, within 45 days of the date of Commission approval of the proposed notice, include the notice in their Power Source

newsletter and on their website. LG&E/KU filed their proposed notice on October 22, 2021. LG&E/KU filed a supplemental proposed notice on November 23, 2021.

The proposed notice explained the revisions to LG&E/KU's tariffs in regard to the joint ownership of accounts and directed customers to the specific menu options on the website for more information on the issue. LG&E/KU also proposed to add a new page to their website that would be accessible via links from other pages explaining the meaning of joint account holder. LG&E/KU proposed to revise their start, stop, or move service forms to alert current and potential customers of the option to designate a joint account holder and to add information to the Net Metering and Solar Share Program webpages to inform customers that a joint account could help ensure continuing benefits from those programs as the makeup of a household changes.

Upon review of LG&E/KU's proposed notice and changes to its website pertaining to the issue of joint ownership of accounts, the Commission finds that LG&E/KU's proposal, as filed on October 22, 2021, and amended on November 23, 2021, is reasonable because new and potential customers will receive notice and explanation of joint accounts in different formats, and therefore should be approved. The Commission also finds that within 45 days of the date of this Order, LG&E/KU should include the notice in their Power Source newsletter and on their website. Finally, the Commission finds that, within ten days of publishing the notice in Power Source and on their website, LG&E/KU should file a copy of the notice with the Commission.

IT IS THEREFORE ORDERED that:

1. LG&E/KU's proposed notice and changes to its website pertaining to the issue of joint ownership of accounts, as filed on October 22, 2021, and amended on November 23, 2021, is approved.

2. Within 45 days of the date of this Order, LG&E/KU shall include the notice in their Power Source newsletter and on their website.

3. Within ten days of publishing the notice in Power Source and on their website, LG&E/KU shall file a copy of the notice with the Commission.

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By the Commission

Commissioner Marianne Butler did not participate in the deliberations or decision concerning this case.



ATTEST:

  
Executive Director

Case No. 2020-00349  
Case No. 2020-00350

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