

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC EMERGENCY DOCKET RELATED )      CASE NO.  
TO THE NOVEL CORONAVIRUS COVID-19      )      2020-00085

ORDER

On October 8, 2020, Atmos Energy Corporation (Atmos) filed with the Commission a petition for deviation or clarification of the Commission's September 21, 2020 Order and September 30, 2020 Order (collectively, Orders) entered by the Commission in this proceeding. Atmos asserts that there are technological and practical constraints that will not allow it to implement the Orders' requirements as it pertains to partial payment plans, within the timeframe established by the Commission.<sup>1</sup>

Atmos states that its system cannot create more than one payment plan per customer and thus, cannot create a payment plan for arrearages incurred before March 16, 2020, and a payment plan for arrearages accrued after March 16, 2020.<sup>2</sup> Atmos also states that for customers with payment plans for pre-March 16, 2020 arrearages, it is not feasible to extend the default period to account for the period over which the customer accumulated the arrearage.<sup>3</sup>

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<sup>1</sup> Petition at 1.

<sup>2</sup> *Id.*

<sup>3</sup> *Id.*

Atmos, consistent with Commission's September 21, 2020 Order, will place customers who only accumulated arrearages between March 16, 2020, and October 1, 2020, on a partial payment plan. The default payment plan is for seven months, which is consistent with the Commission's September 30, 2020 Order for arrearages calculated using the October billing cycle.<sup>4</sup>

Atmos asserts, however, that it is not feasible to move all customers with pre-March 16, 2020 arrearages to a payment plan that includes the seven-month default payment plan plus the months over which the pre-March 16, 2020 arrearages were accumulated because this would create plans of variable lengths.<sup>5</sup> Atmos proposes to move customers with pre-March 16, 2020 arrearages to a default 12-month payment plan.<sup>6</sup>

Atmos's proposed plan is consistent with the Commission's Orders in this case, and, to the extent necessary, the Orders are clarified. Atmos requires no deviation from the Orders to offer the proposed payment plans.

Based on the foregoing, IT IS HEREBY ORDERED that:

1. The Commission's Orders are clarified as necessary as discussed above.
2. Nothing in this Order prevents the Commission from issuing additional Orders in this proceeding.

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<sup>4</sup> Petition at 2.

<sup>5</sup> *Id.*

<sup>6</sup> *Id.*

By the Commission

ENTERED  
OCT 21 2020  
KENTUCKY PUBLIC SERVICE COMMISSION

ATTEST:



Deputy Executive Director

Case No. 2020-00085

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