

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF KENTUCKY)	
POWER COMPANY FOR (1) A DECLARATORY)	
ORDER OR IN THE ALTERNATIVE APPROVAL)	
OF A DEVIATION FROM THE REQUIREMENTS)	
OF 807 KAR 5:006, SECTION 7(1)(B) TO PERMIT)	CASE NO.
THE COMPANY TO IMPLEMENT A NEW)	2020-00022
METHOD OF FURNISHING CUSTOMER RATE)	
SCHEDULES; (2) AN ORDER APPROVING)	
MODIFICATIONS TO TARIFFS SHEETS 2-17)	
THROUGH 2-22; AND (3) FOR ALL OTHER)	
REQUIRED APPROVALS AND RELIEF)	

COMMISSION STAFF'S INITIAL REQUEST FOR INFORMATION
TO KENTUCKY POWER COMPANY

Kentucky Power Company (Kentucky Power), pursuant to 807 KAR 5:001, is to file with the Commission the original and an electronic version of the following information. The information requested herein is due on April 3, 2020. Responses to requests for information in paper medium shall be appropriately bound, tabbed, and indexed. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity

that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Kentucky Power shall make timely amendment to any prior response if Kentucky Power obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Kentucky Power fails or refuses to furnish all or part of the requested information, Kentucky Power shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Kentucky Power shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to footnote 2 of the application, regarding customers who have elected to receive their bills electronically. Provide the number of customers, by rate class, that currently receive their monthly bills electronically.

2. Refer to the application, paragraph 7, regarding the annual cost of preparing and mailing the bill inserts. Provide a breakdown of the costs of preparing and mailing the bill inserts.

3. Refer to the application, paragraph 12, regarding the reference to “customer burden contemplated by 807 KAR 5:006, Section 7(1)(b).” Provide additional details as to the customer burden that is referenced in this paragraph and the customer burden that is associated with Kentucky Power’s requested deviation from the regulation.

4. Refer to the application, Exhibit 3, page 1 of 3, and Kentucky Power’s current tariff, P.S.C. KY. NO. 11, 2nd Revised Sheet No. 2-18. Explain why the language regarding Homeserve USA was deleted from the proposed sample bill format.



Kent A. Chandler
Executive Director
Public Service Commission
P.O. Box 615

DATED **MAR 13 2020**

cc: Parties of Record

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