

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JAMES LEWIS)	
)	
COMPLAINANT)	
)	
V)	CASE NO.
)	2020-00017
JESSAMINE SOUTH ELKHORN WATER)	
DISTRICT)	
)	
DEFENDENT)	

ORDER

Jessamine-South Elkhorn Water District (Jessamine-South Elkhorn District) is hereby notified that it has been named as defendant in a formal complaint (Complaint) filed on January 13, 2020, a copy of which is attached as the Appendix to this Order. The Complaint alleges that the Complainant, James Lewis, experienced a major water leak and asked for the water bill to be waived. Mr. Lewis claims Jessamine-South Elkhorn District only allows one bill adjustment for a water leak per property, which allegedly was given in 1989 for the complainant's property. Based upon a review of the Complaint, the Commission finds there is insufficient information upon which to determine whether Mr. Lewis has established a prima facie case. Upon the parties filing the additional information requested below, the Commission will determine what further action to take in this matter.

IT IS THEREFORE ORDERED that:

1. Pursuant to 807 KAR 5:001, Section 20, Jessamine-South Elkhorn District is to satisfy the matters complained of or file a written answer to the Complaint within ten days from the date of entry of this Order.

2. Within ten days of the date of service of this Order, Jessamine-South Elkhorn District shall file evidence of the date of the start of service for the Complainant, copies of bills rendered for 2019; copies of any work orders associated with 2120 Clearcreek Road, Nicholasville, Kentucky, for 2019; copies of recorded communications with James Lewis or other residents of 2120 Clearcreek Road, Nicholasville, Kentucky, for 2019; and evidence of the adjusted bill Jessamine-South Elkhorn District granted to previously for the property.

3. Within ten days of the date of service of this Order, Mr. Lewis shall file a copy of the deed of the property, including the date Complainant obtained legal ownership of 2120 Clearcreek Road, Nicholasville, Kentucky.

4. Documents of any kind filed with the Commission in the course of this proceeding shall also be served on all parties of record.

5. All documents shall be filed by electronic mail at the following address: PSCED@ky.gov.

6. Pursuant to the Commission's Order in Case No. 2020-00085, issued March 16, 2020, Jessamine South-Elkhorn district SHALL NOT FILE the original paper copy of all requested information at this time, but rather will file original paper copies within 30 days of the lifting of the current state of emergency. All responses shall be appropriately bound, tabbed, and indexed.

7. If any document filed contains personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the filing so that personal information cannot be read.

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By the Commission

ENTERED
MAR 27 2020 TCS
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:



Executive Director

Case No. 2020-00017

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2020-00017 DATED MAR 27 2020

TWO PAGES TO FOLLOW

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED

James Lewis
(Your Full Name)
COMPLAINANT

JAN 13 2020

PUBLIC SERVICE
COMMISSION

VS.

Jessamie SouthElkhorn Water
(Name of Utility)
DEFENDANT

COMPLAINT

The complaint of JAMES LEWIS respectfully shows:
(Your Full Name)

(a) James Lewis
(Your Full Name)

2120 Clearcreek Rd Nicholasville Ky
(Your Address)

(b) Jessamie SouthElkhorn Water Dist
(Name of Utility)

602 S Main St Nicholasville Ky 40356
(Address of Utility)

(c) That: I asked for a pardon on my water
(Describe here, attaching additional sheets if necessary,

bill, I have had a major water leak
the specific act, fully and clearly, or facts that are the reason

for months and asked for the final water bill
and basis for the complaint.)

to be waved... My previous water bills have been →

Continued on Next Page

James Lewis

vs.

Jessamine South Elkhorn Water

in the \$2000~~000~~ range and only asked to waive the one bill? South Elkhorn Water told me that they will do nothing for me because they do a grace 1 time per property..... That was back in 1989 or something like that?

Wherefore, complainant asks

(Specifically state the relief desired.)

I would like to be Refunded the \$369.34 check made to James Lewis at 2120 Cloacacreek

Dated at Nicholsville, Kentucky, this 9 day
(Your City)

of Jan, 2020.
(Month)

James Lewis
(Your Signature*)

(Name and address of attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the Commission.

*James Lewis
2120 Clear Creek Rd.
Nicholasville, KENTUCKY 40356

*Jessamine-South Elkhorn Water District
802 S Main Street
P. O. Box 731
Nicholasville, KY 40356