

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF)	
TROUBLESOME CREEK GAS CORPORATION)	CASE NO.
FOR INITIAL RULES, REGULATIONS, AND)	2019-00467
RATES FOR FURNISHING GAS SERVICE)	
PURSUANT TO KRS 278.485)	

COMMISSION STAFF'S THIRD REQUEST FOR INFORMATION
TO TROUBLESOME CREEK GAS CORPORATION

Troublesome Creek Gas Corporation (Troublesome Creek), pursuant to 807 KAR 5:001, is to file with the Commission an electronic version of the following information. The information requested herein is due within 15 days of the date of this request. Pursuant to the Commission's Order in Case No. 2020-00085, issued March 16, 2020, Troublesome Creek WILL NOT FILE the original paper copy of all requested information at this time, but rather will file original paper copies within 30 days of the lifting of the current state of emergency.¹ Responses to requests for information in paper medium, when filed, shall be appropriately bound, tabbed, and indexed. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC March 16, 2020).

association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Troublesome Creek shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Troublesome Creek fails or refuses to furnish all or part of the requested information, Troublesome Creek shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Troublesome Creek shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to the proposed Tariff, page 7, Section F., Budget Billing Plan; to Troublesome Creek's response to Commission Staff's Second Request for Information (Staff's Second Request), Item 2; and to 807 KAR 5:006, Section 14(2)(1)(3). Confirm that Troublesome Creek will revise the Tariff to include the specific provisions of its Budget Billing Plan in the proposed Tariff.

2. Refer to Troublesome Creek's response to Staff's Second Request, Item 3. Confirm that Troublesome Creek will revise the language in its proposed Tariff on page 8, Section L., Reconnection Fee, to remove reference to "collection fees" and instead state, "[I]f the Customer pays all past due payments, applicable fees, and reconnection charges."

3. Refer to Troublesome Creek's response to Staff's Second Request, Item 13. Explain why \$18 was included for materials and vehicle gas when the materials alone would cost \$45.

4. Refer to Troublesome Creek's response to Staff's Second Request, Item 15. Explain how Troublesome Creek arrived at a minimum of \$200 to test a house meter. Provide any support Troublesome Creek used to arrive at this amount.

5. State whether the proposed customer charge will be prorated for customers who leave the system before a billing cycle ends. If not, explain why not.



Kent A. Chandler
Executive Director
Public Service Commission
P.O. Box 615
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DATED MAR 23 2020

cc: Parties of Record

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