



Commission copies of the bills issued to Ms. Wilson between July 2019 and the date of the Commission's Order. On January 13, 2020, LG&E filed the requested bills with the Commission.

Following a review of the bills, the Commission determined that the record indicated that Ms. Wilson was charged for the same amount of electricity that she used between June 21, 2019, and August 20, 2019. As explained in the Commission's March 5, 2020 Order analyzing the bills, when one month's bill is based upon estimated use and the following month's bill is based upon actual use, the following month's bill serves to true up the actual amount of electricity used over the two-month period. Here, the August 2019 Bill was based upon estimated usage and the bill issued in September 2019, which was based upon actual usage, trued up the actual amount of electricity Ms. Wilson used between June 21, 2019, and August 20, 2019. Based upon the actual meter readings, Ms. Wilson used 898 kilowatts per hour (kWh) between June 21, 2019, and August 20, 2019, and was billed for 898 kWh for that period.

Based upon that analysis and determination, the March 5, 2020 Order rejected Ms. Wilson's Complaint for failing to state a prima facie case and failing to conform to the requirements of 807 KAR 5:001, Section 20(1), and granted Ms. Wilson 30 days in which to amend her Complaint to conform to the requirements of 807 KAR 5:001, Section 20(1). To ensure that Ms. Wilson received a copy of the Order, the Commission mailed a copy by U.S. mail to the address Ms. Wilson provided in her Complaint. The 30-day period has long since passed and Ms. Wilson has not filed an amended Complaint.

Based on a review of the record and being otherwise sufficiently advised, the Commission finds that Ms. Wilson failed to establish a prima facie case pursuant to

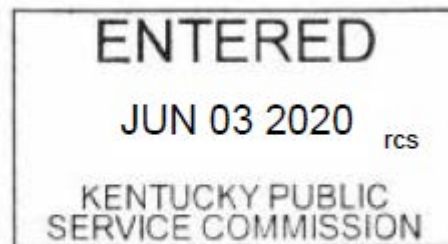
807 KAR 5:001, Section 20(1)(c). The Commission further finds that the Complaint should be dismissed.

IT IS THEREFORE ORDERED that:

1. The Complaint is dismissed for failing to state a prima facie case.
2. A copy of this Order shall be served upon Ms. Wilson by U.S. Mail.
3. This case is dismissed and removed from the Commission's docket.

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By the Commission



ATTEST:

A handwritten signature in blue ink, consisting of stylized initials and a surname, positioned above a horizontal line.

Executive Director

Case No. 2019-00466

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