

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

BRANDON AND TABITHA SWAFFORD	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO.
	)	2019-00457
NORTH MANCHESTER WATER ASSOCIATION,	)	
INC.	)	
	)	
DEFENDANT	)	

COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION  
TO NORTH MANCHESTER WATER ASSOCIATION

North Manchester Water Association (North Manchester Water), pursuant to 807 KAR 5:001, is to file with the Commission the following information on or before September 18, 2020. Pursuant to the Commission's Orders in Case No. 2020-00085,<sup>1</sup> issued March 16, 2020, and March 24, 2020, North Manchester Water shall file its response by electronic mail at [psced@ky.gov](mailto:psced@ky.gov). North Manchester Association SHALL NOT FILE the original paper copy of all requested information at this time, but rather shall file original paper copies within 30 days of the lifting of the current state of emergency.<sup>2</sup> All responses in paper medium shall be appropriately bound, tabbed, and indexed.

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<sup>1</sup> Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 16, 2020), Order at 5–6. Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 24, 2020), Order at 1–3.

<sup>2</sup> Any electronic email filed in this matter should be sent to [PSCED@ky.gov](mailto:PSCED@ky.gov), and each message should include the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents.

Each response shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

North Manchester Association shall make timely amendment to any prior response if North Manchester Association obtains information that indicates the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which North Manchester Association fails or refuses to furnish all or part of the requested information, North Manchester Association shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, North Manchester Association shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Provide a copy of bills for all customer accounts for Brandon and Tabitha Swafford for water service at 2885 Upper Rader Road, Manchester, Kentucky, from October 1, 2019, to the most current bill.



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Kent A. Chandler  
Acting Executive Director  
Public Service Commission  
P.O. Box 615  
Frankfort, KY 40602

DATED SEP 08 2020

cc: Parties of Record

Case No. 2019-00457

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