



LINDSEY W. INGRAM III
DIRECT DIAL: (859) 231-3982
DIRECT FAX: (859) 246-3672
L.Ingram@skofirm.com

300 WEST VINE STREET
SUITE 2100
LEXINGTON, KY 40507-1801
MAIN: (859) 231-3000
FAX: (859) 253-1093

February 24, 2020

RECEIVED

FEB 24 2020

PUBLIC SERVICE
COMMISSION

HAND DELIVERED

Kent Chandler
Executive Director
Kentucky Public Service Commission
211 Sower Blvd
Frankfort, KY 40601

Re: *Needham Betz Thoroughbreds v. Kentucky American Water, Case No. 2019-00373*

Dear Mr. Chandler:

Enclosed please find for filing Kentucky American Water's Responses to Commission Staff's First Request for Information in the above-referenced matter. Should you have any questions, please do not hesitate to contact me.

Very truly yours,

Lindsey W. Ingram III

Enclosure

cc: Counsel of Record

CERTIFICATE OF SERVICE

This is to certify that the original and five copies of Kentucky American Water's Responses to Commission Staff's First Set of Information Requests have been have been filed on this 24th day of February, 2020 at the Public Service Commission and that a true and accurate copy of same has been served, via U.S. Mail, on the same day on the following.

Michael D. Meuser
Miller Griffin & Marks, P.S.C.
271 West Short Street, Suite 600
Lexington, Kentucky 40507

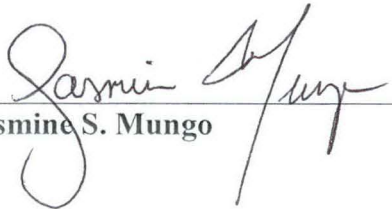


Lindsey W. Ingram III
STOLL KEENON OGDEN PLLC
300 West Vine Street, Suite 2100
Lexington, Kentucky 40507
(859) 231-3000
L.Ingram@skofirm.com
Counsel for Defendant

VERIFICATION

COMMONWEALTH OF KENTUCKY)
) SS:
COUNTY OF FAYETTE)

The undersigned, **Jasmine S. Mungo**, being duly sworn, deposes and says she is the Manager, Customer Accounts for Kentucky-American Water Company, that she has personal knowledge of the matters set forth in the responses for which she is identified as the witness, and the answers contained therein are true and correct to the best of her information, knowledge and belief.



Jasmine S. Mungo

Subscribed and sworn to before me, a Notary Public in and before said County and Commonwealth, this 20 day of February, 2020.

 (SEAL)
Notary Public

My Commission Expires:
8/6/2022

**KENTUCKY-AMERICAN WATER COMPANY
CASE NO. 2019-00373
COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION**

Witness: Jasmine S. Mungo

1. Provide copies of all documentation and correspondence by and between Kentucky-American and Needham Betz Thoroughbreds, Inc. (Needham Betz Thoroughbreds) in relation to the well that was dug by Needham Betz Thoroughbreds in 2015.

Response:

See attachments:

1. Completed Test Form (issued by NBT)
2. Email. Betz Farm Cross Connection (notice reminder from KAW)
3. Email. Neal Brothers Invoices (conversation between KAW and NBT)
4. Email. Test Report (conversation between KAW and NBT)
5. Letter. Disconnect (issued by KAW)
6. Letter. Testing of backflow notice (issued by KAW)
7. Letter. Testing of backflow notice 2 (issued by KAW)
8. Letter. Testing of backflow notice 3 (issued by KAW)
9. Neal Brothers Well Invoices (sent to KAW 09/05/2019)
10. New Cross Connection Test Form June 2018 (issued by KAW)

Kentucky American Water

Attention: Cross Connection Department:

102 Main Street, Owenton, KY 40359

Phone: 1-859-268-6310 Email: kaw.cc@amwater.com Fax: 1-859-335-3310

Contract Account Number: _____

Premise Number: _____

Location Information

Device Information

Service For: Betz Thoroughbred

BFA Type: RPZ

Service Address: 4001 Mount Horeb Pk.

Manufacturer: Zurn/Wilkins Model: 375XL

City/State: Lexington Ky

Manuf. Serial Number: B076177 Size: 1"

Type of Service: Domestic Fire Irrigation

Water Meter Number: _____

Location of Device: Newtown Pk. entrance left side

New Assembly Isolation Containment

New Serial No: _____

TEST MEASUREMENTS

	DC		RP	PVB/SVB
	Check Valve #1	Check Valve #2	Pressure Diff. Relief Valve	Air Inlet
Initial				
Date: <u>9/5/19</u>	Held at <u>9.4</u> PSID	Held at _____ PSID	Opened at <u>3.4</u> PSID	Opened at _____ PSID
Time: <u>9:33</u>	Closed Tight <input checked="" type="checkbox"/>	Closed Tight <input checked="" type="checkbox"/> Leaked <input type="checkbox"/>	Did Not Open <input type="checkbox"/>	Did Not Open <input type="checkbox"/>
Line pressure: <u>84</u>	Leaked <input type="checkbox"/>	#2 Shut Off Valve Closed Tight? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		Check Valve Held _____ PSID
Final				
	Held at _____ PSID	Held at _____ PSID	Opened at _____ PSID	Opened at _____ PSID
Time: _____	Closed Tight <input type="checkbox"/>	Closed Tight <input type="checkbox"/> Leaked <input type="checkbox"/>	Did Not Open <input type="checkbox"/>	Did Not Open <input type="checkbox"/>
Line pressure: _____	Leaked <input type="checkbox"/>	#2 Shut Off Valve Closed Tight? Yes <input type="checkbox"/> No <input type="checkbox"/>		Check Valve Held _____ PSID
Air GAP	Measured vertical inches above overflow		Supply Size Diameter	

COMMENTS (including maintenance performed): _____

TESTER INFORMATION

INITIAL Tester Name: Joe Arnold

PASS Phone #: _____

FAIL Signature: Joe Arnold

Testing Equipment Calibration Date: 10/26/18

Company: _____

Email Address: _____

Certified Tester number: 172548

Testing Equipment Serial Number: Mid-West/11161052

FINAL Tester Name: Joe Arnold

PASS Phone #: _____

FAIL Signature: Joe Arnold

Testing Equipment Calibration Date: _____

Company: _____

Email Address: _____

Certified Tester Number: _____

Testing Equipment Serial Number: _____

From: [Jennifer Shrewsberry](#)
To: [Meriah A Rose](#)
Cc: [Dorothy W Rader](#)
Subject: FW: Betz Farm Cross Connection
Date: Monday, February 10, 2020 1:42:47 PM
Attachments: [New Cross Connection Test Form June 2018.pdf](#)
[image001.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)

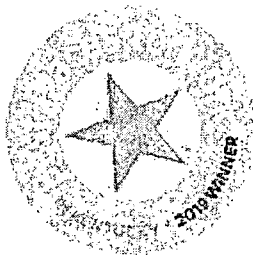
Jennifer Shrewsberry

Kentucky American Water
Supervisor of Cross Connection
2300 Richmond Road
Lexington, KY 40502
Mobile: 859-361-5747
E-mail: Jennifer.Shrewsberry@amwater.com
Website: Kentuckyamwater.com

Cross Connection Ph: 859-268-6310
Cross Connection Email: Kaw.CC@amwater.com

We don't know what we don't know! <https://www.youtube.com/watch?v=GzYcMDnYkS8>

WE KEEP LIFE FLOWING™



From: Jennifer Shrewsberry
Sent: Thursday, August 8, 2019 8:14 AM
To: needbetz@aol.com
Subject: Betz Farm Cross Connection

Hello Doug, just as a follow up from yesterdays conversation.

The Reduced Pressure Backflow Assembly needs to be tested as soon as possible. As you stated, Miguel is waiting to do that for Betz Farm. I have attached the test form that he can use. Please request that he submits those results to me directly at my email address:

Jennifer.Shrewsberry@amwater.com.

Kentucky American Water request that Betz Farm complies with all local and state plumbing codes, along with the backflow regulations to install a proper separation of the two water systems.

As we discussed, I can be available anytime today to check the separation of systems and can also be available for your plumber to call.

Thank you so much for you patients and understanding that water safety is of most importance to Kentucky American Water. I look forward to hearing from you.

Have a great evening.

Thank you,

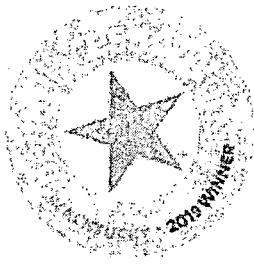
Jennifer Shrewsberry

Kentucky American Water
Supervisor of Cross Connection
2300 Richmond Road
Lexington, KY 40502
Mobile: 859-361-5747
E-mail: Jennifer.Shrewsberry@amwater.com
Website: Kentuckyamwater.com

Cross Connection Ph: 859-268-6310
Cross Connection Email: Kaw.CC@amwater.com

We don't know what we don't know! <https://www.youtube.com/watch?v=GzYcMDnYkS8>

WE KEEP LIFE FLOWING™



From: [Jennifer Shrewsberry](#)
To: [Meriah A Rose](#)
Cc: [Dorothy W Rader](#)
Subject: FW: Neal Brothers Invoices
Date: Monday, February 10, 2020 1:43:06 PM
Attachments: [image002.png](#)
[image001.png](#)
[image004.png](#)
[image005.png](#)

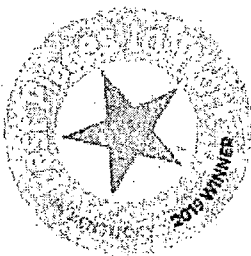
Jennifer Shrewsberry

Kentucky American Water
Supervisor of Cross Connection
2300 Richmond Road
Lexington, KY 40502
Mobile: 859-361-5747
E-mail: Jennifer.Shrewsberry@amwater.com
Website: Kentuckyamwater.com

Cross Connection Ph: 859-268-6310
Cross Connection Email: Kaw.CC@amwater.com

We don't know what we don't know! <https://www.youtube.com/watch?v=GzYcMDnYkS8>

WE KEEP LIFE FLOWING™



From: needbetz@aol.com <needbetz@aol.com>
Sent: Friday, September 6, 2019 10:23 AM
To: Jennifer Shrewsberry <Jennifer.Shrewsberry@amwater.com>
Subject: Re: Neal Brothers Invoices

EXTERNAL EMAIL - "Think before you click!"

The plan is to have that work done today and inspected Monday.

Susan Laytart
Office Manager
Betz Thoroughbreds, Inc.

-----Original Message-----

From: Jennifer Shrewsberry <Jennifer.Shrewsberry@amwater.com>
To: needbetz@aol.com <needbetz@aol.com>
Cc: Jasmine S Mungo <Jasmine.Mungo@amwater.com>
Sent: Thu, Sep 5, 2019 4:07 pm
Subject: RE: Neal Brothers Invoices

Hello Susan, we did receive the test report from Joe Arnold. The only other action that I need verification of is the separations of systems which was directed by division of plumbing yesterday. Once those systems have been separated, a site inspection is needed to verify. Once it has been approved the Cross Connection protection requirement at the farm will have been met for the time being.

Thank you,

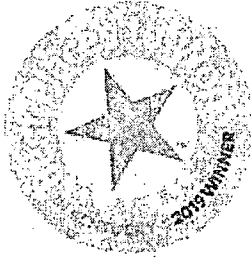
Jennifer Shrewsberry

Kentucky American Water
Supervisor of Cross Connection
2300 Richmond Road
Lexington, KY 40502
Mobile: 859-361-5747
E-mail: Jennifer.Shrewsberry@amwater.com
Website: Kentuckyamwater.com

Cross Connection Ph: 859-268-6310
Cross Connection Email: Kaw.CC@amwater.com

We don't know what we don't know! <https://www.youtube.com/watch?v=GzYcMDnYkS8>

WE KEEP LIFE FLOWING™



From: needbetz@aol.com <needbetz@aol.com>
Sent: Thursday, September 5, 2019 3:30 PM
To: Jennifer Shrewsberry <Jennifer.Shrewsberry@amwater.com>
Subject: Neal Brothers Invoices

EXTERNAL EMAIL - "Think before you click!"

Attached please find two invoices from Neal Brothers Plumbing, Inc. One details the majority of the work for the well done in the fall of 2014. The other details the work for the pressure relief valve on the pump in May of 2015. Please verify that this is what you need.

Also - please verify receipt of the test results from Joe Arnold.

If you need any further information, please advise.

Susan Laytart
Office Manager
Betz Thoroughbreds, Inc.

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender. Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of American Water Works Company Inc. or its affiliates. The recipient should check this email and any attachments for the presence of viruses. American Water accepts no liability for any damages caused by any virus transmitted by this email. American Water Works Company Inc., 1 Water Street, Camden, NJ 08102 www.amwater.com

From: [Jennifer Shrewsberry](#)
To: [Meriah A Rose](#)
Cc: [Dorothy W Rader](#)
Subject: FW: test report
Date: Monday, February 10, 2020 1:43:46 PM
Attachments: [image001.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)

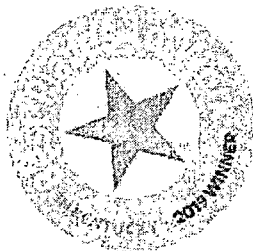
Jennifer Shrewsberry

Kentucky American Water
Supervisor of Cross Connection
2300 Richmond Road
Lexington, KY 40502
Mobile: 859-361-5747
E-mail: Jennifer.Shrewsberry@amwater.com
Website: Kentuckyamwater.com

Cross Connection Ph: 859-268-6310
Cross Connection Email: Kaw.CC@amwater.com

We don't know what we don't know! <https://www.youtube.com/watch?v=GzYcMDnYkS8>

WE KEEP LIFE FLOWING™



From: Jennifer Shrewsberry
Sent: Monday, October 28, 2019 12:30 PM
To: needbetz@aol.com
Subject: RE: test report

Thank you. I had just found it. I have updated the account to reflect the testing date. It is causing your letters.

No additional actions is needed for 2019.

Thank you,

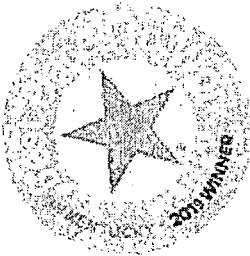
Jennifer Shrewsberry

Kentucky American Water
Supervisor of Cross Connection
2300 Richmond Road
Lexington, KY 40502
Mobile: 859-361-5747
E-mail: Jennifer.Shrewsberry@amwater.com
Website: Kentuckyamwater.com

Cross Connection Ph: 859-268-6310
Cross Connection Email: Kaw.CC@amwater.com

We don't know what we don't know! <https://www.youtube.com/watch?v=GzYcMDnYkS8>

WE KEEP LIFE FLOWING™



From: needbetz@aol.com <needbetz@aol.com>
Sent: Monday, October 28, 2019 12:27 PM
To: Jennifer Shrewsberry <Jennifer.Shrewsberry@amwater.com>
Subject: Fwd: test report

EXTERNAL EMAIL - "Think before you click!"

See below and attached originally sent to Kentucky American Water on 9/5/19.

Susan Laytart
Office Manager

Betz Thoroughbreds, Inc.

-----Original Message-----

From: Joe Arnold

To: Jennifer Shrewsberry <Jennifer.Shrewsberry@amwater.com>

Cc: needbetz <needbetz@aol.com>

Sent: Thu, Sep 5, 2019 11:45 am

Subject: test report

Jennifer,

See attached test report.

Thanks,

Joe



8/30/2019

NEEDHAM BETZ THOROUGHBREDS INC
ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Recently a site visit was completed at 4001 Mount Horeb Pike, Lexington, KY. At that time, it was determined that the backflow device was not in compliance. A backflow test was requested during the visit and again on August 7th by email. At this time no verification of testing has been received by our Cross Connection team.

Please have the device tested then send the test form to kaw.cc@amwater.com. The test report must be received by the Cross Connection team no later than September 9th. If passing test reports are not received, your service will be subject to a disconnection as of September 10th. Ensuring safe, drinkable water to our customers is of most importance to us.

Please feel free to call the Cross Connection team at 859-268-6310 or email us at kaw.cc@amwater.com if you have any questions or concerns.

Thank you,

Jennifer Shrewsberry
Supervisor of Cross Connection
Cell:
Kaw.cc@amwater.com

2300 Richmond Road
Lexington, KY 40502



**KENTUCKY
AMERICAN WATER**

16035 HWY 127 South Owenton, KY 40359

10/10/2019

NEEDHAM BETZ THOROUGHBREDS INC
ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

For Service To:
Account Number:
Service Address: 4001 Mount Horeb Pike
Lexington, KY 40511-9585

RE: Testing of Backflow Assembly - SECOND Notice

Type: REDUCED PRESSURE ASSEMBLY
Model: 975XL
Serial No: needed
Size: 2
Location: BY ROAD

**Action is required by the Customer per: American Water's Cross Connection and Backflow Prevention program implemented pursuant to: THE KENTUCKY ADMINISTRATION REGULATIONS TITLE 815, CHAPTER 20 PUBLIC WATER SUPPLY
Action Due Date: 10/29/2019**

Dear Customer,

Please be reminded that we recently mailed a letter to you requiring that you test a backflow prevention assembly as described in that notice. This must be completed and the test form sent to our office via email or fax number listed below or via regular mail listed above, no later than the action due date listed above. As of today, we have not received a completed test form.

If you have already submitted your completed test form, please disregard this notice. If you have any questions about completing this requirement, please email us at kaw.cc@amwater.com or call us at 1-859-268-6310 and we will be happy to assist you.

Sincerely,

Kentucky American Water Cross Connection Department
16035 HWY 127 South
Owenton, KY 40359
kaw.cc@amwater.com
Phone: 1-859-268-6310 Fax: 1-NO FAX #
<https://amwater.com/kyaw/water-quality/cross-connection-backflow-prevention>

Kentucky American Water

Attention: Cross Connection Department:
16035 HWY 127 South, Owenton, KY 40359

Phone: 1-859-268-6310 Email: kaw.cc@amwater.com Fax:1-NO FAX #

Contract Account Number:
Location Information

Service For: Needham Betz Thoroughbreds Inc
Service Address: 4001 Mount Horeb Pike
Lexington, KY 40511-9585

Premise Number:

Device Information

BFA Type: REDUCED PRESSURE ASSEMBLY
Manufacturer: Wilkins Model: 975XL
Manuf. Serial Number: needed Size: 2
Water Meter Number:

Type of Service: Domestic Fire Irrigation

Location of Device: BY ROAD

New Assembly Isolation Containment Replaces Serial No: _____

TEST MEASUREMENTS

	DC		RP	PVB/SVB
	Check Valve #1	Check Valve #2	Pressure Diff. Relief Valve	Air Inlet
Initial				
Date: _____	Held at _____ PSID	Held at _____ PSID	Opened at _____ PSID	Opened at _____ PSID
Time: _____	Closed Tight <input type="checkbox"/>	Closed Tight <input type="checkbox"/> Leaked <input type="checkbox"/>	Did Not Open <input type="checkbox"/>	Did Not Open <input type="checkbox"/>
Line pressure: _____	Leaked <input type="checkbox"/>	#2 Shut Off Valve Closed Tight? Yes <input type="checkbox"/> No <input type="checkbox"/>		Check Valve Held _____ PSID
Final				
Date: _____	Held at _____ PSID	Held at _____ PSID	Opened at _____ PSID	Opened at _____ PSID
Time: _____	Closed Tight <input type="checkbox"/>	Closed Tight <input type="checkbox"/> Leaked <input type="checkbox"/>	Did Not Open <input type="checkbox"/>	Did Not Open <input type="checkbox"/>
Line pressure: _____	Leaked <input type="checkbox"/>	#2 Shut Off Valve Closed Tight? Yes <input type="checkbox"/> No <input type="checkbox"/>		Check Valve Held _____ PSID
AIR GAP	Measured vertical inches above overflow		Supply Size Diameter	

COMMENTS (including maintenance performed):

TESTER INFORMATION

INITIAL	Tester Name _____	Company _____
PASS <input type="checkbox"/>	Phone # _____	Email Address _____
FAIL <input type="checkbox"/>	Signature _____	Certified Tester Number: _____
	Testing Equipment Calibration Date: _____	Testing Equipment Serial Number: _____
FINAL	Tester Name _____	Company _____
PASS <input type="checkbox"/>	Phone # _____	Email Address _____
FAIL <input type="checkbox"/>	Signature _____	Certified Tester Number: _____
	Testing Equipment Calibration Date: _____	Testing Equipment Serial Number: _____

BACKFLOW TEST FORM - TO BE COMPLETED BY A STATE CERTIFIED OR QUALIFIED TESTER

The above report is certified to be true at the time of the test

Please return completed form by 10/29/2019

Backflow Prevention and your Responsibility: What to Do to Comply

Safe drinking water is priceless. *Unlike other utility services such as gas or electricity, tap water is consumed.*

Federal, state and even local regulations require drinking water, leaving the treatment plant, to meet standards for quality and safety. American Water takes these regulations seriously and not only meets them, but often exceeds them.

Yet, treated water can be contaminated, within the water distribution system, by cross connections that result in backflow. A cross connection is any actual or physical connection between a potable (drinkable) water supply and any source of non-potable liquid, solid or gas that could contaminate potable water by backflow.

Backflow is the reverse flow of water or other substances through a cross connection into the treated drinking water distribution system.

American Water can help ensure you are in compliance with federal regulations, and we are available to answer any questions related to backflow. Here are some useful facts about how contamination may occur:

Drinking water can become contaminated by backflow when:

- A drinking water distribution main is unprotected because of the lack of a properly installed and functioning backflow prevention device on the service connection at the customer's supply.
- A physical cross connection is made between the drinking water distribution main and a contaminant source.
- Backflow conditions occur.

There are two types of backflow: backpressure and back siphonage.

Backpressure happens when the pressure of the contaminant source exceeds the positive pressure in the water distribution main. An example of backpressure contamination is when a drinking water supply main has a connection to a hot water boiler system that is not protected by an approved and functioning backflow preventer.

If pressure in the boiler system increases to where it exceeds the pressure in the water distribution system, backflow from the boiler to the drinking water supply system may occur.

Back siphonage is caused by a negative pressure (vacuum or partial vacuum) in the water distribution system. This situation is similar in effect to the sipping of water through a straw. Negative pressure in the drinking water distribution system can happen because of a water main break or when a hydrant is used for fire fighting.

You can assist American Water in preventing backflow contamination by installing an approved backflow prevention device, if required, and by properly maintaining, and testing, your backflow prevention device(s). With more than 100 years experience, American Water can help address this issue and will be working with customers to take any corrective actions necessary to ensure compliance.

Installation of backflow prevention devices can be done by someone qualified to do this work and who can provide you with a cost estimate before installation.

Your cooperation with this cross-connection control and backflow prevention program will help to ensure the safety of drinking water for thousands who locally use American Water.



**KENTUCKY
AMERICAN WATER**

16035 HWY 127 South Owenton, KY 40359

10/23/2019

NEEDHAM BETZ THOROUGHBREDS INC
ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

For Service To:
Account Number: -----
Service Address: 4001 Mount Horeb Pike
Lexington, KY 40511-9585

RE: Testing of Backflow Assembly - THIRD Notice

Type: REDUCED PRESSURE ASSEMBLY
Model: 975XL
Serial No: needed
Size: 2
Location: BY ROAD

**Action is required by the Customer per: American Water's Cross Connection and Backflow Prevention program implemented pursuant to: THE KENTUCKY ADMINISTRATION REGULATIONS TITLE 815, CHAPTER 20 PUBLIC WATER SUPPLY
Action Due Date: 10/29/2019**

Dear Customer,

Protecting your community's water supply from cross contamination is a responsibility we take very seriously. We appreciate your help in this effort by having a backflow protection assembly installed on your service, but as we have made clear in our two earlier letters, we are extremely concerned that we have not received test results showing that the backflow protection assembly on your property is working properly.

All backflow prevention assemblies must be tested by a State Certified or Qualified Backflow Assembly Tester (as required by your state regulations). If we do not receive a completed test form by the due date above, we will have little choice but to begin the process of terminating your water services in the interest of public safety. We urge you to act now to prevent the inconvenience and expenses of having your water turned off.

If you have already submitted your completed test form, thank you and please disregard this notice. Otherwise, the completed form should be returned by the due date above via email or fax number listed below or via regular mail listed above.

Thank you for helping us to protect the safety of the water that serves your community. Please email us at kaw.cc@amwater.com or call us at 1-859-268-6310 if you have any questions.

Sincerely,

Kentucky American Water Cross Connection Department
16035 HWY 127 South
Owenton, KY 40359
Phone: 1-859-268-6310 Fax: 1-NO FAX # Email: kaw.cc@amwater.com
<https://amwater.com/kyaw/water-quality/cross-connection-backflow-prevention>

Kentucky American Water

Attention: Cross Connection Department:
16035 HWY 127 South, Owenton, KY 40359

Phone: 1-859-268-6310 Email: kaw.cc@amwater.com Fax:1-NO FAX #

Contract Account Number:
Location Information

Service For: Needham Betz Thoroughbreds Inc
Service Address: 4001 Mount Horeb Pike
Lexington, KY 40511-9585

Premise Number: _____

Device Information

BFA Type: REDUCED PRESSURE ASSEMBLY
Manufacturer: Wilkins Model: 975XL

Type of Service: Domestic Fire Irrigation

Manuf. Serial Number: needed Size: 2

Water Meter Number: _____

Location of Device: BY ROAD

New Assembly Isolation Containment Replaces Serial No: _____

TEST MEASUREMENTS

	DC		RP	PVB/SVB
	Check Valve #1	Check Valve #2	Pressure Diff. Relief Valve	Air Inlet
Initial				
Date: _____	Held at _____ PSID	Held at _____ PSID	Opened at _____ PSID	Opened at _____ PSID
Time: _____	Closed Tight <input type="checkbox"/>	Closed Tight <input type="checkbox"/> Leaked <input type="checkbox"/>	Did Not Open <input type="checkbox"/>	Did Not Open <input type="checkbox"/>
Line pressure: _____	Leaked <input type="checkbox"/>	#2 Shut Off Valve Closed Tight? Yes <input type="checkbox"/> No <input type="checkbox"/>		Check Valve Held _____ PSID
Final				
Date: _____	Held at _____ PSID	Held at _____ PSID	Opened at _____ PSID	Opened at _____ PSID
Time: _____	Closed Tight <input type="checkbox"/>	Closed Tight <input type="checkbox"/> Leaked <input type="checkbox"/>	Did Not Open <input type="checkbox"/>	Did Not Open <input type="checkbox"/>
Line pressure: _____	Leaked <input type="checkbox"/>	#2 Shut Off Valve Closed Tight? Yes <input type="checkbox"/> No <input type="checkbox"/>		Check Valve Held _____ PSID
AIR GAP	Measured vertical inches above overflow		Supply Size Diameter	

COMMENTS (including maintenance performed):

TESTER INFORMATION

INITIAL	Tester Name _____	Company _____
PASS <input type="checkbox"/>	Phone # _____	Email Address _____
FAIL <input type="checkbox"/>	Signature _____	Certified Tester Number: _____
	Testing Equipment Calibration Date: _____	Testing Equipment Serial Number: _____
FINAL	Tester Name _____	Company _____
PASS <input type="checkbox"/>	Phone # _____	Email Address _____
FAIL <input type="checkbox"/>	Signature _____	Certified Tester Number: _____
	Testing Equipment Calibration Date: _____	Testing Equipment Serial Number: _____

BACKFLOW TEST FORM - TO BE COMPLETED BY A STATE CERTIFIED OR QUALIFIED TESTER

The above report is certified to be true at the time of the test

Please return completed form by 10/29/2019

Backflow Prevention and your Responsibility: What to Do to Comply

Safe drinking water is priceless. *Unlike other utility services such as gas or electricity, tap water is consumed.*

Federal, state and even local regulations require drinking water, leaving the treatment plant, to meet standards for quality and safety. American Water takes these regulations seriously and not only meets them, but often exceeds them.

Yet, treated water can be contaminated, within the water distribution system, by cross connections that result in backflow. A cross connection is any actual or physical connection between a potable (drinkable) water supply and any source of non-potable liquid, solid or gas that could contaminate potable water by backflow.

Backflow is the reverse flow of water or other substances through a cross connection into the treated drinking water distribution system.

American Water can help ensure you are in compliance with federal regulations, and we are available to answer any questions related to backflow. Here are some useful facts about how contamination may occur:

Drinking water can become contaminated by backflow when:

- A drinking water distribution main is unprotected because of the lack of a properly installed and functioning backflow prevention device on the service connection at the customer's supply.
- A physical cross connection is made between the drinking water distribution main and a contaminant source.
- Backflow conditions occur.

There are two types of backflow: backpressure and back siphonage.

Backpressure happens when the pressure of the contaminant source exceeds the positive pressure in the water distribution main. An example of backpressure contamination is when a drinking water supply main has a connection to a hot water boiler system that is not protected by an approved and functioning backflow preventer.

If pressure in the boiler system increases to where it exceeds the pressure in the water distribution system, backflow from the boiler to the drinking water supply system may occur.

Back siphonage is caused by a negative pressure (vacuum or partial vacuum) in the water distribution system. This situation is similar in effect to the sipping of water through a straw. Negative pressure in the drinking water distribution system can happen because of a water main break or when a hydrant is used for fire fighting.

You can assist American Water in preventing backflow contamination by installing an approved backflow prevention device, if required, and by properly maintaining, and testing, your backflow prevention device(s). With more than 100 years experience, American Water can help address this issue and will be working with customers to take any corrective actions necessary to ensure compliance.

Installation of backflow prevention devices can be done by someone qualified to do this work and who can provide you with a cost estimate before installation.

Your cooperation with this cross-connection control and backflow prevention program will help to ensure the safety of drinking water for thousands who locally use American Water.



**KENTUCKY
AMERICAN WATER**

16035 HWY 127 South Owenton, KY 40359

08/29/2019

NEEDHAM BETZ THOROUGHBREDS INC
ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

For Service To:
Account Number:
Service Address: 4001 Mount Horeb Pike
Lexington, KY 40511-9585

RE: Testing of Backflow Assembly - **10 Day Notice DISCONNECT**

Type: RP
Model: 975XL
Serial No: needed
Size: 2
Location: BY ROAD

Action is required by the Customer per: American Water's Cross Connection and Backflow Prevention program implemented pursuant to: THE KENTUCKY ADMINISTRATION REGULATIONS TITLE 815, CHAPTER 20 PUBLIC WATER SUPPLY

As of this date we have not received your completed Backflow Assembly test form mailed to you for your backflow device. Because you have not completed and returned the test form we will shut off water to the property address on or after 8:00 AM on the date below.

Shut Off Date: 09/10/2019

To stop the shut off, you must do both of the following at once:

- 1) Mail the completed test form to the address above:
- 2) Call to notify us that you have mailed the completed form.

If we shut off your water, you may have to pay the following charges to have your water turned back on:
Turn-On Charge \$ 56.00

Thank you for helping us to protect the safety of your water. Please call us at 1-859-268-6310 or email us at kaw.cc@amwater.com or fax 1-NO FAX # if you have any questions.

Sincerely,

Cross Connection Department

Kentucky American Water

Attention: Cross Connection Department:
16035 HWY 127 South, Owenton, KY 40359

Phone: 1-859-268-6310 Email: kaw.cc@amwater.com Fax: 1-NO FAX #

Contract Account
Number:

Location Information

Service For: Needham Betz Thoroughbreds Inc
Service Address: 4001 Mount Horeb Pike
Lexington, KY 40511-9585

Premise Number:

Device Information

BFA Type: RP
Manufacturer: Wilkins Model: 975XL
Manuf. Serial Number: needed Size: 2
Water Meter Number:

Type of Service: Domestic Fire Irrigation

Location of Device: BY ROAD

New Assembly Isolation Containment Replaces Serial No: _____

TEST MEASUREMENTS

	DC		RP	PVB/SVB
	Check Valve #1	Check Valve #2	Pressure Diff. Relief Valve	Air Inlet
Initial				
Date: _____	Held at _____ PSID	Held at _____ PSID	Opened at _____ PSID	Opened at _____ PSID
Time: _____	Closed Tight <input type="checkbox"/>	Closed Tight <input type="checkbox"/> Leaked <input type="checkbox"/>	Did Not Open <input type="checkbox"/>	Did Not Open <input type="checkbox"/>
Line pressure: _____	Leaked <input type="checkbox"/>	#2 Shut Off Valve Closed Tight? Yes <input type="checkbox"/> No <input type="checkbox"/>		Check Valve Held _____ PSID
Final				
Date: _____	Held at _____ PSID	Held at _____ PSID	Opened at _____ PSID	Opened at _____ PSID
Time: _____	Closed Tight <input type="checkbox"/>	Closed Tight <input type="checkbox"/> Leaked <input type="checkbox"/>	Did Not Open <input type="checkbox"/>	Did Not Open <input type="checkbox"/>
Line pressure: _____	Leaked <input type="checkbox"/>	#2 Shut Off Valve Closed Tight? Yes <input type="checkbox"/> No <input type="checkbox"/>		Check Valve Held _____ PSID
AIR GAP	Measured vertical inches above overflow		Supply Size Diameter	

COMMENTS (including maintenance performed):

TESTER INFORMATION

INITIAL	Tester Name _____	Company _____
PASS <input type="checkbox"/>	Phone # _____	Email Address _____
FAIL <input type="checkbox"/>	Signature _____	Certified Tester Number: _____
	Testing Equipment Calibration Date: _____	Testing Equipment Serial Number: _____
FINAL	Tester Name _____	Company _____
PASS <input type="checkbox"/>	Phone # _____	Email Address _____
FAIL <input type="checkbox"/>	Signature _____	Certified Tester Number: _____
	Testing Equipment Calibration Date: _____	Testing Equipment Serial Number: _____

Backflow Prevention and your Responsibility: What to Do to Comply

Safe drinking water is priceless. *Unlike other utility services such as gas or electricity, tap water is consumed.*

Federal, state and even local regulations require drinking water, leaving the treatment plant, to meet standards for quality and safety. American Water takes these regulations seriously and not only meets them, but often exceeds them.

Yet, treated water can be contaminated, within the water distribution system, by cross connections that result in backflow. A cross connection is any actual or physical connection between a potable (drinkable) water supply and any source of non-potable liquid, solid or gas that could contaminate potable water by backflow.

Backflow is the reverse flow of water or other substances through a cross connection into the treated drinking water distribution system.

American Water can help ensure you are in compliance with federal regulations, and we are available to answer any questions related to backflow. Here are some useful facts about how contamination may occur:

Drinking water can become contaminated by backflow when:

- A drinking water distribution main is unprotected because of the lack of a properly installed and functioning backflow prevention device on the service connection at the customer's supply.
- A physical cross connection is made between the drinking water distribution main and a contaminant source.
- Backflow conditions occur.

There are two types of backflow: backpressure and back siphonage.

Backpressure happens when the pressure of the contaminant source exceeds the positive pressure in the water distribution main. An example of backpressure contamination is when a drinking water supply main has a connection to a hot water boiler system that is not protected by an approved and functioning backflow preventer.

If pressure in the boiler system increases to where it exceeds the pressure in the water distribution system, backflow from the boiler to the drinking water supply system may occur.

Back siphonage is caused by a negative pressure (vacuum or partial vacuum) in the water distribution system. This situation is similar in effect to the sipping of water through a straw. Negative pressure in the drinking water distribution system can happen because of a water main break or when a hydrant is used for fire fighting.

You can assist American Water in preventing backflow contamination by installing an approved backflow prevention device, if required, and by properly maintaining, and testing, your backflow prevention device(s). With more than 100 years experience, American Water can help address this issue and will be working with customers to take any corrective actions necessary to ensure compliance.

Installation of backflow prevention devices can be done by someone qualified to do this work and who can provide you with a cost estimate before installation.

Your cooperation with this cross-connection control and backflow prevention program will help to ensure the safety of drinking water for thousands who locally use American Water.

Neal Brothers Plumbing, Inc.
 141-C Eisenhower Ct.
 Nicholasville, Ky 40356
 Phone(859) 885-7650

[Handwritten scribbles]

Statement

Date.
12/1/2014

To:
BETZ THOROUGHBREDS 4001 MT. HOREB PIKE LEXINGTON, KY 40511

Amount Due	Amount Enc.
\$11,417.33	

Date	Transaction	Amount	Balance
09/15/2014	INV #215567. Due 09/15/2014. Orig. Amount \$9,200.00. --- JOB: WELL-PUMP --- --- INSTALL WELL-PUMP --- RUN 381 FT. OF WATER LINE --- RUN 201 FT. OF CONDUIT --- MAKE 2 BORES --- MAKE 1 TIE-IN --- --- PARTS \$9,200.00	9,200.00	9,200.00
10/28/2014	INV #215723. Due 10/28/2014. Orig. Amount \$2,217.33. --- JOB: UV LIGHTS --- --- HOURLY, 7 @ \$95.00 = 665.00 --- --- PARTS \$1,552.33 --- --- HOURLY \$0.00	2,217.33	11,417.33

*Sub 3805.77
 Green 3805.78
 Kumbel 3805.78*

CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	0.00	2,217.33	9,200.00	0.00	\$11,417.33

Neal Brothers Plumbing, Inc.

~~141~~-C Eisenhower Ct.
 Nicholasville, Ky 40356
 Phone (859) 885-7650

Invoice

Date	Invoice #
5/14/2015	216796

Bill To
BETZ THOROUGHBREDS 4001 MT. HOREB PIKE LEXINGTON, KY 40511

P.O. No	Terms	Project
	due upon receipt	

Quantity	Description	Rate	Amount
	JOB: WELL PUMP		
1	HOURS LABOR. INSTALLED A 0-300 LBS. PRESSURE SENSOR AND FOUND WE NEED A PRESSURE RELIEF VALVE.	95.00	95.00
	MATERIALS:	261.93	261.93
3.5	HOURS LABOR. INSTALLED THE PRESSURE RELIEF VALVE ON THE PUMP LINE THEN TURNED PRESSURE ON PUMP UP TO 95 LBS.	95.00	332.50
	MATERIALS:	117.31	117.31
	Pay online at: https://ipn.intuit.com/login/qb		
		Total	\$806.74

Kentucky American Water

Attention: Cross Connection Department:
16035 HWY 127 SOUTH, Owenton, KY 40359

Phone: 1-859-268-6310 Email: kaw.cc@amwater.com

Contract Account _____

Number: _____

Location Information _____

Service For: _____

Service Address: _____

Premise Number: _____

Device Information

BFA Type: _____

Manufacturer: _____ Model: _____

Manuf. Serial Number: _____ Size: _____

Water Meter Number: _____

Type of Service: Domestic Fire Irrigation

Location of Device: _____

New Assembly Isolation Containment Replaces Serial No: _____

TEST MEASUREMENTS

	DC		RP	PVB/SVB
	Check Valve #1	Check Valve #2	Pressure Diff. Relief Valve	Air Inlet
Initial				
ate: _____	Held at _____ PSID	Held at _____ PSID	Opened at _____ PSID	Opened at _____ PSI
me: _____	Closed Tight <input type="checkbox"/>	Closed Tight <input type="checkbox"/> Leaked <input type="checkbox"/>	Did Not Open <input type="checkbox"/>	Did Not Open <input type="checkbox"/>
ne pressure: _____	Leaked <input type="checkbox"/>	#2 Shut Off Valve Closed Tight? Yes <input type="checkbox"/> No <input type="checkbox"/>		Check Valve Held _____ PSID
Final				
ate: _____	Held at _____ PSID	Held at _____ PSID	Opened at _____ PSID	Opened at _____ PSI
me: _____	Closed Tight <input type="checkbox"/>	Closed Tight <input type="checkbox"/> Leaked <input type="checkbox"/>	Did Not Open <input type="checkbox"/>	Did Not Open <input type="checkbox"/>
ne pressure: _____	Leaked <input type="checkbox"/>	#2 Shut Off Valve Closed Tight? Yes <input type="checkbox"/> No <input type="checkbox"/>		Check Valve Held _____ PSID
IR GAP	Measured vertical inches above overflow		Supply Size Diameter	

COMMENTS (including maintenance performed): _____

TESTER INFORMATION

INITIAL	Tester Name _____	Company _____
PASS <input type="checkbox"/>	Phone # _____	Email Address _____
FAIL <input type="checkbox"/>	Signature _____	Certified Tester Number: _____
	Testing Equipment Calibration Date: _____	Testing Equipment Serial Number: _____

FINAL	Tester Name _____	Company _____
PASS <input type="checkbox"/>	Phone # _____	Email Address _____
FAIL <input type="checkbox"/>	Signature _____	Certified Tester Number: _____
	Testing Equipment Calibration Date: _____	Testing Equipment Serial Number: _____

KENTUCKY-AMERICAN WATER COMPANY
CASE NO. 2019-00373
COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION

Witness: Jasmine S. Mungo

2. Explain whether Kentucky-American was notified by Needham Betz Thoroughbreds that they intended to dig a well and utilize the well as its main source of water.

Response:

Kentucky-American was not notified by Needham Betz Thoroughbreds that they intended to dig a well and utilize the well as its main source of water.

KENTUCKY-AMERICAN WATER COMPANY
CASE NO. 2019-00373
COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION

Witness: Jasmine S. Mungo

3. Provide copies of all bills that Kentucky-American issued to Needham Betz Thoroughbreds for the calendar years of 2015, 2016, 2017, 2018, 2019, and to the present date.

Response:

See attached.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	January 2, 2015
Total Due	\$874.89
If Paid After Due Date	\$918.63 after 1/2/15

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

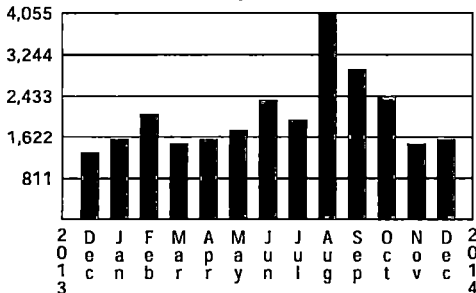
- Billing date: December 17, 2014
- Due Date: January 2, 2015
- Billing period: Nov 14 to Dec 16 (33 Days)
- Next reading on or about: Jan 19, 2015
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	4,496 (Actual)
Previous Read	4,285 (Actual)
Total water used this billing period	211 units (157,828 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2014: 1,578.28 CGL
- Same billing period 2013: 1,331.44 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account

Prior Balance	
• Balance from last bill	821.84
• Payments as of Dec 1. Thank you!	-821.84
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 1,578.28)	761.99
• Total Water Service Related Charges	774.48
Other Charges	
• KRA Withdrawal Fee (\$0.01800000 x 1,578.28)	28.41
• Total Other Charges	28.41
Taxes	
• State Sales Tax	47.91
• School District Tax	24.09
• Total Taxes	72.00
TOTAL CURRENT CHARGES	874.89

TOTAL AMOUNT DUE **\$874.89**

- Pay your bill online: www.water.paymybill.com
- Pay by phone: 24-hours a day, every day at 1-866-271-5522
- Pay in person: Residential customers may obtain a listing of payment locations by visiting www.amwater.com/myh2o
- Pay by mail: Remit your payment to the address shown above

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

(-----)
(-----)
(-----)
(-----)

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion program.
- Don't have internet access? Obtain locations where you can pay your bill in person by calling 1-800-678-6301
- Please send written correspondence to our Customer Service Center at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	February 5, 2015
Total Due	\$993.26
If Paid After Due Date	\$1,042.92 after 2/5/15

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

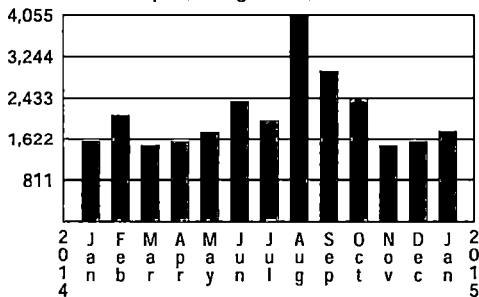
- Billing date: January 20, 2015
- Due Date: February 5, 2015
- Billing period: Dec 17 to Jan 19 (34 Days)
- Next reading on or about: Feb 16, 2015
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	4,736 (Actual)
Previous Read	4,496 (Actual)
Total water used this billing period	240 units (179,520 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2015: 1,795.20 CGL
- Same billing period 2014: 1,578.28 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	874.89
• Payments as of Jan 7. Thank you!	-874.89
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 1,795.20)	866.72
• Total Water Service Related Charges	879.21
Other Charges	
• KRA Withdrawal Fee (\$0.01800000 x 1,795.20)	32.31
• Total Other Charges	32.31
Taxes	
• State Sales Tax	54.39
• School District Tax	27.35
• Total Taxes	81.74
TOTAL CURRENT CHARGES	993.26

TOTAL AMOUNT DUE **\$993.26**

- Pay your bill online: www.water.paymybill.com
- Pay by phone: 24-hours a day, every day at 1-866-271-5522
- Pay in person: Residential customers may obtain a listing of payment locations by visiting www.amwater.com/myh2o
- Pay by mail: Remit your payment to the address shown above

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion program.
- Don't have internet access? Obtain locations where you can pay your bill in person by calling 1-800-678-6301
- Please send written correspondence to our Customer Service Center at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	March 5, 2015
Total Due	\$768.77
If Paid After Due Date	\$807.21 after 3/5/15

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

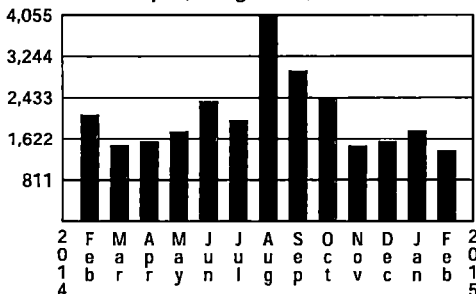
- Billing date: February 17, 2015
- Due Date: March 5, 2015
- Billing period: Jan 20 to Feb 14 (26 Days)
- Next reading on or about: Mar 17, 2015
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	4,921 (Actual)
Previous Read	4,736 (Actual)
Total water used this billing period	185 units (138,380 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2015: 1,383.80 CGL
- Same billing period 2014: 2,094.40 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account:

Prior Balance	
• Balance from last bill	993.26
• Payments as of Feb10. Thank you!	-993.26
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 1,383.80)	668.10
• Total Water Service Related Charges	680.59
Other Charges	
• KRA Withdrawal Fee (\$0.01800000 x 1,383.80)	24.91
• Total Other Charges	24.91
Taxes	
• State Sales Tax	42.10
• School District Tax	21.17
• Total Taxes	63.27
TOTAL CURRENT CHARGES	768.77

TOTAL AMOUNT DUE **\$768.77**

- Pay your bill online: www.water.paymybill.com
- Pay by phone: 24-hours a day, every day at 1-866-271-5522
- Pay in person: Residential customers may obtain a listing of payment locations by visiting www.amwater.com/myh2o
- Pay by mail: Remit your payment to the address shown above

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: M-F 7am to 7pm Emergency: 24/7

1-800-678-6301

www.kentuckyamwater.com
605000957086

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	(<input type="text"/>) <input type="text"/>

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion program.
- Don't have internet access? Obtain locations where you can pay your bill in person by calling 1-800-678-6301
- Please send written correspondence to our Customer Service Center at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.



Account Number	[REDACTED]
Due Date	April 3, 2015
Total Due	\$1,332.05
If Paid After Due Date	\$1,398.65 after 4/3/15

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

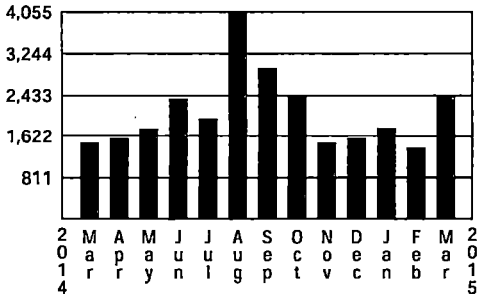
- Billing date: March 18, 2015
- Due Date: April 3, 2015
- Billing period: Feb 15 to Mar 17 (31 Days)
- Next reading on or about: Apr 17, 2015
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,244 (Actual)
Previous Read	4,921 (Actual)
Total water used this billing period	323 units (241,604 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2015: 2,416.04 CGL
- Same billing period 2014: 1,488.52 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	768.77
• Payments as of Mar 10. Thank you!	-768.77
Balance Forward	0.00

Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 2,416.04)	1,166.46
• Total Water Service Related Charges	1,178.95

Other Charges	
• KRA Withdrawal Fee (\$0.01800000 x 2,416.04)	43.49
• Total Other Charges	43.49

Taxes	
• State Sales Tax	72.94
• School District Tax	36.67
• Total Taxes	109.61

TOTAL CURRENT CHARGES 1,332.05

TOTAL AMOUNT DUE \$1,332.05

- Pay your bill online: www.water.paymybill.com
- Pay by phone: 24-hours a day, every day at 1-866-271-5522
- Pay in person: Residential customers may obtain a listing of payment locations by visiting www.amwater.com/myh2o
- Pay by mail: Remit your payment to the address shown above

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	(<input type="text"/>) <input type="text"/>

H2O HELP TO OTHERS PROGRAM

- Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion program.
- Don't have internet access? Obtain locations where you can pay your bill in person by calling 1-800-678-6301
- Please send written correspondence to our Customer Service Center at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	May 6, 2015
Total Due	\$1,421.56
If Paid After Due Date	\$1,492.64 after 5/6/15

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

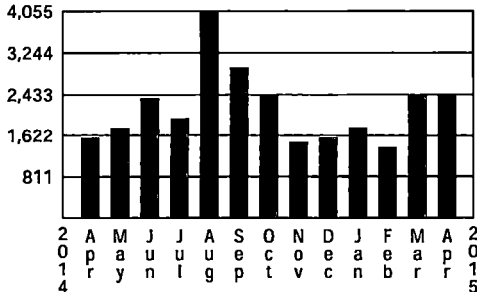
- Billing date: April 20, 2015
- Due Date: May 6, 2015
- Billing period: Mar 18 to Apr 17 (31 Days)
- Next reading on or about: May 18, 2015
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,572 (Actual)
Previous Read	5,244 (Actual)
Total water used this billing period	328 units (245,344 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2015: 2,453.44 CGL
- Same billing period 2014: 1,570.80 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	1,332.05
• Payments as of Apr 9. Thank you!	-1,332.05
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 2,453.44)	1,184.52
• Total Water Service Related Charges	1,197.01
Other Charges	
• KRA Withdrawal Fee	
• 03/18/15 to 03/30/15 (\$0.01800000 x 1,028.86)	18.52
• 03/31/15 to 04/17/15 (\$0.01970000 x 1,424.58)	28.06
• Water Late Payment Charge	66.60
• Total Other Charges	113.18
Taxes	
• State Sales Tax	74.06
• School District Tax	37.31
• Total Taxes	111.37
TOTAL CURRENT CHARGES	1,421.56

TOTAL AMOUNT DUE  **\$1,421.56**

Important messages from Kentucky American Water

- Water utilities that withdraw water from the Kentucky River are required to collect a "KRA Withdrawal Fee" from their customers. This fee is collected by utilities and provided to the Kentucky River Authority (KRA). The KRA Withdrawal Fee is adjusted annually to reflect usage from the Kentucky River, and may also be adjusted due to fee increases. The latest adjustment to this fee was approved by the Kentucky Public Service Commission in March 2015 and was effective March 29, 2015. This change is reflected on your bill.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
- My H2O Online is now mobile-friendly! Using your mobile device to check your account balance, view water use history, or to pay your bill is now even more convenient. Forgot your log in or password? No problem. The self service reset feature allows you to update both by correctly answering your security question.

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
605001042579

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	(<input type="text"/>) <input type="text"/>

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	June 5, 2015
Total Due	\$533.68
If Paid After Due Date	\$560.36 after 6/5/15

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

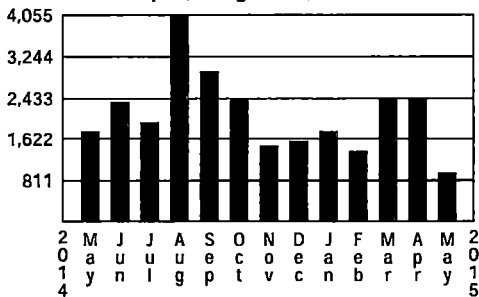
- Billing date: May 20, 2015
- Due Date: June 5, 2015
- Billing period: Apr 18 to May 18 (31 Days)
- Next reading on or about: Jun 17, 2015
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,699 (Actual)
Previous Read	5,572 (Actual)
Total water used this billing period	127 units (94,996 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2015: 949.96 CGL
- Same billing period 2014: 1,780.24 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account: [REDACTED]

Prior Balance	
• Balance from last bill	1,421.56
• Payments as of May 7. Thank you!	-1,421.56
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 949.96)	458.64
• Total Water Service Related Charges	471.13
Other Charges	
• KRA Withdrawal Fee (\$0.01970000 x 949.96)	18.71
• Total Other Charges	18.71
Taxes	
• State Sales Tax	29.15
• School District Tax	14.69
• Total Taxes	43.84
TOTAL CURRENT CHARGES	533.68

TOTAL AMOUNT DUE **\$533.68**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- *****IMPORTANT WATER QUALITY MESSAGE:** 2014 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf, or www.amwater.com/ccr/fordhampton.pdf to view your 2014 annual water quality report or to request a paper copy call 800-678-6301.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
- My H2O Online is now mobile-friendly! Using your mobile device to check your account balance, view water use history, or to pay your bill is now even more convenient. Forgot your log in or password? No problem. The self service reset feature allows you to update both by correctly answering your security question.

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
610001015668

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	July 8, 2015
Total Due	\$40.32
If Paid After Due Date	\$42.34 after 7/8/15

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

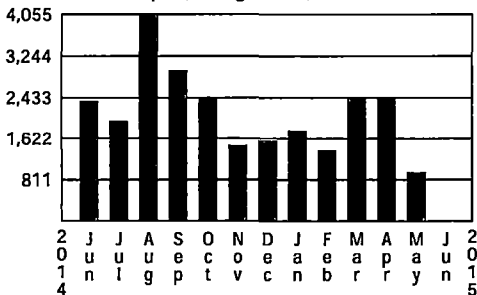
- Billing date: June 22, 2015
- Due Date: July 8, 2015
- Billing period: May 19 to Jun 17 (30 Days)
- Next reading on or about: Jul 17, 2015
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,699 (Actual)
Previous Read	5,699 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2015: 0.00 CGL
- Same billing period 2014: 2,363.68 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	533.68
• Payments as of Jun15. Thank you!	-533.68
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49
Other Charges	
• Water Late Payment Charge	26.68
• Total Other Charges	26.68
Taxes	
• State Sales Tax	0.77
• School District Tax	0.38
• Total Taxes	1.15
TOTAL CURRENT CHARGES	40.32

TOTAL AMOUNT DUE **\$40.32**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- *****IMPORTANT WATER QUALITY MESSAGE:** 2014 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf, or www.amwater.com/ccr/fordhampton.pdf to view your 2014 annual water quality report or to request a paper copy call 800-678-6301.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
- My H2O Online is now mobile-friendly! Using your mobile device to check your account balance, view water use history, or to pay your bill is now even more convenient. Forgot your log in or password? No problem. The self service reset feature allows you to update both by correctly answering your security question.

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
603751146167

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	August 5, 2015
Total Due	\$652.44
If Paid After Due Date	\$685.06 after 8/5/15

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

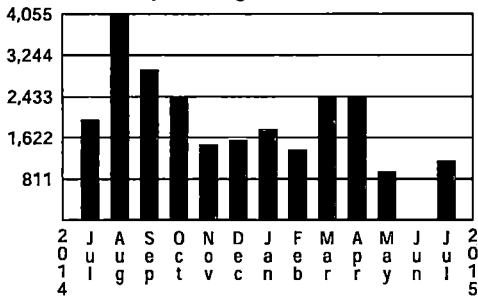
- Billing date: July 20, 2015
- Due Date: August 5, 2015
- Billing period: Jun 18 to Jul 17 (30 Days)
- Next reading on or about: Aug 18, 2015
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,855 (Actual)
Previous Read	5,699 (Actual)
Total water used this billing period	156 units (116,688 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2015: 1,166.88 CGL
- Same billing period 2014: 1,989.68 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account

Prior Balance	
• Balance from last bill	40.32
• Payments as of Jul13. Thank you!	-40.32
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 1,166.88)	563.37
• Total Water Service Related Charges	575.86
Other Charges	
• KRA Withdrawal Fee (\$0.01970000 x 1,166.88)	22.99
• Total Other Charges	22.99
Taxes	
• State Sales Tax	35.63
• School District Tax	17.96
• Total Taxes	53.59
TOTAL CURRENT CHARGES	652.44

TOTAL AMOUNT DUE **\$652.44**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	<input type="text"/>

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	September 9, 2015
Total Due	\$13.64
If Paid After Due Date	\$14.32 after 9/9/15

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

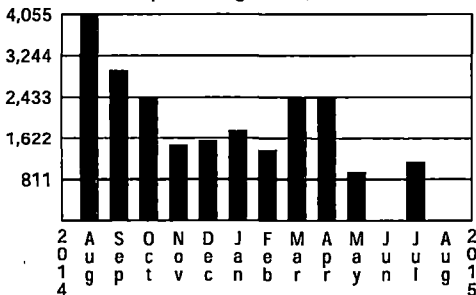
- Billing date: August 24, 2015
- Due Date: September 9, 2015
- Billing period: Jul 18 to Aug 18 (32 Days)
- Next reading on or about: Sep 17, 2015
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,855 (Actual)
Previous Read	5,855 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2015: 0.00 CGL
- Same billing period 2014: 4,054.16 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	652.44
• Payments as of Aug 3. Thank you!	-652.44
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49
Taxes	
• State Sales Tax	0.77
• School District Tax	0.38
• Total Taxes	1.15

TOTAL CURRENT CHARGES 13.64

TOTAL AMOUNT DUE \$13.64

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
610001145932

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	<input type="text"/>

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Account Number

Due Date

October 9, 2015

Total Due

\$27.96

If Paid After Due Date

\$28.68 after 10/9/15

Amount Enclosed \$

\$

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

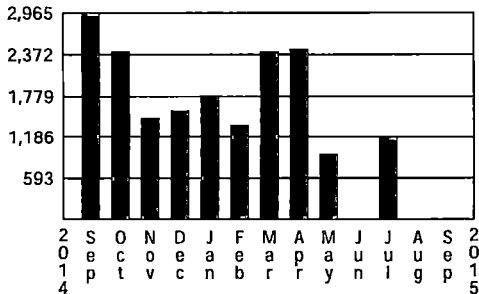
- Billing date: September 23, 2015
- Due Date: October 9, 2015
- Billing period: Aug 19 to Sep 18 (31 Days)
- Next reading on or about: Oct 16, 2015
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,855 (Actual)
Previous Read	5,855 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2015: 0.00 CGL
- Same billing period 2014: 2,962.08 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account

Prior Balance

• Balance from last bill	13.64
Total Prior Balance - DUE IMMEDIATELY	13.64

Current Water Service

• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49

Other Charges

• Water Late Payment Charge	0.68
• Total Other Charges	0.68

Taxes

• State Sales Tax	0.77
• School District Tax	0.38
• Total Taxes	1.15

TOTAL CURRENT CHARGES 14.32

TOTAL AMOUNT DUE \$27.96

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
- THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
603751273298

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	November 5, 2015
Total Due	\$28.68
If Paid After Due Date	\$29.40 after 11/5/15

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

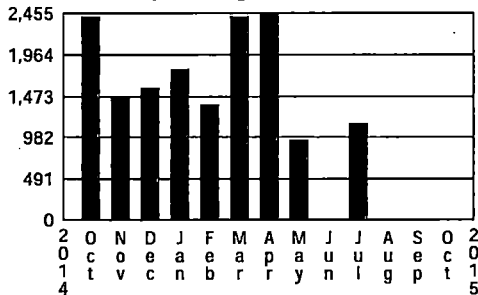
- Billing date: October 20, 2015
- Due Date: November 5, 2015
- Billing period: Sep 19 to Oct 16 (28 Days)
- Next reading on or about: Nov 13, 2015
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,855 (Actual)
Previous Read	5,855 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2015: 0.00 CGL
- Same billing period 2014: 2,416.04 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account: [REDACTED]

Prior Balance	
• Balance from last bill	27.96
• Payments as of Sep23. Thank you!	-13.64
Total Prior Balance - DUE IMMEDIATELY	14.32

Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49

Other Charges	
• Water Late Payment Charge	0.72
• Total Other Charges	0.72

Taxes	
• State Sales Tax	0.77
• School District Tax	0.38
• Total Taxes	1.15

TOTAL CURRENT CHARGES 14.36

TOTAL AMOUNT DUE \$28.68

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
- THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

- Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	December 4, 2015
Total Due	\$-14.28

Amount Enclosed \$ [REDACTED] Do Not Pay

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

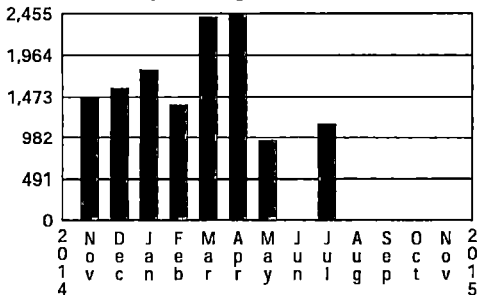
- Billing date: November 18, 2015
- Due Date: December 4, 2015
- Billing period: Oct 17 to Nov 16 (31 Days)
- Next reading on or about: Dec 16, 2015
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,855 (Actual)
Previous Read	5,855 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2015: 0.00 CGL
- Same billing period 2014: 1,481.04 CGL

Billed Use Graph (100 gallons)







BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	28.68
• Payments as of Nov12. Thank you!	-56.64
Balance Forward	-27.96
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49
Other Charges	
• Water Late Payment Charge	0.04
• Total Other Charges	0.04
Taxes	
• State Sales Tax	0.77
• School District Tax	0.38
• Total Taxes	1.15
TOTAL CURRENT CHARGES	13.68

TOTAL AMOUNT DUE  **\$-14.28**

-  Pay your bill online: www.amwater.com/billpay.
-  Pay by eCheck without a service fee: www.amwater.com/myh2o
-  Pay by phone: 24-hours a day, every day at 1-855-748-6066
-  Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	January 4, 2016
Total Due	\$-0.64

Amount Enclosed \$ Do Not Pay

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

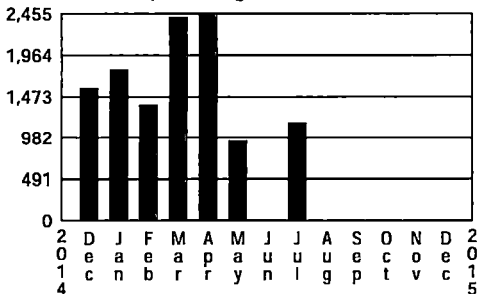
- Billing date: December 18, 2015
- Due Date: January 4, 2016
- Billing period: Nov 17 to Dec 17 (31 Days)
- Next reading on or about: Jan 18, 2016
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,855 (Actual)
Previous Read	5,855 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2015: 0.00 CGL
- Same billing period 2014: 1,578.28 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	-14.28
Balance Forward	-14.28
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49
Taxes	
• State Sales Tax	0.77
• School District Tax	0.38
• Total Taxes	1.15
TOTAL CURRENT CHARGES	13.64

TOTAL AMOUNT DUE **\$-0.64**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
602501433446

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	February 4, 2016
Total Due	\$365.16
If Paid After Due Date	\$383.45 after 2/4/16

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

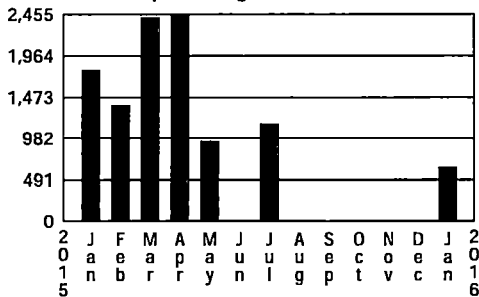
- Billing date: January 19, 2016
- Due Date: February 4, 2016
- Billing period: Dec 18 to Jan 18 (32 Days)
- Next reading on or about: Feb 16, 2016
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,855 (Actual)
Total water used this billing period	86 units (64,328 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 643.28 CGL
- Same billing period 2015: 1,795.20 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account: [REDACTED]

Prior Balance	
• Balance from last bill	-0.64
Balance Forward	-0.64
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 643.28)	310.58
• Total Water Service Related Charges	323.07
Other Charges	
• KRA Withdrawal Fee (\$0.01970000 x 643.28)	12.67
• Total Other Charges	12.67
Taxes	
• State Sales Tax	19.99
• School District Tax	10.07
• Total Taxes	30.06
TOTAL CURRENT CHARGES	365.80

TOTAL AMOUNT DUE **\$365.16**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
656251280327

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	(<input type="text"/>) <input type="text"/>

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	March 4, 2016
Total Due	\$31.90
If Paid After Due Date	\$33.50 after 3/4/16

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

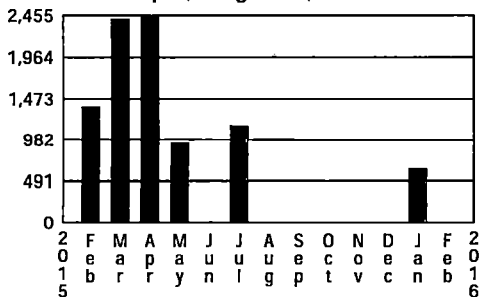
- Billing date: February 17, 2016
- Due Date: March 4, 2016
- Billing period: Jan 19 to Feb 15 (28 Days)
- Next reading on or about: Mar 16, 2016
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 0.00 CGL
- Same billing period 2015: 1,383.80 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	365.16
• Payments as of Feb16. Thank you!	-365.16
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49
Other Charges	
• Water Late Payment Charge	18.26
• Total Other Charges	18.26
Taxes	
• State Sales Tax	0.77
• School District Tax	0.38
• Total Taxes	1.15

TOTAL CURRENT CHARGES 31.90

TOTAL AMOUNT DUE \$31.90

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
600001584818

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	(<input type="text"/>) <input type="text"/>

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	April 4, 2016
Total Due	\$14.03
If Paid After Due Date	\$14.73 after 4/4/16

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

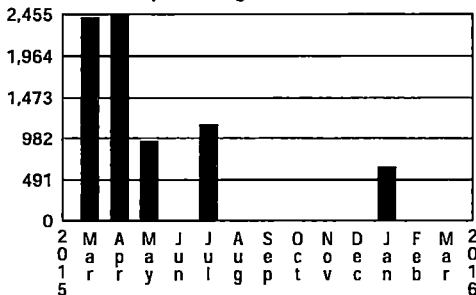
- Billing date: March 18, 2016
- Due Date: April 4, 2016
- Billing period: Feb 16 to Mar 16 (30 Days)
- Next reading on or about: Apr 18, 2016
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 0.00 CGL
- Same billing period 2015: 2,416.04 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	31.90
• Payments as of Mar8. Thank you!	-31.90
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49
Taxes	
• State Sales Tax	0.79
• Franchise Taxes	0.38
• School District Tax	0.37
• Total Taxes	1.54

TOTAL CURRENT CHARGES 14.03

TOTAL AMOUNT DUE \$14.03

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Facts About Lead in Drinking Water: Kentucky American Water regularly tests for lead in drinking water based on US Environmental Protection Agency requirements. The results from our latest testing at customer homes in 2015 show that all results are well below the action level of 0.015 mg/L in both our Central and Millersburg Divisions. The highest level detected in our Central Division was 0.005 mg/L and the highest level detected in our Millersburg Division was 0.008 mg/L. For more information about our water quality monitoring and the results of our testing, visit our website at www.kentuckyamwater.com.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
606251483951

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	<input type="text" value="()"/>

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	May 6, 2016
Total Due	\$14.73
If Paid After Due Date	\$15.47 after 5/6/16

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

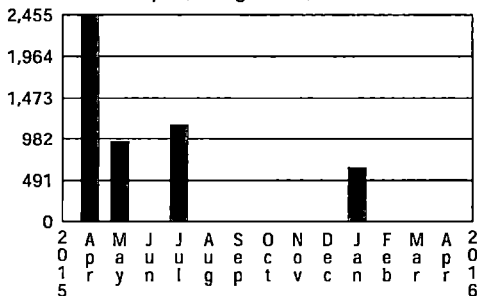
- Billing date: April 20, 2016
- Due Date: May 6, 2016
- Billing period: Mar 17 to Apr 18 (33 Days)
- Next reading on or about: May 17, 2016
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 0.00 CGL
- Same billing period 2015: 2,453.44 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account: [REDACTED]

Prior Balance	
• Balance from last bill	14.03
• Payments as of Apr12. Thank you!	-14.03
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49
Other Charges	
• Water Late Payment Charge	0.70
• Total Other Charges	0.70
Taxes	
• State Sales Tax	0.79
• Franchise Taxes	0.38
• School District Tax	0.37
• Total Taxes	1.54

TOTAL CURRENT CHARGES 14.73

TOTAL AMOUNT DUE → \$14.73

Important messages from Kentucky American Water

- **Facts About Lead in Drinking Water:** Kentucky American Water regularly tests for lead in drinking water based on US Environmental Protection Agency requirements. The results from our latest testing at customer homes in 2015 show that all results are well below the action level of 0.015 mg/L in both our Central and Millersburg Divisions. The highest level detected in our Central Division was 0.005 mg/L and the highest level detected in our Millersburg Division was 0.008 mg/L. For more information about our water quality monitoring and the results of our testing, visit our website at www.kentuckyamwater.com.
- Water utilities that withdraw water from the Kentucky River are required to collect a "KRA Withdrawal Fee" from their customers. This fee is collected by utilities and provided to the Kentucky River Authority (KRA). The KRA Withdrawal Fee is adjusted annually to reflect usage from the Kentucky River, and may also be adjusted due to fee increases. The latest adjustment to this fee was approved by the Kentucky Public Service Commission in March and was effective March 30, 2016. This change is reflected on your bill.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
651251439624

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	June 3, 2016
Total Due	\$14.77
If Paid After Due Date	\$15.51 after 6/3/16

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

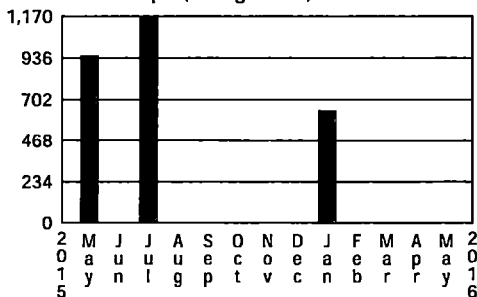
- Billing date: May 18, 2016
- Due Date: June 3, 2016
- Billing period: Apr 19 to May 16 (28 Days)
- Next reading on or about: Jun 16, 2016
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 0.00 CGL
- Same billing period 2015: 949.96 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account: [REDACTED]

Prior Balance	
• Balance from last bill	14.73
• Payments as of May 16. Thank you!	-14.73
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49
Other Charges	
• Water Late Payment Charge	0.74
• Total Other Charges	0.74
Taxes	
• State Sales Tax	0.79
• Franchise Taxes	0.38
• School District Tax	0.37
• Total Taxes	1.54

TOTAL CURRENT CHARGES 14.77

TOTAL AMOUNT DUE → \$14.77

Important messages from Kentucky American Water

- 2015 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2015 annual water quality report or to request a paper copy call 800-678-6301.
- Facts About Lead in Drinking Water: Kentucky American Water regularly tests for lead in drinking water based on US Environmental Protection Agency requirements. The results from our latest testing at customer homes in 2015 show that all results are well below the action level of 0.015 mg/L in both our Central and Millersburg Divisions. The highest level detected in our Central Division was 0.005 mg/L and the highest level detected in our Millersburg Division was 0.008 mg/L. For more information about our water quality monitoring and the results of our testing, visit our website at www.kentuckyamwater.com.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
651251479318

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	July 6, 2016
Total Due	\$14.03
If Paid After Due Date	\$14.73 after 7/6/16

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

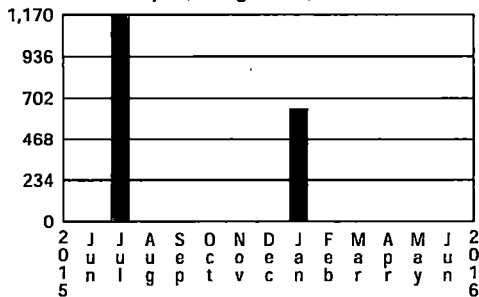
- Billing date: June 20, 2016
- Due Date: July 6, 2016
- Billing period: May 17 to Jun 17 (32 Days)
- Next reading on or about: Jul 18, 2016
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 0.00 CGL
- Same billing period 2015: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	14.77
• Payments as of Jun8. Thank you!	-14.77
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49
Taxes	
• State Sales Tax	0.79
• Franchise Taxes	0.38
• School District Tax	0.37
• Total Taxes	1.54
TOTAL CURRENT CHARGES	14.03

TOTAL AMOUNT DUE **\$14.03**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- 2015 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2015 annual water quality report or to request a paper copy call 800-678-6301.
- Facts About Lead in Drinking Water: Kentucky American Water regularly tests for lead in drinking water based on US Environmental Protection Agency requirements. The results from our latest testing at customer homes in 2015 show that all results are well below the action level of 0.015 mg/L in both our Central and Millersburg Divisions. The highest level detected in our Central Division was 0.005 mg/L and the highest level detected in our Millersburg Division was 0.008 mg/L. For more information about our water quality monitoring and the results of our testing, visit our website at www.kentuckyamwater.com.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
650001525885

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.



Account Number	[REDACTED]
Due Date	August 5, 2016
Total Due	\$14.73
If Paid After Due Date	\$15.47 after 8/5/16

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

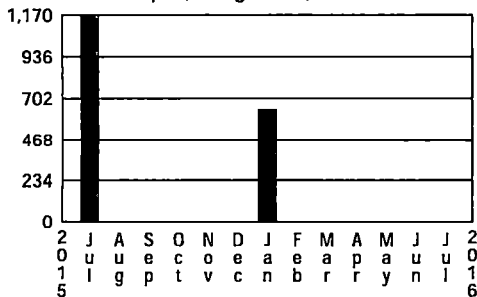
- Billing date: July 20, 2016
- Due Date: August 5, 2016
- Billing period: Jun 18 to Jul 18 (31 Days)
- Next reading on or about: Aug 17, 2016
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 0.00 CGL
- Same billing period 2015: 1,166.88 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account: [REDACTED]

Prior Balance	
• Balance from last bill	14.03
• Payments as of Jul14. Thank you!	-14.03
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49
Other Charges	
• Water Late Payment Charge	0.70
• Total Other Charges	0.70
Taxes	
• State Sales Tax	0.79
• Franchise Taxes	0.38
• School District Tax	0.37
• Total Taxes	1.54

TOTAL CURRENT CHARGES 14.73

TOTAL AMOUNT DUE \$14.73

Important messages from Kentucky American Water

- Facts About Lead in Drinking Water: Kentucky American Water regularly tests for lead in drinking water based on US Environmental Protection Agency requirements. The results from our latest testing at customer homes in 2015 show that all results are well below the action level of 0.015 mg/L in both our Central and Millersburg Divisions. The highest level detected in our Central Division was 0.005 mg/L and the highest level detected in our Millersburg Division was 0.008 mg/L. For more information about our water quality monitoring and the results of our testing, visit our website at www.kentuckyamwater.com.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
606251656852

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	September 6, 2016
Total Due	\$14.77
If Paid After Due Date	\$15.51 after 9/6/16

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

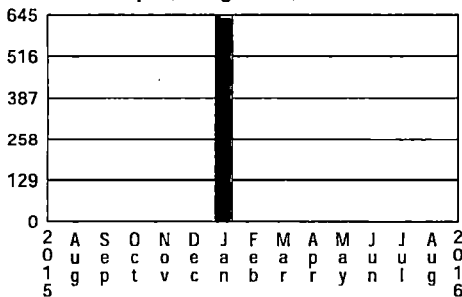
- Billing date: August 19, 2016
- Due Date: September 6, 2016
- Billing period: Jul 19 to Aug 17 (30 Days)
- Next reading on or about: Sep 19, 2016
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 0.00 CGL
- Same billing period 2015: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account

Prior Balance	
• Balance from last bill	14.73
• Payments as of Aug 11. Thank you!	-14.73
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.48280000 x 0.00)	0.00
• Total Water Service Related Charges	12.49
Other Charges	
• Water Late Payment Charge	0.74
• Total Other Charges	0.74
Taxes	
• State Sales Tax	0.79
• Franchise Taxes	0.38
• School District Tax	0.37
• Total Taxes	1.54

TOTAL CURRENT CHARGES 14.77

TOTAL AMOUNT DUE \$14.77

Important messages from Kentucky American Water

- **Facts About Lead in Drinking Water:** Kentucky American Water regularly tests for lead in drinking water based on US Environmental Protection Agency requirements. The results from our latest testing at customer homes in 2015 show that all results are well below the action level of 0.015 mg/L in both our Central and Millersburg Divisions. The highest level detected in our Central Division was 0.005 mg/L and the highest level detected in our Millersburg Division was 0.008 mg/L. For more information about our water quality monitoring and the results of our testing, visit our website at www.kentuckyamwater.com.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
610001652468

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	<input type="text"/>

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	October 6, 2016
Total Due	\$14.92
If Paid After Due Date	\$15.67 after 10/6/16

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

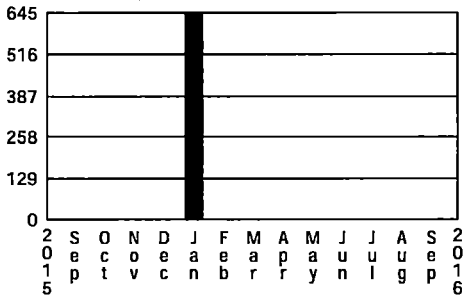
- Billing date: September 20, 2016
- Due Date: October 6, 2016
- Billing period: Aug 18 to Sep 19 (33 Days)
- Next reading on or about: Oct 18, 2016
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 0.00 CGL
- Same billing period 2015: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	14.77
• Payments as of Sep 7. Thank you!	-14.77
Balance Forward	0.00

Current Water Service	
• Water Service Charge	3.78
• 08/18/16 to 08/27/16	9.50
• 08/28/16 to 09/19/16	
• Water Usage Charge	
• 08/18/16 to 08/27/16 (\$0.48280000 x 0.00)	0.00
• 08/28/16 to 09/19/16 (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.28

Taxes	
• State Sales Tax	0.84
• Franchise Taxes	0.40
• School District Tax	0.40
• Total Taxes	1.64

TOTAL CURRENT CHARGES 14.92

TOTAL AMOUNT DUE ➡ \$14.92

Important messages from Kentucky American Water

- **Facts About Lead in Drinking Water:** Kentucky American Water regularly tests for lead in drinking water based on US Environmental Protection Agency requirements. The results from our latest testing at customer homes in 2015 show that all results are well below the action level of 0.015 mg/L in both our Central and Millersburg Divisions. The highest level detected in our Central Division was 0.005 mg/L and the highest level detected in our Millersburg Division was 0.008 mg/L. For more information about our water quality monitoring and the results of our testing, visit our website at www.kentuckyamwater.com.
- **Water Rate Adjustment:** In August 2016 the Kentucky Public Service Commission approved new rates for Kentucky American Water customers, effective Aug. 28, 2016. This change is reflected in your bill.
- **Local Office:** 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
606251745229

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for all transactions. Want to avoid this fee? Enroll or log on to amwater.com/myh2o and pay by e-check. There's no fee.

Phone: Pay through our payment partner's automated phone system 855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. To find an authorized payment agent nearest you, visit amwater.com.

Don't have Internet: Obtain locations where you can pay your bill in person by calling 1-800-678-6301.

- Please send written correspondence to Customer Service at: PO Box 578, Alton, IL 62002-0578.
- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any American Water automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in American Water's check conversion programs.



KENTUCKY AMERICAN WATER

PO Box 371880, Pittsburgh, PA 15250-7880

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.



Account Number	[REDACTED]
Due Date	November 4, 2016
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 11/4/16

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 371880
PITTSBURGH, PA 15250-7880



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

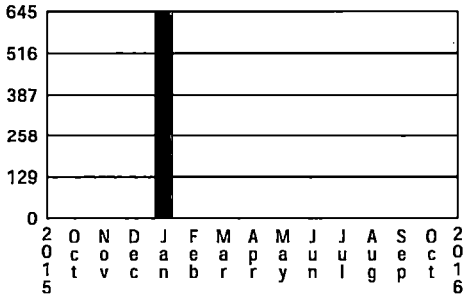
- Billing date: October 19, 2016
- Due Date: November 4, 2016
- Billing period: Sep 20 to Oct 18 (29 Days)
- Next reading on or about: Nov 15, 2016
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 0.00 CGL
- Same billing period 2015: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	14.92
• Payments as of Oct11. Thank you!	-14.92
Balance Forward	0.00

Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63

Taxes	
• State Sales Tax	0.86
• Franchise Taxes	0.41
• School District Tax	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 15.31

TOTAL AMOUNT DUE  \$15.31

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Facts About Lead in Drinking Water: Kentucky American Water regularly tests for lead in drinking water based on US Environmental Protection Agency requirements. The results from our latest testing at customer homes in 2015 show that all results are well below the action level of 0.015 mg/L in both our Central and Millersburg Divisions. The highest level detected in our Central Division was 0.005 mg/L and the highest level detected in our Millersburg Division was 0.008 mg/L. For more information about our water quality monitoring and the results of our testing, visit our website at www.kentuckyamwater.com.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
601251892446

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

- Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-565-7292

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	December 2, 2016
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 12/2/16

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

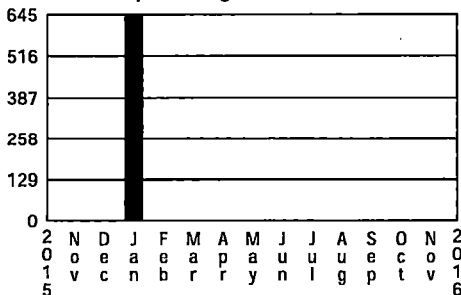
- Billing date: November 16, 2016
- Due Date: December 2, 2016
- Billing period: Oct 19 to Nov 15 (28 Days)
- Next reading on or about: Dec 15, 2016
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 0.00 CGL
- Same billing period 2015: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account: [REDACTED]

Prior Balance	
• Balance from last bill	15.31
• Payments as of Nov4. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax	0.86
• Franchise Taxes	0.41
• School District Tax	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 15.31

TOTAL AMOUNT DUE \$15.31

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- **Facts About Lead in Drinking Water:** Kentucky American Water regularly tests for lead in drinking water based on US Environmental Protection Agency requirements. The results from our latest testing at customer homes in 2015 show that all results are well below the action level of 0.015 mg/L in both our Central and Millersburg Divisions. The highest level detected in our Central Division was 0.005 mg/L and the highest level detected in our Millersburg Division was 0.008 mg/L. For more information about our water quality monitoring and the results of our testing, visit our website at www.kentuckyamwater.com.
- **PLEASE NOTE:** Our address for payments has changed. For most, this doesn't impact the way you do business with us. For some, however, you may need to update the address in your records. For example, if you pay your bill electronically through your bank -- or another third-party payment program -- be sure to update the address where your payment is mailed so that it goes to correct location and is processed in a timely manner. If you are enrolled in our Auto Pay program, there's no need for you to take any further action.
- **Local Office:** 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
608751792588

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number ()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-565-7292

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	January 4, 2017
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 1/4/17

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

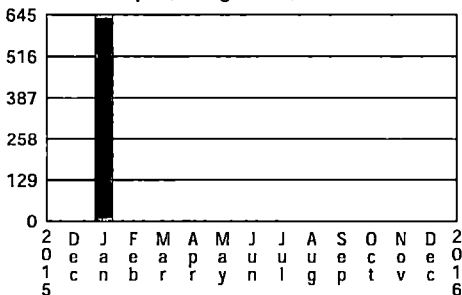
- Billing date: December 19, 2016
- Due Date: January 4, 2017
- Billing period: Nov 16 to Dec 15 (30 Days)
- Next reading on or about: Jan 18, 2017
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 0.00 CGL
- Same billing period 2015: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	15.31
• Payments as of Dec5. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax	0.86
• Franchise Taxes	0.41
• School District Tax	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 15.31

TOTAL AMOUNT DUE \$15.31

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- **Facts About Lead in Drinking Water:** Kentucky American Water regularly tests for lead in drinking water based on US Environmental Protection Agency requirements. The results from our latest testing at customer homes in 2015 show that all results are well below the action level of 0.015 mg/L in both our Central and Millersburg Divisions. The highest level detected in our Central Division was 0.005 mg/L and the highest level detected in our Millersburg Division was 0.008 mg/L. For more information about our water quality monitoring and the results of our testing, visit our website at www.kentuckyamwater.com.
- **PLEASE NOTE:** Our address for payments has changed. For most, this doesn't impact the way you do business with us. For some, however, you may need to update the address in your records. For example, if you pay your bill electronically through your bank -- or another third-party payment program -- be sure to update the address where your payment is mailed so that it goes to correct location and is processed in a timely manner. If you are enrolled in our Auto Pay program, there's no need for you to take any further action.
- **Local Office:** 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
611251791600

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-565-7292

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	February 6, 2017
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 2/6/17

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

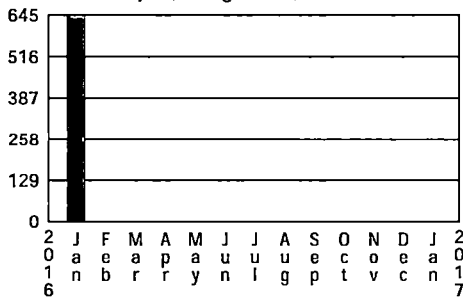
- Billing date: January 19, 2017
- Due Date: February 6, 2017
- Billing period: Dec 16 to Jan 18 (34 Days)
- Next reading on or about: Feb 15, 2017
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 0.00 CGL
- Same billing period 2016: 643.28 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account: [REDACTED]

Prior Balance	
• Balance from last bill	15.31
• Payments as of Jan5. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax	0.86
• Franchise Taxes	0.41
• School District Tax	0.41
• Total Taxes	1.68
TOTAL CURRENT CHARGES	15.31

TOTAL AMOUNT DUE **\$15.31**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	(<input type="text"/>) <input type="text"/>

H2O HELP TO OTHERS PROGRAM

- Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-565-7292

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	March 6, 2017
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 3/6/17

Amount Enclosed \$ []

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

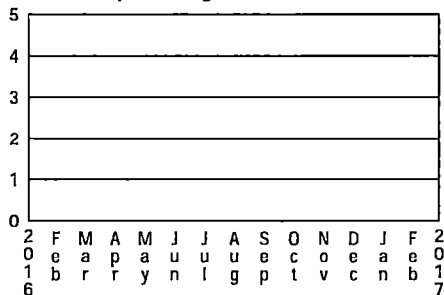
- Billing date: February 17, 2017
- Due Date: March 6, 2017
- Billing period: Jan 19 to Feb 15 (28 Days)
- Next reading on or about: Mar 16, 2017
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 0.00 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	15.31
• Payments as of Feb9. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 15.31

TOTAL AMOUNT DUE \$15.31

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
605001977456

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	<input type="text" value="()"/>

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-565-7292

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.



Account Number	[REDACTED]
Due Date	April 3, 2017
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 4/3/17

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

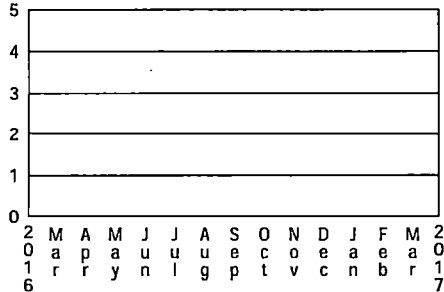
- Billing date: March 17, 2017
- Due Date: April 3, 2017
- Billing period: Feb 16 to Mar 16 (29 Days)
- Next reading on or about: Apr 18, 2017
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 0.00 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	15.31
• Payments as of Mar7. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 15.31

TOTAL AMOUNT DUE \$15.31

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-565-7292

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	May 5, 2017
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 5/5/17

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

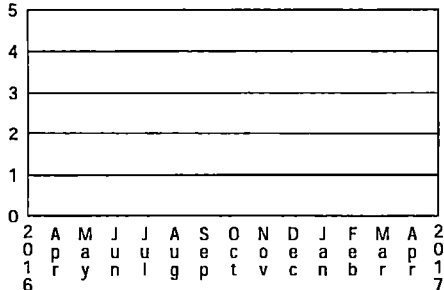
- Billing date: April 19, 2017
- Due Date: May 5, 2017
- Billing period: Mar 17 to Apr 18 (33 Days)
- Next reading on or about: May 16, 2017
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 0.00 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	15.31
• Payments as of Apr 4. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 15.31

TOTAL AMOUNT DUE  \$15.31

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Water utilities that withdraw water from the Kentucky River are required to collect a "KRA Withdrawal Fee" from their customers. This fee is collected by utilities and provided to the Kentucky River Authority (KRA). The KRA Withdrawal Fee is adjusted annually to reflect usage from the Kentucky River, and may also be adjusted due to fee increases. The latest adjustment to this fee was approved by the Kentucky Public Service Commission in March and was effective March 29, 2017. This change is reflected on your bill.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
601252155277

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-565-7292

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	June 2, 2017
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 6/2/17

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

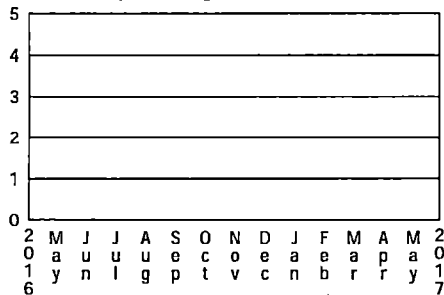
- Billing date: May 17, 2017
- Due Date: June 2, 2017
- Billing period: Apr 19 to May 16 (28 Days)
- Next reading on or about: Jun 16, 2017
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 0.00 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	15.31
• Payments as of May5. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68
TOTAL CURRENT CHARGES	15.31

TOTAL AMOUNT DUE **\$15.31**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- ***IMPORTANT WATER QUALITY MESSAGE: 2016 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf
- to view your 2016 annual water quality report or to request a paper copy call 800-678-6301.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
602502175082

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number ()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-565-7292

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	July 5, 2017
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 7/5/17

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

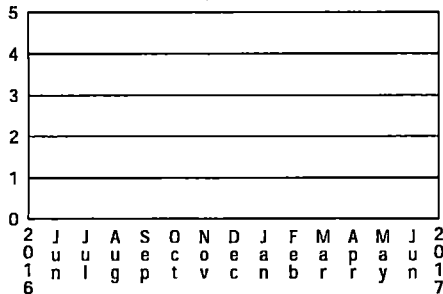
- Billing date: June 19, 2017
- Due Date: July 5, 2017
- Billing period: May 17 to Jun 16 (31 Days)
- Next reading on or about: Jul 18, 2017
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 0.00 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account

Prior Balance	
• Balance from last bill	15.31
• Payments as of Jun5. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68
TOTAL CURRENT CHARGES	15.31

TOTAL AMOUNT DUE **\$15.31**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- ***IMPORTANT WATER QUALITY MESSAGE: 2016 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf
- to view your 2016 annual water quality report or to request a paper copy call 800-678-6301.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
603752183836

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	(<input type="text"/>) <input type="text"/>

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	August 7, 2017
Total Due	\$16.08
If Paid After Due Date	\$16.88 after 8/7/17

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

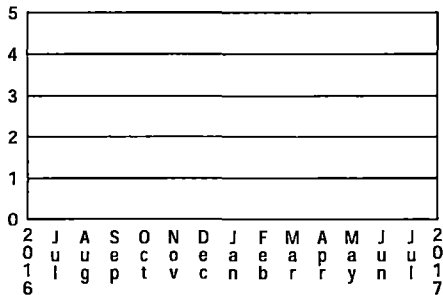
- Billing date: July 21, 2017
- Due Date: August 7, 2017
- Billing period: Jun 17 to Jul 20 (34 Days)
- Next reading on or about: Aug 16, 2017
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 0.00 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	15.31
• Payments as of Jul14. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Other Charges	
• Water Late Payment Charge	0.77
• Total Other Charges	0.77
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 16.08

TOTAL AMOUNT DUE  \$16.08

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	(<input type="text"/>) <input type="text"/>

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	September 5, 2017
Total Due	\$16.11
If Paid After Due Date	\$16.92 after 9/5/17

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

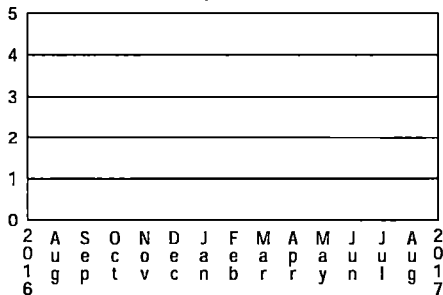
- Billing date: August 18, 2017
- Due Date: September 5, 2017
- Billing period: Jul 21 to Aug 16 (27 Days)
- Next reading on or about: Sep 18, 2017
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 0.00 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account

Prior Balance	
• Balance from last bill	16.08
• Payments as of Aug 16. Thank you!	-16.08
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Other Charges	
• Water Late Payment Charge	0.80
• Total Other Charges	0.80
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 16.11

TOTAL AMOUNT DUE \$16.11

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	October 5, 2017
Total Due	\$32.23
If Paid After Due Date	\$33.04 after 10/5/17

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

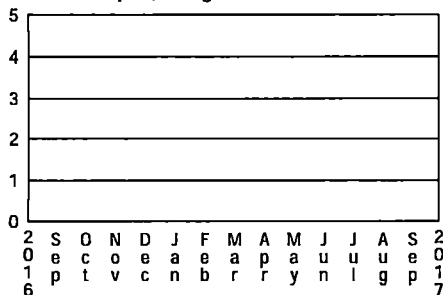
- Billing date: September 19, 2017
- Due Date: October 5, 2017
- Billing period: Aug 17 to Sep 18 (33 Days)
- Next reading on or about: Oct 17, 2017
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 0.00 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	16.11
Total Prior Balance - DUE IMMEDIATELY	16.11
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Other Charges	
• Water Late Payment Charge	0.81
• Total Other Charges	0.81
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68
TOTAL CURRENT CHARGES	16.12

TOTAL AMOUNT DUE **\$32.23**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
- THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
605002296344

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number ()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.



Account Number	[REDACTED]
Due Date	November 3, 2017
Total Due	\$0.01
If Paid After Due Date	\$0.82 after 11/3/17

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

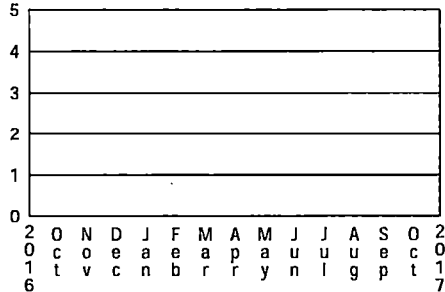
- Billing date: October 18, 2017
- Due Date: November 3, 2017
- Billing period: Sep 19 to Oct 17 (29 Days)
- Next reading on or about: Nov 15, 2017
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 0.00 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account: [REDACTED]

Prior Balance	
• Balance from last bill	32.23
• Payments as of Oct17. Thank you!	-48.34
Balance Forward	-16.11
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Other Charges	
• Water Late Payment Charge	0.81
• Total Other Charges	0.81
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 16.12

TOTAL AMOUNT DUE → \$0.01

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington).

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.



Account Number	[REDACTED]
Due Date	December 4, 2017
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 12/4/17

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

- Billing date: November 16, 2017
- Due Date: December 4, 2017
- Billing period: Oct 18 to Nov 15 (29 Days)
- Next reading on or about: Dec 15, 2017
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 0.00 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	0.01
• Payments as of Nov15. Thank you!	-0.01
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 15.31

TOTAL AMOUNT DUE → \$15.31

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- We spend all of our time looking after your water. So that you can enjoy life's most precious resource without giving it a second thought. WE ARE KENTUCKY AMERICAN WATER. WE KEEP LIFE FLOWING.
- Local Office: 2300 Richmond Road (Lexington).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
605002384965

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	January 3, 2018
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 1/3/18

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

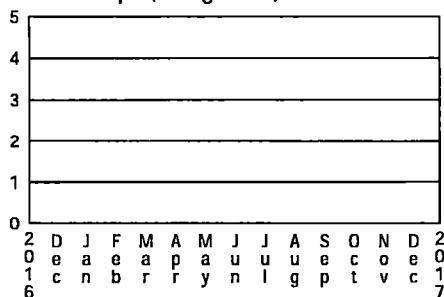
- Billing date: December 18, 2017
- Due Date: January 3, 2018
- Billing period: Nov 16 to Dec 15 (30 Days)
- Next reading on or about: Jan 18, 2018
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 0.00 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	15.31
• Payments as of Dec 5. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68
TOTAL CURRENT CHARGES	15.31

TOTAL AMOUNT DUE **\$15.31**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- We spend all of our time looking after your water. So that you can enjoy life's most precious resource without giving it a second thought. WE ARE KENTUCKY AMERICAN WATER. WE KEEP LIFE FLOWING.
- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- Local Office: 2300 Richmond Road (Lexington).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
603752456212

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	(<input type="text"/>) <input type="text"/>

H2O HELP TO OTHERS PROGRAM

- Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

- Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	February 5, 2018
Total Due	\$16.08
If Paid After Due Date	\$16.88 after 2/5/18

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
 c/o ATTN SUSAN LAYTART
 4001 MOUNT HOREB PIKE
 LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
 PO BOX 790247
 ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

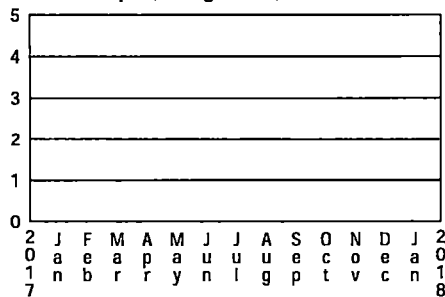
- Billing date: January 19, 2018
- Due Date: February 5, 2018
- Billing period: Dec 16 to Jan 18 (34 Days)
- Next reading on or about: Feb 15, 2018
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2018: 0.00 CGL
- Same billing period 2017: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
 For Account: [REDACTED]

Prior Balance	
• Balance from last bill	15.31
• Payments as of Jan16. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Other Charges	
• Water Late Payment Charge	0.77
• Total Other Charges	0.77
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 16.08

TOTAL AMOUNT DUE → \$16.08

Important messages from Kentucky American Water

- We spend all of our time looking after your water. So that you can enjoy life's most precious resource without giving it a second thought. WE ARE KENTUCKY AMERICAN WATER. WE KEEP LIFE FLOWING.
- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- Local Office: 2300 Richmond Road (Lexington).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
605002475485

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number ()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	March 5, 2018
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 3/5/18

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

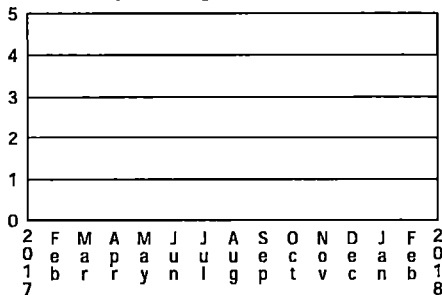
- Billing date: February 16, 2018
- Due Date: March 5, 2018
- Billing period: Jan 19 to Feb 15 (28 Days)
- Next reading on or about: Mar 16, 2018
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2018: 0.00 CGL
- Same billing period 2017: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account:

Prior Balance	
• Balance from last bill	16.08
• Payments as of Feb2. Thank you!	-16.08
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68
TOTAL CURRENT CHARGES	15.31

TOTAL AMOUNT DUE **\$15.31**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- From morning showers to watering the flowers. Ice-cold glasses to piping-hot mugs. WE ARE KENTUCKY AMERICAN WATER. WE KEEP LIFE FLOWING.
- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- Local Office: 2300 Richmond Road (Lexington).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
602502582989

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1	<input type="text"/>
Mailing Address 2	<input type="text"/>
City, State and Zip	<input type="text"/>
Telephone Number	(<input type="text"/>) <input type="text"/>

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	April 4, 2018
Total Due	\$31.39
If Paid After Due Date	\$32.19 after 4/4/18

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

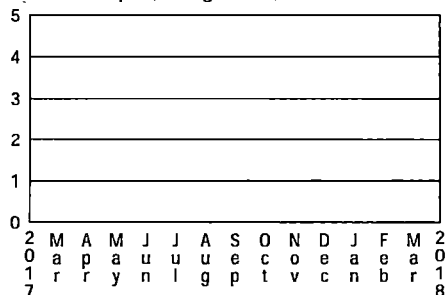
- Billing date: March 19, 2018
- Due Date: April 4, 2018
- Billing period: Feb 16 to Mar 16 (29 Days)
- Next reading on or about: Apr 16, 2018
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2018: 0.00 CGL
- Same billing period 2017: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	15.31
Total Prior Balance - DUE IMMEDIATELY	15.31
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Other Charges	
• Water Late Payment Charge	0.77
• Total Other Charges	0.77
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68
TOTAL CURRENT CHARGES	16.08

TOTAL AMOUNT DUE **\$31.39**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- From morning showers to watering the flowers. Ice-cold glasses to piping-hot mugs. WE ARE KENTUCKY AMERICAN WATER. WE KEEP LIFE FLOWING.
- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- Local Office: 2300 Richmond Road (Lexington).
- THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
601252663901

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	May 3, 2018
Total Due	\$16.11
If Paid After Due Date	\$16.92 after 5/3/18

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

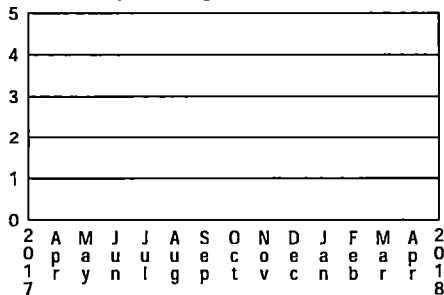
- Billing date: April 17, 2018
- Due Date: May 3, 2018
- Billing period: Mar 17 to Apr 16 (31 Days)
- Next reading on or about: May 16, 2018
- Customer Type: Commercial
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2018: 0.00 CGL
- Same billing period 2017: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account

Prior Balance	
• Balance from last bill	31.39
• Payments as of Apr16. Thank you!	-31.39
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Other Charges	
• Water Late Payment Charge	0.80
• Total Other Charges	0.80
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 16.11

TOTAL AMOUNT DUE \$16.11

Important messages from Kentucky American Water

- From morning showers to watering the flowers. Ice-cold glasses to piping-hot mugs. WE ARE KENTUCKY AMERICAN WATER. WE KEEP LIFE FLOWING.
- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- Local Office: 2300 Richmond Road (Lexington).

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	June 4, 2018
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 6/4/18

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

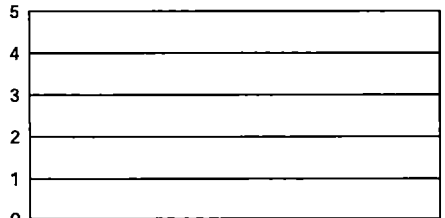
- Billing date: May 17, 2018
- Due Date: June 4, 2018
- Billing period: Apr 17 to May 16 (30 Days)
- Next reading on or about: Jun 18, 2018
- Customer Type: Commercial

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

al Water Use Comparison (in 100 gallons)

- Current billing period 2018: 0.00 CGL
- Same billing period 2017: 0.00 CGL

Billed Use Graph (100 gallons)



2 M J J A S O N D J F M A M 2
0 a u u u e c o e a e a p a 0
1 y n l g p t v c n b r r y 1
7

BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account

Prior Balance	
• Balance from last bill	16.11
• Payments as of May4. Thank you!	-16.11
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68
TOTAL CURRENT CHARGES	15.31

TOTAL AMOUNT DUE **\$15.31**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- *****IMPORTANT WATER QUALITY MESSAGE:** 2017 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2017 annual water quality report or to request a paper copy call 800-678-6301.
- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- Local Office: 2300 Richmond Road (Lexington).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
650002543294

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

- Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	July 5, 2018
Total Due	\$15.31
If Paid After Due Date	\$16.08 after 7/5/18

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

- Billing date: June 19, 2018
- Due Date: July 5, 2018
- Billing period: May 17 to Jun 18 (33 Days)
- Next reading on or about: Jul 18, 2018
- Customer Type: Commercial

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

Annual Water Use Comparison (in 100 gallons)

- Current billing period 2018: 0.00 CGL
- Same billing period 2017: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account

Prior Balance	
• Balance from last bill	15.31
• Payments as of Jun4. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68
TOTAL CURRENT CHARGES	15.31

TOTAL AMOUNT DUE **\$15.31**

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- *****IMPORTANT WATER QUALITY MESSAGE:** 2017 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2017 annual water quality report or to request a paper copy call 800-678-6301.
- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- Local Office: 2300 Richmond Road (Lexington).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
603752732481

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	August 6, 2018
Total Due	\$16.08
If Paid After Due Date	\$16.88 after 8/6/18

Amount Enclosed \$ [REDACTED]

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

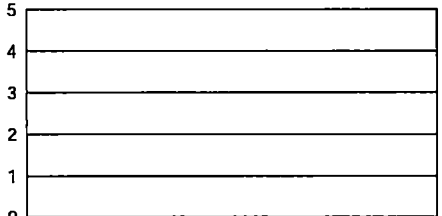
- Billing date: July 19, 2018
- Due Date: August 6, 2018
- Billing period: Jun 19 to Jul 18 (30 Days)
- Next reading on or about: Aug 16, 2018
- Customer Type: Commercial

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

al Water Use Comparison (in 100 gallons)

- Current billing period 2018: 0.00 CGL
- Same billing period 2017: 0.00 CGL

Billed Use Graph (100 gallons)



2017 J A S O N D J F M A M J J 2018
0 u u e e c o e a e a p a u u 0
1 l i g p t v c n b r r y n i 8

BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account [REDACTED]

Prior Balance	
• Balance from last bill	15.31
• Payments as of Jul 17. Thank you!	-15.31
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Other Charges	
• Water Late Payment Charge	0.77
• Total Other Charges	0.77
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68
TOTAL CURRENT CHARGES	16.08

TOTAL AMOUNT DUE  **\$16.08**

Important messages from Kentucky American Water

- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- ***IMPORTANT WATER QUALITY MESSAGE: 2017 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2016 annual water quality report or to request a paper copy call 800-678-6301.
- ***IMPORTANT WATER QUALITY MESSAGE: 2017 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2016 annual water quality report or to request a paper copy call 800-678-6301.

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
607502704710

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

MORE IMPORTANT MESSAGES FROM KENTUCKY AMERICAN WATER

- water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2016 annual water quality report or to request a paper copy call 800-678-6301.
- ***IMPORTANT WATER QUALITY MESSAGE: 2017 Kentucky American Water annual water quality report is available. This report contains important information about your drinking
- water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2016 annual water quality report or to request a paper copy call 800-678-6301.

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	September 6, 2018
Total Due	\$16.11
If Paid After Due Date	\$16.92 after 9/6/18

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

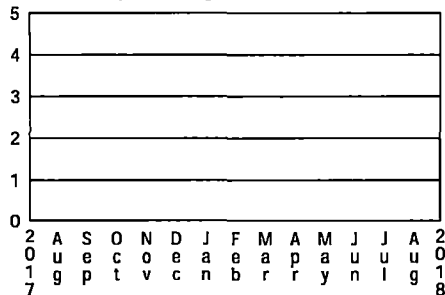
- Billing date: August 21, 2018
- Due Date: September 6, 2018
- Billing period: Jul 19 to Aug 17 (30 Days)
- Next reading on or about: Sep 18, 2018
- Customer Type: Commercial

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

al Water Use Comparison (in 100 gallons)

- Current billing period 2018: 0.00 CGL
- Same billing period 2017: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account: [REDACTED]

Prior Balance	
• Balance from last bill	16.08
• Payments as of Aug20. Thank you!	-16.08
Balance Forward	0.00
Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge (\$0.50950000 x 0.00)	0.00
• Total Water Service Related Charges	13.63
Other Charges	
• Water Late Payment Charge	0.80
• Total Other Charges	0.80
Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68
TOTAL CURRENT CHARGES	16.11

TOTAL AMOUNT DUE **\$16.11**

Important messages from Kentucky American Water

- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- ***IMPORTANT WATER QUALITY MESSAGE: 2017 Kentucky American Water annual water quality report is available. This report contains important information about your drinking
- water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2016 annual water quality report or to request a paper copy call 800-678-6301.
- Local Office: 2300 Richmond Road (Lexington).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
607502754975

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

()

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 4001 MOUNT HOREB PIKE

Check this box for address changes and note new address on back.

Account Number	
Due Date	October 10, 2018
Total Due	\$16.12
If Paid After Due Date	\$16.93 after 10/10/18

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

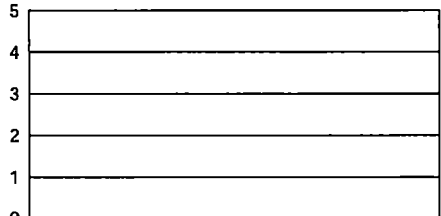
- Billing date: September 24, 2018
- Due Date: October 10, 2018
- Billing period: Aug 18 to Sep 20 (34 Days)
- Next reading on or about: Oct 16, 2018
- Customer Type: Commercial

Meter No.	085687345N
Size of meter	5/8"
Current Read	5,941 (Actual)
Previous Read	5,941 (Actual)
Total water used this billing period	0 units (0 gallons)

al Water Use Comparison (in 100 gallons)

- Current billing period 2018: 0.00 CGL
- Same billing period 2017: 0.00 CGL

Billed Use Graph (100 gallons)



2 0 1 7
S O N D J F M A M J J A S
e c o e a e a p a u u u e
p t v c n b r r y n l g p 8

BILLING SUMMARY

For Service To: 4001 MOUNT HOREB PIKE
For Account

Prior Balance	
• Balance from last bill	16.11
• Payments as of Sep17. Thank you!	-16.11
Balance Forward	0.00

Current Water Service	
• Water Service Charge	13.63
• Water Usage Charge	
• 08/18/18 to 08/31/18 (\$0.50950000 x 0.00)	0.00
• 09/01/18 to 09/20/18 (\$0.44120000 x 0.00)	0.00
• Total Water Service Related Charges	13.63

Other Charges	
• Water Late Payment Charge	0.81
• Total Other Charges	0.81

Taxes	
• State Sales Tax (\$13.63 x 6.000%)	0.86
• Franchise Taxes (\$13.63 x 3.000%)	0.41
• School District Tax (\$13.63 x 3.000%)	0.41
• Total Taxes	1.68

TOTAL CURRENT CHARGES 16.12

TOTAL AMOUNT DUE \$16.12

Important messages from Kentucky American Water

- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- Reduction in Rates: Effective Sept, 1, 2018, the Kentucky Public Service Commission has approved new rates for the majority of our water and sanitary sewer customers that reflect the federal corporate income tax reduction that took effect earlier this year. As a result of these tax cuts, your water and sewer rates have been reduced. This change is reflected in your bill, (This change does NOT apply to Millersburg sewer customers and former Eastern Rockcastle Water Association water customers, Your rates remain the same.)
- ***IMPORTANT WATER QUALITY MESSAGE: 2017 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2016 annual water quality report or to request a paper copy call 800-678-6301.
- Local Office: 2300 Richmond Road (Lexington).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
602502918049

ADDRESS AND PHONE NUMBER CHANGE REQUEST FORM

Please let us know if we need to update your contact information in our records. NOTE: If you are moving or need to make a name change, please contact our customer service center at the phone number listed on the front of this bill. Updates to your contact information can also be made through our online web self-service tool, My H2O Online at www.amwater.com/myh2o.

Mailing Address 1

Mailing Address 2

City, State and Zip

Telephone Number

H2O HELP TO OTHERS PROGRAM

Yes, I would like to lend a hand to customers in need by contributing to the H2O HELP TO OTHERS PROGRAM in the amount of \$_____ per billing period. I understand this amount will be added to my water bill until further notice.

Sign up for our automatic payment program, and pay your bill on time, every time. No stamps required! To learn more, visit us online at www.amwater.com/myh2o.

WAYS TO PAY YOUR BILL

Auto Pay Program: Pay your bill automatically on time, every time by signing up for a free electronic payment transfer from your bank account. Sign up at amwater.com/myh2o.

Online: Pay anytime through our payment partner at amwater.com/billpay. There is a \$1.95 vendor service fee for per transaction. To avoid this fee, log on to amwater.com/myh2o and pay by e-check.

Phone: Pay anytime through our payment partner's automated phone system at 1-855-748-6066. A \$1.95 vendor service fee applies to all transactions.

Mail: Return your check or money order, along with the pre-addressed payment stub, in the envelope provided with your bill.

In Person: We have agreements with local businesses to accept payments on our behalf. For a list of authorized payment locations, visit amwater.com or call us at 1-800-678-6301

- Please send written correspondence to Customer Service at PO

Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not include payment along with your correspondence.

- With all correspondence, please include your name, account number, service address, mailing address and telephone number with area code.
- The enclosed envelope is for payment only. Including correspondence in this envelope may delay processing of both your payment and your correspondence.
- Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you..



WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- The Due Date shown on your bill applies to current charges only. **However, \$16.12 is past due and could result in termination of service if not paid immediately.** To see if other payment options are available, please contact us.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$32.24
Payment Due By:	November 7, 2018

A portion of your account balance is past due. Please see account messages for more information.

Billing Date:	October 22, 2018
Service Period:	Sep 21 to Oct 18 (28 Days)
Total Gallons:	0

Account Summary – See page 3 for Account Detail

Prior Billing:	\$16.12
Payments:	\$0.00
Balance Forward - Past Due*	\$16.12
Fees and Adjustments:	\$0.81
Service Related Charges:	\$13.63
Taxes:	\$1.68
Total Amount Due:	\$32.24

Account No. [REDACTED]

Total Amount Due:	\$32.24
Payment Due By:	November 7, 2018

If paying after 11/7/18, pay this amount: \$33.05



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Messages from Kentucky American Water

- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- Have you recently changed your primary phone number? Let us know, so that we can reach you in the event of a water emergency. It's easy to update your phone number and email address online using My Account at www.amwater.com/myaccount. First time logging in? Be sure to have your account number handy.
- *****IMPORTANT WATER QUALITY MESSAGE:** 2017 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/













CUSTOMER SERVICE
1-800-678-6301

HOURS: M-F, 7am-7pm ▪ Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
711 (and then reference Customer Service
number listed above)

SERVICES

-  **Go Paperless:** Save time. Save money. Sign up for Paperless Billing and Auto Pay on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.
-  **Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.
-  **H2O Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

-  **Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
-  **Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
-  **Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
-  **Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.
-  **Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$_____ with my payment.

I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____


City _____

State _____ Zip Code _____


Phone Number _____ Mobile Number

E-mail Address _____


Other ways to pay your bill

- 

Auto Pay

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!
- 

Online

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply)
- 

In Person

We have agreements with several authorized payment locations in our service area. Visit our website to find one near you.



Meter Reading and Usage Summary

Meter No.	Register Type	Size	From Date	To Date	Previous Read	Current Read	Meter Units*	Billing Units**	Water Used In Gallons
085687345N	Single	5/8"	09/21/2018	10/18/2018	5,941 (A)	5,941 (A)	0	0.00	0




A = Actual E = Estimate

*1 Meter unit = 100 cubic feet or 748 gallons of water

**1 Billing Unit = 100 gallons of water

Account Detail

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	16.12
Balance from last bill	16.12
Payments	0.00
Payments as of Oct 22.	0.00
Balance Forward - Past Due*	16.12
 Fees and Adjustments	0.81
Water Late Payment Charge	0.81
Service Related Charges - 09/21/18 to 10/18/18	
 Water Service	13.63
Water Service Charge	13.63
Water Usage Charge (0.00 x \$0.4412)	0.00
Total Service Related Charges	13.63
 Taxes	1.68
State Sales Tax (\$13.63 x 6.000%)	0.86
Franchise Taxes (\$13.63 x 3.000%)	0.41
School District Tax (\$13.63 x 3.000%)	0.41
Total Current Period Charges	16.12

Total Amount Due



\$32.24

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>

[fordhampton.pdf](#) to view your 2016 annual water quality report or to request a paper copy call 800-678-6301.

MAKING IT EASY TO UNDERSTAND YOUR NEW BILL



SIMPLE BILLING. ONE MORE WAY WE KEEP LIFE FLOWING.

How do we know what our customers care about most? We asked. We surveyed 1,000 American Water customers to learn what they liked, didn't like and felt was most important. Your feedback helped us streamline your water bill, so it's simpler and easier to understand. Here's what you'll find:

KENTUCKY AMERICAN WATER
WE KEEP LIFE FLOWING™

Service Address:
JOHN Q CUSTOMER
1234 ANYWHERE ST UNIT 1234
CITY, ST 71P 000P

Monthly Statement

Account No 1012-210001234567

Total Amount Due:	\$37.80
Payment Due By:	May 29, 2018

Billing Date: May 11, 2018
Service Period: Apr 11 to May 10
Total Gallons: 3,740

FULL-COLOR DESIGN
Makes your bill easier to read.

THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Looking for an easy way to manage your account and service needs? Try our redesigned customer portal at www.amwater.com/MyAccount. Find out how much you owe, start or stop service and pay your bill election easily without a convenience fee. And you can access anytime - 24/7, 31 day, every day!

For more information, visit www.kentuckyamwater.com

Account Summary - See page 3 for Account Detail

Price Billing	\$42.67
Payments - Thank You!	\$42.67
Balance Forward:	\$0.00
Service Related Charges:	\$35.66
Taxes:	\$2.14
Total Amount Due	\$37.80

ACCOUNT MESSAGES
If it's related to this billing cycle, you'll find it here.

- View your account information or pay your bill anytime at amwater.com/MyAccount
- Pay by Phone: Pay anytime at 1-855-748-6066. *A convenience fee may apply.
- Customer Service: 1-800-678-6301. M-F 7:00am to 7:00pm - Emergencies 24/7.

SIMPLIFIED FRONT PAGE
Shows you the most crucial information.

KENTUCKY AMERICAN WATER
WE KEEP LIFE FLOWING™

Service to: 1234 ANYWHERE ST
CITY, ST 71P 000P

Account No 1012-210001234567

Total Amount Due:	\$37.80
Payment Due By:	May 29, 2018
If paying after 5/29/18, pay this amount:	\$39.65

Amount Enclosed \$

80011AS0301 000010002010000022 02472PC0180
JOHN Q CUSTOMER
1234 ANYWHERE ST
UNIT 1234
CITY ST 00000-0000

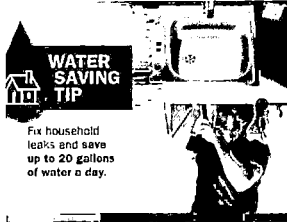
KENTUCKY AMERICAN WATER
PO BOX 76247
ST LOUIS, MO 63178-0247

0001012210001234567000000000003780013

AMOUNT DUE AND DUE DATE
The first thing everyone looks for is as clear as can be.

Messages from Kentucky American Water

- **IMPORTANT WATER QUALITY MESSAGE: 2017 Kentucky American Water annual water quality report is available.** This report contains important information about your drinking water. Please go to www.kawater.com/consumer or call 1-800-678-6301 to view your 2017 annual water quality report or to request a paper copy call 600-678-6301.
- If you would like a copy of our report please visit www.kawater.com/consumer, call 1-800-678-6301, or visit our customer lobby at 2000 Richmond Road (in conjunction with the 2017 Annual Water Quality Report) on Monday through Friday.
- Local Office: 2300 Richmond Road (Lexington)



INFO AND EDUCATION
Get useful tips on saving time, saving energy and staying safe throughout the seasons.

CUSTOMER SERVICE
1-800-678-6301
HOURS: M-F 9am-5pm • Emergencies 24/7
TTY/TDD FOR THE HEARING IMPAIRED
711 and 800-678-6301 (Voice Relay number listed above)

- SERVICES**
- Go Paperless: Save time. Save money. Sign up for Paperless Billing and Auto Pay on My Account at www.kawater.com/myaccount. Not required! Log in and be sure to have your account number handy.
 - Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit www.kawater.com Under Water Quality Report.
 - HO Help To Others: This program helps low-income customers who qualify with their water bills. For more information, visit www.kawater.com Under Customer Service & Billing, select Low Income Program.

- EXPLANATION OF OTHER TERMS**
- **Payment by Check:** Payment by check authorizes American Water to send the information from your check electronically to your bank to be paid. This transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
 - **Estimated Bill:** This occurs when we are unable to read the meter. Your usage from the entire billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
 - **Dispute:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and conserve water, visit our online "Leak & Fix" tool located under the Water Information menu. Every drop counts!
 - **Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service using our online or by contacting your local Customer Service & Billing, select your Water Rates.
 - **Correspondence:** Please send written correspondence to PO Box 678, Alban, IL 62002-0678. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment as it may delay processing your payment and correspondence.

INTEGRATED MATERIAL
Helps you stay informed while cutting down on paper clutter.

HO HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$ _____ with my payment.
 I'd like to add a recurring contribution to each bill of \$ _____. I understand this amount will be added to each bill.

Other ways to pay your bill:

Auto Pay Online In Person

Save time and make my bill pay on time, every time, directly from your bank account on the due date. No stamps required.

When My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.kawater.com/myaccount or pay without registration at www.kawater.com (copy the meter copy).

We have agreements with several authorized payment locations in our service area. Visit our website to find one near you.

OTHER WAYS TO PAY
Don't want to mail a check? Here's how to pay by phone, online or with Auto Pay.

METER READING
Monitor your current and historic usage.

KENTUCKY AMERICAN WATER
WE KEEP LIFE FLOWING™

Meter Reading and Usage Summary

Meter No.	Meter Type	Size	From Date	To Date	Previous Read	Current Read	Meter Units*	Deliver Units**	Water Used in Gallons
0791567799	Regular	5/2"	04/11/2018	05/10/2018	963 (A)	968 (A)	5	37.40	3,740

* 1 Meter Unit = 100 cubic feet or 7.48 gallons of water
** 1 Gallon Unit = 100 gallons of water

Billed Usage History (graph shown in 100 gallons)

3,740 gallons = usage for this period
 3,740 gallons = usage for same period last year

Next Scheduled Read Date: on or about Jun 12, 2018
Account Type: Residential

Average daily use for this period is: **125** gallons

WATER USAGE GRAPH
How this month stacks up against your whole year.

CHARGE BREAKDOWN
Every penny of your bill is accounted for here.

Account Detail
Service To: 1234 ANYWHERE ST, CITY ST ZIP CODE

Prior Billing	42.87
Balance from last bill	42.87
Payments	-42.87
Payments as of Apr 24. Thank you!	-42.87
Balance Forward	0.00
Service Related Charges - 04/11/18 to 05/10/18	
Water Service	35.00
Water Usage Charge (37.40 x \$0.916)	34.28
Other Charges	0.68
JOA Watermark Fee (37.40 x \$0.077)	2.88
Total Service Related Charges	35.66
Taxes	2.14
Franchise Taxes (0.0056 x \$3,000.00)	1.67
School District Tax (0.0066 x \$3,000.00)	1.97
Total Current Period Charges	37.80
Total Amount Due	\$37.80

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and the production of electricity. Fees, when applicable, would include items such as service activation and late payment of usage. Additionally, any credit or debit to add billing corrections would be found in this section.
- **Pass Through Charges:** Charges in this section, when applicable, are transferred from other service providers to provide visibility into what portion of your bill is being received by other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** Our billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water drop at above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you make your own water use more efficient.
- **Still have questions?** We're here to help. Our customer service representatives are available 24/7, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit: www.kawater.com/myaccount/service-billing/your-water-rates



For more information about your charges and rates, please visit: www.kawater.com/myaccount/service-billing/your-water-rates



WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- The Usage Graph on Page 3 does not contain any information because the meter serving your property has not registered any water usage. If water is being used at the property, please notify us so we can check your meter or remote reading device for possible problems.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$15.31
Payment Due By:	December 7, 2018

Billing Date: November 21, 2018
Service Period: Oct 19 to Nov 19 (32 Days)
Total Gallons: 0

Account Summary – See page 3 for Account Detail

Prior Billing:	\$32.24
Payments - Thank You!	\$32.24
Balance Forward:	\$0.00
Service Related Charges:	\$13.63
Taxes:	\$1.68
Total Amount Due:	\$15.31

Account No. [REDACTED]

Total Amount Due:	\$15.31
Payment Due By:	December 7, 2018

If paying after 12/7/18, pay this amount: \$16.08



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Messages from Kentucky American Water

- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.



CUSTOMER SERVICE
1-800-678-6301
HOURS: M-F, 7am-7pm ▪ Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
 711 (and then reference Customer Service number listed above)

SERVICES

- Go Paperless:** Save time. Save money. Sign up for Paperless Billing and Auto Pay on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.
- Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.
- H2O Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

- Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
- Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
- Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
- Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.
- Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$ _____ with my payment.

I'd like to add a recurring contribution to each bill of \$ _____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill

- Auto Pay** **Online** **In Person**

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply)

We have agreements with several authorized payment locations in our service area. Visit our website to find one near you.



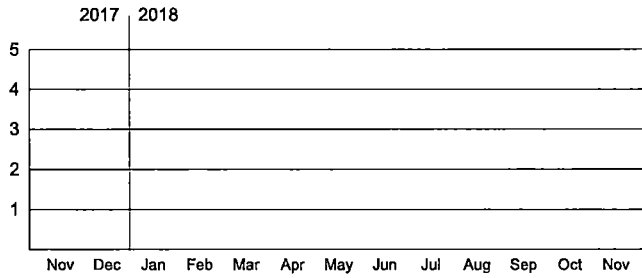
Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Water Used in Gallons
085687345N	100 CF	5/8"	10/19/2018	11/19/2018	5,941 (A)	5,941 (A)	0	0.00	0

A = Actual E = Estimate 1 CF = 7.48 gallons 1 Billing Unit = 100 gallons of water

Billed Usage History (graph shown in 100 gallons)

- 0 gallons = usage for this period
- 0 gallons = usage for same period last year





Next Scheduled Read Date: on or about Dec 17, 2018
Account Type: Commercial

Average daily use for this period is: **0** gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	32.24
Balance from last bill	32.24
Payments	-32.24
Payments as of Oct 26. Thank you!	-32.24
Balance Forward	0.00
Service Related Charges - 10/19/18 to 11/19/18	
 Water Service	13.63
Water Service Charge	13.63
Water Usage Charge (0.00 x \$0.4412)	0.00
Total Service Related Charges	13.63
 Taxes	1.68
State Sales Tax (\$13.63 x 6.000%)	0.86
Franchise Taxes (\$13.63 x 3.000%)	0.41
School District Tax (\$13.63 x 3.000%)	0.41
Total Current Period Charges	15.31

Total Amount Due  **\$15.31**

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>



MAKING IT EASY TO UNDERSTAND YOUR NEW BILL

SIMPLE BILLING. ONE MORE WAY WE KEEP LIFE FLOWING.

How do we know what our customers care about most? We asked. We surveyed 1,000 American Water customers to learn what they liked, didn't like and felt was most important. Your feedback helped us streamline your water bill, so it's simpler and easier to understand. Here's what you'll find:

Service Address:
JOHN Q CUSTOMER
1234 ANYWHERE ST UNIT 1234
CITY, ST ZIP 00000

THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Looking for an easy way to manage your account and service needs? Try our redesigned customer portal at www.amwater.com/MyAccount. Find out how much you owe, start or stop service and pay your bill electron call without a convenience fee. And you can access anytime ... 24/7, all day, every day!

For more information, visit www.kentuckyamwater.com

Monthly Statement

Account No 1012-210001234567

Total Amount Due: **\$37.80**

Payment Due By: **May 29, 2018**

Billing Date: May 11, 2018
Service Period: Apr 11 to May 10
Total Gallons: 3,740

Account Summary — See page 3 for Account Detail

Prior Billing	\$42.67
Payments - Thank You!	\$42.67
Balance Forward:	\$0.00
Service Related Charges:	\$36.66
Taxes:	\$2.14
Total Amount Due	\$37.80

- View your account information or pay your bill anytime at amwater.com/MyAccount
- Pay by Phone: Pay anytime at 1-800-746-6066. A convenience fee may apply.
- Customer Service: 1-800-676-6301. M-F 7:00am to 7:00pm — Emergencies 24/7.

FULL-COLOR DESIGN
Makes your bill easier to read.

ACCOUNT MESSAGES
If it's related to this billing cycle, you'll find it here.

SIMPLIFIED FRONT PAGE
Shows you the most crucial information.

AMOUNT DUE AND DUE DATE
The first thing everyone looks for is as clear as can be.

Please make all payments with your payments. DO NOT send cash. Return upper portion to your meter.

TRAY 9 00001 00007 P0100 CTM1001 1348 A

Account No 1012-210001234567

Total Amount Due: **\$37.80**

Payment Due By: **May 29, 2018**

If paying after 5/29/18, pay this amount: \$39.63

Amount Enclosed: \$

KENTUCKY AMERICAN WATER
WE KEEP LIFE FLOWING™
PO Box 78297
ST LOUIS, MO 63179 0247

Service to: 1234 ANYWHERE ST
CITY, ST ZIP 00000

00011AG0301 00001000001000010200472 P00100

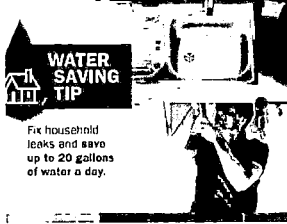
JOHN Q CUSTOMER
1234 ANYWHERE ST
UNIT 1234
CITY ST ZIP 00000-0000

KENTUCKY AMERICAN WATER
PO BOX 78297
ST LOUIS, MO 63179 0247

0001012210001234567000000000003780013

Messages from Kentucky American Water

- IMPORTANT WATER QUALITY MESSAGE:** 2017 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.kawater.com/waterqualityreport.pdf, www.kawater.com/waterqualityreport.pdf or www.kawater.com/waterqualityreport.pdf to view your 2017 annual water quality report or to request a paper copy call 800-678-6301.
- If you would like a copy of our bill please visit www.kawater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- Local Office: 2300 Richmond Road (Lexington)



Fix household leaks and save up to 20 gallons of water a day.

INFO AND EDUCATION
Get useful tips on saving time, saving energy and staying safe throughout the seasons.

CUSTOMER SERVICE
1-800-678-6301
HOURS: M-F 7am-7pm • Saturdays 9am-5pm
TTY/TDD FOR THE HEARING IMPAIRED: 1-800-678-6301
Fill out the hearing assistance form. Service numbers listed above.

- SERVICES**
- Go Paperless:** Save time. Save money. Sign up for Paperless Billing and Auto Pay at My Account or a meter commission account. Not required. Log in and be sure to have your account number handy.
 - Water Quality:** We take water quality seriously. Within 48 hours to comply with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit www.kawater.com. Under Water Quality select Water Quality Reports.
 - HO2 Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit www.kawater.com/ho2. Under Customer Service & Billing, select Low Income Program.

- EXPLANATION OF OTHER TERMS**
- Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will occur on your bank's statement. The physical check will not be returned to your financial institution or to American Water.
 - Estimated Bill:** This occurs when we are unable to read the meter. Your usage from the same billing period the prior month is used to calculate the estimated bill. The next actual meter reading corrects any over or under amounts.
 - Disruption:** If you have questions or concerns about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks in a water meter, please visit our online "How to Find Hidden Leaks" under the Water Information menu. If you drop courses.
 - Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting our online at www.kawater.com. Under Customer Service & Billing, select Your Water Rates.
 - Correspondence:** Please send written correspondence to PO Box 678, Atlas, IL 62002-0678. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment as it may only process your payment and correspondence.

INTEGRATED MATERIAL
Helps you stay informed while cutting down on paper clutter.

HO2 HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$ _____ with my payment

I'd like to add a recurring contribution to each bill of \$ _____ I understand this amount will be added to each bill.

Address Change(s) _____

Other ways to pay your bill:

Auto Pay Online In Person

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required.

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.kawater.com/MyAccount or pay without registration at www.kawater.com (pay the way you prefer).

We have agreements with several authorized payment processors in our service area. Visit our website to find one near you.

Name: _____ Address: _____ City: _____ State: _____ Zip: _____

Next Biller Number: _____

Printed Name: _____

OTHER WAYS TO PAY
Don't want to mail a check? Here's how to pay by phone, online or with Auto Pay.

METER READING
Monitor your current and historic usage.

WATER USAGE GRAPH
How this month stacks up against your whole year.

CHARGE BREAKDOWN
Every penny of your bill is accounted for here.



Meter Reading and Usage Summary

Meter No.	Meter Type	Size	From Date	To Date	Previous Read	Current Read	Meter Units*	Ending Units**	Water Used in Gallons
079145170N	Regular	5/2"	04/11/2018	05/10/2018	963 (A)	968 (A)	5	3740	3,740

A = Actual E = Estimate **1 Gallon Unit = 120 cubic feet or 740 gallons of water **1 Gallon Unit = 120 gallons of water

Billed Usage History (graph shown in 100 gallons)

■ 3,740 gallons = usage for this period
□ 3,740 gallons = usage for same period last year

Next scheduled Read Date: on or about Jun 12, 2018
Account Type: Residential

Average daily use for this period is: **125** gallons

Account Detail
Sorted To: 1021 ANYWHERE ST, CITY ST ZIP CODE

Prior Billing	42.67
Balance from last bill	42.67
Payments	-42.67
Payments as of Apr 24. Thank you.	-42.67
Balance Forward	0.00
Service Related Charges - 04/11/18 to 05/10/18	
Water Service	35.00
Water Usage Charge (37.40 x \$0.6019)	22.51
Other Charges	0.88
MSA Withdrawal Fee (37.40 x \$0.0177)	0.66
Total Service Related Charges	35.68
Taxes	2.14
Franchise Taxes (830.66 x \$ 0.0003)	1.07
School District Tax (830.66 x \$ 0.0026)	1.07
Total Current Period Charges	37.80
Total Amount Due	\$37.80

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges:** This section includes charges for services related to water, wastewater and the protection of our environment.
- Fees and Adjustments:** These section includes charges related to additional charges or adjustments for the current period. Fees, when applicable, would include items such as service adjustments and late payment charges. Adjustments, any credit or debit, related to billing corrections would be found in this section.
- Pass Through Charges:** Charges in this section, when applicable, are reported from other service providers to provide credit for bills when portions of your bill is being received by other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- Billing Units:** One billing unit equals 100 gallons of water used. If the meter size and your capacity measure your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water drops above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your water usage and help reduce costs.
- Still have questions? We're here to help.** Our customer service representatives are available 24/7, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the URL below.

For more information about your charges and rates, please visit www.kawater.com/yourcustomer-service-billing-your-water-and-wastewater-rates.
TR-1 5-0000100002 PCH04 07/10/18 1:34 P. A.





WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- The Usage Graph on Page 3 does not contain any information because the meter serving your property has not registered any water usage. If water is being used at the property, please notify us so we can check your meter or remote reading device for possible problems.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$15.31
Payment Due By:	January 7, 2019

Billing Date: December 20, 2018
Service Period: Nov 20 to Dec 17 (28 Days)
Total Gallons: 0

Account Summary – See page 3 for Account Detail

Prior Billing:		\$15.31
Payments - Thank You!	☐	\$15.31
Balance Forward:	☐	\$0.00
Service Related Charges:	☒	\$13.63
Taxes:	☒	\$1.68
Total Amount Due:	☐	\$15.31

Account No. [REDACTED]

Total Amount Due:	\$15.31
Payment Due By:	January 7, 2019

If paying after 1/7/19, pay this amount: \$16.08



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247





ENJOY THIS WINTER

Prepare your pipes for winter to prevent them from freezing. Check out our helpful tips online.

CUSTOMER SERVICE
1-800-678-6301
HOURS: M-F, 7am-7pm • Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
 711 (and then reference Customer Service number listed above)

SERVICES

- Go Paperless:** Save time. Save money. Sign up for **Paperless Billing and Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.
- Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.
- H2O Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

- Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
- Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
- Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
- Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.
- Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$ _____ with my payment.

I'd like to add a recurring contribution to each bill of \$ _____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill

- Auto Pay** **Online** **In Person**

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply)

We have agreements with several authorized payment locations in our service area. Visit our website to find one near you.



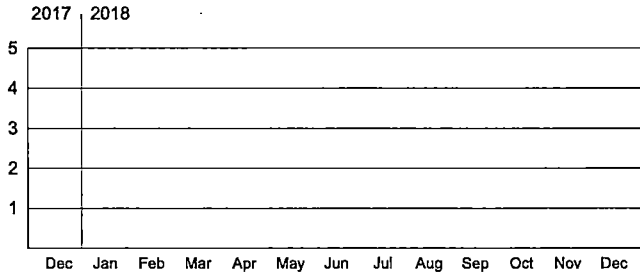
Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Water Used in Gallons
085687345N	100 CF	5/8"	11/20/2018	12/17/2018	5,941 (A)	5,941 (A)	0	0.00	0

A = Actual E = Estimate 1 CF = 7.48 gallons 1 Billing Unit = 100 gallons of water

Billed Usage History (graph shown in 100 gallons)

- 0 gallons = usage for this period
- 0 gallons = usage for same period last year



Next Scheduled Read Date: on or about January 17, 2019
Account Type: Commercial

Average daily use for this period is: **0** gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	15.31
Payments	-15.31
Payments as of Dec 12. Thank you!	-15.31
Balance Forward	0.00
Service Related Charges - 11/20/18 to 12/17/18	
Water Service	13.63
Water Service Charge	13.63
Water Usage Charge (0.00 x \$0.4412)	0.00
Total Service Related Charges	13.63
Taxes	1.68
State Sales Tax (\$13.63 x 6.000%)	0.86
Franchise Taxes (\$13.63 x 3.000%)	0.41
School District Tax (\$13.63 x 3.000%)	0.41
Total Current Period Charges	15.31

Total Amount Due  **\$15.31**

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- The Usage Graph on Page 3 does not contain any information because the meter serving your property has not registered any water usage. If water is being used at the property, please notify us so we can check your meter or remote reading device for possible problems.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$16.08
Payment Due By:	February 8, 2019

Billing Date: January 23, 2019
Service Period: Dec 18 to Jan 18 (32 Days)
Total Gallons: 0

Account Summary – See page 3 for Account Detail

Prior Billing:	\$15.31
Payments - Thank You!	\$15.31
Balance Forward:	\$0.00
Fees and Adjustments:	\$0.77
Service Related Charges:	\$13.63
Taxes:	\$1.68
Total Amount Due:	\$16.08

Account No. [REDACTED]

Total Amount Due	\$16.08
Payment Due By:	February 8, 2019

If paying after 2/8/19, pay this amount: \$16.88



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247





ENJOY THIS WINTER

Prepare your pipes for winter to prevent them from freezing. Check out our helpful tips online.

CUSTOMER SERVICE
1-800-678-6301
 HOURS: M-F, 7am-7pm ▪ Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
 711 (and then reference Customer Service number listed above)

SERVICES

- Go Paperless:** Save time. Save money. Sign up for **Paperless Billing and Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.
- Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.
- H2O Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

- Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
- Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
- Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
- Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.
- Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$_____ with my payment.

I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill

<input checked="" type="checkbox"/>	Auto Pay	<input type="checkbox"/>	Online		In Person
<p>Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!</p>		<p>With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).</p>		<p>We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.</p>	



Meter Reading and Usage Summary

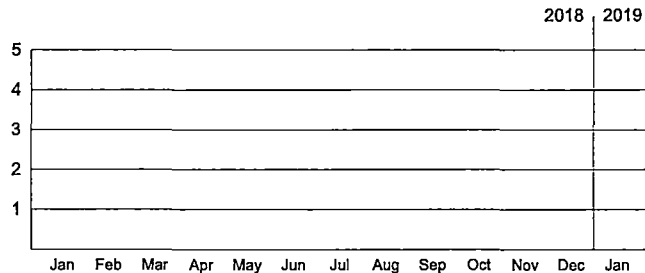
Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Water Used in Gallons
085687345N	100 CF	5/8"	12/18/2018	01/18/2019	5,941 (A)	5,941 (A)	0	0.00	0

A = Actual E = Estimate 1 CF = 7.48 gallons 1 Billing Unit = 100 gallons of water

Billed Usage History (graph shown in 100 gallons)

- 0 gallons = usage for this period
- 0 gallons = usage for same period last year

Next Scheduled Read Date: on or about February 18, 2019
Account Type: Commercial



Average daily use for this period is: (32 days)

0
gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	15.31
Payments	-15.31
Payments as of Jan 23. Thank you!	-15.31
Balance Forward	0.00
Fees and Adjustments	0.77
Water Late Payment Charge	0.77
Service Related Charges - 12/18/18 to 01/18/19	
Water Service	13.63
Water Service Charge	13.63
Water Usage Charge (0.00 x \$0.4412)	0.00
Total Service Related Charges	13.63
Taxes	1.68
State Sales Tax (\$13.63 x 6.000%)	0.86
Franchise Taxes (\$13.63 x 3.000%)	0.41
School District Tax (\$13.63 x 3.000%)	0.41
Total Current Period Charges	16.08

Total Amount Due 

\$16.08

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- The Usage Graph on Page 3 does not contain any information because the meter serving your property has not registered any water usage. If water is being used at the property, please notify us so we can check your meter or remote reading device for possible problems.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$15.31
Payment Due By:	March 11, 2019

Billing Date: February 21, 2019
Service Period: Jan 19 to Feb 19 (32 Days)
Total Gallons: 0

Account Summary – See page 3 for Account Detail

Prior Billing:	\$16.08
Payments - Thank You!	\$16.08
Balance Forward:	\$0.00
Service Related Charges:	\$13.63
Taxes:	\$1.68
Total Amount Due:	\$15.31

Account No. [REDACTED]

Total Amount Due:	\$15.31
Payment Due By:	March 11, 2019

If paying after 3/11/19, pay this amount: \$16.08



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

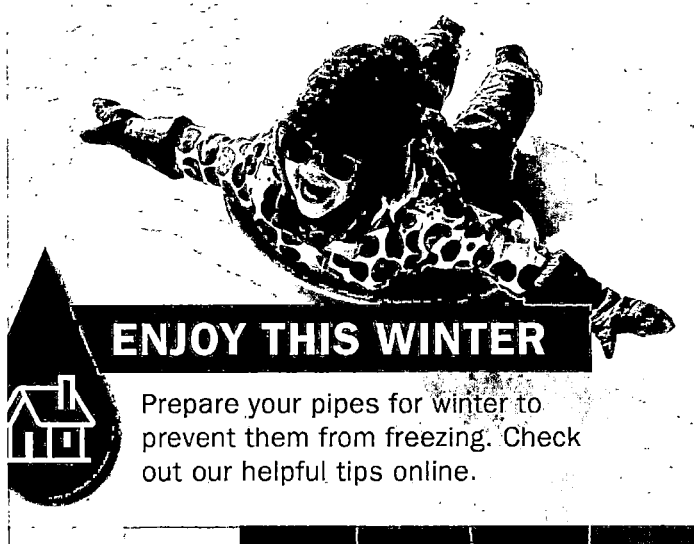
Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247





ENJOY THIS WINTER

Prepare your pipes for winter to prevent them from freezing. Check out our helpful tips online.

CUSTOMER SERVICE
1-800-678-6301
 HOURS: M-F, 7am-7pm • Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
 711 (and then reference Customer Service number listed above)

SERVICES

Go Paperless: Save time. Save money. Sign up for **Paperless Billing and Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.

Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.

H2O Help To Others: This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.

Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.

Disputes: If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!

Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.

Correspondence: Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$_____ with my payment.

I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill

- Auto Pay** **Online** **In Person**

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.



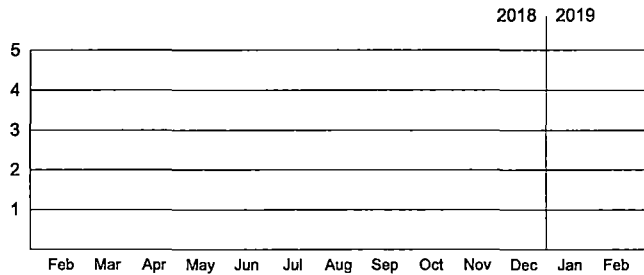
Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Water Used in Gallons
085687345N	100 CF	5/8"	01/19/2019	02/19/2019	5,941 (A)	5,941 (A)	0	0.00	0

A = Actual E = Estimate 1 CF = 7.48 gallons 1 Billing Unit = 100 gallons

Billed Usage History (graph shown in 100 gallons)

- 0 gallons = usage for this period
- 0 gallons = usage for same period last year



Next Scheduled Read Date: on or about March 18, 2019
Account Type: Commercial

Average daily use for this period is: (32 days)
0 gallons

Year to Date Billed Usage: 0 gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	16.08
Payments	-16.08
Balance Forward	0.00
Service Related Charges - 01/19/19 to 02/19/19	
Water Service	13.63
Water Service Charge	13.63
Water Usage Charge (0.00 x \$0.4412)	0.00
Other Charges	0.00
KRA Withdrawal Fee (0.00 x \$0.0177)	0.00
Total Service Related Charges	13.63
Taxes	1.68
State Sales Tax (\$13.63 x 6.000%)	0.86
Franchise Taxes (\$13.63 x 3.000%)	0.41
School District Tax (\$13.63 x 3.000%)	0.41
Total Current Period Charges	15.31

Total Amount Due  **\$15.31**

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>



WE KEEP LIFE FLOWING™

Service Address:
NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- The Usage Graph on Page 3 does not contain any information because the meter serving your property has not registered any water usage. If water is being used at the property, please notify us so we can check your meter or remote reading device for possible problems.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$15.31
Payment Due By:	April 8, 2019

Billing Date: March 21, 2019
Service Period: Feb 20 to Mar 18 (27 Days)
Total Gallons: 0

Account Summary – See page 3 for Account Detail

Prior Billing:		\$15.31
Payments - Thank You!	☐	\$15.31
Balance Forward:	☐	\$0.00
Service Related Charges:	☐	\$13.63
Taxes:	☐	\$1.68
Total Amount Due:	☐	\$15.31

Account No. [REDACTED]

Total Amount Due:	\$15.31
Payment Due By:	April 8, 2019

If paying after 4/8/19, pay this amount: \$16.08



WE KEEP LIFE FLOWING™

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

PO Box 790247
St Louis, MO 63179-0247

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



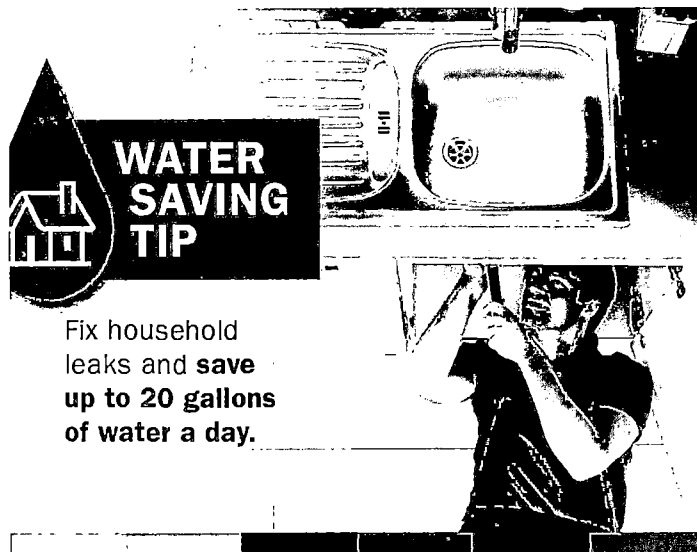
Messages from Kentucky American Water

Even the smallest leak in your water system can cause the loss of thousands of gallons of water each month. That loss means not only is water being wasted, but also that you will probably receive an unnecessarily higher water bill.

The faster you can identify the source of a leak, the faster it can be fixed. If you suspect you might have a leak, our helpful and easy-to-follow leak detection kit can help you find it. We are all responsible for helping to save and conserve water, and we want to help you save water and money.

Quick Test: Check your water meter before and after a two-hour period when no water is being used. If the meter changes at all, you probably have a leak.

For more information and to download a free leak detection kit, visit: <https://amwater.com/kyaw/water-information/detecting-leaks>



WATER SAVING TIP

Fix household leaks and **save up to 20 gallons of water a day.**

CUSTOMER SERVICE
1-800-678-6301
 HOURS: M-F, 7am-7pm ▪ Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
 711 (and then reference Customer Service number listed above)

SERVICES

Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.

Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckiamwater.com. Under Water Quality, select Water Quality Reports.

H2O Help To Others: This program helps low-income customers who qualify with their water bills. For more information, visit kentuckiamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.

Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.

Disputes: If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!

Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckiamwater.com. Under Customer Service & Billing, select Your Water Rates.

Correspondence: Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$_____ with my payment.

I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill

- Auto Pay**
- Online**
- In Person**

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.



WE KEEP LIFE FLOWING™

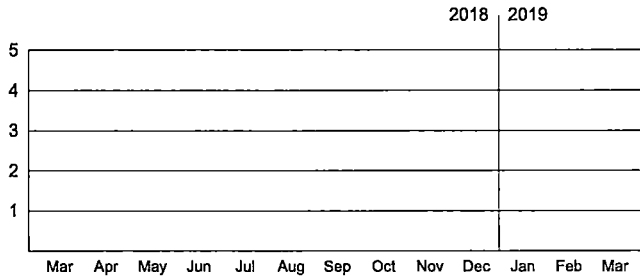
Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
085687345N	100 CF	5/8"	02/20/2019	03/18/2019	5,941 (A)	5,941 (A)	0	0.00	0

A = Actual E = Estimate 1 CF = 7.48 gallons 1 Billing Unit = 100 gallons

Billed Usage History (graph shown in 100 gallons)

- 0 gallons = usage for this period
- 0 gallons = usage for same period last year



Next Scheduled Read Date: on or about April 16, 2019
Account Type: Commercial

Average daily use for this period is: (27 days)

0
gallons

Year to Date Billed Usage: 0 gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	15.31
Payments	-15.31
Total payments as of Mar 12. Thank you!	-15.31
Balance Forward	0.00
Service Related Charges - 02/20/19 to 03/18/19	
Water Service	13.63
Water Service Charge	13.63
Water Usage Charge (0.00 x \$0.4412)	0.00
Other Charges	0.00
KRA Withdrawal Fee (0.00 x \$0.0177)	0.00
Total Service Related Charges	13.63
Taxes	1.68
State Sales Tax (\$13.63 x 6.000%)	0.86
Franchise Taxes (\$13.63 x 3.000%)	0.41
School District Tax (\$13.63 x 3.000%)	0.41
Total Current Period Charges	15.31

Total Amount Due



\$15.31

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>

<This page is intentionally left blank and reserved for future messages>



WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- We recently identified the water meter serving your property malfunctioned and did not register all water used. This bill includes an additional amount for the unbilled water based on your average water use. If needed, please contact us to discuss an extended payment agreement.
- Your charges contain a change in pricing that was effective on 03/31/19. Please review the Account Detail section of your bill for more information.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$7,563.22
Payment Due By:	May 3, 2019

Billing Date: April 17, 2019
Service Period: Mar 21 to Apr 16 (29 Days)
Total Gallons: 138,400

Account Summary – See page 3 for Account Detail

Prior Billing:	\$15.31
Payments - Thank You!	\$15.31
Balance Forward:	\$0.00
Service Related Charges:	\$6,744.92
Taxes:	\$818.30
Total Amount Due:	\$7,563.22

Account No. [REDACTED]

Total Amount Due:	\$7,563.22
Payment Due By:	May 3, 2019

If paying after 5/3/19, pay this amount: \$7,941.38



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

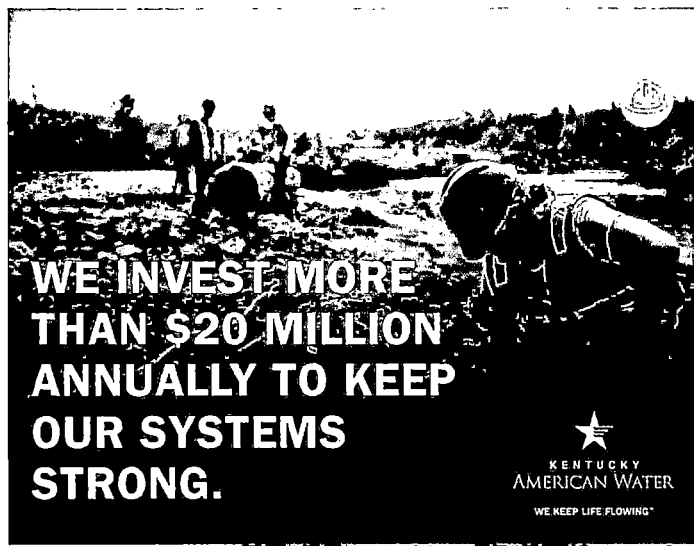
NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Messages from Kentucky American Water

- 2019 KRA Fee Adjustment : Water utilities that withdraw water from the Kentucky River are required to collect a "KRA Withdrawal Fee" from their customers. This fee is collected by utilities and provided to the Kentucky River Authority (KRA). This fee is adjusted annually to reflect usage from the Kentucky River, and may also be adjusted due to fee increases. The latest adjustment to this fee was approved by the Kentucky Public Service Commission in March and was effective March 31, 2019. This change is reflected on your bill.



CUSTOMER SERVICE
1-800-678-6301
 HOURS: M-F, 7am-7pm • Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
 711 (and then reference Customer Service number listed above)

SERVICES

- Go Paperless:** Save time. Save money. Sign up for Paperless Billing and Auto Pay on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.
- Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.
- H2O Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

- Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
- Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
- Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
- Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.
- Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$_____ with my payment.

I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

 Name

 Address

 City

 State Zip Code

 Phone Number Mobile Number

 E-mail Address

Other ways to pay your bill

- Auto Pay**
 Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!
- Online**
 With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).
- In Person**
 We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.



WE KEEP LIFE FLOWING™

Meter Reading and Usage Summary

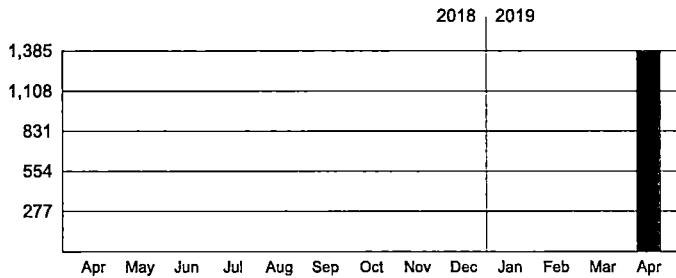
Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
26985489	100 gal	5/8"	03/21/2019	04/16/2019	0 (A)	1,384 (A)	1,384	1,384.00	138,400
085687345N	100 CF	5/8"	03/19/2019	03/20/2019	5,941 (A)	5,941 (A)	0	0.00	0

A = Actual E = Estimate 1 CF = 7.48 gallons 1 Billing Unit = 100 gallons Total Gallons: 138,400

Billed Usage History (graph shown in 100 gallons)

Next Scheduled Read Date: on or about May 16, 2019
Account Type: Commercial

- 138,400 gallons = usage for this period
- 0 gallons = usage for same period last year



Average daily use for this period is: (29 days) **4,772 gallons**

Year to Date Billed Usage: 138,400 gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	15.31
Payments	-15.31
Total payments as of Apr 9. Thank you!	-15.31
Balance Forward	0.00

Service Related Charges - 03/21/18 to 04/16/19

Stopped Meter - 03/21/18 to 03/20/19

Water Service	5,864.44
Water Usage Charge	5,864.44
Other Charges	221.37
KRA Withdrawal Fee	221.37

Bill Period - 03/19/19 to 04/16/19

Water Service	624.25
Water Service Charge	
03/19/19 to 03/20/19	0.94
03/21/19 to 04/16/19	12.69
Water Usage Charge (1,384 x \$0.4412)	610.62
Other Charges	34.86
KRA Withdrawal Fee	
03/19/19 to 03/30/19 (512.59 x \$0.0177)	9.07
03/31/19 to 04/16/19 (871.41 x \$0.0296)	25.79

Total Service Related Charges 6,744.92

Taxes	818.30
State Sales Tax (\$6,744.92 x 6.000%)	413.61
Franchise Taxes (\$6,744.92 x 3.000%)	202.35
School District Tax (\$6,744.92 x 3.000%)	202.34

Total Current Period Charges 7,563.22

(Continued on next page)

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit: <https://amwater.com/kyaw/rates>



Total Amount Due



\$7,563.22



WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- Tired of buying stamps and writing checks? Enroll in Auto Pay and your bill will be paid on time, every time directly from your bank account. To enroll, register or log on to My Account at amwater.com/myaccount.

For more information, visit www.kentuckiamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$8,500.09
Payment Due By:	June 3, 2019

Billing Date: May 17, 2019
Service Period: Apr 17 to May 16 (30 Days)
Total Gallons: 177,700

Account Summary – See page 3 for Account Detail

Prior Billing:	\$7,563.22
Payments - Thank You!	\$15.31
Balance Forward:	\$7,547.91
Service Related Charges:	\$850.24
Taxes:	\$101.94
Total Amount Due:	\$8,500.09

Account No. [REDACTED]

Total Amount Due:	\$8,500.09
Payment Due By:	June 3, 2019



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Messages from Kentucky American Water

- *****IMPORTANT WATER QUALITY MESSAGE:** Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/Lexington.pdf. If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 866-430-0820.

Even the smallest leak in your water system can cause the loss of thousands of gallons of water each month. That loss means not only is water being wasted, but also that you will probably receive an unnecessarily higher water bill.

The faster you can identify the source of a leak, the faster it can be fixed. If you suspect you might have a leak, our helpful and easy-to-follow leak detection kit can help you find it. We are all responsible for helping to save and conserve water, and we want to help you save water and money.



CUSTOMER SERVICE
1-800-678-6301
 HOURS: M-F, 7am-7pm • Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
 711 (and then reference Customer Service number listed above)

SERVICES

Go Paperless: Save time. Save money. Sign up for **Paperless Billing and Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.

Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.

H2O Help To Others: This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.

Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.

Disputes: If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!

Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.

Correspondence: Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$_____ with my payment.

I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

 Name _____

 Address _____

 City _____

 State _____ Zip Code _____

 Mobile Number
 Phone Number _____

 E-mail Address _____

Other ways to pay your bill

Auto Pay **Online** **In Person**

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.



Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
26985489	100 gal	5/8"	04/17/2019	05/16/2019	1,384 (A)	3,161 (A)	1,777	1,777.00	177,700

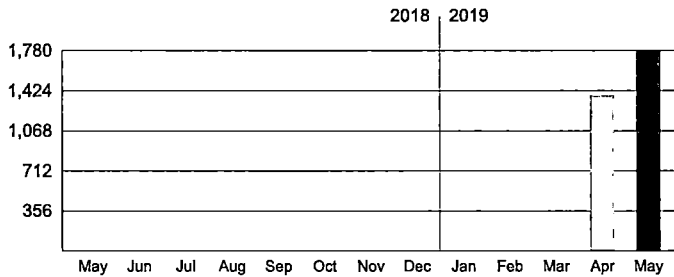
A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 177,700

Billed Usage History (graph shown in 100 gallons)

- 177,700 gallons = usage for this period
- 0 gallons = usage for same period last year


Next Scheduled Read Date: on or about June 18, 2019
Account Type: Commercial

 Average daily use for this period is:
(30 days)

**5,923
gallons**

Year to Date Billed Usage: 316,100 gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	7,563.22
Payments	-15.31
Total payments as of May 9. Thank you!	-15.31
Balance Forward	7,547.91
Service Related Charges - 04/17/19 to 05/16/19	
Water Service	797.64
Water Service Charge	13.63
Water Usage Charge (1,777 x \$0.4412)	784.01
Other Charges	52.60
KRA Withdrawal Fee (1,777 x \$0.0296)	52.60
Total Service Related Charges	850.24
Taxes	101.94
State Sales Tax (\$850.24 x 6.000%)	50.92
Franchise Taxes (\$850.24 x 3.000%)	25.51
School District Tax (\$850.24 x 3.000%)	25.51
Total Current Period Charges	952.18

Total Amount Due

\$8,500.09
Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

 For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>

Quick Test: Check your water meter before and after a two-hour period when no water is being used. If the meter changes at all, you probably have a leak.

For more information and to download a free leak detection kit, visit: <https://amwater.com/kyaw/water-information/detecting-leaks>



WE KEEP LIFE FLOWING™

Service Address:
NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- Tired of buying stamps and writing checks? Enroll in Auto Pay and your bill will be paid on time, every time directly from your bank account. To enroll, register or log on to My Account at amwater.com/myaccount.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$8,858.63
Payment Due By:	July 5, 2019

Billing Date: June 19, 2019
Service Period: May 17 to Jun 18 (33 Days)
Total Gallons: 65,100

Account Summary – See page 3 for Account Detail

Prior Billing:	\$8,500.09
Payments:	\$0.00
Balance Forward:	\$8,500.09
Service Related Charges:	\$320.12
Taxes:	\$38.42
Total Amount Due:	\$8,858.63

Account No. [REDACTED]

Total Amount Due:	\$8,858.63
Payment Due By:	July 5, 2019



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Messages from Kentucky American Water

- *****IMPORTANT WATER QUALITY MESSAGE:** 2018 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2018 annual water quality report or to request a paper copy call 800-678-6301.
- This summer, every drop counts. For tips on how to make water conservation a part of your daily routine, visit www.kentuckyamwater.com



WATER SAVING TIP

Collect rain water in a rain barrel and use it to water your outdoor plants.













CUSTOMER SERVICE
1-800-678-6301

HOURS: M-F, 7am-7pm • Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
711 (and then reference Customer Service number listed above)

SERVICES

-  **Go Paperless:** Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.
-  **Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.
-  **H2O Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

-  **Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
-  **Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
-  **Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
-  **Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.
-  **Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$_____ with my payment.

I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay



Online



In Person

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.



Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
26985489	100 gal	5/8"	05/17/2019	06/18/2019	3,161 (A)	3,812 (A)	651	651.00	65,100

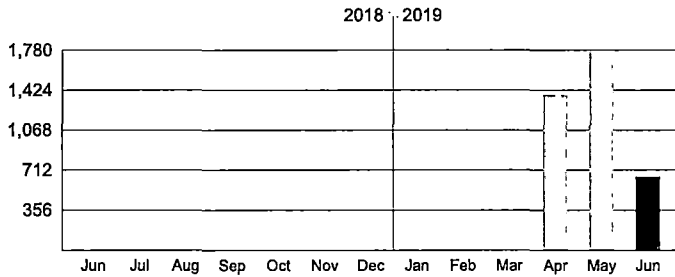
A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 65,100

Billed Usage History (graph shown in 100 gallons)

- 65,100 gallons = usage for this period
- 0 gallons = usage for same period last year



Next Scheduled Read Date: on or about July 17, 2019
Account Type: Commercial

Average
daily use for
this period is:
(33 days)

1,973
gallons

Year to Date Billed Usage: 381,200 gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	8,500.09
Payments	0.00
Balance Forward	8,500.09
Service Related Charges - 05/17/19 to 06/18/19	
Water Service	300.85
Water Service Charge	13.63
Water Usage Charge (651 x \$0.4412)	287.22
Other Charges	19.27
KRA Withdrawal Fee (651 x \$0.0296)	19.27
Total Service Related Charges	320.12
Taxes	38.42
State Sales Tax (\$320.12 x 6.000%)	19.20
Franchise Taxes (\$320.12 x 3.000%)	9.61
School District Tax (\$320.12 x 3.000%)	9.61
Total Current Period Charges	358.54

Total Amount Due



\$8,858.63

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>

<This page is intentionally left blank and reserved for future messages>



WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- Your charges contain a change in pricing that was effective on 06/28/19. Please review the Account Detail section of your bill for more information.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$8,516.46
Payment Due By:	August 5, 2019

Billing Date: July 18, 2019
Service Period: Jun 19 to Jul 17 (29 Days)
Total Gallons: 0

Account Summary – See page 3 for Account Detail

Prior Billing:	\$8,858.63
Payments - Thank You!	\$358.54
Balance Forward:	\$8,500.09
Service Related Charges:	\$14.57
Taxes:	\$1.80
Total Amount Due:	\$8,516.46

Account No. [REDACTED]

Total Amount Due:	\$8,516.46
Payment Due By:	August 5, 2019



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247

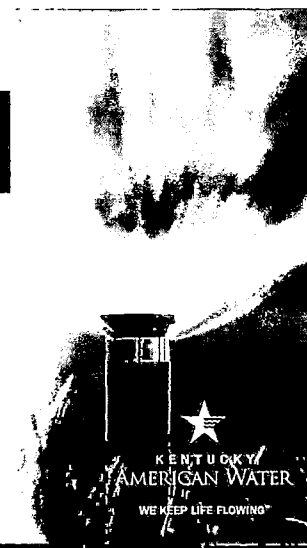


Messages from Kentucky American Water

- On June 27, 2019, the Kentucky Public Service Commission approved a rate adjustment for all Kentucky American Water customers, effective June 28, 2019. This rate change is reflected on your bill.
- ***IMPORTANT WATER QUALITY MESSAGE:** 2018 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2018 annual water quality report or to request a paper copy call 800-678-6301.
- This summer, every drop counts. For tips on how to make water conservation a part of your daily routine, visit www.kentuckyamwater.com



Let the rain do the watering!
Turn off your sprinkler when it rains to save water and money.








CUSTOMER SERVICE

1-800-678-6301






HOURS: M-F, 7am-7pm • Emergencies: 24/7

TTY/TDD FOR THE HEARING IMPAIRED:
711 (and then reference Customer Service number listed above)

SERVICES

-  **Go Paperless:** Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.
-  **Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.
-  **H2O Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

-  **Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
-  **Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
-  **Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
-  **Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.
-  **Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$_____ with my payment.

I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill

- Auto Pay**
- Online**
-  **In Person**

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.



Meter Reading and Usage Summary

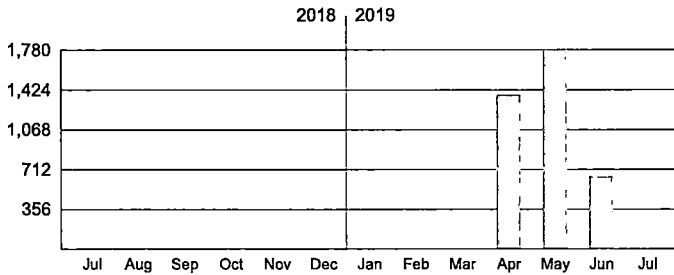
Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
26985489	100 gal	5/8"	06/19/2019	07/17/2019	3,812 (A)	3,812 (A)	0	0.00	0

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Billed Usage History (graph shown in 100 gallons)

- 0 gallons = usage for this period
- 0 gallons = usage for same period last year



Next Scheduled Read Date: on or about August 16, 2019
Account Type: Commercial

Average daily use for this period is: (29 days)

0 gallons

Year to Date Billed Usage: 381,200 gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	8,858.63
Payments	-358.54
Total payments as of Jul 9. Thank you!	-358.54
Balance Forward	8,500.09
Service Related Charges - 06/19/19 to 07/17/19	
Water Service	14.57
Water Service Charge	
06/19/19 to 06/27/19	4.23
06/28/19 to 07/17/19	10.34
Water Usage Charge	
06/19/19 to 06/27/19 (0.00 x \$0.4412)	0.00
06/28/19 to 07/17/19 (0.00 x \$0.52066)	0.00
Other Charges	0.00
KRA Withdrawal Fee (0.00 x \$0.0296)	0.00
Total Service Related Charges	14.57
Taxes	1.80
State Sales Tax (\$14.57 x 6.000%)	0.92
Franchise Taxes (\$14.57 x 3.000%)	0.44
School District Tax (\$14.57 x 3.000%)	0.44
Total Current Period Charges	16.37

Total Amount Due



\$8,516.46

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit: <https://amwater.com/kyaw/rates>

<This page is intentionally left blank and reserved for future messages>



WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- Tired of buying stamps and writing checks? Enroll in Auto Pay and your bill will be paid on time, every time directly from your bank account. To enroll, register or log on to My Account at amwater.com/myaccount.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$8,516.94
Payment Due By:	September 5, 2019

Billing Date: August 20, 2019
Service Period: Jul 18 to Aug 16 (30 Days)
Total Gallons: 0

Account Summary – See page 3 for Account Detail

Prior Billing:	\$8,516.46
Payments - Thank You!	\$16.37
Balance Forward:	\$8,500.09
Service Related Charges:	\$15.00
Taxes:	\$1.85
Total Amount Due:	\$8,516.94



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Account No. [REDACTED]

Total Amount Due:	\$8,516.94
Payment Due By:	September 5, 2019

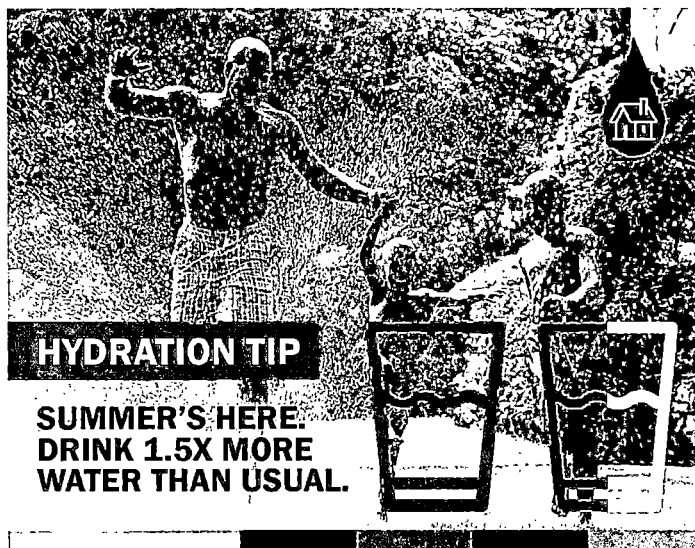
Amount Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Messages from Kentucky American Water

- *****IMPORTANT WATER QUALITY MESSAGE: 2018 Kentucky American Water annual water quality report is available.** This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2018 annual water quality report or to request a paper copy call 800-678-6301.
- For more summer hydration tips, follow us on Facebook, Instagram and Twitter.



HYDRATION TIP




**SUMMER'S HERE.
DRINK 1.5X MORE
WATER THAN USUAL.**








CUSTOMER SERVICE
1-800-678-6301

HOURS: M-F, 7am-7pm • Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
711 (and then reference Customer Service
number listed above)

SERVICES

-  **Go Paperless:** Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.
-  **Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.
-  **H2O Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

-  **Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
-  **Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
-  **Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
-  **Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.
-  **Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$_____ with my payment.

I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____




City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill

	Auto Pay		Online		In Person
<p>Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!</p>		<p>With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).</p>		<p>We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.</p>	



Meter Reading and Usage Summary

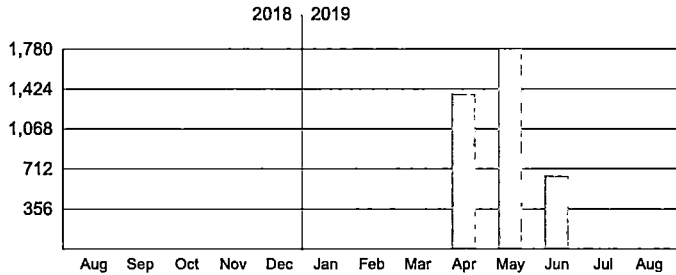
Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
26985489	100 gal	5/8"	07/18/2019	08/16/2019	3,812 (A)	3,812 (A)	0	0.00	0

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Billed Usage History (graph shown in 100 gallons)

- 0 gallons = usage for this period
- 0 gallons = usage for same period last year



Next Scheduled Read Date: on or about September 18, 2019
Account Type: Commercial

Average daily use for this period is: (30 days)

0 gallons

Year to Date Billed Usage: 381,200 gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	8,516.46
Payments	-16.37
Total payments as of Aug 13. Thank you!	-16.37
Balance Forward	8,500.09
Service Related Charges - 07/18/19 to 08/16/19	
Water Service	15.00
Water Service Charge	15.00
Water Usage Charge (0.00 x \$0.52066)	0.00
Other Charges	0.00
KRA Withdrawal Fee (0.00 x \$0.0296)	0.00
Total Service Related Charges	15.00
Taxes	1.85
State Sales Tax (\$15.00 x 6.000%)	0.95
Franchise Taxes (\$15.00 x 3.000%)	0.45
School District Tax (\$15.00 x 3.000%)	0.45
Total Current Period Charges	16.85

Total Amount Due



\$8,516.94

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit: <https://amwater.com/kyaw/rates>

<This page is intentionally left blank and reserved for future messages>



WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- The Due Date shown on your bill applies to current charges only. **However, \$8,516.94 is past due and could result in termination of service if not paid immediately.** To see if other payment options are available, please contact us.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$8,534.63
Payment Due By:	October 9, 2019

A portion of your account balance is past due. Please see account messages for more information.

Billing Date:	September 23, 2019
Service Period:	Aug 17 to Sep 19 (34 Days)
Total Gallons:	0

Account Summary – See page 3 for Account Detail

Prior Billing:	\$8,516.94
Payments:	\$0.00
Balance Forward - Past Due	\$8,516.94
Fees and Adjustments:	\$0.84
Service Related Charges:	\$15.00
Taxes:	\$1.85
Total Amount Due:	\$8,534.63

Account No. [REDACTED]

Total Amount Due:	\$8,534.63
Payment Due By:	October 9, 2019

If paying after 10/9/19, pay this amount: \$8,535.51



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Messages from Kentucky American Water

- *****IMPORTANT WATER QUALITY MESSAGE:** 2018 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf to view your 2018 annual water quality report or to request a paper copy call 800-678-6301.

MY ACCOUNT IS SIMPLER, CLEANER, MORE INTUITIVE.

Our new customer portal provides an easier, clearer experience, so that everything about your water service flows as smoothly as possible. Check it out at **amwater.com/myaccount**. Not registered? Have your account number handy.



CUSTOMER SERVICE
1-800-678-6301
 HOURS: M-F, 7am-7pm • Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
 711 (and then reference Customer Service number listed above)

SERVICES

- Go Paperless:** Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.
- Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.
- H2O Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

- Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
- Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
- Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
- Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.
- Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$_____ with my payment.

I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill

- Auto Pay** **Online** **In Person**

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.



Meter Reading and Usage Summary

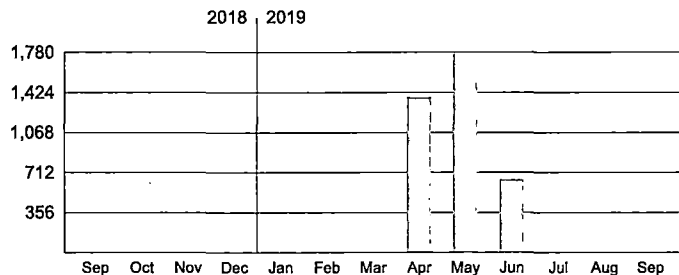
Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
26985489	100 gal	5/8"	08/17/2019	09/19/2019	3,812 (A)	3,812 (A)	0	0.00	0

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Billed Usage History (graph shown in 100 gallons)

- 0 gallons = usage for this period
- 0 gallons = usage for same period last year



Next Scheduled Read Date: on or about October 16, 2019
Account Type: Commercial

Average daily use for this period is: (34 days)

0 gallons

Year to Date Billed Usage: 381,200 gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	8,516.94
Payments	0.00
Balance Forward - Past Due	8,516.94
Fees and Adjustments	0.84
Water Late Payment Charge	0.84
Service Related Charges - 08/17/19 to 09/19/19	
Water Service	15.00
Water Service Charge	15.00
Water Usage Charge (0.00 x \$0.52066)	0.00
Other Charges	0.00
KRA Withdrawal Fee (0.00 x \$0.0296)	0.00
Total Service Related Charges	15.00
Taxes	1.85
State Sales Tax (\$15.00 x 6.000%)	0.95
Franchise Taxes (\$15.00 x 3.000%)	0.45
School District Tax (\$15.00 x 3.000%)	0.45
Total Current Period Charges	17.69

Total Amount Due



\$8,534.63

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit: <https://amwater.com/kyaw/rates>

<This page is intentionally left blank and reserved for future messages>



WE KEEP LIFE FLOWING™

Service Address:
NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- Tired of buying stamps and writing checks? Enroll in Auto Pay and your bill will be paid on time, every time directly from your bank account. To enroll, register or log on to My Account at amwater.com/myaccount.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$8,534.63
Payment Due By:	November 4, 2019

Billing Date: October 18, 2019
Service Period: Sep 20 to Oct 16 (27 Days)
Total Gallons: 0

Account Summary – See page 3 for Account Detail

Prior Billing:	\$8,534.63
Payments - Thank You!	\$16.85
Balance Forward:	\$8,517.78
Service Related Charges:	\$15.00
Taxes:	\$1.85
Total Amount Due:	\$8,534.63

Account No. [REDACTED]

Total Amount Due:	\$8,534.63
Payment Due By:	November 4, 2019



WE KEEP LIFE FLOWING™

PO Box 790247
St Louis, MO 63179-0247

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Messages from Kentucky American Water

- Hidden underground leaks can often cause changes in your water bill. If you have experienced a service line leak and believe you may be eligible for an adjustment on your water bill, please visit our website to enter your info: <https://amwater.com/kyaw/customer-service-billing/hidden-leak-adjustment>.



NATIONAL PRESCRIPTION DRUG TAKE BACK DAY

October 26, 2019 - 10 a.m. to 2 p.m.
 Kentucky American Water
 2300 Richmond Road in Lexington

Stop by to safely dispose of unused or expired prescription medication. For more information, visit takebackday.dea.gov.

 KENTUCKY AMERICAN WATER
 WE KEEP LIFE FLOWING™


CUSTOMER SERVICE


1-800-678-6301


HOURS: M-F, 7am-7pm • Emergencies: 24/7
 TTY/TDD FOR THE HEARING IMPAIRED:
 711 (and then reference Customer Service
 number listed above)




SERVICES


 **Go Paperless:** Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.


 **Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.


 **H2O Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.


EXPLANATION OF OTHER TERMS

 **Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.

 **Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.

 **Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!

 **Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.

 **Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

- I'm adding a one time contribution of \$_____ with my payment.
- I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay



Online



In Person

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.



Meter Reading and Usage Summary

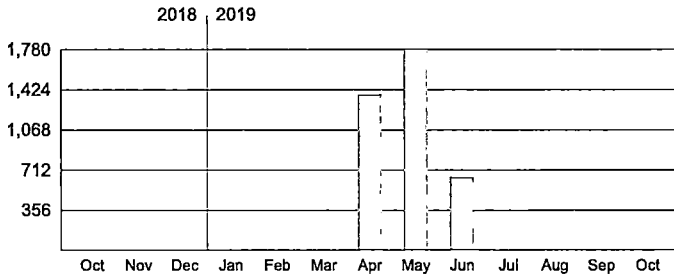
Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
26985489	100 gal	5/8"	09/20/2019	10/16/2019	3,812 (A)	3,812 (A)	0	0.00	0

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Billed Usage History (graph shown in 100 gallons)

- 0 gallons = usage for this period
- 0 gallons = usage for same period last year



Next Scheduled Read Date: on or about November 18, 2019
Account Type: Commercial

Average daily use for this period is: (27 days)

0 gallons

Year to Date Billed Usage: 381,200 gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	8,534.63
Payments	-16.85
Total payments as of Sep 26. Thank you!	-16.85
Balance Forward	8,517.78
Service Related Charges - 09/20/19 to 10/16/19	
Water Service	15.00
Water Service Charge	15.00
Water Usage Charge (0.00 x \$0.52066)	0.00
Other Charges	0.00
KRA Withdrawal Fee (0.00 x \$0.0296)	0.00
Total Service Related Charges	15.00
Taxes	1.85
State Sales Tax (\$15.00 x 6.000%)	0.95
Franchise Taxes (\$15.00 x 3.000%)	0.45
School District Tax (\$15.00 x 3.000%)	0.45
Total Current Period Charges	16.85

Total Amount Due



\$8,534.63

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>

<This page is intentionally left blank and reserved for future messages>



WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- The Due Date shown on your bill applies to current charges only. **However, \$8,500.93 is past due and could result in termination of service if not paid immediately.** To see if other payment options are available, please contact us.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$8,518.62
Payment Due By:	December 6, 2019

A portion of your account balance is past due. Please see account messages for more information.

Billing Date:	November 20, 2019
Service Period:	Oct 17 to Nov 19 (34 Days)
Total Gallons:	0

Account Summary – See page 3 for Account Detail

Prior Billing:	\$8,534.63
Payments - Thank You!	\$33.70
Balance Forward - Past Due	\$8,500.93
Fees and Adjustments:	\$0.84
Service Related Charges:	\$15.00
Taxes:	\$1.85
Total Amount Due:	\$8,518.62

Account No. [REDACTED]

Total Amount Due:	\$8,518.62
Payment Due By:	December 6, 2019

If paying after 12/6/19, pay this amount: \$8,519.50



WE KEEP LIFE FLOWING™

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

PO Box 790247
St Louis, MO 63179-0247

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Messages from Kentucky American Water

Before the cold weather sets in, follow these steps to protect your pipes:

- Check sprinkler or irrigation systems. Make sure everything is turned off and drained.
- Eliminate sources of cold air near water lines. Fix drafty windows and plug drafts around doors.
- Identify and label your main water shutoff valve.
- Protect your pipes. Wrap them with insulation.

WATER BILL PAYMENT ASSISTANCE

We offer the H2O Help to Others Program for income-eligible customers who find themselves unable to pay their water bills. Visit the Customer Service & Billing page on our website to see if you qualify for assistance.

KENTUCKY AMERICAN WATER
WE KEEP LIFE FLOWING™

CUSTOMER SERVICE
1-800-678-6301

HOURS: M-F, 7am-7pm • Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED: 711 (and then reference Customer Service number listed above)

SERVICES

Go Paperless: Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.

Water Quality: We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.

H2O Help To Others: This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

Payment by Check: Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.

Estimated Bill: This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.

Disputes: If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!

Rates: A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.

Correspondence: Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

- I'm adding a one time contribution of \$_____ with my payment.
- I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill



Auto Pay



Online



In Person

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.



Meter Reading and Usage Summary

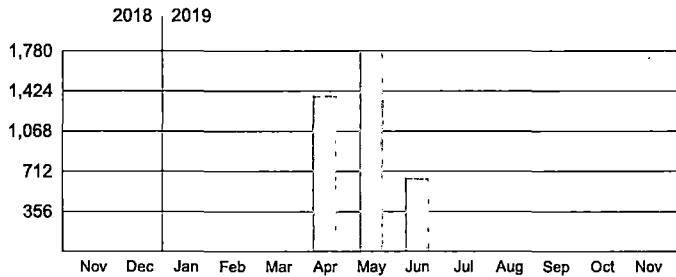
Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
26985489	100 gal	5/8"	10/17/2019	11/19/2019	3,812 (A)	3,812 (A)	0	0.00	0

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Billed Usage History (graph shown in 100 gallons)

- 0 gallons = usage for this period
- 0 gallons = usage for same period last year



Next Scheduled Read Date: on or about December 17, 2019
Account Type: Commercial

Average daily use for this period is:
(34 days)

0
gallons

Year to Date Billed Usage: 381,200 gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	8,534.63
Payments	-33.70
Total payments as of Nov 5. Thank you!	
Balance Forward - Past Due	8,500.93
Fees and Adjustments	0.84
Water Late Payment Charge	0.84
Service Related Charges - 10/17/19 to 11/19/19	
Water Service	15.00
Water Service Charge	15.00
Water Usage Charge (0.00 x \$0.52066)	0.00
Other Charges	0.00
KRA Withdrawal Fee (0.00 x \$0.0296)	0.00
Total Service Related Charges	15.00
Taxes	1.85
State Sales Tax (\$15.00 x 6.000%)	0.95
Franchise Taxes (\$15.00 x 3.000%)	0.45
School District Tax (\$15.00 x 3.000%)	0.45
Total Current Period Charges	17.69

Total Amount Due



\$8,518.62

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>

<This page is intentionally left blank and reserved for future messages>

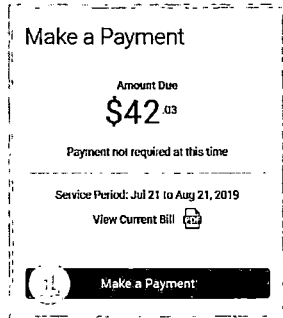
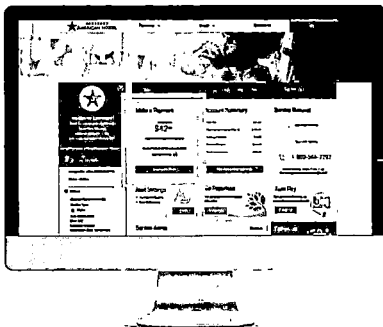


PAYMENT MADE EASY ON MY ACCOUNT

THREE CONVENIENT WAYS TO PAY YOUR BILL ONLINE

Using My Account, you can enroll in Auto Pay or pay by credit card, debit card and echeck. **You choose which option works best for you!**

1 Log on to **My Account** at myaccount.amwater.com. On your home page, click on **Make a Payment**.

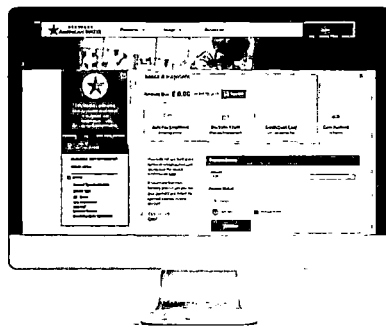


2 Choose your payment method and follow the prompts.

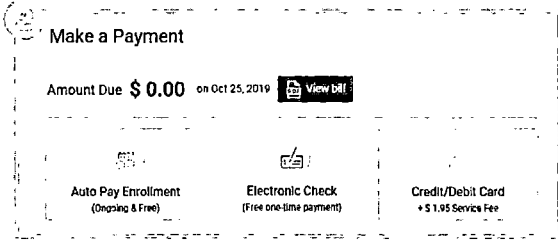
Auto Pay: Enroll and your bill will be paid on time, every time automatically, directly from your checking or savings account on the date it is due. No stamps required!

Electronic Check: No fee required.

Credit/Debit Card*



***Note:** Our payment partner, Paymentus, charges \$1.95 per transaction for credit card and debit card payments. **To avoid the transaction fee:** There is no charge to pay by e-check.



Making it easy to manage your account online is just one way **WE KEEP LIFE FLOWING.**

Here are a few other things you can do with My Account:

- View and pay your bill.
- Track your water usage over the last three years. Understanding when you use the most water is the first step to conserving.
- Compare your water usage against the neighborhood average.
- Sign up for Auto Pay and Paperless Billing.
- Tell us how you want to receive emergency and service notifications (phone, text and/or email).*
- Update your contact information.
- Activate or deactivate your water service for residential customers.

Register online at **myaccount.amwater.com**. Be sure to have your account number handy.

** Standard text, data and phone rates may apply.*



WE KEEP LIFE FLOWING™



WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- Tired of buying stamps and writing checks? Enroll in Auto Pay and your bill will be paid on time, every time directly from your bank account. To enroll, register or log on to My Account at amwater.com/myaccount.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$8,517.78
Payment Due By:	January 6, 2020

Billing Date: December 19, 2019
Service Period: Nov 20 to Dec 17 (28 Days)
Total Gallons: 0

Account Summary – See page 3 for Account Detail

Prior Billing:	\$8,518.62
Payments - Thank You!	\$17.69
Balance Forward:	\$8,500.93
Service Related Charges:	\$15.00
Taxes:	\$1.85
Total Amount Due:	\$8,517.78

Account No. [REDACTED]

Total Amount Due:	\$8,517.78
Payment Due By:	January 6, 2020



WE KEEP LIFE FLOWING™

PO Box 6029
Carol Stream, IL 60197-6029

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

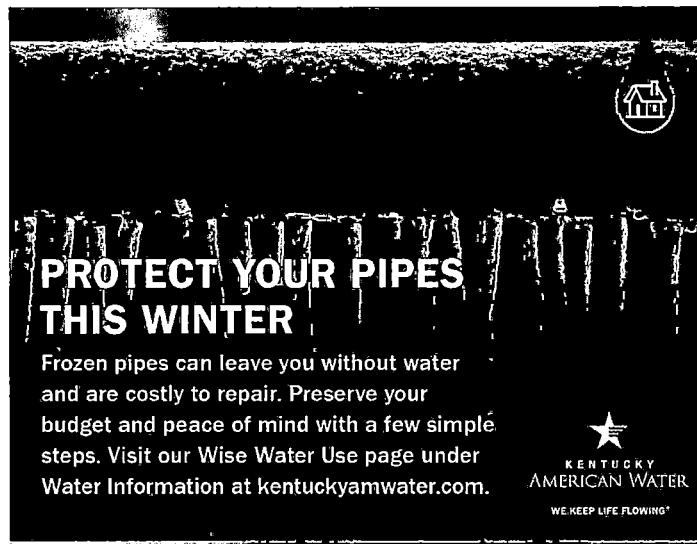
NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029



Messages from Kentucky American Water




- **PLEASE NOTE:** Our address for payments has changed. For most, this doesn't impact the way you do business with us. For some, however, you may need to update the address in your records. For example, if you pay your bill electronically through your bank – or another third-party payment program - be sure to update the address where your payment is mailed so that it goes to the correct location and is processed in a timely manner. If you are enrolled in our Auto Pay program, there's no need for you to take any further action.










CUSTOMER SERVICE
1-800-678-6301
HOURS: M-F, 7am-7pm ▪ Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED:
 711 (and then reference Customer Service number listed above)

SERVICES

-  **Go Paperless:** Save time. Save money. Sign up for **Paperless Billing and Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.
-  **Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.
-  **H2O Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

-  **Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
-  **Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
-  **Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
-  **Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.
-  **Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$ _____ with my payment.

I'd like to add a recurring contribution to each bill of \$ _____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____




City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill

 <p>Auto Pay</p> <p>Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!</p>	 <p>Online</p> <p>With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).</p>	 <p>In Person</p> <p>We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.</p>
---	---	---



Meter Reading and Usage Summary

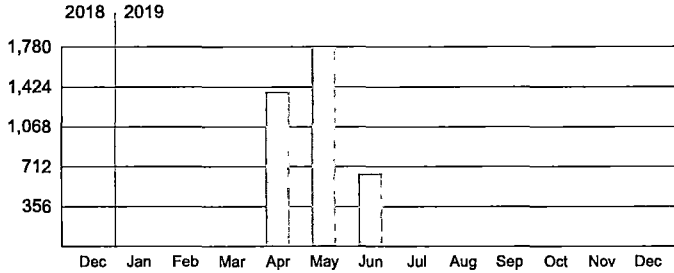
Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
26985489	100 gal	5/8"	11/20/2019	12/17/2019	3,812 (A)	3,812 (A)	0	0.00	0

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Billed Usage History (graph shown in 100 gallons)

- 0 gallons = usage for this period
- 0 gallons = usage for same period last year



Next Scheduled Read Date: on or about January 17, 2020
Account Type: Commercial

Average daily use for this period is: (28 days)

0
gallons

Year to Date Billed Usage: 381,200 gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	8,518.62
Payments	-17.69
Total payments as of Dec 13. Thank you!	
Balance Forward	8,500.93
Service Related Charges - 11/20/19 to 12/17/19	
Water Service	15.00
Water Service Charge	15.00
Water Usage Charge (0.00 x \$0.52066)	0.00
Other Charges	0.00
KRA Withdrawal Fee (0.00 x \$0.0296)	0.00
Total Service Related Charges	15.00
Taxes	1.85
State Sales Tax (\$15.00 x 6.000%)	0.95
Franchise Taxes (\$15.00 x 3.000%)	0.45
School District Tax (\$15.00 x 3.000%)	0.45
Total Current Period Charges	16.85

Total Amount Due



\$8,517.78

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>

When temperatures stay below freezing, follow these steps to protect your pipes:

- Identify and label your main water shutoff valve.
- If pipes run through cabinets or vanities, open the doors to let warmer room temperatures flow in.
- Keep water moving through the pipes by allowing a small trickle of water to run.
- If your pipes freeze, shut off water immediately and thaw them with a hair dryer or space heater. Once pipes are thawed, slowly turn the water back on and check pipes and joints for any cracks.



WE KEEP LIFE FLOWING™

Service Address:

NEEDHAM BETZ THOROUGHBREDS INC
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585



THANK YOU FOR BEING OUR CUSTOMER.

Important Account Messages

- Want more convenience and less clutter? Try paperless billing. We send an email when your bill is available for viewing and include an option to pay. It's simple to sign up, just register or log into My Account at amwater.com/myaccount and make the selection for paperless billing.
- Tired of buying stamps and writing checks? Enroll in Auto Pay and your bill will be paid on time, every time directly from your bank account. To enroll, register or log on to My Account at amwater.com/myaccount.

For more information, visit www.kentuckyamwater.com



View your account information or pay your bill anytime at: www.amwater.com/MyAccount



Pay by Phone*: Pay anytime at 1-855-748-6066
**A convenience fee may apply*



Customer Service: 1-800-678-6301
M-F 7:00am to 7:00pm – Emergencies 24/7

▼ Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records. ▼

Monthly Statement

Account No. [REDACTED]

Total Amount Due:	\$8,517.78
Payment Due By:	February 10, 2020

Billing Date: January 24, 2020
Service Period: Dec 18 to Jan 22 (36 Days)
Total Gallons: 0

Account Summary – See page 3 for Account Detail

Prior Billing:	\$8,517.78
Payments - Thank You!	\$16.85
Balance Forward:	\$8,500.93
Service Related Charges:	\$15.00
Taxes:	\$1.85
Total Amount Due:	\$8,517.78

Account No. [REDACTED]

Total Amount Due:	\$8,517.78
Payment Due By:	February 10, 2020



WE KEEP LIFE FLOWING™

PO Box 6029
Carol Stream, IL 60197-6029

Service to: 4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

Amount Enclosed \$

NEEDHAM BETZ THOROUGHBREDS INC
c/o ATTN SUSAN LAYTART
4001 MOUNT HOREB PIKE
LEXINGTON, KY 40511-9585

KENTUCKY AMERICAN WATER
PO BOX 6029
CAROL STREAM, IL 60197-6029



Messages from Kentucky American Water

• PLEASE NOTE: Our address for payments has changed. For most, this doesn't impact the way you do business with us. For some, however, you may need to update the address in your records. For example, if you pay your bill electronically through your bank – or another third-party payment program - be sure to update the address where your payment is mailed so that it goes to the correct location and is processed in a timely manner. If you are enrolled in our Auto Pay program, there's no need for you to take any further action.



IMPORTANT: OUR MAILING ADDRESS HAS CHANGED

Our address for where you mail your payment changed Dec 13. Learn more at kentuckyamwater.com.




KENTUCKY AMERICAN WATER
WE KEEP LIFE FLOWING™








CUSTOMER SERVICE
1-800-678-6301

HOURS: M-F, 7am-7pm • Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED: 711 (and then reference Customer Service number listed above)

SERVICES

-  **Go Paperless:** Save time. Save money. Sign up for **Paperless Billing** and **Auto Pay** on My Account at amwater.com/myaccount. Not registered? Log in and be sure to have your account number handy.
-  **Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit kentuckyamwater.com. Under Water Quality, select Water Quality Reports.
-  **H2O Help To Others:** This program helps low-income customers who qualify with their water bills. For more information, visit kentuckyamwater.com. Under Customer Service & Billing, select Low Income Program.

EXPLANATION OF OTHER TERMS

-  **Payment by Check:** Paying by check authorizes American Water to send the information from your check electronically to your bank for payment. The transaction will appear on your bank statement. The physical check will not be presented to your financial institution or returned to you.
-  **Estimated Bill:** This occurs when we are unable to read the water meter. Your usage from the same billing period the prior year is used to calculate the estimated bill. The next actual meter reading corrects any over or under estimates.
-  **Disputes:** If you have questions or complaints about your bill, please call us at 1-800-678-6301 before the due date. If your bill is unusually high, it may indicate that there is a leak in your plumbing. For tips on how to detect leaks and use water wisely, visit us online. You'll find helpful tools under the Water Information menu. Every drop counts!
-  **Rates:** A detailed listing of charges that make up your bill is available upon request by contacting Customer Service or visiting us online at kentuckyamwater.com. Under Customer Service & Billing, select Your Water Rates.
-  **Correspondence:** Please send written correspondence to PO Box 578, Alton, IL 62002-0578. Be sure to include your name, account number, service address, mailing address and phone number including area code. Please do not send correspondence with your payment, as it may delay processing your payment and correspondence.

H2O HELP TO OTHERS PROGRAM - lend a hand to customers in need

I'm adding a one time contribution of \$_____ with my payment.

I'd like to add a recurring contribution to each bill of \$_____. I understand this amount will be added to each bill.

Address Change(s)

Name _____

Address _____

City _____

State _____ Zip Code _____

Phone Number _____ Mobile Number

E-mail Address _____

Other ways to pay your bill

Auto Pay **Online**  **In Person**

Save time and money. Enroll in Auto Pay, and your bill will be paid on time, every time, directly from your bank account on the due date. No stamps required!

With My Account, you can pay your bill anytime, anywhere. Registration is fast and easy. Visit www.amwater.com/MyAccount or pay without registration at www.amwater.com/billpay (fee may apply).

We have agreements with several authorized payment locations in our service areas. Visit our website to find one near you.



WE KEEP LIFE FLOWING™

Meter Reading and Usage Summary

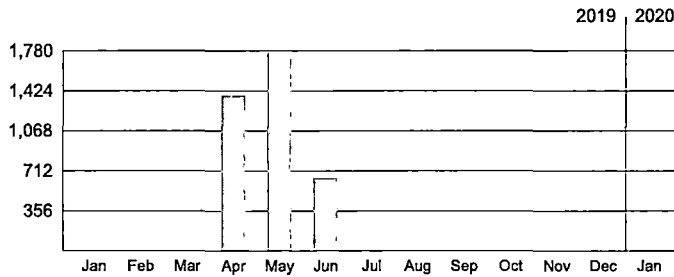
Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
26985489	100 gal	5/8"	12/18/2019	01/22/2020	3,812 (A)	3,812 (A)	0	0.00	0

A = Actual E = Estimate

1 Billing Unit = 100 gallons

Billed Usage History (graph shown in 100 gallons)

- 0 gallons = usage for this period
- 0 gallons = usage for same period last year



Next Scheduled Read Date: on or about February 18, 2020
Account Type: Commercial

Average
daily use for
this period is:
(36 days)

0
gallons

Year to Date Billed Usage: 0 gallons

Account Detail

Account No. [REDACTED]

Service To: 4001 MOUNT HOREB PIKE LEXINGTON, KY 40511-9585

Prior Billing	8,517.78
Payments	-16.85
Total payments as of Jan 22. Thank you!	
	-16.85
Balance Forward	8,500.93
Service Related Charges - 12/18/19 to 01/22/20	
Water Service	15.00
Water Service Charge	15.00
Water Usage Charge (0.00 x \$0.52066)	0.00
Other Charges	0.00
KRA Withdrawal Fee (0.00 x \$0.0296)	0.00
Total Service Related Charges	15.00
Taxes	1.85
State Sales Tax (\$15.00 x 6.000%)	0.95
Franchise Taxes (\$15.00 x 3.000%)	0.45
School District Tax (\$15.00 x 3.000%)	0.45
Total Current Period Charges	16.85

Total Amount Due 

\$8,517.78

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit:
<https://amwater.com/kyaw/rates>

When temperatures stay below freezing, follow these steps to protect your pipes:

- Identify and label your main water shutoff valve.
- If pipes run through cabinets or vanities, open the doors to let warmer room temperatures flow in.
- Keep water moving through the pipes by allowing a small trickle of water to run.
- If your pipes freeze, shut off water immediately and thaw them with a hair dryer or space heater. Once pipes are thawed, slowly turn the water back on and check pipes and joints for any cracks.

**KENTUCKY-AMERICAN WATER COMPANY
CASE NO. 2019-00373
COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION**

Witness: Jasmine S. Mungo

4. Explain in full detail whether Kentucky-American conducted an investigation into why the water meter malfunctioned and did not allegedly accurately record usage from January 19, 2016, through March 30, 2019. If so, provide all of Kentucky-American's findings in that investigation.

Response:

Kentucky American Water ("KAW") endeavors to read meters for actual usage every month. Under certain circumstances, when KAW cannot obtain reliable actual usage for billing, estimated usage is used instead. This can happen when KAW's automatic radio read meter system is unable to obtain reliable actual usage. Such an inability can happen for several reasons, including a communication breakdown between the signal emitting device on a meter called a meter interface unit ("MIU") and the receiving device located in a KAW vehicle that is driven by a customer premise for the purpose of obtaining usage information. That communication breakdown can happen because of a dead or malfunctioning battery in the MIU, a physical obstruction on the MIU such as yard waste, sod, snow, or ice, an inadvertently damaged MIU from rakes, shovels, or mowers, or even intentional tampering with the MIU or a mechanical failure of the water meter. Regardless of the cause, if actual usage data is not transmitted, KAW's billing system generates and sends a bill based on estimated usage.

The table below includes all service orders created between January 19, 2016 through March 30, 2019 for Needham Betz Thoroughbreds Farm.

Date	Service Order	Field Service Representative	Work Order Type	Comments
10.30.2015	506017796	K. Whittle	Zero Usage	Clean out meter box and raise to grade
1.15.2016	50667583	System Generated	Customer Emergency	Leak is on customers side
10.19.2018	515096625	System Generated	Zero Usage	Order System Expired
11.21.2018	515347141	System Generated	Zero Usage	Order System Expired
1.8.2019	51687209	System Generated	Zero Usage	Order System Expired
3.21.2019	90672490	C. Allendar	Meter Box Replace	dug out Goddard box and cleaned out. installed new box/ring/lid and changed

				meter per notes. called frcc and completed in click. backfilled around box and put down seed.
3.22.2019	516295961	C. Allendar	Meter Change	replaced box and changed meter per fsr.

KENTUCKY-AMERICAN WATER COMPANY
CASE NO. 2019-00373
COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION

Witness: Jasmine S. Mungo

5. In relation to the Monthly Billing Statement for the April 17, 2019 billing date, provide the calculations used to determine the Total Service Related Charges of \$6,744.92 and the Total Current Period Charges/Total Amount Due of \$7,563.22.

Response:

Total Service Related Charges of \$6,744.92

Stopped Meter Charges in addition to Bill Period charges

1. Stopped Meter Charges (03/21/18 to 03/20/19): \$6,085.81
 1. Water Service: \$5,864.44
 - Backbill calculated using an average of approximately 3,436 gallons usage per day. Backbill is for 1,253,648 gallons.
 2. KRA Withdrawal Fee: \$221.37
2. Bill Period Charges (03/19/19 to 04/16/19): \$659.11
 1. Water Service: \$624.25
 - Water service charges: \$13.63
 - 03/19/19 to 03/30/19: \$0.94
 - 03/21/19 to 04/16/19: \$12.69
 - Water usage charges: \$610.62
 - 1,384 x \$0.4412
 2. KRA Withdrawal Fee: \$34.86
 - 03/19/19 to 03/30/19 (512.59 x \$0.0177): \$9.07
 - 03/31/19 to 04/16/19 (871.41 x \$0.0296): \$24.79

Total Current Period Charges/ Total Amount Due of \$7,563.22

The Total Service Related Charges in addition to Taxes.

1. Total Service Related Charges: \$6,744.92 (see 5.a.i for calculation)
2. Taxes: \$818.30
 1. State Sales Tax: \$413.61
 - \$6,744.92 x 6.000%
 2. Franchise Tax: \$202.35
 - \$6,744.92 x 3.000%
 3. School District Tax: \$202.34
 - \$6,744.92 x 3.000%

KENTUCKY-AMERICAN WATER COMPANY
CASE NO. 2019-00373
COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION

Witness: Jasmine S. Mungo

6. Refer to Kentucky-American's Answer and Motion to Dismiss, the April 18, 2019 correspondence attachment. In the correspondence, Kentucky-American states, "During a routine inspection, we found the water meter at this address was malfunctioning. As a result of our investigation, the water use was not properly recorded for 1,157 days from January 19, 2016 to March 30, 2019."
- a. State the date of the routine inspection as referenced in the correspondence.
 - b. Provide copies of the results of the meter test from this inspection. If Kentucky-American is unable to provide the meter test from this inspection, provide an explanation as to why.
 - c. Explain whether the results of the meter test were provided to Needham Betz Thoroughbreds. If not, explain why not.
 - d. Explain whether Kentucky-American performed actual reads or estimated reads of Needham Betz Thoroughbreds' water meter during the period of January 19, 2016, through March 30, 2019.

Response:

- a. On March 20, 2019, a service order to check for zero usage/ stuck meter was marked incomplete by a KAW field service representative because the meter box needed to be serviced by a 2-man crew in the maintenance department. On March 21, 2019, a maintenance service order was completed, and the KAW employees identified and changed the stuck meter.
- b. Kentucky American is unable to provide a meter test from this inspection because a meter test was not conducted. The meter was stuck, not registering consumption, so it would have failed the meter test.
- c. The results of a meter test were not provided to Needham Betz Thoroughbreds because a meter test was not conducted.
 - a. Kentucky-American water performed actual reads of Needham Betz Thoroughbreds' water meter during the period of January 19, 2016 through March 30, 2019. See attached.

Meter ID	Read Date	Reading	Description
085687345N	12/17/2015	5,855	Actual meter reading by RF device
085687345N	01/15/2016	5,941	Actual meter reading by technician
085687345N	01/18/2016	5,941	Actual meter reading by RF device
085687345N	02/15/2016	5,941	Actual meter reading by RF device
085687345N	03/16/2016	5,941	Actual meter reading by RF device
085687345N	04/18/2016	5,941	Actual meter reading by RF device
085687345N	05/16/2016	5,941	Actual meter reading by RF device
085687345N	06/17/2016	5,941	Actual meter reading by RF device
085687345N	07/18/2016	5,941	Actual meter reading by RF device
085687345N	08/17/2016	5,941	Actual meter reading by RF device
085687345N	09/19/2016	5,941	Actual meter reading by RF device
085687345N	10/18/2016	5,941	Actual meter reading by RF device
085687345N	11/15/2016	5,941	Actual meter reading by RF device
085687345N	12/15/2016	5,941	Actual meter reading by RF device
085687345N	01/18/2017	5,941	Actual meter reading by RF device
085687345N	02/15/2017	5,941	Actual meter reading by RF device
085687345N	03/16/2017	5,941	Actual meter reading by RF device
085687345N	04/18/2017	5,941	Actual meter reading by RF device
085687345N	05/16/2017	5,941	Actual meter reading by RF device
085687345N	06/16/2017	5,941	Actual meter reading by RF device
085687345N	07/20/2017	5,941	Actual meter reading by RF device
085687345N	08/16/2017	5,941	Actual meter reading by RF device
085687345N	09/18/2017	5,941	Actual meter reading by RF device
085687345N	10/17/2017	5,941	Actual meter reading by RF device
085687345N	11/15/2017	5,941	Actual meter reading by RF device
085687345N	12/15/2017	5,941	Actual meter reading by RF device
085687345N	01/18/2018	5,941	Actual meter reading by RF device
085687345N	02/15/2018	5,941	Actual meter reading by RF device
085687345N	03/16/2018	5,941	Actual meter reading by RF device
085687345N	04/16/2018	5,941	Actual meter reading by RF device
085687345N	05/16/2018	5,941	Actual meter reading by RF device
085687345N	06/18/2018	5,941	Actual meter reading by RF device
085687345N	07/18/2018	5,941	Actual meter reading by RF device
085687345N	08/17/2018	5,941	Actual meter reading by RF device
085687345N	09/20/2018	5,941	Actual meter reading by RF device
085687345N	10/18/2018	5,941	Actual meter reading by RF device
085687345N	11/19/2018	5,941	Actual meter reading by RF device
085687345N	12/17/2018	5,941	Actual meter reading by RF device
085687345N	01/18/2019	5,941	Actual meter reading by RF device
085687345N	02/19/2019	5,941	Actual meter reading by RF device
085687345N	03/18/2018	5,941	Actual meter reading by RF device
085687345N	03/20/2019	5,941	Actual meter reading by technician at meter change
26985489	03/21/2019	0	Actual meter reading by technician at meter change
26985489	04/16/2019	1,384	Actual meter reading by RF device

**KENTUCKY-AMERICAN WATER COMPANY
CASE NO. 2019-00373
COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION**

Witness: Jasmine S. Mungo

7. Refer to Kentucky-American's Answer and Motion to Dismiss, the April 18, 2019 correspondence attachment. In the correspondence, Kentucky-American states, "Due to Kentucky American Water Regulations, you will only be back billed for 365 days from March 21, 2018 to March 20, 2019."
 - a. Explain in full detail what is meant by "[d]ue to Kentucky American Water Regulations, you will only be back billed for 365 days"
 - b. Identify the "Kentucky American Water Regulation" referred to in paragraph 7 above.

Response:

- a. The water was not properly recorded for 1,157 days (January 19, 2016 to March 30, 2019). However, the customer was only back billed for 365 days in accordance with Rule No. 3.2(d) in KAW's tariff on file with the Commission. That rule is located on First Sheets 7-8 of KAW's tariff and it states, "*The Company will limit the period of recovery for under-billing to only the most recent twelve (12) months of under-billing, even if the under-billing occurred for a longer period.*" All uncaptured consumption prior to March 21, 2018 was not billed to the customer.
- b. See part a above and below for a full quote of Rule No. 3.2(d) in KAW's tariff:

"If the result of tests on a Customer's Meter shows an average error greater than two percent (2%) slow, then the Customer's bill for the period during which the Meter error is known to have existed, may be recomputed and the account adjusted on the basis of the test. If the period during which the error existed cannot be determined with reasonable precision, the time period shall be estimated using the data as elapsed time since the last meter test, if applicable, and historical usage data for the customer. If that data is not available, the average usage of a similar class of customers shall be used for comparison purposes in calculating the time period. The Company will limit the period of recovery for under-billing to only the most recent twelve (12) months of under-billing, even if the under-billing occurred for a longer period"

KENTUCKY-AMERICAN WATER COMPANY
CASE NO. 2019-00373
COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION

Witness: Jasmine S. Mungo

8. Refer to Kentucky-American's Answer and Motion to Dismiss, page 2, footnote 1. Kentucky-American states, "KAW only seeks payment of the last twelve months of that period in accordance with KAW's tariff." Explain in full detail what is meant by "KAW only seeks payment of the last twelve months of that period in accordance with KAW's tariff."

Response:

See the response to PSC 1-7 referencing the pertinent provisions of KAW's tariff on file with the Commission.