

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DRAIN PRO, LLC

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ALLEGED VIOLATION OF UNDERGROUND  
FACILITY DAMAGE PREVENTION ACT

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CASE NO.  
2019-00334

OPENING ORDER

Drain Pro, LLC (Drain Pro) has been named as a party to an investigation before the Kentucky Public Service Commission (Commission) for allegedly violating the Kentucky Underground Facility Damage Prevention Act (Act).<sup>1</sup>

Pursuant to KRS 278.495(2), the Commission has jurisdiction to regulate the safety of natural gas facilities in Kentucky and to enforce minimum federal pipeline safety standards. Under the Act, the Commission has authority to investigate and assess civil penalties for any violation of the Act that results in excavation damage to an underground facility used to transport natural gas or hazardous liquid subject to federal pipeline safety laws, 49 U.S.C. § 60101, *et seq.* Any person who violates any provision of the Act is subject to assessment of a civil penalty in the amount of \$250 for the first offense, no more than \$1,000 for the second offense within one year, and no more than \$3,000 for the third and any subsequent offense. Additionally, any person whose violation of the Act results in damage to an underground facility containing any flammable, toxic, corrosive,

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<sup>1</sup> KRS 367.4901 through KRS 367.4917.

or hazardous material or results in the release of any flammable, toxic, corrosive, or hazardous material is subject to an additional penalty of up to \$1,000.

Following receipt of a report of excavation damage to its underground gas pipeline from an operator, Commission Staff (Staff) conducted an investigation and prepared an Incident Report, a copy of which is attached to this Order as an Appendix. In its Incident Report, Staff cites Drain Pro for violation of the following provision of the Act:

KRS 367.4911(8) – The excavator shall contact the protection notification center to request remarking two (2) working days in advance of the expiration of each twenty-one (21) day period while excavation or demolition continues . . . .

Based on its review of the Incident Report and being otherwise sufficiently advised, the Commission finds *prima facie* evidence that Drain Pro violated the Underground Facility Damage Prevention Act. The Commission further finds that a formal investigation into the excavation damage incident should be conducted.

IT IS THEREFORE ORDERED that:

1. Drain Pro shall submit to the Commission a written response to the allegations contained in the Staff Incident Report within 20 days of receipt of this Order.
2. Any partnership, corporation, or business entity (including a limited liability company) must be represented by an attorney licensed to practice law in Kentucky, and such representation includes the filing of papers with and appearances at hearings before the Commission.
3. The Staff Incident Report 21017 in the Appendix to this Order is made a part of the record in this case.

4. Please note that notice of a hearing to be held in this matter will be mailed to Drain Pro once proof of service is received by the Commission. Parties who fail to appear after service will be subject to entry of a default judgment against them.

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By the Commission

Commissioner Talina Mathews did not participate in this case.

ENTERED  
DEC 11 2019  
KENTUCKY PUBLIC  
SERVICE COMMISSION

ATTEST:

  
Executive Director  
for Brent R. Pinson

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE  
COMMISSION IN CASE NO. 2019-00334 DATED **DEC 11 2019**

FOUR PAGES TO FOLLOW

# PIPELINE DAMAGE INVESTIGATION REPORT

## INVESTIGATION INFORMATION

<b>KY PSC Investigator(s)</b> Eric V. Tout	<b>Incident ID</b> 21017
<b>Incident Date</b> 9/8/2018 10:07:00 AM	<b>Report Submitted</b> 10/5/2018 11:43:31 AM

## OPERATOR INFORMATION

<b>Operator</b> Louisville Gas and Electric Company <b>Phone</b> (502) 364-8724 <b>Incident Location</b> 5308 Buckner Ave Louisville, KY 40214  Jefferson	<b>Reported By</b> Paul Stratman <b>Email</b> Paul.Stratman@lge-KU.com <b>Locate Ticket Number</b> 1807241294
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## EXCAVATOR INFORMATION

<b>Name of Excavator</b> Lee, Demoine  <b>Phone</b> 502-450-6317 <b>Excavator Address</b> Drain Pro 3007 Dixie Hwy Louisville, KY 40216	<b>Organization ID</b> 0933210  <b>Email</b> <b>Locate Ticket Number</b> 1807241294
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### Incident:

The Operator reports the plumber was installing water and sewer lines at Habitat for Humanity project house and hit a gas line. EFV installed on service so there was no blowing gas and plumber assumed the line was dead because the home did not have a gas meter. The Plumber claimed the line was unmarked. Photos of locates were not conclusive (no clear photo of this specific area in photos).

### Investigation:

The above Locate Ticket Number was obtained from the protection notification center (811) indicating the request was filled on 07/24/18 with a 21 day expiration date of 08/13/18 with the excavation occurring on 09/08/18. This indicating the excavation occurred approximately 26 days after the locate request.

### 04/05/19 the below interviews were conducted:

The Operator, Louisville Gas and Electric Mike Jones (502-364-8281), stated that the above noted Incident Location address is a curbside service and the homes are in close proximity. Mr. Jones stated that it appears the neighbor's curbside service was located on the above noted Locate Ticket Number, not the 5308 Buckner Ave. service.

The Excavator, Drain Pro, Demoine Lee (502-963-8063), stated that Drain Pro was excavating at 5308 Buckner Ave. in proximity of said address's property line. Mr. Lee stated that the neighboring address was clearly marked and he was not excavating within that location. Mr. Lee stated that he hit a line which he thought was dead, he heard or smelled no gas and no meter was at the residence, therefore he continued to excavate. Mr. Lee stated that three days later he was contacted by Louisville Gas and Electric that the curbside service pipe was hit.

### Violation:

Drain Pro excavated approximately 26 days after the protection notification center (811) excavation ticket expired in violation of **KRS 367.4911 (8)** - The excavator shall contact the protection notification center to request remarking two (2) working days in advance of the expiration of each twenty-one (21) day period while excavation or demolition continues.

# Gas Excavation Damage Report

## Louisville Gas and Electric Company

Submitted 10/5/2018 Incident ID: 21017

[Set back to Edit](#) | [Staff Edit](#)

[Print \(PDFForm.aspx?Rpt=GasInvestigation&IG=21017\)](#)

### Reported By:

**Name:** Paul Stratman  
**Phone:** (502) 364-8724  
**Email:** Paul.Stratman@lge-KU.com

### Gas Line Incident Occured:

**Date:** 9/8/2018  
**Time:** 10:07 AM

### Details:

**Reported Date:** 10/5/2018 11:43 AM

### Incident Location Address:

**Location:**  
**Address:** 5308 Buckner Ave  
**City:** Louisville  
**State:** KY  
**County:** Jefferson  
**Zip:** 40214  
**Confirm Code:**  
**Number of Customers out:** 0  
**Locate Request Ticket No.:** 1807241294  
**Excavator:** Contractor

### Excavator Address:

**First Name:** Demoine  
**Last Name:** Lee  
**Organization ID:**  
**Company:** Drain Pro, L.L.C.  
**Phone:** 502-450-6317  
**Email:**  
**Address:** 3007 Dixie Hwy  
**City:** Louisville  
**State:** KY  
**Zip:** 40216

Confirm Code:

Excavation Damage:            Other

**Description of Incident**    Plumber installing water and sewer lines at Habitat for Humanity project house hit a gas line.

Summary Information

10/5/2018

<b>Full details such as the cause</b>	Plumber damaged gas service. EFV installed on service so there was no blowing gas and plumber assumed the line was dead because the home did not have a gas meter. Plumber claimed line was unmarked. Photos of locates were not conclusive (no clear photo of this specific area in photos).
<b>Extent of the damage</b>	1/2" gas service
<b>Cost of the damage</b>	\$645.00
<b>Steps taken to prevent re-occurrence</b>	cutout service at the main.
<b>Amount billed to excavator</b>	\$0.00



NORMAL NOTICE

Ticket : 1807241294 Date: 07/24/2018 Time: 13:47 Oper: TRAYBURN Chan:000

State: KY Cnty: JEFFERSON City: LOUISVILLE  
Subdivision:

Address : 5308  
Street : BUCKNER AVE  
Cross 1 : SOUTHLAND BLVD  
Location: LOCATE THE FRONT OF THE PROPERTY  
:  
Boundary: n 38.172088 s 38.168980 w -85.774092 e -85.771837

Work type : INSTALL SEWER/WATER  
Done for : HABITAT FOR HUMANITY  
Start date: 07/26/2018 Time: 14:00 Hours notice: 48/48 Priority: NORM  
Ug/Oh/Both: U Blasting: NO Emergency: N  
Duration : N/A Depth: 6 FEET

Company : DRAIN PROS PLUMBING Type: CONT  
Co addr : 3007 DIXIE HWY SUITE 2  
City : LOUISVILLE State: KY Zip: 40216  
Caller : DEMOINE LEE Phone: (502)963-8063  
Contact : DEMOINE LEE -CELL Phone:  
Mobile : (502)963-8063  
Email : DLEE@DRAINPROSLOUISVILLE.COM

Submitted date: 07/24/2018 Time: 13:47  
Members: 0002 0004 0006 0007 0139

Demonie Lee  
Drain Pro, LLC  
335 S Shawnee Ter  
Louisville, KENTUCKY 40212