

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF DUKE ENERGY	)	CASE NO.
KENTUCKY, INC. TO AMEND ITS DEMAND SIDE	)	2019-00277
MANAGEMENT PROGRAMS	)	

COMMISSION STAFF'S THIRD REQUEST FOR INFORMATION  
TO DUKE ENERGY KENTUCKY, INC.

Duke Energy Kentucky, Inc. (Duke Kentucky), pursuant to 807 KAR 5:001, is to file with the Commission an electronic version of the following information. The information requested is due within seven days of the date of this request. The Commission directs Duke Kentucky to the Commission's March 16, 2020 Order in Case No. 2020-00085 (March 16, 2020 Emergency Order),<sup>1</sup> regarding the filing of physical documents with the Commission. The Commission expects that original documents will be filed with the Commission within 30 days of the lifting of the current state of emergency.<sup>2</sup> Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or

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<sup>1</sup> Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 16, 2020) Order at 5–6. The Commission has suspended the filing of original paper documents with the Commission, except for the filing of confidential information, with the expectation that a physical copy be filed when the state of emergency has ceased.

<sup>2</sup> Any electronic email filed in this matter should be sent to [PSCED@ky.gov](mailto:PSCED@ky.gov), and each message should include the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents.

association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Duke Kentucky shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Duke Kentucky fails or refuses to furnish all or part of the requested information, Duke Kentucky shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Duke Kentucky shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to Duke Kentucky's Response to Staff's First Request for Information, Item 3b. Duke Kentucky states that the My Home Energy Report (MyHER) program will be offered through the Duke Energy Mobile App.

- a. Provide the cost of the Duke Energy Mobile App development.

b. Explain whether the Duke Energy Mobile App is being expensed through the Demand-Side Management (DSM) surcharge or through base rates.

c. If the Duke Energy Mobile App is being expensed through the DSM surcharge, confirm that commercial and industrial customers will not be participating in the Duke Energy Mobile App.

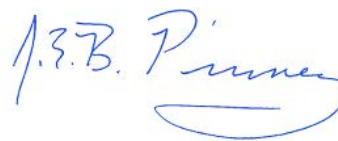
2. Refer to Duke Kentucky's Response to Staff's Second Request for Information (Staff's Second Request), Item 2.

a. Provide a comparison of the options available on Duke Energy Mobile App for Duke Kentucky customers who opt into the MyHER Program and those who do not opt into the MyHER Program.

b. Confirm that a Duke Kentucky customer does not have to opt into the MyHER Program to participate in the Duke Energy Mobile App.

c. Provide an estimate of a roll out date for the expanded Duke Energy Mobile App.

3. Refer to Duke Kentucky's response to Staff's Second Request, Item 3. Explain how the removal of the proposed measures whose TRC scores are below 1.0 will impact the program as a whole.



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Public Service Commission  
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DATED MAR 19 2020

cc: Parties of Record

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