

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00261 - Duke Energy Kentucky rates
Date: Friday, October 12, 2018 4:44:00 PM

Dear Ms. Vest:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for natural gas delivery.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00261. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00261.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED
By Kentucky PSC at 5:02 pm, Oct 15, 2018

From: PSC - Consumer Web Inquiry
Sent: Monday, September 10, 2018 8:10 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, September 10, 2018 7:04 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, September 10, 2018 at 7:03 AM

Name: Melody Vest
Address: 442 General Drive
City: Ft. Wright

State: KY

Zip Code: 41011

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Duke Energy

State the nature of your concern: My bills are much higher since the installation of their new smart meter. With their monthly usage report I was always very close to or just slightly above other homes similar to mine and similar in size. So I had had new windows installed because i knew that was something that would improve my utility usage. My bills since the installation of said "smart" meters is at least 25-50 dollars higher and now my usage report is always much higher. This is ridiculous and I understand many customers have had this same challenge so it needs to be investigated. **I also am adamantly opposed to the additional rate hike which we have seen tons of.** Ky needs to protect their residents not be courted, suade and robbed of residents hard earned money.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00261 - Duke Energy Kentucky rates
Date: Friday, October 12, 2018 4:43:00 PM

Dear Ms. Shields:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for natural gas delivery.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00261. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00261.

Thank you for your interest in this matter.

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From: PSC - Consumer Web Inquiry
Sent: Monday, September 10, 2018 12:00 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, September 10, 2018 9:00 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, September 10, 2018 at 8:59 AM

Name: Kathleen Shields
Address: 1117 Mount Allen Road
City: Park Hills

State: KY

Zip Code: 41011

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kathleen Shields

State the nature of your concern: The proposed rate hike for Duke Energy is monopolistic and unreasonable.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00261 - Duke Energy Kentucky rates
Date: Friday, October 12, 2018 4:42:00 PM

Dear Mr. Schoborg:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for natural gas delivery.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00261. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00261.

Thank you for your interest in this matter.

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From: PSC - Consumer Web Inquiry
Sent: Monday, September 10, 2018 1:33 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, September 10, 2018 12:41 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, September 10, 2018 at 12:41 PM

Name: Robert Schoborg
Address: 1053 Jackson Rd
City: Park Hills

State: KY

Zip Code: 41011

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Duke Energy

State the nature of your concern: I want to register my opposition to any requests for rate hikes from Duke. They have already increased fees and reduced services with "automated" meters.

My city/street suffer multiple outages per year and Duke has had many issues reported but fail to ever respond. I don't feel that any rate increases are justified.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00261 - Duke Energy Kentucky rates
Date: Friday, October 12, 2018 4:42:00 PM

Dear Ms. Decker:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for natural gas delivery.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00261. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00261.

Thank you for your interest in this matter.

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From: PSC - Consumer Web Inquiry
Sent: Monday, September 10, 2018 12:03 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, September 10, 2018 10:51 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, September 10, 2018 at 10:50 AM

Name: Crystal Decker
Address: 1024 Amsterdam Rd
City: Park Hills

State: Kentucky

Zip Code: 41011

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Duke Energy - Natural Gas

State the nature of your concern: Referencing case #2018-00261: Please do not allow Duke Energy to increase the rates for natural gas in Kentucky. Many of us are on a fixed income and cannot afford to continue receiving increases throughout necessary bills like utilities and insurance. Personally, I am a professional who makes enough money to get by through strict money management, but I'm also still struggling with debt, mostly from my student loans. Others in KY are not as lucky to have a college education and foreseeable future of a manageable salary. The thought of paying extra for an energy bill and letting their children go to bed hungry is not hard to imagine. On the other hand, shutting off energy due to inability to pay means their children are fed but don't have hot water or AC/heat when needed. Those behind this request for Duke Energy should be more than aware that this will be a consideration for some families - and those same supporters also should understand the cliff effect when considering these families can apply for assistance. As for me, a single woman with no children, I will have to lessen the payment amounts toward my debt, resulting in a longer payment period and additional interest charges. I'll spare my thoughts on the wage gap between the executives making way more than a livable wage and the customers who work multiple jobs just to get by. Please consider these concerns and do not allow Duke Energy to increase their rates in Kentucky. Thank you, Crystal Decker

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00261 - Duke Energy Kentucky rates
Date: Friday, October 12, 2018 4:41:00 PM

Dear Mr. Collins:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for natural gas delivery.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00261. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00261.

Thank you for your interest in this matter.

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From: PSC - Consumer Web Inquiry
Sent: Tuesday, September 11, 2018 8:25 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, September 10, 2018 4:43 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, September 10, 2018 at 4:43 PM

Name: Lloyd Collins
Address: 634 Church St.
City: LUDLOW

State: Kentucky

Zip Code: 41016

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Duke

State the nature of your concern: 10.2% increase?. I'm on fixed income. How can you justify that kind of increase?

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00261 - Duke Energy Kentucky rates
Date: Friday, October 12, 2018 4:40:00 PM

Dear Ms. Vest:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for natural gas delivery.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00261. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00261.

Thank you for your interest in this matter.

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Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, September 17, 2018 8:17 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, September 16, 2018 5:43 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Sunday, September 16, 2018 at 5:43 PM

Name: Melody Vest
Address: 442 General Drive
City: Ft. Wright

State: KY

Zip Code: 41011

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Duke Energy

State the nature of your concern: Duke energy is claiming that they need to stay up to speed with technology and progress therefore they need to pass along these infrastructure changes to the public. This is not necessary for the people of Kentucky, and we strongly need competition in the Northern KY - Kenton County area to get affordable rates. I have lived in Louisville, Lexington, Bowling Green and E. KY our rates here are outrageous, I strongly encourage and ask not only the commission but our State Representatives to stand up against these rate increases and take a stand. It's time the people of KY came first vs. corporate lobbying funds in this state. It's imperative the commission **STAND UP AGAINST** yet **ANOTHER RATE INCREASE**

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00261 - Duke Energy Kentucky rates
Date: Friday, October 12, 2018 4:39:00 PM

Dear Ms. McAtee:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for natural gas delivery.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00261. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00261.

Thank you for your interest in this matter.

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Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Tuesday, September 18, 2018 8:45 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, September 18, 2018 8:09 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, September 18, 2018 at 8:09 AM

Name: Marcia McAtee
Address: 544 Oak Street
City: Ludlow

State: KY

Zip Code: 41016

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Duke Energy

State the nature of your concern: I am contacting you to let you know that I am 100% against the proposed hike in our rates. I will very soon be on a fixed income and I truly don't know how people like me are expected to afford these repeated rate hikes. Please take that into consideration before you raise our rates. Thank you!

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00261 - Duke Energy Kentucky rates
Date: Friday, October 12, 2018 4:38:00 PM

Dear Mr. Warner:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for natural gas delivery.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00261. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00261.

Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Tuesday, September 25, 2018 3:50 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox
Sent: Tuesday, September 25, 2018 12:54 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Tuesday, September 25, 2018 at 12:54 PM

Name: James warner
Address: 830 wesley dr.
City: Villa hills

State: KY

Zip Code: 41017

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Duke

State the nature of your concern: Up coming duke natural gas increase. They have all ready had to many increases. especially the one to pay for their smart meters to save them money. 10% this time is ridiculous. The people will fight this ! Use some sense this time in this matter.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00261 - Duke Energy Kentucky rates
Date: Friday, October 12, 2018 4:45:00 PM

Dear Ms. Kennedy:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for natural gas delivery.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00261. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00261.

Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, September 10, 2018 8:09 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, September 10, 2018 7:38 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, September 10, 2018 at 7:37 AM

Name: Rosie Kennedy
Address: 12 Charmaine Circle
City: Ft. Mitchell

State: Kentucky

Zip Code: 41017

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Duke Energy

State the nature of your concern: I am protesting the request for a very large increase of 10.2%! That is crazy and unreasonable.

Have you contacted the utility about the problem: No

*L Allyson Honaker
Goss Samford, PLLC
2365 Harrodsburg Road, Suite B325
Lexington, KENTUCKY 40504

*E. Minna Rolfes-Adkins
Paralegal
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*David S Samford
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*Rocco O D'Ascenzo
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